



State of California—Health and Human Services Agency  
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES  
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

**Home and Community-Based Services**

**SITE OVERVIEW**

Heightened Scrutiny Identification Number	<b>090</b>
Provider Name	<b>Citrus Heights Terrace</b>
Setting Name	<b>Citrus Heights Terrace</b>
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	<b>8/30/2019</b>
Heightened Scrutiny Summary Sheet Completion Date	<b>6/8/2022</b>
Expected Date of Compliance	<b>6/30/2022</b>

**REASON(S) FOR HEIGHTENED SCRUTINY (HS)**

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
  - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
  - Setting restricts individual choice to receive services or to engage in activities outside of the setting
  - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



**SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY**

*Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment*

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Setting is in a building located on the grounds of, or immediately adjacent to, a public institution***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



**Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS**

<b>Summary of Evidence</b>	Individuals have limited access to the community and the site has blanket restrictions in place. Specifically, individuals are not allowed to leave the setting without staff assistance. Several restrictions are in place limiting individual movement, such as keypad coded, alarmed, delayed egress doors, security cameras, and the outdoor door area is completely fenced with locked gates to prevent individuals from wandering. The setting maintains ISPs however these were observed to be generic in nature bringing into question as to whether the activities are those best suited for and desired by the individuals. Other restrictions include: the provider does not provide group or individual community outings as part of their plan of service, individuals do not leave the setting unless it is for an outside doctor appointment or with family, private dining is discouraged, food restrictions, visitor restrictions, individuals do not have the choice to vote, cook, or do personal laundry.
<b>Summary of Remediation Strategy</b>	Setting is posting information fliers in common areas to keep individuals informed of community events. Preferred activities and interests will be documented in the ISP. Individuals will be assessed to maintain keys to the front door – until assessments are completed individuals will be offered the code key for reentry and reminded they can also be let in with the buzzer. Video surveillance is used and all individuals are made aware at time of move-in, with policies in place for how long footage is maintained, audio is not recorded. All individuals have documentation in their ISP about modifications, such as delayed egress doors. All modifications will be based on assessed needs. Individuals have access to a microwave and refrigerator to store and prepare food and can keep non-perishable items in their rooms. Individuals can eat wherever they want, including their rooms. Individuals can have visitors at any time, including overnight. Setting asks for prior notification so sleeping arrangements can be made. Setting clarified gates are not locked but have delayed egress.

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** 02/24/2022

**Remediation End Date:** 06/30/2022



***Setting restricts individual choice to receive services or to engage in activities outside of the setting***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_