

# Statewide Aggregate Specialty Mental Health Services Performance Dashboard

## Department of Health Care Services 2016 Medi-Cal Specialty Mental Health Performance Dashboard

Pursuant to the requirements of the 1915(b) Specialty Mental Health Services (SMHS) Waiver [Special Terms and Conditions #1](#), the SMHS Performance Dashboard makes available to the public data on SMHS provided to Medi-Cal eligible beneficiaries by Mental Health Plans (MHPs) and their contracted organizational providers. To protect patient privacy, all data is published in accordance with the [DHCS Public Aggregate Reporting Guidelines](#). Following publication of the statewide aggregate SMHS Performance Dashboard, DHCS will produce county-specific MHP SMHS Performance Dashboards. These dashboards will be published on the DHCS and MHP websites beginning January 2017. Producing state-level and county-specific dashboards will make information on the performance of California's SMHS readily available to the public and meets the requirements and intention of the 1915(b) SMHS Waiver Special Terms and Conditions.

The statewide aggregate SMHS Performance Dashboard includes two sets of charts and tables that include demographics of children and youth, and adult and older adult populations by age, gender, race, and ethnicity. The first set of charts and tables focus on demographics and service utilization of children and youth age 0 through 20 and the second set focuses on the same data elements for adults age 21 and older. All reports are based on approved claims data for SMHS provided to Medi-Cal eligible beneficiaries.

The charts and tables also include service utilization data that is displayed by dollar amount and units of service. Two types of penetration rate information are provided and categorized by demographic characteristics. Additionally, tables include a point-in-time "snapshot" of populations entering, exiting, and continuing services over a two-year period. Time-to-step-down tables provide data covering the past four years of the time-to-step-down services following psychiatric inpatient discharge. The 2016 SMHS Performance Dashboard includes trend information by displaying information for fiscal years 2011-12, 2012-13, 2013-14, and 2014-15. Subsequent Performance Dashboards will also include updated and additional information as new fiscal year data becomes available.

Notations on the chart and tables define measures used, such as the penetration rate, or explain anomalies in the data. Areas where data is suppressed in order to comply with Public Aggregate Reporting Guidelines, to prevent the release of patient health information, is also noted.

2016

# Performance Outcomes System Children and Youth Reports

2016

**Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year  
Statewide as of August 3, 2016**

SFY	Unique Count Receiving SMHS*	Year-Over-Year Percentage Change	Unique Count of Medi-Cal Eligibles	Year-Over-Year Percentage Change
<b>FY 11-12</b>	228,815		4,775,304	
<b>FY 12-13</b>	246,752	7.8%	5,476,043	14.7%
<b>FY 13-14</b>	263,909	7.0%	6,037,115	10.2%
<b>FY 14-15</b>	266,915	1.1%	6,352,757	5.2%
<b>Compound Annual Growth Rate SFY**</b>		<b>5.3%</b>		<b>10.0%</b>

\*SMHS = Specialty Mental Health Services. See Measures Catalog for more detailed information.

\*\*SFY = State Fiscal Year which is July 1 through June 30.

**Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year  
Statewide as of August 3, 2016**

Fiscal Year	Alaskan Native or American Indian Count	Alaskan Native or American Indian %	Asian or Pacific Islander Count	Asian or Pacific Islander %	Black Count	Black %	Hispanic Count	Hispanic %	White Count	White %	Other Count	Other %	Unknown Count	Unknown %
FY 11-12	1,492	0.7%	6,037	2.6%	32,017	14.0%	111,224	48.6%	62,745	27.4%	3,164	1.4%	12,136	5.3%
FY 12-13	1,472	0.6%	6,688	2.7%	32,082	13.0%	123,163	49.9%	64,142	26.0%	4,298	1.7%	14,907	6.0%
FY 13-14	1,478	0.6%	7,699	2.9%	31,631	12.0%	134,109	50.8%	65,847	25.0%	5,458	2.1%	17,687	6.7%
FY 14-15	1,440	0.5%	8,795	3.3%	30,374	11.4%	135,952	50.9%	66,224	24.8%	6,015	2.3%	18,115	6.8%

**Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year  
Statewide as of August 3, 2016**

Fiscal Year	Children 0 5 Count	Children 0 5 %	Children 6 11 Count	Children 6 11 %	Children 12 17 Count	Children 12-17 %	Youth 18-20 Count	Youth 18-20 %
FY 11-12	31,836	13.9%	78,479	34.3%	95,376	41.7%	23,124	10.1%
FY 12-13	31,604	12.8%	84,686	34.3%	102,337	41.5%	28,125	11.4%
FY 13-14	32,513	12.3%	90,328	34.2%	110,738	42.0%	30,330	11.5%
FY 14-15	33,050	12.4%	90,003	33.7%	111,313	41.7%	32,549	12.2%

**Demographics Report: Unique Count of Children and Youth by Fiscal Year  
Statewide as of August 3, 2016**

<b>Fiscal Year</b>	<b>Female Count</b>	<b>Female %</b>	<b>Male Count</b>	<b>Male %</b>
FY 11-12	97,835	42.8%	130,980	57.2%
FY 12-13	106,516	43.2%	140,236	56.8%
FY 13-14	116,012	44.0%	147,897	56.0%
FY 14-15	119,396	44.7%	147,519	55.3%

**Penetration Rates\* Report: Children and Youth With At Least One SMHS Visit\*\*  
Statewide as of August 3, 2016**

	FY 11-12			FY 12-13			FY 13-14			FY 14-15		
	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate
<b>All</b>	<b>228,815</b>	<b>4,775,304</b>	<b>4.8%</b>	<b>246,752</b>	<b>5,476,043</b>	<b>4.5%</b>	<b>263,909</b>	<b>6,037,115</b>	<b>4.4%</b>	<b>266,915</b>	<b>6,352,757</b>	<b>4.2%</b>
Children 0-5	31,836	1,768,421	1.8%	31,604	1,845,768	1.7%	32,513	1,889,031	1.7%	33,050	1,899,764	1.7%
Children 6-11	78,479	1,287,544	6.1%	84,686	1,582,876	5.4%	90,328	1,759,965	5.1%	90,003	1,838,788	4.9%
Children 12-17	95,376	1,134,157	8.4%	102,337	1,388,448	7.4%	110,738	1,556,844	7.1%	111,313	1,622,677	6.9%
Youth 18-20	23,124	585,182	4.0%	28,125	658,951	4.3%	30,330	831,275	3.6%	32,549	991,528	3.3%
Alaskan Native or American Indian	1,492	20,046	7.4%	1,472	20,670	7.1%	1,478	21,976	6.7%	1,440	22,848	6.3%
Asian or Pacific Islander	6,037	343,039	1.8%	6,688	434,825	1.5%	7,699	518,060	1.5%	8,795	560,523	1.6%
Black	32,017	420,454	7.6%	32,082	436,927	7.3%	31,631	451,612	7.0%	30,374	463,333	6.6%
Hispanic	111,224	2,807,069	4.0%	123,163	3,217,490	3.8%	134,109	3,450,311	3.9%	135,952	3,573,360	3.8%
White	62,745	737,572	8.5%	64,142	820,886	7.8%	65,847	939,222	7.0%	66,224	1,001,776	6.6%
Other	3,164	121,838	2.6%	4,298	167,395	2.6%	5,458	213,647	2.6%	6,015	237,756	2.5%
Unknown	12,136	325,286	3.7%	14,907	377,850	3.9%	17,687	442,287	4.0%	18,115	493,161	3.7%
Female	97,835	2,366,827	4.1%	106,516	2,711,146	3.9%	116,012	2,981,430	3.9%	119,396	3,133,356	3.8%
Male	130,980	2,408,477	5.4%	140,236	2,764,897	5.1%	147,897	3,055,685	4.8%	147,519	3,219,401	4.6%

\*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system.

\*\*Children and Youth that have received at least one SMHS that was claimed through the Short-Doyle/ Medi-Cal claiming system on at least one (1) day in the Fiscal Year.

**Penetration Rates\* Report: Children and Youth With Five or More SMHS Visits\*\***  
**Statewide as of August 3, 2016**

	FY 11-12			FY 12-13			FY 13-14			FY 14-15		
	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate
<b>All</b>	<b>175,884</b>	<b>4,775,304</b>	<b>3.7%</b>	<b>189,431</b>	<b>5,476,043</b>	<b>3.5%</b>	<b>202,785</b>	<b>6,037,115</b>	<b>3.4%</b>	<b>203,992</b>	<b>6,352,757</b>	<b>3.2%</b>
Children 0-5	21,729	1,768,421	1.2%	21,417	1,845,768	1.2%	21,687	1,889,031	1.1%	22,063	1,899,764	1.2%
Children 6-11	62,629	1,287,544	4.9%	67,345	1,582,876	4.3%	72,104	1,759,965	4.1%	71,497	1,838,788	3.9%
Children 12-17	75,906	1,134,157	6.7%	81,153	1,388,448	5.8%	87,781	1,556,844	5.6%	88,340	1,622,677	5.4%
Youth 18-20	15,620	585,182	2.7%	19,703	658,951	3.0%	21,213	831,275	2.6%	22,092	991,528	2.2%
Alaskan Native or American Indian	1,127	20,046	5.6%	1,110	20,670	5.4%	1,087	21,976	4.9%	1,067	22,848	4.7%
Asian or Pacific Islander	4,590	343,039	1.3%	5,153	434,825	1.2%	5,872	518,060	1.1%	6,758	560,523	1.2%
Black	24,850	420,454	5.9%	24,864	436,927	5.7%	24,397	451,612	5.4%	23,354	463,333	5.0%
Hispanic	84,368	2,807,069	3.0%	93,953	3,217,490	2.9%	102,482	3,450,311	3.0%	103,287	3,573,360	2.9%
White	48,943	737,572	6.6%	48,943	820,886	6.0%	50,832	939,222	5.4%	50,912	1,001,776	5.1%
Other	2,438	121,838	2.0%	3,266	167,395	2.0%	4,222	213,647	2.0%	4,570	237,756	1.9%
Unknown	9,568	325,286	2.9%	11,769	377,850	3.1%	13,893	442,287	3.1%	14,044	493,161	2.8%
Female	74,330	2,366,827	3.1%	81,016	2,711,146	3.0%	88,211	2,981,430	3.0%	90,189	3,133,356	2.9%
Male	101,554	2,408,477	4.2%	108,602	2,764,897	3.9%	114,574	3,055,685	3.7%	113,803	3,219,401	3.5%

\*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system.

\*\*Children and Youth that have received at least five SMHS that were claimed through the Short-Doyle/ Medi-Cal claiming system on at least five (5) or more different days in the Fiscal Year.



**Utilization Report\*: Approved Specialty Mental Health Services for Children and Youth  
Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year\*\*  
Statewide as of August 3, 2016**

Fiscal Year	SDMC Total Approved	IHBS (Minutes)	ICC (Minutes)	Case Management/ Brokerage (Minutes)	Mental Health Services (Minutes)	Therapeutic Behavioral Services (Minutes)	Medication Support Services (Minutes)	Crisis Intervention (Minutes)	Crisis Stabilization (Hours)	Full Day Treatment Intensive (Hours)	Full Day Rehabilitation (Hours)	Hospital Inpatient (Days)	Hospital Inpatient Admin (Days)	Fee for Service Inpatient (Days)	Crisis Residential Treatment Services (Days)	Adult Residential Treatment Services (Days)	Psychiatric Health Facility (Days)
FY 11-12	\$ 5,902.68	0	0	432	1,856	5,483	317	306	14	526	415	7	12	9	13	70	14
FY 12-13	\$ 6,347.31	825	215	394	1,795	5,227	307	294	15	502	443	7	13	9	19	91	15
FY 13-14	\$ 6,368.06	1,970	1,434	367	1,725	5,116	306	305	16	516	457	8	14	8	18	101	15
FY 14-15	\$ 6,417.44	2,418	1,655	368	1,698	4,906	314	299	16	528	520	7	15	8	20	95	13
<b>MEAN</b>	<b>\$ 6,258.87</b>	<b>1,738</b>	<b>1,101</b>	<b>390</b>	<b>1,768</b>	<b>5,183</b>	<b>311</b>	<b>301</b>	<b>15</b>	<b>518</b>	<b>459</b>	<b>7</b>	<b>14</b>	<b>8</b>	<b>18</b>	<b>89</b>	<b>14</b>

Fiscal Year	SDMC Total Clients	IHBS Clients	ICC Clients	Case Management/ Brokerage Clients	Mental Health Services Clients	Therapeutic Behavioral Services Clients	Medication Support Services Clients	Crisis Intervention Clients	Crisis Stabilization Clients	Full Day Treatment Intensive Clients	Full Day Rehabilitation Clients	Hospital Inpatient Clients	Hospital Inpatient Admin Clients	Fee for Service Inpatient Clients	Crisis Residential Treatment Services Clients	Adult Residential Treatment Services Clients	Psychiatric Health Facility Clients
FY 11-12	228,799	-	-	94,666	213,710	7,327	73,153	16,821	6,843	2,439	1,835	1,938	129	9,475	239	100	620
FY 12-13	246,748	110	179	96,628	231,416	7,983	77,965	17,704	8,530	1,900	2,006	2,085	161	10,530	283	125	781
FY 13-14	263,906	5,310	6,707	101,551	246,991	8,079	81,640	19,417	10,019	1,557	1,771	2,182	141	12,346	376	126	837
FY 14-15	266,912	7,822	10,162	99,584	248,699	8,136	80,309	20,545	11,912	675	1,405	2,351	186	13,112	454	100	953

\*The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.

Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.

**Snapshot Report: Unique Count of Children and Youth Receiving SMHS  
Arriving, Exiting, and with Service Continuance by Fiscal Year  
Statewide as of August 3, 2016**

Category	Description (Please refer to the Measures Catalog for more detailed descriptions on all Performance Outcomes System measures.)
Arrivals	Children/Youth that did not receive any SMHS within 3 months of their first date of service in the Fiscal Year.
Service Continuance	Children/Youth receiving continuous services with no breaks in service greater than 90 days for a period of at least 2 years (>= 2 YR) or a period of 1 to 2 years (< 2 YR).
Exiting	Children/Youth that did not receive any SMHS within 3 months after their last date of service in the Fiscal Year.
Arriving & Exiting	A distinct category in which children/youth met both the criteria for <b>Arrivals</b> and <b>Exiting</b> above for the fiscal year.
Service Continuance & Exiting	A distinct category in which Children/Youth had at least 2 years of Service Continuance going into the Fiscal Year and then Exited within the same Fiscal Year.

Service Fiscal Year	Arrivals Count	Arrivals %	Service Continuance (>= 2 YR) Count	Service Continuance (>= 2 YR) %	Service Continuance (<2 YR) Count	Service Continuance (< 2 YR) %	Exiting Count	Exiting %	Arriving & Exiting Count	Arriving & Exiting %	Service Continuance (>= 2 YR) & Exiting Count	Service Continuance (>= 2 YR) and Exiting %	Total Count	Total %
FY 12-13	65,825	26.7%	21,242	8.6%	22,066	8.9%	47,977	19.4%	81,065	32.9%	8,577	3.5%	246,752	100%
FY 13-14	65,197	24.7%	21,454	8.1%	23,620	9.0%	54,840	20.8%	89,579	33.9%	9,219	3.5%	263,909	100%
FY 14-15	65,315	24.5%	21,246	8.0%	22,862	8.6%	56,409	21.1%	91,329	34.2%	9,754	3.7%	266,915	100%

**Time to Step Down Report: Children and Youth Stepping Down in SMHS Services Post Inpatient Discharge  
Statewide as of August 3, 2016**

Service FY	Count of Inpatient Discharges with Step Down within 7 Days of Discharge	Percentage of Inpatient Discharges with Step Down within 7 Days of Discharge	Count of Inpatient Discharges with Step Down Between 8 and 30 Days	Percentage of Inpatient Discharges with Step Down Between 8 and 30 Days	Count of Inpatient Discharges with a Step Down > 30 Days from Discharge	Percentage of Inpatient Discharges with a Step Down > 30 Days from Discharge	Count of Inpatient Discharges with No Step Down*	Percentage of Inpatient Discharges with No Step Down*	Minimum Number of Days between Discharge and Step Down	Maximum Number of Days between Discharge and Step Down	Mean Time to Next Contact Post Inpatient Discharge (Days)	Median Time to Next Contact Post Inpatient Discharge (Days)
FY 11-12	8,699	59.2%	2,560	17.4%	2,321	15.8%	1,102	7.5%	0	365	30.4	3
FY 12-13	9,694	63.1%	2,427	15.8%	2,097	13.6%	1,146	7.5%	0	365	26.1	2
FY 13-14	10,764	62.1%	2,844	16.4%	2,224	12.8%	1,512	8.7%	0	365	23.7	2
FY 14-15	10,655	58.0%	3,096	16.9%	2,353	12.8%	2,268	12.3%	0	365	21.9	3

\* **No Step Down** is defined as no Medi-Cal eligible service was claimed through Short-Doyle/Medi-Cal after a claimed inpatient service was billed with a discharge date. This category may include data currently unavailable to DHCS, such as beneficiaries that were moved to a community-based program or beneficiaries that were incarcerated.

# Performance Outcomes System Adult Reports

2016

## Demographics Report: Unique Count of Adults Receiving SMHS by Fiscal Year

SFY	Unique Count Receiving SMHS*	Year-Over-Year Percentage Change	Unique Count of Medi-Cal Eligibles	Year-Over-Year Percentage Change
<b>FY 11-12</b>	227,705		3,435,578	
<b>FY 12-13</b>	230,815	1.4%	3,525,620	2.6%
<b>FY 13-14</b>	293,282	27.1%	5,642,702	60.0%
<b>FY 14-15</b>	336,619	14.8%	7,056,451	25.1%
<b>Compound Annual Growth Rate SFY**</b>		<b>13.9%</b>		<b>27.1%</b>

\*SMHS = Specialty Mental Health Services. See Measures Catalog for more detailed information.

\*\*SFY = State Fiscal Year which is July 1 through June 30.

The Measures Catalog may be found at: [http://www.dhcs.ca.gov/services/MH/Documents/MedCCC/Library/POSMeasuresCatalog\\_Sept15Reporting\\_Final\\_1.11.15.pdf](http://www.dhcs.ca.gov/services/MH/Documents/MedCCC/Library/POSMeasuresCatalog_Sept15Reporting_Final_1.11.15.pdf)

### Demographics Report: Unique Count of Adults Receiving SMHS by Fiscal Year

Fiscal Year	Alaskan Native or American Indian Count	Alaskan Native or American Indian %	Asian or Pacific Islander Count	Asian or Pacific Islander %	Black Count	Black %	Hispanic Count	Hispanic %	White Count	White %	Other Count	Other %	Unknown Count	Unknown %
FY 11-12	1,653	0.7%	22,322	9.8%	39,397	17.3%	46,052	20.2%	91,881	40.4%	6,077	2.7%	20,323	8.9%
FY 12-13	1,838	0.8%	21,430	9.3%	40,376	17.5%	47,964	20.8%	88,983	38.6%	5,925	2.6%	24,299	10.5%
FY 13-14	2,227	0.8%	24,586	8.4%	49,657	16.9%	63,464	21.6%	111,031	37.9%	9,090	3.1%	33,227	11.3%
FY 14-15	2,601	0.8%	27,688	8.2%	54,788	16.3%	74,294	22.1%	125,389	37.2%	12,784	3.8%	39,075	11.6%

## Demographics Report: Unique Count of Adults Receiving SMHS by Fiscal Year

Fiscal Year	Adults 21-44 Count	Adults 21-44 %	Adults 45-64 Count	Adults 45-64 %	Adults 65+ Count	Adults 65+ %
FY 11-12	98,600	43.3%	113,550	49.9%	15,555	6.8%
FY 12-13	100,581	43.6%	113,109	49.0%	17,125	7.4%
FY 13-14	134,496	45.9%	140,667	48.0%	18,119	6.2%
FY 14-15	162,885	48.4%	154,527	45.9%	19,207	5.7%

Demographics Report: Unique Count of Adults by Fiscal Year

Fiscal Year	Female Count	Female %	Male Count	Male %
FY 11-12	132,758	58.3%	94,947	41.7%
FY 12-13	134,000	58.1%	96,815	41.9%
FY 13-14	162,354	55.4%	130,928	44.6%
FY 14-15	179,318	53.3%	157,301	46.7%



**Penetration Rates\* Report: Adults With At Least One SMHS Visit\*\***

	FY 11-12			FY 12-13			FY 13-14			FY 14-15		
	Adults with 1 or more SMHS Visits	Certified Eligible Adults	Penetration Rate	Adults with 1 or more SMHS Visits	Certified Eligible Adults	Penetration Rate	Adults with 1 or more SMHS Visits	Certified Eligible Adults	Penetration Rate	Adults with 1 or more SMHS Visits	Certified Eligible Adults	Penetration Rate
<b>All</b>	<b>227,705</b>	<b>3,435,578</b>	<b>6.6%</b>	<b>230,815</b>	<b>3,525,620</b>	<b>6.5%</b>	<b>293,282</b>	<b>5,642,702</b>	<b>5.2%</b>	<b>336,619</b>	<b>7,056,451</b>	<b>4.8%</b>
Adults 21-44	98,600	1,454,758	6.8%	100,581	1,509,629	6.7%	134,496	2,626,878	5.1%	162,885	3,515,040	4.6%
Adults 45-64	113,550	962,681	11.8%	113,109	974,387	11.6%	140,667	1,930,585	7.3%	154,527	2,381,477	6.5%
Adults 65+	15,555	1,018,139	1.5%	17,125	1,041,604	1.6%	18,119	1,085,239	1.7%	19,207	1,159,934	1.7%
Alaskan Native or American Indian	1,653	20,815	7.9%	1,838	21,060	8.7%	2,227	31,838	7.0%	2,601	38,616	6.7%
Asian or Pacific Islander	22,322	520,041	4.3%	21,430	528,892	4.1%	24,586	895,255	2.7%	27,688	1,130,645	2.4%
Black	39,397	365,964	10.8%	40,376	373,909	10.8%	49,657	562,212	8.8%	54,788	657,419	8.3%
Hispanic	46,052	1,144,963	4.0%	47,964	1,190,155	4.0%	63,464	1,856,796	3.4%	74,294	2,348,111	3.2%
White	91,881	973,926	9.4%	88,983	976,019	9.1%	111,031	1,567,524	7.1%	125,389	1,937,800	6.5%
Other	6,077	124,253	4.9%	5,925	128,805	4.6%	9,090	252,480	3.6%	12,784	349,162	3.7%
Unknown	20,323	285,616	7.1%	24,299	306,780	7.9%	33,227	476,597	7.0%	39,075	594,698	6.6%
Female	132,758	2,150,142	6.2%	134,000	2,211,304	6.1%	162,354	3,259,111	5.0%	179,318	3,949,396	4.5%
Male	94,947	1,285,435	7.4%	96,815	1,314,315	7.4%	130,928	2,383,591	5.5%	157,301	3,107,055	5.1%

\*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system.

Penetration rates decreased because the number of Affordable Care Act SMHS eligible beneficiaries increased markedly beginning in SFY 2013-14 while claims increased more gradually.

\*\*Adults and Older Adults that have received at least one SMHS that was claimed through the Short-Doyle/ Medi-Cal claiming system on at least one (1) day in the Fiscal Year.

**Penetration Rates\* Report: Adults With Five or More SMHS Visits\*\***

	FY 11-12			FY 12-13			FY 13-14			FY 14-15		
	Adults with 5 or more SMHS Visits	Certified Eligible Adults	Penetration Rate	Adults with 5 or more SMHS Visits	Certified Eligible Adults	Penetration Rate	Adults with 5 or more SMHS Visits	Certified Eligible Adults	Penetration Rate	Adults with 5 or more SMHS Visits	Certified Eligible Adults	Penetration Rate
<b>All</b>	<b>161,425</b>	<b>3,435,578</b>	<b>4.7%</b>	<b>163,290</b>	<b>3,525,620</b>	<b>4.6%</b>	<b>197,705</b>	<b>5,642,702</b>	<b>3.5%</b>	<b>225,257</b>	<b>7,056,451</b>	<b>3.2%</b>
Adults 21-44	67,348	1,454,758	4.6%	67,974	1,509,629	4.5%	85,873	2,626,878	3.3%	103,254	3,515,040	2.9%
Adults 45-64	83,691	962,681	8.7%	83,388	974,387	8.6%	98,992	1,930,585	5.1%	108,618	2,381,477	4.6%
Adults 65+	10,386	1,018,139	1.0%	11,928	1,041,604	1.1%	12,840	1,085,239	1.2%	13,385	1,159,934	1.2%
Alaskan Native or American Indian	1,148	20,815	5.5%	1,249	21,060	5.9%	1,496	31,838	4.7%	1,666	38,616	4.3%
Asian or Pacific Islander	17,375	520,041	3.3%	16,626	528,892	3.1%	18,244	895,255	2.0%	19,660	1,130,645	1.7%
Black	27,221	365,964	7.4%	27,619	373,909	7.4%	32,313	562,212	5.7%	35,658	657,419	5.4%
Hispanic	31,847	1,144,963	2.8%	32,959	1,190,155	2.8%	41,417	1,856,796	2.2%	48,796	2,348,111	2.1%
White	64,620	973,926	6.6%	62,692	976,019	6.4%	74,559	1,567,524	4.8%	83,578	1,937,800	4.3%
Other	4,372	124,253	3.5%	4,200	128,805	3.3%	5,930	252,480	2.3%	8,058	349,162	2.3%
Unknown	14,842	285,616	5.2%	17,945	306,780	5.8%	23,746	476,597	5.0%	27,841	594,698	4.7%
Female	92,712	2,150,142	4.3%	93,109	2,211,304	4.2%	108,919	3,259,111	3.3%	120,352	3,949,396	3.0%
Male	68,713	1,285,435	5.3%	70,181	1,314,315	5.3%	88,786	2,383,591	3.7%	104,905	3,107,055	3.4%

\*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system. Penetration rates decreased because the number of Affordable Care Act SMHS eligible beneficiaries increased markedly beginning in SFY 2013-14 while claims increased more gradually.

\*\*Adults and Older Adults that have received at least five SMHS that were claimed through the Short-Doyle/ Medi-Cal claiming system on at least five (5) or more different days in the Fiscal Year.

**Utilization Report\*: Approved Specialty Mental Health Services for Adults  
Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year\*\***

Fiscal Year	SDMC Total Approved	Case Management/ Brokerage (Minutes)	Mental Health Services (Minutes)	Medication Support Services (Minutes)	Crisis Intervention (Minutes)	Crisis Stabilization (Hours)	Full Day Treatment Intensive (Hours)	Full Day Rehabilitation (Hours)	Hospital Inpatient (Days)	Hospital Inpatient Admin (Days)	Fee for Service Inpatient (Days)	Crisis Residential Treatment Services (Days)	Adult Residential Treatment Services (Days)	Psychiatric Health Facility (Days)
FY 11-12	3,963	499	933	302	234	21	119	335	8	16	15	18	81	11
FY 12-13	4,600	443	840	282	236	23	336	288	8	15	15	19	87	13
FY 13-14	4,342	401	771	263	227	23	375	254	7	16	12	17	87	12
FY 14-15	4,826	407	792	278	231	24	0	244	7	19	12	17	89	11
<b>MEAN</b>	<b>\$ 4,432.51</b>	<b>437</b>	<b>834</b>	<b>281</b>	<b>232</b>	<b>23</b>	<b>277</b>	<b>280</b>	<b>8</b>	<b>17</b>	<b>13</b>	<b>18</b>	<b>86</b>	<b>12</b>

\*The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.

Please note that (n) values listed at the bottom of each bar graph represent the actual number of Adults and Older Adults that received the SMHS represented in their respective graph by Fiscal Year.

## Snapshot Report: Unique Count of Adults Receiving SMHS Arriving, Exiting, and with Service Continuance by Fiscal Year

Category	Description (Please refer to the Measures Catalog for more detailed descriptions on all Performance Outcomes System measures.)
Arrivals	Adults that did not receive any SMHS within 3 months of their first date of service in the Fiscal Year.
Service Continuance	Adults receiving continuous services with no breaks in service greater than 90 days for a period of at least 2 years ( $\geq 2$ YR) or a period of 1 to 2 years ( $< 2$ YR).
Exiting	Adults that did not receive any SMHS within 3 months after their last date of service in the Fiscal Year.
Arriving & Exiting	A distinct category in which adults met both the criteria for <b>Arrivals</b> and <b>Exiting</b> above for the fiscal year.
Service Continuance & Exiting	A distinct category in which adults had at least 2 years of Service Continuance going into the Fiscal Year and then Exited within the same Fiscal Year.

Service Fiscal Year	Arrivals Count	Arrivals %	Service Continuance ( $\geq 2$ YR) Count	Service Continuance ( $\geq 2$ YR) %	Service Continuance ( $< 2$ YR) Count	Service Continuance ( $< 2$ YR) %	Exiting Count	Exiting %	Arriving & Exiting Count	Arriving & Exiting %	Service Continuance ( $\geq 2$ YR) & Exiting Count	Service Continuance ( $\geq 2$ YR) and Exiting %	Total Count	Total %
FY 12-13	41,605	18.0%	45,543	19.7%	30,891	13.4%	34,660	15.0%	72,650	31.5%	5,466	2.4%	230,815	100%
FY 13-14	72,687	24.8%	45,263	15.4%	30,239	10.3%	36,582	12.5%	102,554	35.0%	5,955	2.0%	293,280	100%
FY 14-15	59,939	17.8%	43,229	12.8%	43,401	12.9%	54,763	16.3%	128,467	38.2%	6,796	2.0%	336,595	100%

### Time to Step Down Report: Adults Stepping Down in SMHS Services Post Inpatient Discharge

Service FY	Count of Inpatient Discharges with Step Down within 7 Days of Discharge	Percentage of Inpatient Discharges with Step Down within 7 Days of Discharge	Count of Inpatient Discharges with Step Down Between 8 and 30 Days	Percentage of Inpatient Discharges with Step Down Between 8 and 30 Days	Count of Inpatient Discharges with a Step Down > 30 Days from Discharge	Percentage of Inpatient Discharges with a Step Down > 30 Days from Discharge	Count of Inpatient Discharges with No Step Down*	Percentage of Inpatient Discharges with No Step Down*	Minimum Number of Days between Discharge and Step Down	Maximum Number of Days between Discharge and Step Down	Mean Time to Next Contact Post Inpatient Discharge (Days)	Median Time to Next Contact Post Inpatient Discharge (Days)
FY 11-12	20,500	42.4%	9,949	20.6%	14,259	29.5%	3,634	7.5%	0	365	55.6	10
FY 12-13	13,532	44.0%	5,537	18.0%	8,820	28.7%	2,881	9.4%	0	365	57.4	8
FY 13-14	14,020	43.7%	5,416	16.9%	8,645	27.0%	3,992	12.4%	0	365	53.0	8
FY 14-15	16,575	39.5%	7,133	17.0%	10,411	24.8%	7,896	18.8%	0	365	44.7	8

*\* No Step Down is defined as no Medi-Cal eligible service was claimed through Short-Doyle/Medi-Cal after a claimed inpatient service was billed with a discharge date. This category may include data currently unavailable to DHCS, such as beneficiaries that were moved to a community-based program or beneficiaries that were incarcerated.*