



State of California—Health and Human Services Agency
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	171
Provider Name	Golden Haven
Setting Name	Golden Haven
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	04/4/2019
Heightened Scrutiny Summary Sheet Completion Date	05/24/2022
Expected Date of Compliance	02/15/2023

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community-Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence		
Summary of Remediation Strategy		
Remediation Strategy Approved?		<input type="checkbox"/> Yes <input type="checkbox"/> No
Remediation Start Date		
Remediation End Date		

Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS



Summary of Evidence	<p>Golden Haven provides services in a setting licensed as secure. Individuals have limited opportunities for interaction in and with the broader community. Golden Haven did not plan community outings as part of its plan for services. Individuals did not have the opportunity to participate in community activities with or without their housemates/roommates. Individuals did not have transportation. There were systemic practices that limited individuals' access to the community including locked and alarmed doors and secure fencing and gates. Golden Haven required individuals to have physician's orders to participate in community activities. Individuals were required to sign in and out when they left their home and were subjected to video monitoring.</p>
Summary of Remediation Strategy	<p>Golden Haven intends to support individuals to have increased opportunities for community engagement. They will support individuals with transportation and provide support so that individuals can take advantage of transportation options.</p> <p>Golden Haven will plan community activities based on individuals' needs, capabilities, and interests. The staff will discuss activities with individuals regularly and offer individuals the opportunity to participate in activities with the people they live with or separately. Golden Haven intends to provide support so that individuals who do not already have the opportunity to participate in community activities separate from their housemates or roommates will be supported by staff to have that opportunity. They will update their admission agreement and talk with individuals currently living at Golden Haven so that they are aware of these opportunities for community engagement. Individuals will have the opportunity to run errands, have a meal, shop, and other preferred activities in the community.</p>



	<p>Golden Haven described in their Remediation Work Plan (RWP) how they would ensure that individuals have opportunities for interaction in and with the broader community. If the person-centered team determined that an individual had a need that warranted a restriction or modification, the restriction would be based on assessed needs, documented in the Individual Service Plan (ISP) and reviewed at least annually or if there was a change in the individual's status.</p> <p>In response to the systemic practices that limited individuals' access to the broader community, Golden Haven said they have chimes not alarms on the exterior doors. The use of chimes is reviewed with individuals at admission and is documented in the individuals' ISPs. In December 2022, Golden Haven intends to offer individuals the choice to have a key to the front door and gate. Golden Haven said these environmental modifications are in pace per regulation under CA Title 22 Section 87705 h/j/l and will be reviewed with the individual and their responsible party at admission. All individuals currently living in the home were assessed at admission and annually and have an assessed need for the secured/locked perimeter.</p> <p>Golden Haven said beginning at admission and at least annually after that, the person-centered team assesses individual's interests and skills for participating in the community. Individuals are supported to participate in community activities with the support or limitations described in their ISP. If there are any limitations or restrictions, they are based on individual assessed needs, documented in the ISP, and reviewed at least annually. Individuals are asked to sign in and out so that Golden Haven knows when individuals are out of the home and not to monitor their coming and going.</p> <p>Golden Haven will develop a policy on the use of security cameras and video monitoring. The policy will be reviewed with individuals and staff. The policy will state there are signs on the exterior doors noting there are video cameras in use, the administrator and operations manager have access to the videos, they are reviewed if there is an incident, and the videos will auto-delete after 30 days.</p>
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Remediation Strategy Approved? Yes No

Remediation Start Date: 12/01/2022

Remediation End Date: 02/15/2023



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	There were systemic practices that limited individuals' access to the community including locked and alarmed doors and secure fencing and gates. Golden Haven required individuals to have physician's orders to participate in community activities. Individuals were required to sign in and out when they left their home and were subjected to video monitoring.
Summary of Remediation Strategy	<p>In response to the systemic practices that limited individuals' access to the broader community, Golden Haven said they have chimes not alarms on the exterior doors. The use of chimes is reviewed with individuals at admission and is documented in the individuals' ISPs. In December 2022, Golden Haven intends to offer individuals the choice to have a key to the front door and gate. Golden Haven said these environmental modifications are in pace per regulation under CA Title 22 Section 87705 h/j/l and will be reviewed with the individual and their responsible party at admission. All individuals currently living in the home were assessed at admission and annually and have an assessed need for the secured/locked perimeter.</p> <p>Golden Haven said beginning at admission and at least annually after that, the person-centered team assesses individual's interests and skills for participating in the community. Individuals are supported to participate in community activities with the support or limitations described in their ISP. If there are any limitations or restrictions, they are based on individual assessed needs, documented in the ISP, and reviewed at least annually. Individuals are asked to sign in and out so that Golden Haven knows when individuals are out of the home and not to monitor their coming and going.</p> <p>Golden Haven will develop a policy on the use of security cameras and video monitoring. The policy will be reviewed with individuals and staff. The policy will state there are signs on the exterior doors noting there are video cameras in use, the administrator and operations manager have access to the videos, they are reviewed if there is an incident, and the videos will auto-delete after 30 days.</p>



Remediation Strategy Approved? Yes No

Remediation Start Date: 12/01/2022

Remediation End Date: 02/15/2023

Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual’s person-centered plan

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____