



State of California—Health and Human Services Agency  
**Department of Health Care Services**



**MICHELLE BAASS**  
 DIRECTOR

**GAVIN NEWSOM**  
 GOVERNOR

**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES  
 HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

**Home and Community-Based Services**

**SITE OVERVIEW**

Heightened Scrutiny Identification Number	<b>088</b>
Provider Name	<b>Chino Avenue Congregate Home Inc</b>
Setting Name	<b>Chino Avenue Congregate Home Inc</b>
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	<b>06/18/2019</b>
Heightened Scrutiny Summary Sheet Completion Date	<b>06/02/2022</b>
Expected Date of Compliance	<b>10/01/2022</b>

**REASON(S) FOR HEIGHTENED SCRUTINY (HS)**

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
  - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
  - Setting restricts individual choice to receive services or to engage in activities outside of the setting
  - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



**SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY**

*Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment*

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Setting is in a building located on the grounds of, or immediately adjacent to, a public institution***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS***

<p><b>Summary of Evidence</b></p>	<p>Individuals receiving services at Chino Avenue Congregate Home Inc have limited opportunities for interaction in and with the broader community. Chino Avenue Congregate Home has policies and practices that isolate or potentially isolate individuals from the broader community. Chino Avenue Congregate Home does not regularly share information about community services. They do not schedule activities as part of its plan for services. They do not support individuals who are not independent to run errands without their housemates/roommates. They require individuals to have a physician’s order to participate in community activities. Chino Avenue Congregate Home uses video monitoring and requires individuals to sign out if leaving with a family or friend.</p>
<p><b>Summary of Remediation Strategy</b></p>	<p>In response, Chino Avenue Congregate Home, has designed a plan to increase individuals’ opportunities for community integration. Chino Avenue Congregate Home will provide information to individuals about community services at admission and at least annually after that. The staff will provide information on local programs and assist individuals to learn about and explore their websites, schedules, and fees. Chino Avenue Congregate Home will support individuals to participate in Senior Centers or Adult Day Programs as they choose unless there is an assessed need documented in their ISP. Any restriction is based on assessed need, documented in the ISP, and reviewed at least annually.</p> <p>The staff will ensure individuals know about transportation options. Chino Avenue Congregate Home will arrange community activities based on individuals’ input and their Individual Service Plan (ISP). The staff will document individual’s wants, likes, interests, and goals in their ISP. Individuals are free to participate in all activities. If there is an assessed need that limits the individual’s participation, staff will be able to assist. Staff will help individuals to arrange transportation, also.</p> <p>If there is a restriction based on those assessed need, it will be documented in the ISP and reviewed at least annually.</p> <p>Individuals may participate in community activities independently as described in their ISP. Individuals may participate in community activities with or separate from their housemates/roommates. Individuals will be supported to participate or not participate in activities of their choosing.</p> <p>Individuals are free to participate in community activities and access the community, unless based on assessed need and documented in the ISP. A physician’s order is not required. Chino Avenue Congregate Home</p>



	<p>removed the requirement to sign in or out. Staff ask individuals as a courtesy, to inform them if they are going to be gone longer than usual. Chino Avenue Congregate Home will ensure that individuals are informed about the use of video monitoring. They will create a policy that includes where cameras are place, who has access and when to the recording, how it is stored, and disposed of. Signs will be place notifying everyone that they are being recorded. the placement of cameras, access to recordings, storage of recordings, and disposal of recordings.</p>
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**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** 05/31/2022

**Remediation End Date:** 10/01/2022



**Setting restricts individual choice to receive services or to engage in activities outside of the setting**

<b>Summary of Evidence</b>	Chino Avenue Congregate Home has policies and practices that isolate or potentially isolate individuals from the broader community. They require individuals to have a physician’s order to participate in community activities. Chino Avenue Congregate Home uses video monitoring and requires individuals to sign out if leaving with a family or friend.
<b>Summary of Remediation Strategy</b>	Individuals are free to participate in community activities and access the community, unless based on assessed need and documented in the ISP. A physician’s order is not required. Chino Avenue Congregate Home removed the requirement to sign in or out. Staff ask individuals as a courtesy, to inform them if they are going to be gone longer than usual. Chino Avenue Congregate Home will ensure that individuals are informed about the use of video monitoring. They will create a policy that includes where cameras are place, who has access and when to the recording, how it is stored, and disposed of. Signs will be place notifying everyone that they are being recorded. the placement of cameras, access to recordings, storage of recordings, and disposal of recordings.

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** 05/31/2022

**Remediation End Date:** 10/01/2022



***Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_