# Performance Outcomes System Children with an Open Child Welfare Case County Report Report run on August 3, 2016

#### Background

Two reports will be created during each new reporting period. The reports that will be produced are as follows: statewide aggregate data and population-based county groups. These reports help meet the intent of the Legislature, as stated in Welfare and Institutions Code Section 14707.5, to develop a performance outcomes system for Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) mental health services that will improve outcomes at the individual, program, and system levels and inform fiscal decision-making related to the purchase of services. This reporting effort is part of the implementation of a performance outcomes system for Medi- Cal Specialty Mental Health Services (SMHS) for children and youth.

Since 2012 DHCS has worked with several groups of stakeholders to create a structure for reporting, to develop the Performance Measurement Paradigm, and to develop indicators and measures. The Performance Outcomes System will be used to evaluate the domains of access, engagement, service appropriateness to need, service effectiveness, linkages, cost effectiveness and satisfaction. Further information on the Performance Measures System implementation is available on the DHCS website. Documents posted include the relevant legislation, plans submitted to the Legislature, and handouts for meetings with the Stakeholder Advisory Committee back to the first meeting in 2012. To obtain this information go to: http://www.dhcs.ca.gov/provgovpart/pos/Pages/default.aspx

#### Purpose and Overview

This county aggregate report provides updated information on the initial indicators that were developed for the Performance Outcomes System. DHCS plans to move to annual reporting of this data for the Performance Outcomes System.

The first series of charts and tables focus on the demographics of Open Child Welfare case children and youth under 21 who are receiving SMHS' based on approved claims for Medi-Cal eligible beneficiaries. Specifically, this includes demographics tables of this population by age, gender, and race/ethnicity. Two types of penetration information are provided. Both penetration rates tables are also broken out by demographic characteristics. Utilization of services data are shown in terms of dollars, as well as by service, in time increments. The snapshot table provides a point-in-time view of children/youth arriving, exiting, and continuing services over a two-year period. The time to step down table provides a view over the past four years of the time to step-down services following inpatient discharge.

Where possible, the reports provide trend information by displaying information for four Fiscal Years (FY). A FY is from July 1st to June 30th. For all of the measures and indicators included in this report, the denominator is the "Unique Count of Children and Youth receiving SMHS" shown on page 3 of the report and is broken out by state FY.

Utilization of services reports are shown in terms of dollars, as well as by service in time increments. The snapshot report provides a point-in-time view of children arriving, exiting, and continuing services over a two-year period. The final report provides a view over the past four years of the time to step-down services (i.e., time to next contact after an inpatient discharge). *Note:* The time to step-down report has a change in methodology from the first report produced in February 2015. In the initial report only outpatient services provided at least one day after the inpatient discharge were included in the calculations. On subsequent reports any outpatient service that occurs on or after the inpatient discharge is included in the analysis.

# Definitions

Population: Open Child Welfare beneficiaries with approved services adjudicated through the Short Doyle/Medi-Cal II claiming system that were: • Age 20 or younger during the approved date of service on the claim; or

• Age 21 during the approved date of the service on the claim and a birth date on or after January 1st of the Fiscal Year.

#### Data Sources:

• Short-Doyle/Medi-Cal II (SD/MC II) claims with dates of service in FY 11/12 through FY 14/15.

• Medi-Cal Eligibility Data System (MEDS) data from the Management Information System/Decision Support System (MIS/DSS) FY 11/12 through FY14/15.

• Child Welfare Services/Case Management System (CWS/CMS) data for children in FY 11/12 through FY 14/15.

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#### Additional Information

The **Measures Catalog** is the companion document for these reports and provides the methodology and definitions for the measures. Each measure is defined and the numerator and denominator used to develop the metrics are provided with relevant notes and additional references. The Measures Catalog may be found at: http://www.dhcs.ca.gov/provgovpart/pos/Pages/Performance-Outcomes-System-Reports-and-Measures-Catalog.aspx

#### Note on Privacy:

The Health Insurance Portability and Accountability Act (HIPAA) and Code of Federal Regulations (CFR) 42 rules protect most individually identifiable health information in any form or medium, whether electronic, on paper, or oral. DHCS has strict rules in place to protect the identification of individuals in public reports. A "Public Aggregate Reporting – DHCS Business Reports" process has been established to maintain confidentiality of client Personal Information. The Performance Outcomes System complies with Federal and State privacy laws. Thus, the POS must appropriately and accurately de-identify data for public reporting. Due to privacy concerns, some cells in this report may have been suppressed to comply with state and federal rules. When necessary, this data is represented as follows: 1) Data that is missing is indicated as "-" 2) Data that has been suppressed due to privacy concerns is indicated as "A".

#### **Report Interpretation**

\*Population-based report findings may be interpreted alongside the POS statewide report findings.

\*The **penetration rates** reported here were calculated using a different methodology than that used by the External Quality Review Organization (EQRO). The differences in methodology make comparison between the POS penetration rates and the EQRO penetration rates not appropriate or useful. The POS methodology for calculating penetration rates was selected because it is easier to compute, more straightforward to interpret, and is in use by other states and counties. For the POS, the penetration rate is calculated by taking the total number of youth who received X number of SMHS (1 or 5 for POS) in a FY and dividing that by the total number of Medi-Cal eligible youth for that FY. This methodology results in lower penetration rates as compared to the EQRO rates, but it does so across the board so that all counties and the state will be similarly impacted.

\*The **snapshot** report provides a point-in-time look at children and youth's movement through the SMHS system. The report uses five general categories to classify if a youth is entering, exiting, continuing services, or a combination of these categories (e.g., arriving and exiting). As of now, this report only classifies youth and their service usage for the two most recent fiscal years. Eventually the snapshot data will be used along with measures of service effectiveness to identify whether youth are improving as a result of receiving services from the time they first arrived in the system to when they exit the system. This methodology was adapted from the California Mental Health and Substance Use System Needs Assessment (2012). More information on the original methodology can be found here: http://www.dhcs.ca.gov/provgovpart/pos/Pages/Performance-Outcomes-System-Reports-and-Measures-Catalog.aspx

\*The psychiatric emergency services/hospital data reported on in the **time to step-down services** report includes data from Short Doyle/Medi-Cal II claims data and fee-for-service data. In the future this report will incorporate other outpatient and inpatient Medi-Cal SMHS' billed through the Managed Care healthcare delivery systems. Currently, the number of days is capped at 365 days (to mitigate the impact of extreme statistical anomalies) when calculating the mean and max for time between discharge and step down service. This methodology will be updated in the next reporting cycle. Additionally, county specific and population-based reports are based off of the county of the hospital the patient is discharged from and whom has been attributed the time to next service in days used in the calculations for this indicator.

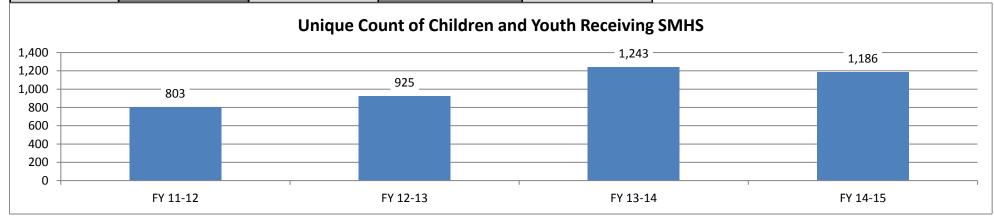
\*Data Source Methodology: Demographic & Penetration and Snapshot - based on MEDS data; Utilization - based on Claims Submission data; Time to step-down - based on Inpatient Hospital data.

\*Open Child Welfare: Children/youth who are provided child welfare services either while living in their home, or while living out-of-home in a foster care setting. Excludes children: placed in California under the jurisdiction of another state (incoming interstate Compact on the Placement of Children (ICPC)) and who are placed with non-dependent legal guardians.

\*Foster Care Placement: Children/youth who are removed from their home by a child placement agency, including county child welfare services and probation departments and placed in a foster care setting. Excludes children: placed in California under the jurisdiction of another state (incoming interstate Compact on the Placement of Children (ICPC)) and who are placed with non-dependent legal guardians.

Please contact cmhpos@dhcs.ca.gov for any questions regarding this report.

SFY	Unique Count Receiving SMHS*	Year-Over-Year Percentage Change	Unique Count of Child Welfare Youth in Medi-Cal	Year-Over-Year Percentage Change
FY 11-12	803		2,183	
FY 12-13	925	15.2%	2,242	2.7%
FY 13-14	1,243	34.4%	2,431	8.4%
FY 14-15	1,186	-4.6%	2,546	4.7%
Compound Annual Growth Rate SFY**		13.9%		5.3%



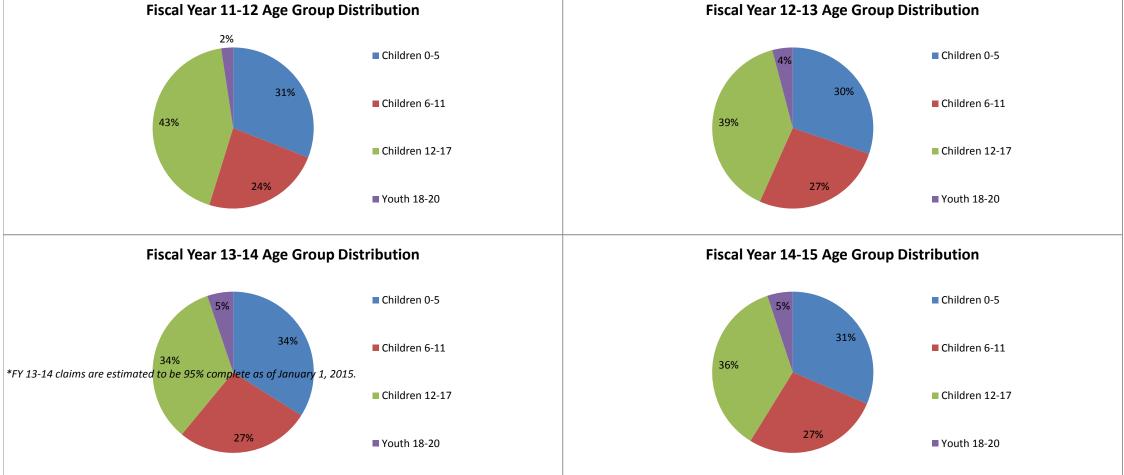
\*SMHS = Specialty Mental Health Services. See Measures Catalog for more detailed information.

\*\*SFY = State Fiscal Year which is July 1 through June 30.

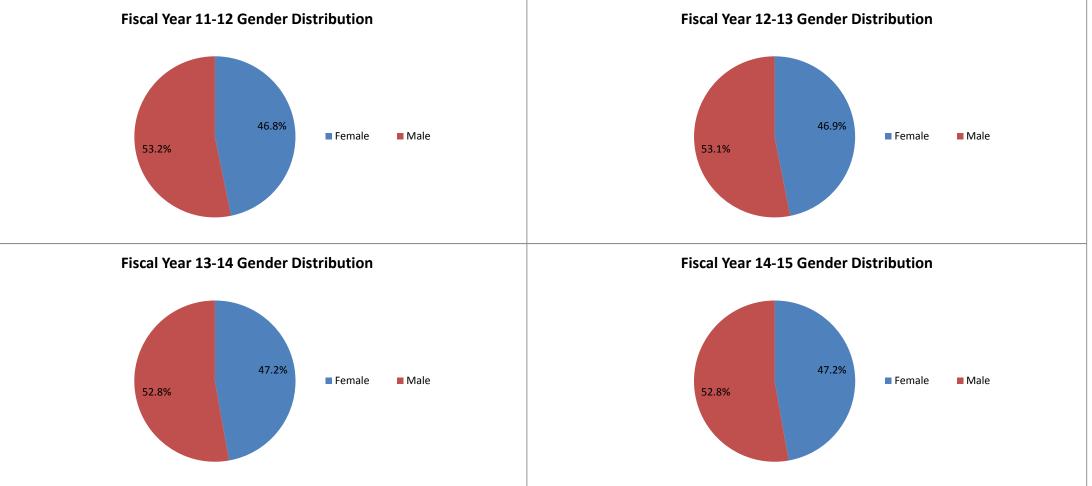


Please note: This report uses the Medi-Cal Eligibility Data System to obtain race/ethnicity data. CDSS uses Child Welfare Services/Case Management System to obtain race/ethnicity data. For more information, please refer to the Measures Catalog.

Fiscal Year	Children 0-5 Count	Children 0-5 %	Children 6-11 Count	Children 6-11 %	Children 12-17 Count	Children 12-17 %	Youth 18-20 Count	Youth 18-20 %
FY 11-12	249	31.0%	191	23.8%	344	42.8%	19	2.4%
FY 12-13	279	30.2%	245	26.5%	363	39.2%	38	4.1%
FY 13-14	422	34.0%	336	27.0%	420	33.8%	65	5.2%
FY 14-15	372	31.4%	325	27.4%	428	36.1%	61	5.1%



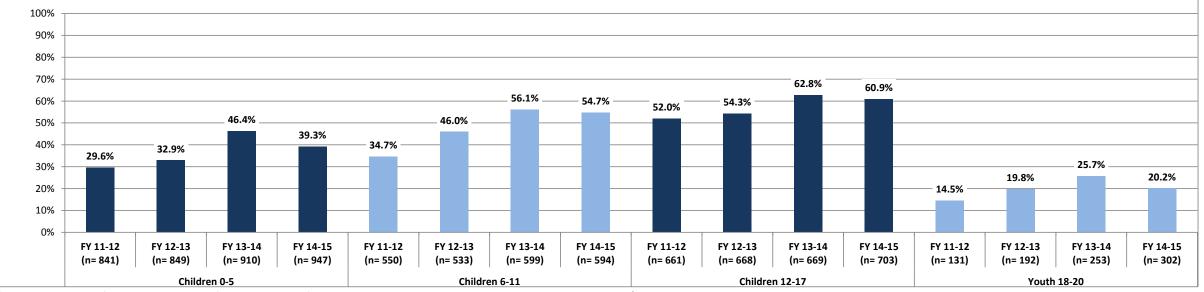
Fiscal Year	Female Count	Female %	Male Count	Male %
FY 11-12	376	46.8%	427	53.2%
FY 12-13	434	46.9%	491	53.1%
FY 13-14	587	47.2%	656	52.8%
FY 14-15	560	47.2%	626	52.8%



#### Penetration Rates\* Report: Children and Youth with an Open Child Welfare Case with At Least One SMHS Visit\*\* San Joaquin County as of August 3, 2016

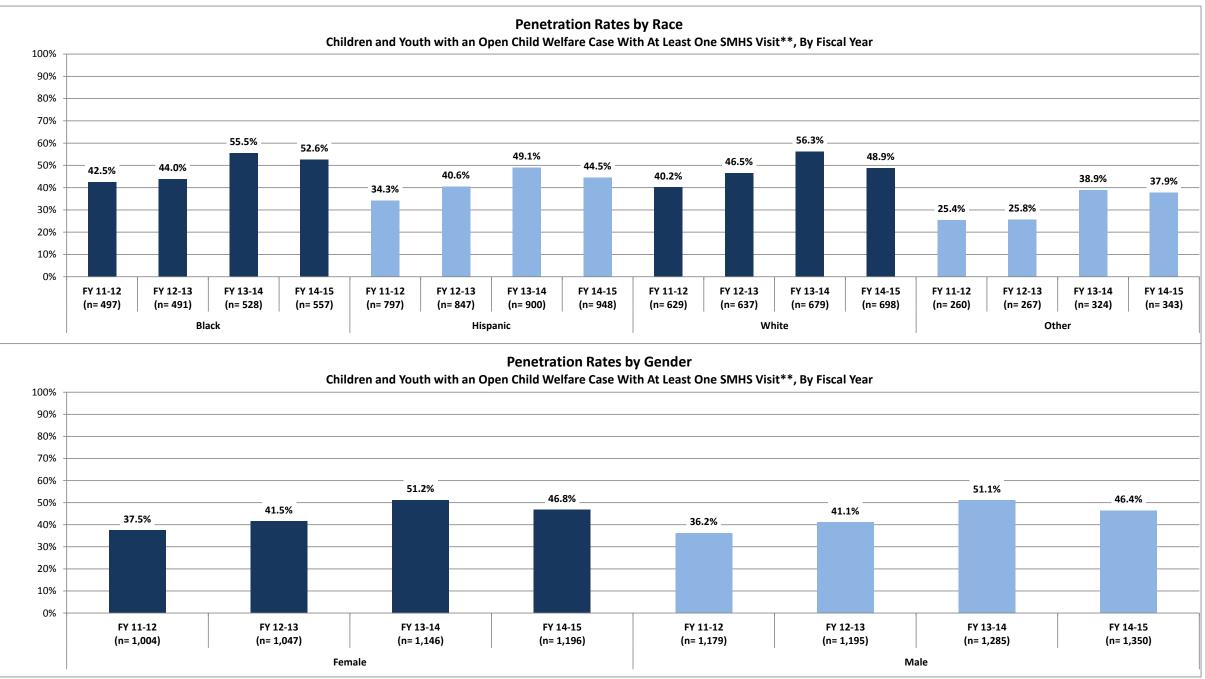
		FY 11-12			FY 12-13			FY 13-14			FY 14-15	
	Children and Youth with an Open Child Welfare Case with 1 or more SMHS Visits	Youth with an Open	Penetration Rate	Children and Youth with an Open Child Welfare Case with 1 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate	Open Child Welfare Case with 1 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate	Children and Youth with an Open Child Welfare Case with 1 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate
All	803	2,183	36.8%	925	2,242	41.3%	1,243	2,431	51.1%	1,186	2,546	46.6%
Children 0-5	249	841	29.6%	279	849	32.9%	422	910	46.4%	372	947	39.3%
Children 6-11	191	550	34.7%	245	533	46.0%	336	599	56.1%	325	594	54.7%
Children 12-17	344	661	52.0%	363	668	54.3%	420	669	62.8%	428	703	60.9%
Youth 18-20	19	131	14.5%	38	192	19.8%	65	253	25.7%	61	302	20.2%
Black	211	497	42.5%	216	491	44.0%	293	528	55.5%	293	557	52.6%
Hispanic	273	797	34.3%	344	847	40.6%	442	900	49.1%	422	948	44.5%
White	253	629	40.2%	296	637	46.5%	382	679	56.3%	341	698	48.9%
Other	66	260	25.4%	69	267	25.8%	126	324	38.9%	130	343	37.9%
Female	376	1,004	37.5%	434	1,047	41.5%	587	1,146	51.2%	560	1,196	46.8%
Male	427	1,179	36.2%	491	1,195	41.1%	656	1,285	51.1%	626	1,350	46.4%

#### Penetration Rates by Age Children and Youth with an Open Child Welfare Case With At Least One SMHS Visit\*\*, By Fiscal Year



\*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in the Medi-Cal Managed Care sy. \*\*Children and Youth with an Open Child Welfare Case that have received at least one SMHS in the Fiscal Year.

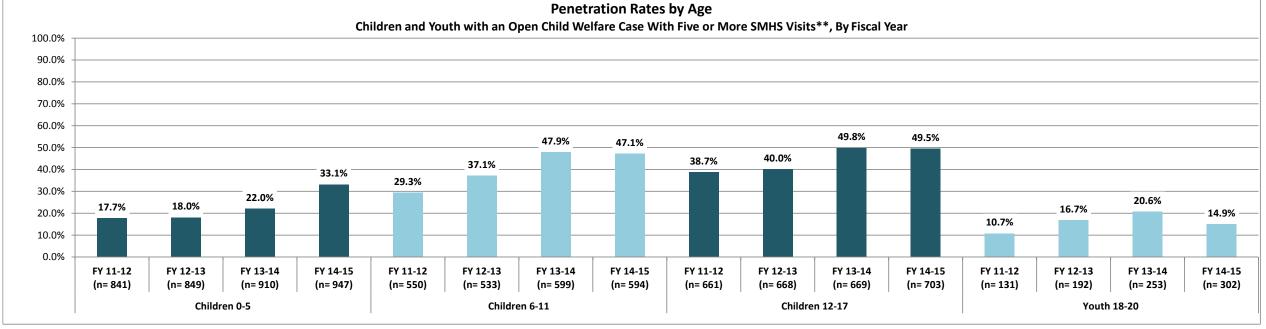
Penetration Rates<sup>\*</sup> Report: Children and Youth with an Open Child Welfare Case with At Least One SMHS Visit<sup>\*\*</sup> San Joaquin County as of August 3, 2016



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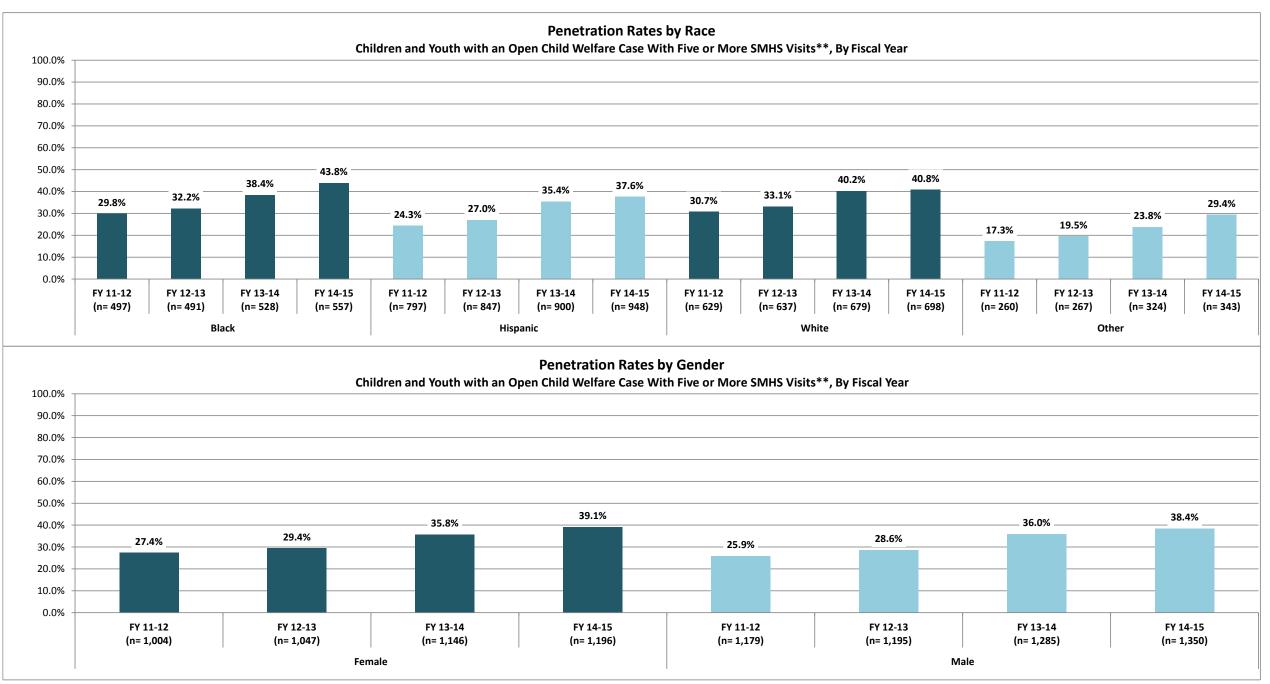
#### Penetration Rates\* Report: Children and Youth with an Open Child Welfare Case with Five or More SMHS Visits\*\* San Joaquin County as of August 3, 2016

		FY 11-12			FY 12-13			FY 13-14			FY 14-15	
	Children and Youth with an Open Child Welfare Case with 5 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate	Children and Youth with an Open Child Welfare Case with 5 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate	Children and Youth with an Open Child Welfare Case with 5 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate	Children and Youth with an Open Child Welfare Case with 5 or more SMHS Visits	Certified Eligible Children and Youth with an Open Child Welfare Case	Penetration Rate
All	580	2,183	26.6%	650	2,242	29.0%	872	2,431	35.9%	986	2,546	38.7%
Children 0-5	149	841	17.7%	153	849	18.0%	200	910	22.0%	313	947	33.1%
Children 6-11	161	550	29.3%	198	533	37.1%	287	599	47.9%	280	594	47.1%
Children 12-17	256	661	38.7%	267	668	40.0%	333	669	49.8%	348	703	49.5%
Youth 18-20	14	131	10.7%	32	192	16.7%	52	253	20.6%	45	302	14.9%
Black	148	497	29.8%	158	491	32.2%	203	528	38.4%	244	557	43.8%
Hispanic	194	797	24.3%	229	847	27.0%	319	900	35.4%	356	948	37.6%
White	193	629	30.7%	211	637	33.1%	273	679	40.2%	285	698	40.8%
Other	45	260	17.3%	52	267	19.5%	77	324	23.8%	101	343	29.4%
Female	275	1,004	27.4%	308	1,047	29.4%	410	1,146	35.8%	468	1,196	39.1%
Male	305	1,179	25.9%	342	1,195	28.6%	462	1,285	36.0%	518	1,350	38.4%



\*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system. \*\*Children and Youth with an Open Child Welfare Case that have received at least five SMHS in the Fiscal Year.

Penetration Rates\* Report: Children and Youth with an Open Child Welfare Case with Five or More SMHS Visits\*\* San Joaquin County as of August 3, 2016



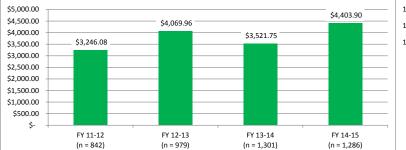
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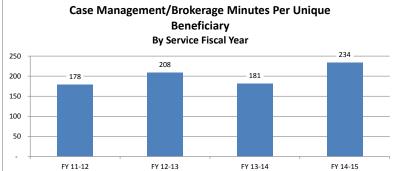
#### Utilization Report\*: Approved Specialty Mental Health Services for Children and Youth with an Open Child Welfare Case Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year

San Joaquin County as of August 3, 2016

Fiscal Year	SDMC Total Approved	IHBS (Minutes)	ICC (Minutes)	Case Management/ Brokerage (Minutes)	Mental Health Services (Minutes)	Therapeutic Behavioral Services (Minutes)	Medication Support Services (Minutes)	Crisis Intervention (Minutes)	Crisis Stabilization (Hours)	Full Day Treatment Intensive (Hours)	Full Day Rehabilitation (Hours)	Hospital Inpatient (Days)	Hospital Inpatient Admin (Days)	Fee for Service Inpatient (Days)	Treatment		Psychiatric Health Facility (Days)
FY 11-12	\$ 3,246.08	0	0	178	857	2,449	260	186	0	326	309	0	0	0	0	0	1
FY 12-13	\$ 4,069.96	0	0	208	954	2,900	249	179	25	644	0	0	0	0	48	120	3
FY 13-14	\$ 3,521.75	870	600	181	881	2,778	254	224	30	507	0	0	0	0	16	30	1
FY 14-15	\$ 4,403.90	1,172	1,020	234	1,203	1,563	280	220	24	539	0	0	0	0	17	0	7
MEAN	\$ 3,810.42	1,021	810	200	974	2,422	261	202	26	504	309	0	0	0	27	75	3

#### Total Approved Per Unique Beneficiary By Service Fiscal Year



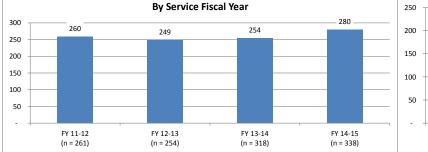


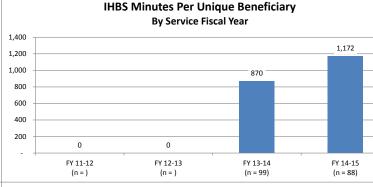
Medication Support Services Minutes Per Unique Beneficiary

(n = 946)

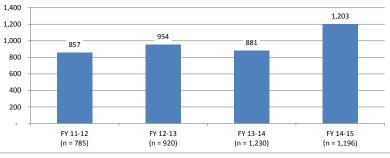
(n = 971)

(n = 588)

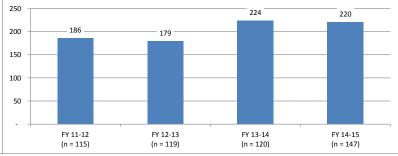




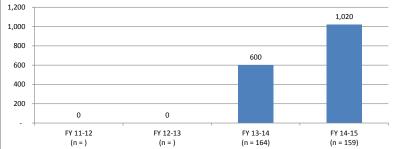
Mental Health Services Minutes Per Unique Beneficiary By Service Fiscal Year



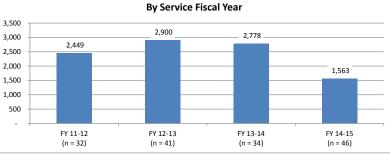




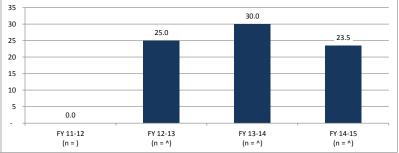
ICC Minutes Per Unique Beneficiary By Service Fiscal Year



### Therapeutic Behavioral Services Minutes Per Unique Beneficiary



#### Crisis Stabilization Hours Per Unique Beneficiary By Service Fiscal Year



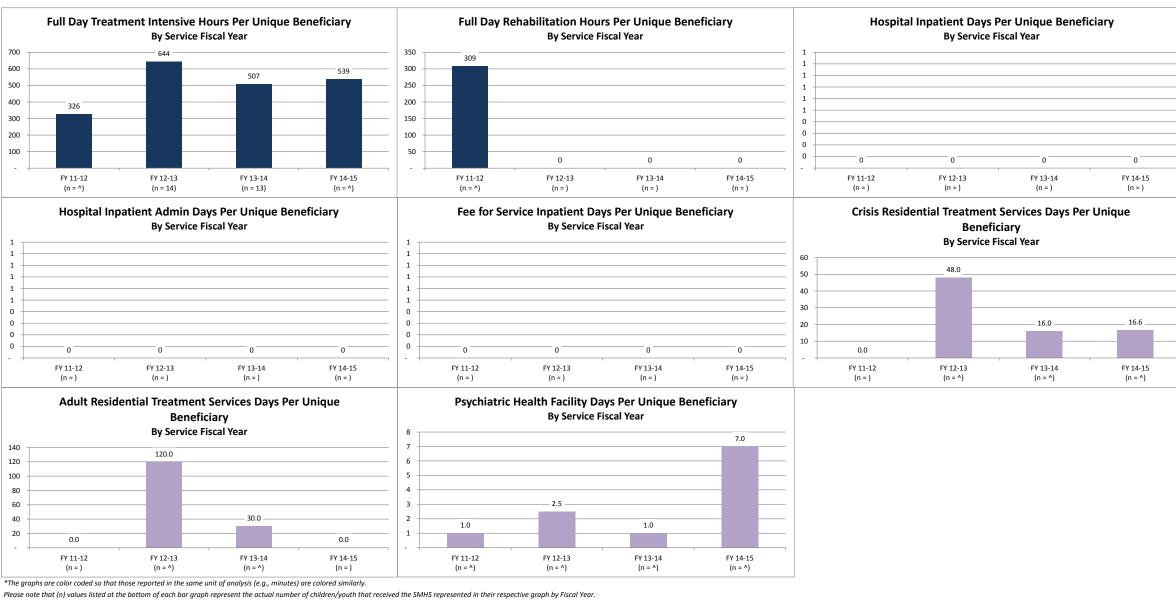
\*The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.

Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.

^ Data has been suppressed to protect patient privacy.

(n = 555)

#### Utilization Report\*: Approved Specialty Mental Health Services for Children and Youth with an Open Child Welfare Case Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year San Joaquin County as of August 3, 2016



^ Data has been suppressed to protect patient privacy.

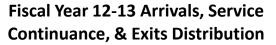
# Snapshot Report: Unique Count of Children and Youth with and Open Child Welfare Case Receiving SMHS

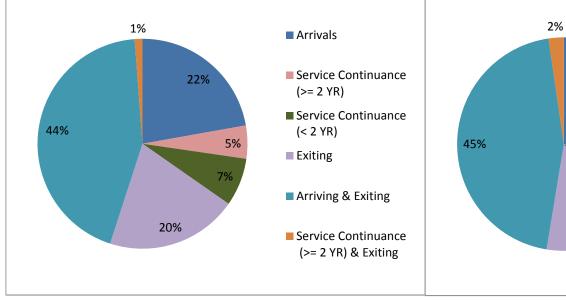
# Arriving, Exiting, and with Service Continuance by Fiscal Year

San Joaquin County as of August 3, 2016

Category	Description (Please refer to the Measures Catalog for more detailed descriptions on all Performance Outcomes System measures.)
Arrivals	Adults that did not receive any SMHS within 3 months of their first date of service in the Fiscal Year.
Service Continuance	Adults receiving continuous services with no breaks in service greater than 90 days for a period of at least 2 years (>= 2 YR) or a period of 1 to 2 years (< 2 YR).
Exiting	Adults that did not receive any SMHS within 3 months after their last date of service in the Fiscal Year.
Arriving & Exiting	A distinct category in which adults met both the criteria for Arrivals and Exiting above for the fiscal year.
Service Continuance &	
Exiting	A distinct category in which adults had at least 2 years of Service Continuance going into the Fiscal Year and then Exited within the same Fiscal Year.

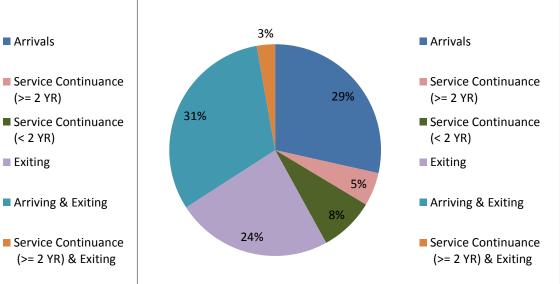
Service Fiscal Year	Arrivals Count	Arrivals %	Service Continuance (>= 2 YR) Count	Continuance	Service Continuance (<2 YR) Count	Service Continuance (< 2 YR) %	Exiting Count	Exiting %	Arriving & Exiting Count	Exiting %		Service Continuance (>= 2 YR) and Exiting %		Total %
FY 12-13	205	22.2%	47	5.1%	68	7.4%	187	20.3%	404	43.8%	11	1.2%	922	100%
FY 13-14	362	29.1%	51	4.1%	75	6.0%	166	13.4%	561	45.1%	28	2.3%	1,243	100%
FY 14 - 15	338	28.5%	61	5.1%	99	8.4%	283	23.9%	371	31.3%	33	2.8%	1,185	100%





# Fiscal Year 13-14 Arrivals, Service Continuance, & Exits Distribution

29%



# Fiscal Year 14-15 Arrivals, Service Continuance, & Exits Distribution

13%

# Time to Step Down Report: Children and Youth with an Open Child Welfare Case Stepping Down in SMHS Services Post Inpatient Discharge County as of August 3, 2016

ervice FY Discharges with Step Down within 7 Days of Discharge	Percentage of Inpatient Discharges with Step Down within 7 Days of Discharge	Count of Inpatient Discharges with Step Down within 30 Days of Discharge	Percentage of Inpatient Discharges with Step Down within 30 Days of Discharge	Count of Inpatient Discharges with a Step Down > 30 Days from Discharge	Percentage of Inpatient Discharges with a Step Down > 30 Days from Discharge	Count of Inpatient Discharges with No Step Down*	Percentage of Inpatient Discharges with No Step Down*	Minimum Number of Days between Discharge and Step Down	Maximum Number of Days between Discharge and Step Down	Mean Time to Next Contact Post Inpatient Discharge (Days)	Median Time t Next Contact Po Inpatient Discharge (Days)
11-12	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0	0.0	
-	0.0%	0		0		0		0			
	0.0%	0		0		-			-		
14-15	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0	0.0	
0 8 7 6 5 7 6 5 7 6 5 7 6 5 7 6 5 7 6 5 7 6 5 7 6 5 7 6 5 7 7 6 5 7 7 6 5 7 7 6 5 7 7 7 6 5 7 7 7 7	TA	CED	ES						OT	R D	<b>DE</b> 13-14
00% 80% 60% 40%	F	ercentage o	SM			ient Dischar 1 Days + No Step			<b>5</b> .		

were moved to a community-based program or beneficiaries that were incarcerated.