



State of California—Health and Human Services Agency  
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES  
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

**Home and Community-Based Services**

**SITE OVERVIEW**

Heightened Scrutiny Identification Number	<b>104</b>
Provider Name	<b>Cresencia Care Home LLC</b>
Setting Name	<b>Cresencia Care Home LLC</b>
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	<b>06/14/2019</b>
Heightened Scrutiny Summary Sheet Completion Date	<b>05/24/2022</b>
Expected Date of Compliance	<b>09/01/2022</b>

**REASON(S) FOR HEIGHTENED SCRUTINY (HS)**

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
  - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
  - Setting restricts individual choice to receive services or to engage in activities outside of the setting
  - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



**SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY**

*Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment*

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Setting is in a building located on the grounds of, or immediately adjacent to, a public institution***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



**Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS**

<b>Summary of Evidence</b>	Individuals receiving services through Cresencia Care Home LLC have limited opportunities for interaction in and with the broader community. Cresencia Care Home did not inform individuals of services, activities, and events in the community. Individuals did not have transportation and had to rely on their family or friends to take them to community activities. Cresencia Care Home did not plan community activities as part of its plan for services and individuals did not have the opportunity to participate in community activities separate from or with their housemates/roommates. Individuals did not have the opportunity to participate in integrated community activities like senior programs.
<b>Summary of Remediation Strategy</b>	Cresencia Care Home intends to support individuals to have interaction in and with the broader community by providing information, planning activities, and assisting individuals to engage in the community. The staff will develop an activity calendar with input from individuals. They will create an information board where the monthly calendar of community events and activities will be displayed. Cresencia Care Home will provide information and schedules on local senior center activities, recreational programs, and events at the library. Staff will gather information about individuals' preferences and interests during informal and formal conversations and by referring to the individuals' Individual Service Plans (ISPs). Individuals will be encouraged to participate in a variety of community events and activities based on their interests and preferences. When individuals want or need assistance to engage in community activities individually or in groups, the staff will be available to provide needed supports. Cresencia Care Home will provide information about transportation routes, schedules, and prices. Staff will assist individuals to seek and arrange for public transportation or ride share. With the calendar of planned activities and information about transportation, individuals will have increased opportunities for community integration.

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** 05/01/2022

**Remediation End Date:** 09/01/2022



***Setting restricts individual choice to receive services or to engage in activities outside of the setting***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_