



JENNIFER KENT  
DIRECTOR

State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
GOVERNOR

Date: October 19, 2018

CCS Information Notice: 18-06

TO: ALL COUNTY CALIFORNIA CHILDREN SERVICES (CCS), MEDICAL  
CONSULTANTS, COUNTY MEDICAL STAFF, AND INTEGRATED  
SYSTEMS OF CARE DIVISION (ISCD) STAFF

SUBJECT: UPDATED HEARINGS AND APPEALS CONTACT INFORMATION

The purpose of this California Children's Services (CCS) Information Notice is to provide updated contact information for hearings and appeals correspondence.

The due process for traditional CCS programs within the Department's Integrated Systems of Care Division (ISCD) is now managed by the Hearings and Appeals Unit in Sacramento. Correspondence for first level appeal requests (dependent counties) or State Representation Agreements (SRA) for fair hearings (independent counties) should be submitted either through secure email to [ISCDHAU@dhcs.ca.gov](mailto:ISCDHAU@dhcs.ca.gov), or right-faxed to (916) 440-5320.

If you should have any questions regarding this information, please contact call (916) 713-8276.

Sincerely,

**ORIGINAL SIGNED BY**

Michael Luu, Chief  
Monitoring and Oversight Section  
Integrated Systems of Care Division