



State of California—Health and Human Services Agency
Department of Health Care Services



MICHELLE BAASS
DIRECTOR

GAVIN NEWSOM
GOVERNOR

**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	156
Provider Name	Genesis Manor IV
Setting Name	Genesis Manor IV
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	07/16/2019
Heightened Scrutiny Summary Sheet Completion Date	05/30/2022
Expected Date of Compliance	10/01/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 - Setting restricts individual choice to receive services or to engage in activities outside of the setting
 - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____



Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____

Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS



Summary of Evidence	<p>Genesis Manor IV does not support individuals to have opportunities for interaction in and with the broader community. Individuals rely on family members for community integration. Genesis Manor only supports individuals with transportation for medical appointments. Genesis Manor does not plan community activities for individuals or groups. Individuals do not have the opportunity to go out with or separate from their housemates/roommates. Individuals are not supported to participate in integrated activities such as adult day or senior programs. There are practices at Genesis Manor that impact an individual's ability to access the community. They are required to sign in/out when leaving and the use of door chimes and video monitoring.</p>
Summary of Remediation Strategy	<p>Genesis Manor has developed a plan that states they intend to support individuals to have opportunities for engagement in the broader community. They will share information regarding public transportation, ride share, and taxi services. Staff will be available to assist with contacting or arranging transportation. Using the Individual Service Plan (ISPs), the staff will document individuals' preferences, goals, and interests. Staff will have regular conversations with individuals about their likes and interests. Genesis Manor will use that information to create a monthly calendar that lists various community activities. Individuals will be supported to participate in outings of their choice and encouraged to provide input about what they would like to do and places they would like to go. The staff will support individuals by providing transportation or going with individuals based on their needs as documented in their ISP. Activities may be with other individuals in the home or separate from their housemates/roommates. Individuals are free to come and go on their own unless there is an assessed need documented in their ISP.</p> <p>Genesis Manor will provide a copy of a community resources handout to each individual and display one in the home. The handout will include information about local adult day programs, senior center programs, employment opportunities, or other community resources/programs.</p> <p>Genesis Manor developed a process for ensuring that modifications or restrictions are put in place only based on an individual assessed need, documented in the ISP, and reviewed at least annually. Individuals are free to come and go as they choose unless there is an assessed need documented in their ISP. All restrictions will be reviewed no less than annually. If individuals are unable to access the community without assistance, family, friends, or staff can accompany the individual.</p>



	<p>Genesis Manor says that individuals are not required to sign in and out when they leave. Individuals do not have a curfew. Genesis Manor explained that they ask individuals to let the staff know if they expect to be out later than usual. It is a courtesy and not a requirement. Genesis Manor will continue to use chimes. However, they explained that the chimes are not used to track or restrict individuals. It is used to notify staff that someone has opened the door. Genesis Manor will update their admission agreement to explain the purpose of the chimes so that individuals are aware of their use. Genesis Manor will create a video surveillance disclosure/policy to include the scope of video surveillance, placement of cameras, storage of and access to video, and destruction of video. Individuals will be told about the use of video monitoring at admission, when the admission agreement is reviewed, and there will be signs displayed at their home.</p>
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Remediation Strategy Approved? Yes No

Remediation Start Date: 05/24/2022

Remediation End Date: 10/01/2022

Setting restricts individual choice to receive services or to engage in activities outside of the setting



Summary of Evidence	There are practices at Genesis Manor that impact an individual’s ability to access the community. They are required to sign in/out when leaving and the use of door chimes and video monitoring.
Summary of Remediation Strategy	<p>Genesis Manor developed a process for ensuring that modifications or restrictions are put in place only based on an individual assessed need, documented in the ISP, and reviewed at least annually. Individuals are free to come and go as they choose unless there is an assessed need documented in their ISP. All restrictions will be reviewed no less than annually. If individuals are unable to access the community without assistance, family, friends, or staff can accompany the individual.</p> <p>Genesis Manor says that individuals are not required to sign in and out when they leave. Individuals do not have a curfew. Genesis Manor explained that they ask individuals to let the staff know if they expect to be out later than usual. It is a courtesy and not a requirement. Genesis Manor will continue to use chimes. However, they explained that the chimes are not used to track or restrict individuals. It is used to notify staff that someone has opened the door. Genesis Manor will update their admission agreement to explain the purpose of the chimes so that individuals are aware of their use. Genesis Manor will create a video surveillance disclosure/policy to include the scope of video surveillance, placement of cameras, storage of and access to video, and destruction of video. Individuals will be told about the use of video monitoring at admission, when the admission agreement is reviewed, and there will be signs displayed at their home.</p>

Remediation Strategy Approved? Yes No

Remediation Start Date: 05/24/2022

Remediation End Date: 10/01/2022

Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual’s person-centered plan



Summary of Evidence	
Summary of Remediation Strategy	

Remediation Strategy Approved? Yes No

Remediation Start Date: _____

Remediation End Date: _____