



State of California—Health and Human Services Agency
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	240
Provider Name	North Lake Villas Inc.
Setting Name	North Lake Villas Inc.
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	9/17/2019
Heightened Scrutiny Summary Sheet Completion Date	6/2/2022
Expected Date of Compliance	7/31/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____

Setting is in a building located on the grounds of, or immediately adjacent to, a public institution



Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

Summary of Evidence	Individuals have limited access to the community and the site has blanket restrictions in place. Specifically, individuals are not allowed to leave the site without assistance. The provider does not include individual or group community outings in their plan of services. The property is fully secured with security cameras, video monitoring, locked doors, and alarmed doors. Additional restrictions include visitors are not allowed in the dining room during meals and must wait in common areas, no community outings, no valuables, individuals are not able to participate in cooking or laundry, private dining is not supported, food and visitor restrictions.
Summary of Remediation Strategy	Individuals living in the setting require assistance from staff when outside of the home; this is documented in their person-centered service plans and based on assessed needs. An activity calendar is posted in a common area of the home with activities in the community and onsite. Activities are based on individual preferences and needs, although most individuals prefer activities onsite. Individual participation is up to them. Community visitors are also welcome and include more than family, such as a pianist, Tai Chi instructor, and others. Individuals are not required to inform staff about when they plan to return to the setting and the entrance doors and outside gate do not lock and remain open at all times. The front door does have a chime to alert the setting when the door is being used. All individuals are aware of this when they move in and consent to the chime. Bedroom doors have exterior doors, and some have alarms, based on an individual's assessed needs and documented in the person-centered service plan. Video cameras are used and are triggered with motion; footage is maintained for approximately two weeks. Individuals are aware of this and consent upon move in. Individuals are given medications in private areas. All individuals require assistance with personal care which is documented in their person-centered service plan and based on an assessed need. Visitors are allowed at all times although the setting asks for prior notice for overnight visitors to arrange for accommodations. Individuals can participate in any activities they



	<p>choose, including cooking and laundry with any modifications being based on their assessed needs and documented in the person-centered service plan. All individuals are offered a lockbox to store personal resources/belongings securely.</p> <p>Individuals have access to food at any time and set mealtimes are flexible so they can have meals at their desire. Individuals are also able to go with visitors offsite for meals, shopping, and extended vacations.</p>
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Remediation Strategy Approved? Yes No

Remediation Start Date: 6/8/2022

Remediation End Date: 7/31/2022



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____