



State of California—Health and Human Services Agency
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	257
Provider Name	Pacifica Senior Living
Setting Name	Pacifica Senior Living
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	11/01/2019
Heightened Scrutiny Summary Sheet Completion Date	05/13/2022
Expected Date of Compliance	03/01/2023

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

Summary of Evidence	<p>Pacifica Senior Living provides assisted living and memory care services at this location. Individuals have limited opportunities for interaction in and with the broader community. There are barriers in place that limit individuals being able to go into the community including individuals must sign in and out when leaving and the doors are locked at 7:00 pm and individuals cannot enter their home without staff assistance. The outdoor space is fenced, and the gates are locked/alarmed. Video monitoring is used. Individuals receiving memory care services live in locked and alarmed area and are not permitted to leave without staff. They cannot use the sliding glass doors to their patio or deck because the doors only open five inches. Pacifica Senior Living does not offer community activities as part of its plan of service for individuals receiving memory care services.</p>
Summary of Remediation Strategy	<p>Pacifica Senior Living intends to address that individual must sign in and out, individuals not being able to get into their home without assistance after the doors are locked at 7:00 pm, and alarmed/locked gates on the backyard fence. They said that individuals will be asked to sign in and out, but it will no longer be required. They explained that the doors to the home are alarmed and locked at 7:00pm for safety. Pacifica Senior Living said although individuals do not currently have keys or the code to disarm the alarm, they will complete individual assessments before August 1, 2022, to assess individual's skills and identify risks or needs. Until assessments are completed, individuals can ask for a key to let themselves back in using the side door. Individuals can exit the backyard using the unlocked gates rather than the alarmed/locked gates near the parking lot. The video camera policy is reviewed yearly or as needed. Footage is kept for 7-10 days, audio is not recorded, individuals and responsible parties can see the recording before it is erased, and signs are displayed to inform individuals, staff, and others that video cameras are in use. Other modifications/restrictions such as wearing a Life Alert device when in the community will be based on assessed need that is documented in the person-</p>



	<p>centered plan. Individuals receiving memory care services in the secure memory care unit have an assessed need that warrants the use of locked doors, delayed egress, alarms on doors, and sliding glass doors that do not open enough to allow them to exit their room. The door to the memory care unit opens from the outside but requires a code to exit. These restrictions are approved by the person-centered team and documented in the person-centered plan for all individuals in the memory care unit.</p> <p>Pacifica Senior Living, in the Remediation Work Plan (RWP) said that will offer individuals in the memory care part of the home the opportunity to participate in community activities. They said they will post a calendar of activities. Daily the staff will discuss different activities with individuals during conversations at breakfast or other meals. Individuals will be encouraged to request community activities.</p>
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Remediation Strategy Approved? Yes No

Remediation Start Date: 07/23/2022

Remediation End Date: 03/01/2022



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	There are barriers in place that limit individuals being able to go into the community including individuals must sign in and out when leaving and the doors are locked at 7:00 pm and individuals cannot enter their home without staff assistance. The outdoor space is fenced, and the gates are locked/alarmed. Video monitoring is used. Individuals receiving memory care services live in locked and alarmed area and are not permitted to leave without staff. They cannot use the sliding glass doors to their patio or deck because the doors only open five inches.
Summary of Remediation Strategy	Pacifica Senior Living intends to address that individuals must sign in and out, individuals not being able to get into their home without assistance after the doors are locked at 7:00 pm, and alarmed/locked gates on the backyard fence. They said that individuals will be asked to sign in and out, but it will no longer be required. They explained that the doors to the home are alarmed and locked at 7:00pm for safety. Pacifica Senior Living said although individuals do not currently have keys or the code to disarm the alarm, they will complete individual assessments before August 1, 2022, to assess individual’s skills and identify risks or needs. Until assessments are completed, individuals can ask for a key to let themselves back in using the side door. Individuals can exit the backyard using the unlocked gates rather than the alarmed/locked gates near the parking lot. The video camera policy is reviewed yearly or as needed. Footage is kept for 7-10 days, audio is not recorded, individuals and responsible parties can see the recording before it is erased, and signs are displayed to inform individuals, staff, and others that video cameras are in use. Other modifications/restrictions such
	as wearing a Life Alert device when in the community will be based on assessed need that is documented in the person-centered plan. Individuals receiving memory care services in the secure memory care unit have an assessed need that warrants the use of locked doors, delayed egress, alarms on doors, and sliding glass doors that do not open enough to allow them to exit their room. The door to the memory care unit opens from the outside but requires a code to exit. These restrictions are approved by the person-centered team and documented in the person-centered plan for all individuals in the memory care unit.

Remediation Strategy Approved? Yes No

Remediation Start Date: 07/23/2022



Remediation End Date: 03/01/2022



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____