



State of California—Health and Human Services Agency
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	174
Provider Name	Golden Tuscany Care
Setting Name	Golden Tuscany Care
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	07/16/2019
Heightened Scrutiny Summary Sheet Completion Date	05/24/2022
Expected Date of Compliance	03/01/2023

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community-Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____

Setting is in a building located on the grounds of, or immediately adjacent to, a public institution



Summary of Evidence	
Summary of Remediation Strategy	
Remediation Strategy Approved? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Remediation Start Date	
Remediation End Date	

Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS



Summary of Evidence	Golden Tuscany Care does not ensure that individuals have opportunities for interaction in and with the broader community. Individuals are not provided with information about community services. They do not schedule or facilitate any community activities and individuals do not have the opportunity to participate in community activities with or separate from their housemates/roommates. Individuals are not supported with transportation for medical or nonmedical activities. Golden Tuscany Care has practices in place that impede an individual's access to the community including individuals are not permitted to participate in community activities without a companion, individuals must sign out when leaving, doors are alarmed, and the front door is locked, and individuals do not have the code to enter their home.
Summary of Remediation Strategy	Golden Tuscany Care intends to support individuals to have more opportunity for community integration. Golden Tuscany Care will meet with individuals weekly to discuss their wants, needs, and preferences. During these meetings, the staff will share information regarding community services, including social, personal, and vocational services such as adult day programs, senior centers, and recreation or leisure activities. Staff will ensure that individuals' preferences are documented in their Individual Service Plan (ISP). Staff will use what they learn about individuals' preferences, wants, and needs to support individuals in planning community activities. Individuals are supported to do a variety of things, such as going to the movies, golfing, or spending time at the senior center. Staff support individuals to participate in activities by themselves or with their housemates or roommates as often as they would like or at least have the opportunity for community activities weekly. Assessments completed by the person-centered team identifies what support is needed for individuals to be able to interact in the community. During the weekly meetings, staff collaborate with individuals to meet their transportation needs. The staff support individuals with transportation using public transportation, a third-party company such as Uber or Lyft or private transportation in the staff's vehicle or family vehicle.



	<p>Golden Tuscany Care has submitted a plan to address those practices that impede an individual's access to the community. Individuals are free to come and go as they want. Assessments are completed by the person-centered team to determine what skills and needs the person has when in the community alone at admission and annually. If the person-centered team determines that an individual has needs that impact their independence in the community, the team documents the assessed need and any supports and restrictions in the ISP. The ISP is reviewed at least annually. Some have restrictions based on individual needs documented in their ISP. Golden Tuscany Care has discontinued the requirement for individuals to sign in and out when leaving. They have disarmed the alarms or chimes so that there is no audible sound when the door opens. The exterior door continues to be locked and individuals have access to the code so that they can enter their home.</p>
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Remediation Strategy Approved? Yes No

Remediation Start Date: 03/18/2022

Remediation End Date: 03/01/2023

Setting restricts individual choice to receive services or to engage in activities outside of the setting



Summary of Evidence	Golden Tuscany Care has practices in place that impede an individual’s access to the community including individuals are not permitted to participate in community activities without a companion, individuals must sign out when leaving, doors are alarmed, and the front door is locked, and individuals do not have the code to enter their home.
Summary of Remediation Strategy	Golden Tuscany Care has submitted a plan to address those practices that impede an individual’s access to the community. Individuals are free to come and go as they want. Assessments are completed by the person-centered team to determine what skills and needs the person has when in the community alone at admission and annually. If the person-centered team determines that an individual has needs that impact their independence in the community, the team documents the assessed need and any supports and restrictions in the ISP. The ISP is reviewed at least annually. Some have restrictions based on individual needs documented in their ISP. Golden Tuscany Care has discontinued the requirement for individuals to sign in and out when leaving. They have disarmed the alarms or chimes so that there is no
	audible sound when the door opens. The exterior door continues to be locked and individuals have access to the code so that they can enter their home.

Remediation Strategy Approved? Yes No

Remediation Start Date: 03/18/2022

Remediation End Date: 03/01/2023



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____