



State of California—Health and Human Services Agency  
Department of Health Care Services



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**CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES  
HEIGHTENED SCRUTINY EVALUATION SETTING SUMMARY SHEET**

**Home and Community-Based Services**

**SITE OVERVIEW**

Heightened Scrutiny Identification Number	<b>056</b>
Provider Name	<b>Beverly Hill Loving Care</b>
Setting Name	<b>Beverly Hill Loving Care</b>
Setting Type	
Waiver(s) Served	
Setting Address	
Site Assessment Completion Date	<b>10/03/2019</b>
Heightened Scrutiny Summary Sheet Completion Date	<b>04/01/2022</b>
Expected Date of Compliance	

**REASON(S) FOR HEIGHTENED SCRUTINY (HS)**

- Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment
- Setting is in a building located on the grounds of, or immediately adjacent to, a public institution

- Setting has the effect of isolating individuals receiving Medicaid Home and Community Base Services (HCBS) from the broader community of individuals not receiving Medicaid HCBS
  - Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS
  - Setting restricts individual choice to receive services or to engage in activities outside of the setting
  - Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan



**SETTING SUMMARY: COMPLIANCE OVERVIEW AND REMEDIATION STRATEGY**

*Setting is located in a building that is also a publicly or privately-operated facility that provides inpatient institutional treatment*

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Setting is in a building located on the grounds of, or immediately adjacent to, a public institution***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



**Due to the design or model of service provision in the setting, individuals have limited, if any, opportunities for interaction in and with the broader community, including individuals not receiving Medicaid-funded HCBS**

<b>Summary of Evidence</b>	<p>Beverly Hill Loving Care does not plan community activities as part of its plan for services. They responded by saying that they will include information about each person’s preferences, hobbies, favorite activities, favorite restaurants, and things they want to try in their person-centered plan.</p> <p>Individuals were unable to enter their home when doors were locked because they did not have keys. There were video cameras in place outside and inside.</p> <p>In addition, staff wore scrubs.</p>
<b>Summary of Remediation Strategy</b>	<p>Beverly Hill Loving Care said they plan activities in the community. They will include information about each person’s preferences, hobbies, favorite activities, favorite restaurants, and things they want to try in their person-centered plan. In monthly meetings, they will ask for suggestions and plan an activity.</p> <p>Beverly Hill Loving Care said individuals can come and go as they please. The sliding doors are unlocked so individuals can enter their home if they return after dark. For security reasons, Beverly Hill Loving Care monitors the unlocked doors.</p> <p>Although staff wearing scrubs contributes to an institutional appearance, it does not directly impact individual’s community inclusion.</p>

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** 03/15/2022

**Remediation End Date:** 12/15/2022



***Setting restricts individual choice to receive services or to engage in activities outside of the setting***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_



***Setting is located separate and apart from the broader community without facilitating individual opportunity to access the broader community and participate in community services, consistent with an individual's person-centered plan***

<b>Summary of Evidence</b>	
<b>Summary of Remediation Strategy</b>	

**Remediation Strategy Approved?**     Yes     No

**Remediation Start Date:** \_\_\_\_\_

**Remediation End Date:** \_\_\_\_\_