



State of California—Health and Human Services Agency
Department of Health Care Services



MICHELLE BAASS
DIRECTOR

GAVIN NEWSOM
GOVERNOR

**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	170
Provider Name	Golden Garden Care
Setting Name	Golden Garden Care
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	09/16/2019
Heightened Scrutiny Summary Sheet Completion Date	05/11/2022
Expected Date of Compliance	05/15/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____

Setting is in a building located on the grounds of, or immediately adjacent to, a public institution



Summary of Evidence	
Summary of Remediation Strategy	
Remediation Strategy Approved? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Remediation Start Date	
Remediation End Date	

Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS



Summary of Evidence	<p>Golden Garden Care (now operating under the name of Everspring Retirement Home) did not offer individuals opportunities for interaction in and with the broader community. Individuals did not have transportation when participating in community activities. Golden Garden Care did not plan individual or group community activities. Individuals living at Golden Garden Care were restricted from access to the community based on their diagnosis. Individuals did not have keys to the locked exterior doors and had to be let back into their home. Individuals were required to sign in and out. Doors were alarmed and video monitoring was used.</p>
Summary of Remediation Strategy	<p>Golden Garden Care submitted in the response said they intend to support individuals to have opportunities for interaction in and with the broader community. They developed policies and procedures regarding access to and use of transportation. Golden Garden Care said they connect individuals with transportation options and arrange transportation for activities, outings, and appointments.</p> <p>Golden Garden Care developed a process for scheduling individual and group activities in the community. The staff have regular conversations with individuals, monthly meetings, and refer to the person-centered plan to learn about and schedule activities based on individuals' preferences. The monthly activity calendar is available on the bulletin board and updated at least monthly or more often, if needed. Staff is available to provide supports for individuals as they participate in individual or group activities in the community.</p> <p>The provider addressed the restrictions that limited access to the community. The provider intends to support individuals to access the community at any time they chose. Golden Garden Care will follow the federal requirements for</p>
	<p>modifications so that any restriction to accessing the community was not based on the individual's diagnosis but on a specific assessed need that was documented in the person-centered plan and followed all other requirements. The door alarms and video monitoring are not intended to prevent an individual from accessing the community. They ceased the use of the door alarms because no one had an assessed need for this modification. The use of video monitoring was explained and will be reviewed at least annually. Golden Garden Care modified their admission process to include the use of the video monitoring. Signs are displayed. In response to the exterior doors and individuals not having keys, Golden Garden Care decided because staff were always present, they would not lock the exterior door. Golden Garden Care said that it was not necessary to sign in and out when they leave their home.</p>



Remediation Strategy Approved? Yes No

Remediation Start Date: 01/14/2022

Remediation End Date: 05/15/2022

Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	Individuals living at Golden Garden Care were restricted from access to the community based on their diagnosis. Individuals did not have keys to the locked exterior doors and had to be let back into their home. Individuals were required to sign in and out. Doors were alarmed and video monitoring was used.
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Summary of Remediation Strategy	<p>The provider addressed the restrictions that limited access to the community. The provider intends to support individuals to access the community at any time they chose. Golden Garden Care will follow the federal requirements for modifications so that any restriction to accessing the community was not based on the individual's diagnosis but on a specific assessed need that was documented in the person-centered plan and followed all other requirements. The door alarms and video monitoring are not intended to prevent an individual from accessing the community. They ceased the use of the door alarms because no one had an assessed need for this modification. The use of video monitoring was explained and will be reviewed at least annually. Golden Garden Care modified their admission process to include the use of the video monitoring. Signs are displayed. In response to the exterior doors and individuals not having keys, Golden Garden Care decided because staff were always present, they would not lock the exterior door. Golden Garden Care said that it was not necessary to sign in and out when they leave their home.</p>
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Remediation Strategy Approved? Yes No

Remediation Start Date: 01/14/2022

Remediation End Date: 05/15/2022

Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence	
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Summary of Remediation Strategy	
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Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____