



State of California—Health and Human Services Agency
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	202
Provider Name	Jasmine Terrace at El Molino
Setting Name	Jasmine Terrace at El Molino
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	09/30/2019
Heightened Scrutiny Summary Sheet Completion Date	06/07/2022
Expected Date of Compliance	06/10/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community-Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____

Setting is in a building located on the grounds of, or immediately adjacent to, a public institution



Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____

Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS



Summary of Evidence	<p>Jasmine Terrace at El Molino has systemic and physical barriers that limit individuals' opportunities for interaction in and with the broader community. Jasmine Terrace at El Molino restricts individuals from leaving their home without assistance. They use security cameras inside and outside the home. All doors are equipped with delayed egress and alarms. The outside courtyard is surrounded by a fence with a locked and alarmed gate. Individuals must ring the doorbell to enter their home. Individuals must sign in and out. Individuals who do not go out independently or do not have family or friends who can take them out do not have the opportunity to participate in community activities without their housemates/roommates.</p>
Summary of Remediation Strategy	<p>Jasmine Terrace at El Molino intends to ensure that any restrictions that impede an individual's access to the community are based on their individual assessed needs and designed and reviewed by the person-centered team at least annually. At admission and at least annually, the team, including the individual, family members, responsible parties, and staff meet to discuss and develop a plan that describes the individual's care needs, services, activities, and available resources. This includes transportation and community activities.</p> <p>Prior to admission to the memory care unit, an assessment is completed. Individuals must have a need for delayed egress, alarms, and locked doors and gates. The individual and/or their responsible decision maker give consent for the restrictions. Assessments, restrictions, and consent is reviewed at least annually. All restrictions are documented in the individual's Individual Service Plan (ISP). There is an auditory device that chimes or alarms for 30 seconds when the door is pushed open.</p>



There are always staff available at the front door is always staffed. Individuals can come and go independently as assessed and as noted in their ISPs. The administrator reported that individuals are offered a key to the front door at admission and at least annually. Individuals who do not know how to use a key are taught to use a key. Individuals who have a key enter and exit their home as they want. Individuals who do not have a key have an identified need that is documented in their ISP and reviewed at least annually. There is an auditory device that chimes or alarms for 30 seconds when the door is pushed open. Jasmine Terrace at El Molino will review this policy with individuals at admission and at least annually. Gates are not locked. They are equipped with a fifteen second delay so that they do not open immediately. The policy on the alarmed gates is also reviewed at least annually after admission. The review of the chimes on doors and gates is documented in the individual's ISP.

The staff will continue to ask individuals to sign in and out for the overall health and safety and not to monitor their coming and going. This is a temporary practice due to COVID-19 mandates. Once the mandates are lifted, individuals will not be asked to sign in and out.

Regarding the inside video monitoring, the policy is reviewed with the individuals annually and as needed and is documented in the individuals' ISPs. Individuals are informed on the policy at admission, quarterly, and as needed, and discussion is documented in the individuals' ISPs. The policy states that there is signage on the exterior door, videos are only in shared areas, only the staff at the front desk has access to the videos which auto-deletes after two days. The videos are only viewed if there is an incident. Regarding the outside video monitoring, its only for the parking lot for security purposes, the videos auto-delete after two days, and the videos are only viewed if there is an incident. The policy is reviewed with individuals at admission, quarterly, and as needed and is documented in the individuals ISPs.

To enhance opportunities for community integration Jasmine Terrace at El Molino intends to make drivers and escorts available to assist individuals with errands, medical appointments, outings, and shopping. Staff will be available to take and go with individuals who do not have family or friends who can take and go with them if they want to go without their roommates/housemates. The driver, assistant administrator, or activities director will go with and provide transportation as needed.



Remediation Strategy Approved? Yes No

Remediation Start Date: 04/15/2022

Remediation End Date: 06/10/2022



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	Jasmine Terrace at El Molino has systemic and physical barriers that limit individuals' opportunities for interaction in and with the broader community. Jasmine Terrace at El Molino restricts individuals from leaving their home without assistance. They use security cameras inside and outside the home. All doors are equipped with delayed egress and alarms. The outside courtyard is surrounded by a fence with a locked and alarmed gate. Individuals must ring the doorbell to enter their home. Individuals must sign in and out.
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Summary of Remediation Strategy

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Prior to admission to the memory care unit, an assessment is completed. Individuals must have a need for delayed egress, alarms, and locked doors and gates. The individual and/or their responsible decision maker give consent for the restrictions. Assessments, restrictions, and consent is reviewed at least annually. All restrictions are documented in the individual's Individual Service Plan (ISP). There is an auditory device that chimes or alarms for 30 seconds when the door is pushed open.

There are always staff available at the front door is always staffed. Individuals can come and go independently as assessed and as noted in their ISPs. The administrator reported that individuals are offered a key to the front door at admission and at least annually. Individuals who do not know how to use a key are taught to use a key. Individuals who have a key enter and exit their home as they want. Individuals who do not have a key have an identified need that is documented in their ISP and reviewed at least annually. There is an auditory device that chimes or alarms for 30 seconds when the door is pushed open. Jasmine Terrace at El Molino will review this policy with individuals at admission and at least annually. Gates are not locked. They are equipped with a fifteen second delay so that they do not open immediately. The policy on the alarmed gates is also reviewed at least annually after admission. The review of the chimes on doors and gates is documented in the individual's ISP.

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Remediation Strategy Approved? Yes No

Remediation Start Date: 04/15/2022

Remediation End Date: 06/10/2022



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

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