



State of California—Health and Human Services Agency
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	232
Provider Name	Mountain Manor Senior Res.
Setting Name	Mountain Manor Senior Res.
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	8/30/2019
Heightened Scrutiny Summary Sheet Completion Date	6/2/2022
Expected Date of Compliance	06/30/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	Mountain Manor Senior Res is adjacent to a Skilled Nursing Facility and the provider stated that they maintain a relationship with the SNF but did not elaborate on operational policies and procedures. There are institutional practices in place to include some individuals have limited access to the community and some are not eligible for certain community activities if the provider feels that their participation would be dangerous for them. Mountain Manor Senior Res stated these individuals must have staff assistance when leaving the site and when moving about the setting grounds.
Summary of Remediation Strategy	<p>Mountain Manor Senior Res submitted a plan to address the institutional practices. Mountain Manor Senior res will ensure that all individuals living in the setting will be assessed individually. All modifications/restrictions will be based on an individual assessed need, documented in the person-centered plan and the physician’s orders. Restrictions will be reviewed at least annually or as needed. The provider said that there are chimes, on the exterior doors. The use of chimes was reviewed with individuals at admission and is documented in the ISP. There is a policy that explains the use of the video surveillance. Video cameras are used for security and not to monitor when individuals are leaving or returning to their home, the administrator is the only person who can view the videos, and the recordings auto-delete after 20 days. There is a sign posted.</p> <p>Although Mountain Manor Senior Res is on the same property as a skilled nursing home, they have addressed the barriers to community integration.</p>

Remediation Strategy Approved? Yes No

Remediation Start Date: 06/01/2022

Remediation End Date: 06/30/022



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

<p>Summary of Evidence</p>	<p>Mountain Manor Senior Res is adjacent to a Skilled Nursing Facility and the provider stated that they maintain There are institutional practices in place to include some individuals limit access to the community and some are not eligible for certain community activities if the provider feels that their participation would be dangerous. Mountain Manor Res. Stated these individuals must have staff assistance when leaving the site and also when moving about the setting grounds. Other restrictions include food restrictions, visitor restrictions, there is a suggested dinner time curfew, security cameras and alarmed doors.</p>
<p>Summary of Remediation Strategy</p>	<p>In response to the summary of evidence, Mountain Manor Senior Res submitted a plan to increase opportunities for community engagement. Mountain Manor Senior Res will ensure that all individuals living in the setting will be assessed individually based on their assessed needs. All modifications/restrictions will be based on an individual assessed need, documented in the person-centered plan and the physician’s orders. Restrictions will be reviewed at least annually or as needed</p> <p>Mountain Manor Senior Res ensures individuals have access to food as they desire. Any restriction or support needed with food is based on an assessed need that is reviewed by the person-centered team and documented in the person-centered plan. The administrator will review this with individuals, staff, and responsible parties before 6/30/2022 and then upon admission, at least annually, or as needed thereafter. There are set mealtimes however the provider stated that these times are flexible and stated that individuals are free to request their meals at a desired time. Individuals are supported to dine wherever they so choose.</p> <p>Mountain Manor Senior Res states that individuals can have visitors at any time including overnight guests. Mountain Manor Senior Res asks that prior notice is requested for overnight guest so that sleeping accommodations can be made, but not required. Visitors are asked to sign in and out, but this practice is not mandatory. The administrator will review this with individuals, staff, and responsible parties before 06/30/2022 and then upon admission, at least annually, or as needed thereafter.</p> <p>Mountain Manor Senior Res has interior camera in shared areas and exterior cameras used for safety and security purposes. The video cameras do not record audio and recording are kept for 20 days. Mountain Manor</p>



	<p>Senior Res has signage posted informing individuals, staff, and guests that video cameras are recording. Individuals and responsible parties can request to see relevant footage. The administrator will review this information with individuals, staff, and responsible parties before 6/30/2022 and then upon admission, at least annually, or as needed thereafter.</p> <p>Mountain Manor Senior Res has exterior doors are equipped with alarms that are turned on at night for additional security and safety. Individuals are informed and consent to the use of alarmed doors upon admission, at least annually, or as needed. There is a backdoor that is accessible at all hours that is unalarmed.</p> <p>Mountain Manor Senior Res commercial kitchen is locked at all times; however, individuals do have access to a community refrigerator and microwave in a common area of the setting. The commercial laundry room is locked but individuals are informed and supported to do their own laundry as desired at local laundromats or with family. Staff are available to assist if needed. Any modifications/restrictions will be based on an individual assessed need, documented in the person-centered plan and the physician's orders. Restrictions will be reviewed at least annually or as needed</p>
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Remediation Strategy Approved? Yes No

Remediation Start Date: 06/01/2022

Remediation End Date: 06/30/2022

Setting restricts individual choice to receive services or to engage in activities outside of the setting



Summary of Evidence	Mountain Manor Senior Res imposes restrictions including individuals having to check in with staff when reentering the setting and individuals being asked to return to the setting before dinner time
Summary of Remediation Strategy	Mountain Manor Senior Res states that individuals do not need to check in with staff when they return to the setting and are no longer encouraged to come home before dinner time.

Remediation Strategy Approved? Yes No

Remediation Start Date: 06/01/2022

Remediation End Date: 06/30/2022

Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____