



State of California—Health and Human Services Agency
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
 HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	258
Provider Name	Palmcrest Grand Residence
Setting Name	Palmcrest Grand Residence
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	04/24/2019
Heightened Scrutiny Summary Sheet Completion Date	03/31/2022
Expected Date of Compliance	07/01/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	Palmcrest Grand Residence is in a building with a skilled nursing facility (SNF) that is connected to the main 2-story building via a keypad coded locked door.
Summary of Remediation Strategy	Palmcrest Grand Residence leases space from Pacific Villa. Pacific Villa is a Skilled Nursing Facility (SNF) that is owned and operated by a different entity.

Remediation Strategy Approved? Yes No

Remediation Start Date: 01/01/2022

Remediation End Date: 07/01/2022



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

Summary of Evidence	The provider had imposed restrictions that limited an individual’s access to the community including the requirement to sign in and out, locked parking lot, locked doors to which individuals do not have keys or another way to enter their home without staff intervention for all individuals. Individuals living in designated memory care units were not permitted to leave their assigned unit or go into the community without family or staff support.
Summary of Remediation Strategy	<p>Palmcrest Grand Residence addressed the blanket restrictions in place in their RWP.</p> <p>Palmcrest Grand Residence developed a policy that clearly identified individuals’ rights to be involved in their community and clarified that restrictions would be imposed only when the person-centered team assessed a specific need. Any restrictions will be discussed at least annually and when warranted, restrictions will be lessened. Individuals will have a code to their home so that they no longer must wait for staff to let them into their home. Individuals who have a car have the code to the locked parking lot. Although they will continue to use a sign in sheet it is only used when medications are needed while the individual is away.</p> <p>In response to the restrictions imposed for individuals who are living in the memory care unit, Palmcrest Grand Residence will assess the risk the individual has for wandering and putting themselves in unsafe situations. Based on the results of that assessment, any restrictions will be discussed at least annually and when warranted, restrictions will be lessened. They develop a policy that affirms individuals’ rights to have freedom of movement at their home.</p>

Remediation Strategy Approved? Yes No

Remediation Start Date: 01/01/2022

Remediation End Date: 07/01/2022



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____