



State of California—Health and Human Services Agency
Department of Health Care Services



MICHELLE BAASS
DIRECTOR

GAVIN NEWSOM
GOVERNOR

**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	263
Provider Name	Porter Ranch Congregate Living Inc
Setting Name	Porter Ranch Congregate Living Inc
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	07/26/2019
Heightened Scrutiny Summary Sheet Completion Date	06/03/2022
Expected Date of Compliance	10/01/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

Summary of Evidence	<p>Porter Ranch Congregate Living Inc. does not ensure that individuals have opportunities for interaction in and with the broader community. Porter Ranch Congregate Living does not regularly provide information to individuals about community resources or support individuals to participate in integrated community activities like senior centers or adult day programs. Individuals do not have access to the community unless it is for medical appointments or with family and friends. Porter Ranch Congregate Living does not offer support for transportation to community activities. They do not plan community activities as part of its plan for services. Individuals have limited opportunities for interaction in and with the broader community, with or without their housemates/roommates. There are systemic barriers to the community due to Porter Ranch Congregate Living's practices. Individuals are required to have physician approval prior to leaving their home. Staff are not available to accompany individuals and individuals are not permitted to go independently. Individuals must sign in and out when leaving. Exterior doors are locked, and individuals do not have keys. Porter Ranch Congregate Living uses video monitoring.</p>
Summary of Remediation Strategy	<p>In the Remediation Work Plan (RWP) submitted by Porter Ranch Congregate Living, Inc. they describe their intentions to ensure individuals have opportunities for interaction in and with the broader community. They intend to offer information about community resources at admission and at least annually after that. Staff at Porter Ranch Congregate Living will provide information on local programs. They will assist individuals with exploring their options by helping them navigate websites to learn about the program, find schedules and costs, and arrange transportation. They intend to support individuals to participate in senior centers or adult day programs unless there is an assessed need documented in the Individual Service Plans (ISPs). If there is a restriction based on an assessed need that limits an individual's participation in an integrated community program, it will be documented in the ISP and reviewed at least annually.</p>



	<p>Porter Ranch Congregate Living intends to support individuals with transportation. The staff will provide information on different transportation options, including public transportation, rideshare, and taxi services. Porter Ranch Congregate Living will have information about schedules, costs, and contact information available to share. Staff will assist by providing information or arranging transportation.</p> <p>Porter Ranch Congregate Living intends to support individuals to have the opportunities to engage with the community. will document individuals' wants, likes, interests, and goals in the ISPs. They will schedule community activities each month with input from individuals and the information documented in ISPs. Individuals are free to participate in all community activities unless there is an assessed need documented in their ISP. Staff will assist as needed, for individuals to participate in chosen community activities. Staff will be available to go with an individual if they choose to go with or without their housemates/roommates. Staff will provide transportation or arrange transportation. If there are restrictions to participating in community activities, the person-centered team will ensure the restriction is based on an assessed need, documented in the ISP, and reviewed at least annually.</p> <p>Porter Ranch Congregate Living intends to remove the systemic barriers to community activities. Staff will ask individuals to let them know if they expect to be out longer than usual, as a courtesy, but individuals will not be required to sign in and out. Porter Ranch Congregated Living will ensure that staff are available to go with individuals for activities in the community. Staff will provide the supports needed for individuals to participate in their chosen activities. All restrictions to community access will be based on assessed need, documented in the ISP, and reviewed by the person-centered team at least annually. Porter Ranch Congregate Living, at admission, will give individuals a key to their home. If there is an identified assessed need, that limits an individual having a key it will be documented in the ISP and reviewed at least annually. The administrator will create a video monitoring and disclosure policy. The policy will be reviewed with individuals at admission. The policy will describe where cameras are place, who has access to the recordings, how recordings are stored, and when recordings will be disposed of. to include the placement of cameras, access to recordings, storage of recordings, and disposal of recordings. Signs will be displayed so that everyone is aware that they are being recorded.</p>
--	--

Remediation Strategy Approved? Yes No

Remediation Start Date: 05/26/2022



Remediation End Date: 10/01/2022



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	The administrator said the setting does not impose restrictions regarding access to the community but noted that they do not assist individuals when leaving the site for non-medical reasons. They said family members are responsible for assisting individuals off site for personal business. They said all individuals in the setting require assistance when accessing the community. They said family members must sign individuals out when taking them off site and explained that individuals must receive permission from their physician before leaving the site for non-medical purposes.
Summary of Remediation Strategy	Porter Ranch Congregate Living intends to remove the systemic barriers to community activities. Staff will ask individuals to let them know if they expect to be out longer than usual, as a courtesy, but individuals will not be required to sign in and out. Porter Ranch Congregated Living will ensure that staff are available to go with individuals for activities in the community. Staff will provide the supports needed for individuals to participate in their chosen activities. All restrictions to community access will be based on assessed need, documented in the ISP, and reviewed by the person-centered team at least annually. Porter Ranch Congregate Living, at admission, will give individuals a key to their home. If there is an identified assessed need, that limits an individual having a key it will be documented in the ISP and reviewed at least annually. The administrator will create a video monitoring and disclosure policy. The policy will be reviewed with individuals at admission. The policy will describe where cameras are place, who has access to the recordings, how recordings are stored, and when recordings will be disposed of. to include the placement of cameras, access to recordings, storage of recordings, and disposal of recordings. Signs will be displayed so that everyone is aware that they are being recorded.

Remediation Strategy Approved? Yes No

Remediation Start Date: 05/26/2022

Remediation End Date: 10/01/2022



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____