



MICHELLE BAASS  
DIRECTOR

State of California—Health and Human Services Agency  
Department of Health Care Services



GAVIN NEWSOM  
GOVERNOR

**California Children’s Services (CCS)  
Monitoring and Oversight Workgroup**

**March 13, 2023  
12 p.m. – 4 p.m.**

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**Agenda**

- 12:00 Welcome and Meeting Information
- 12:05 Roll Call
- 12:10 January Meeting Summary and Workgroup Feedback
- 12:20 Grievance Numbered Letter (NL)
- 12:40 Training NL
- 1:10 Memorandum of Understanding Development
- 1:30 Compliance Activities and Performance Measures NL
- 2:00 Break
- 2:10 Survey NL
- 2:40 Enforcement and Corrective Action NL
- 3:10 Department of Health Care Services (DHCS) Accountability Proposal
- 3:30 Policy Updates

3:50 Public Comment

3:55 Next Steps

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