



State of California—Health and Human Services Agency  
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES  
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

**Home and Community-Based Services**

**SITE OVERVIEW**

Heightened Scrutiny Identification Number	107
Provider Name	Cross Creek Cottage
Setting Name	Cross Creek Cottage
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	07/26/2019
Heightened Scrutiny Summary Sheet Completion Date	05/02/2022
Expected Date of Compliance	04/30/2022

**REASON(S) FOR HEIGHTENED SCRUTINY (HS)**

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
  - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
  - Setting restricts individual choice to receive services or to engage in activities outside of the setting
  - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



**SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY**

*Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment*

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Setting is in a building located on the grounds of, or immediately adjacent to, a public institution***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS***

<p><b>Summary of Evidence</b></p>	<p>Individuals living at Cross Creek Cottage have limited opportunities for interaction in and with the broader community. Cross Creek Cottage relies on family for community access. They do not facilitate or support community integration.</p> <ul style="list-style-type: none"> <li>• Cross Creek Cottage does not usually provide transportation and individuals who require support when in the community rely on family or friends for transportation.</li> <li>• They do not plan community activities as part of its plan for service.</li> <li>• Individuals do not have the opportunity to participate in community activities individually or with others with whom they live.</li> <li>• Doors to the home are locked and alarmed and individuals do not have keys.</li> <li>• Individuals must sign in and out when they leave.</li> </ul>
<p><b>Summary of Remediation Strategy</b></p>	<p>Cross Creek Cottage has submitted a plan to remediate the noncompliance. Cross Creek Cottage provides transportation for individuals to medical and non-medical activities in the community. Individuals may have transportation from Cross Creek Cottage or use third party or public transportation. Individuals who go to the senior center have bus passes.</p> <p>Individuals are supported to plan activities, participate in field trips, outings, and shopping trips. Some activities are planned by Cross Creek Cottage staff with individuals. They plan more activities during warmer months.</p> <p>When individuals want to go out individually or with others, Cross Creek Cottage staff assist the individual. For example, individuals may go out individually with staff to shop for clothes or they may go out with others to shop and eat at the local market and café. Staff will assist with transportation or other supports as needed.</p> <p>Cross Creek Cottage no longer has locked gates or doors that limit individuals’ freedom of movement. Individuals can open doors and gates without a key. The doors have chimes that ring when the door opens but stops when the door is closed. Cross Creek Cottage will develop a policy that describes the use of the chimes explaining that will be reviewed with individuals at admission and during planning meetings. Individuals are no longer required to sign in and out when they go out and return to their home.</p>



**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** 01/25/2022

**Remediation End Date:** 04/30/2022



***Setting restricts individual choice to receive services or to engage in activities outside of the setting***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_