



State of California—Health and Human Services Agency
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	208
Provider Name	La Palma Royale
Setting Name	La Palma Royale
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	07/16/2019
Heightened Scrutiny Summary Sheet Completion Date	06/29/2022
Expected Date of Compliance	12/16/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

Summary of Evidence	<p>Individuals at La Palma Royale have limited opportunities for interaction in and with the broader community. Entry/exit from the doors are locked. There are individuals from others living at La Palma Royale. Individuals do not participate in activities with other people living at La Palma Royale. There is a separate activity calendar. Individuals</p>
Summary of Remediation Strategy	<p>In the Remediation Work Plan, La Palma Royale stated they intend to support individuals to have opportunities for interaction in and with the broader community. Individuals and the administrator meet at least monthly to plan community activities. The discussion is about what individuals would like to do and with whom, for example, do they want to go with or without their housemates/roommates. Individuals are encouraged to speak with the administrator or other staff to assist them with planning preferred activities based on their personal interests. A calendar of activities will be posted. All individuals are invited to participate in community activities. Individuals may choose to participate or not.</p> <p>All individuals are supported to access their community. If an individual cannot participate in community activities due to individually identified needs, staff will support the individual in participating in the community together with or separate from their housemates/roommates. Support will be described in the individual's person-centered plan. Any restriction to community participation is based on an assessed need, reviewed by the person-centered team at least annually, and documented in the person-centered plan.</p> <p>La Palma Royale developed a strategy to ensure that any restrictions were based on an assessed need, documented in the person-centered plan, and reviewed by the person-centered team at least annually. Supports and restrictions to accessing the community are based on individually assessed needs, documented in the person-centered plan, and reviewed at least annually. La Palma Royale intends to encourage individuals to be involved in their community as documented in their person-center plan that includes the individual's needs and preferences. Individuals can leave their home when they choose. They will have keys to the entrance/exit door(s) and the code to the keypad elevator unless there is a person-centered, need-based assessment documenting a need for an individualized restriction based on health and safety. Individuals can</p>



	<p>go out alone or with family and friends unless there is an assessed need documented in their person-centered plan. Staff are available to go out with individuals, if needed. does not require staff to accompany an individual unless there is a person-centered assessment that addresses any health and safety concerns regarding going into the community unaccompanied.</p> <p>To support individuals in having interactions with others living at La Palma Royale, individuals will be supported to attend activities of their choice throughout La Palma Royale. They will schedule activities with all individuals and support all individuals to attend as they would like to promote interaction.</p>
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Remediation Strategy Approved? Yes No

Remediation Start Date: 06/16/2022

Remediation End Date: 12/16/2022



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	Individuals receiving at La Palma Royale have limited opportunities for interaction in and with the broader community. The from other parts of the setting. Entry/exit from . The doors are locked. There is an elevator dedicated to accessing on the second floor.
Summary of Remediation Strategy	La Palma Royale developed a strategy to ensure that any restrictions were based on an assessed need, documented in the person-centered plan, and reviewed by the person-centered team at least annually. Supports and restrictions to accessing the community are based on individually assessed needs, documented in the person-centered plan, and reviewed at least annually. La Palma Royale intends to encourage individuals to be involved in their community as documented in their person-center plan that includes the individual's needs and preferences. Individuals can leave their home when they choose. They will have keys to the entrance/exit door(s) and the code to the keypad elevator unless there is a person-centered, need-based assessment documenting a need for an individualized restriction based on health and safety. Individuals can go out alone or with family and friends unless there is an assessed need documented in their person-centered plan. Staff are available to go out with individuals, if needed. does not require staff to accompany an individual unless there is a person-centered assessment that addresses any health and safety concerns regarding going into the community unaccompanied.

Remediation Strategy Approved? Yes No

Remediation Start Date: 06/16/2022

Remediation End Date: 12/16/2022



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____