

State of California—Health and Human Services Agency

Department of Health Care Services



CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET

Home and Community-Based Services

SITE OVERVIEW

Heightened Scrutiny Identification Number	153
Provider Name	Genesis Manor I
Setting Name	Genesis Manor I
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	06/13/2019
•	
Heightened Scrutiny Summary Sheet Completion	05/30/2022
Date	
Expected Date of Compliance	10/01/2022

REASON(S) FOR HEIGHTENED SCRUTINY (HS)

Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Setting has the effect of isolating individuals receiving Medicaid Home and Community Based Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
 Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
 Setting restricts individual choice to receive services or to engage in activities outside of the setting
 Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-

centered plan



SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY

Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

Summary of Evidence			
Summary of Remediation Strategy			
Remediation St Remediation St Remediation Er	□ No		



Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment

Summary of Evidence			
Summary of Remediation Strategy			
Remediation Sta	 □ Yes □ No		

Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS

Summary of **Evidence**

Genesis Manor 1 does not support individuals to have opportunities for interaction in and with the broader community. Individuals rely on family members for community integration. Genesis Manor does not support individuals with transportation. Genesis Manor does not plan community activities for individuals or groups. Individuals do not have the opportunity to go out with or separate from their housemates/roommates. Individuals are not regularly given information about community resources and are not supported to participate in integrated activities such as adult day or senior programs. There are practices at Genesis Manor that impact an individual's ability to access the community. Genesis Manor does not provide individuals with keys to enter their home when the front door is locked, and all exterior doors chime when opened.

Summary of Remediation Strategy

Genesis Manor has developed a plan that states they intend to support individuals to have opportunities for engagement in the broader community. They will share information regarding public transportation, ride share, and taxi services. Staff will be available to assist with contacting or arranging transportation. Using the Individual Service Plan (ISPs), the staff will document individuals' preferences, goals, and interests. Staff will have regular conversations with individuals about their likes and interests. Genesis Manor will use that information to create a monthly calendar that lists various community activities. Individuals will be supported to participate in outings of their choice and encouraged to provide input about what they would like to do and places they would like to go. The staff will support individuals by providing transportation or going with individuals based on their needs as documented in their ISP. Activities may be with other individuals in the home or separate from their housemates/roommates.

Genesis Manor will create a "resource area" where brochures, calendars, and other community resources/opportunities are kept. They will provide a copy of a community resources handout to everyone. The handout will include information



about local adult day programs, senior center programs, employment opportunities, or other community resources/programs. In addition to providing individuals information, staff will assist individuals in obtaining additional information, registration, and transportation to and from programs.

Genesis Manor developed a process for ensuring that modifications or restrictions are put in place only based on an individual assessed need, documented in the ISP, and reviewed at least annually. Individuals are free to come and go as they choose unless there is an assessed need documented in their ISP. All restrictions will be reviewed no less than annually. If individuals are unable to access the community without assistance, family, friends, or staff can accompany the individual. Individuals do not have a curfew. Genesis Manor explained that they ask individuals to let the staff know if they expect to be out later than usual. It is a courtesy and not a requirement. Genesis Manor will continue to use chimes. However, they explained that the chimes are not used to track or restrict individuals. It is used to notify staff that someone has opened the door. Genesis Manor will update their admission agreement to explain the purpose of the chimes so that individuals are aware of their use. The doors will be locked, and individuals will be given a key unless based on an assessed need, there is a restriction. The restriction will be documented in the ISP and reviewed at least annually.

Remediation Strategy App	oroved?	Yes	□ No	
Remediation Start Date: _	05/2	24/2022		
Remediation End Date:	10/01	/2022		



Setting restricts individual choice to receive services or to engage in activities outside of the setting

Summary of Evidence	There are practices at Genesis Manor that impact an individual's ability to access the community. Genesis Manor does not provide individuals with keys to enter their home when the front door is locked, and all exterior doors chime when opened.
Summary of Remediation Strategy	Genesis Manor developed a process for ensuring that modifications or restrictions are put in place only based on an individual assessed need, documented in the ISP, and reviewed at least annually. Individuals are free to come and go as they choose unless there is an assessed need documented in their ISP. All restrictions will be reviewed no less than annually. If individuals are unable to access the community without assistance, family, friends, or staff can accompany the individual. Genesis Manor will continue to use chimes. However, they explained that the chimes are not used to track or restrict individuals. It is used to notify staff that someone has opened the door. Genesis Manor will update their admission agreement to explain the purpose of the chimes so that individuals are aware of their use. The doors will be locked, and individuals will be given a key unless based on an assessed need, there is a restriction. The restriction will be documented in the ISP and reviewed at least annually.

Remediation Strategy App	oroved?	⊠ Yes	⊔ No	
Remediation Start Date:	05/24/	2022		
Remediation End Date:	10/1/2	022		



Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan

Summary of Evidence				
Summary of				
Remediation Strategy				
Remediation St		□ Yes □ No		
Remediation En	d Date:			