

Performance Outcomes Committee Agenda (REVISED 6/11/2020)

Tuesday, June 16, 2020

<https://dhcs.webex.com/dhcs/j.php?MTID=m09639170af59177a2f2032b613b42b38>

Join by phone: 1-415-655-0001 Access Code: 920 694 106

2:00 pm - 3:30 pm

- 2:00 pm** **Welcome and Introductions**
Susan Wilson, Chairperson
- 2:05 pm** **Approve January 2020 Meeting Minutes** **Tab 1**
Susan Wilson, Chairperson
- 2:10 pm** **Setting the Stage for Today's Meeting**
Susan Wilson, Chairperson
- 2:15 pm** **WP #2: Discuss 2020 Data Notebook** **Tab 2**
*Susan Wilson and Jim Kooler, Asst. Deputy Director,
Behavioral Health Division, DHCS*
- 2:50 pm** **Public Comment**
- 2:55 pm** **Review and Update POC 2020 Work Plan** **Tab 3**
Susan Wilson, Chairperson
- 3:15 pm** **Public Comment**
- 3:20 pm** **Wrap Up and Plan for Future Meeting**
Susan Wilson, Chairperson
- 3:30 pm** **Adjourn**

The scheduled times on the agenda are estimates and subject to change.

Performance Outcome Committee Members

Susan Morris Wilson	Karen Baylor	Darlene Prettyman
Lorraine Flores	Walter Shwe	
Noel O'Neill	Steve Leoni	

Invited External Partners

Susan Turner, University of California Irvine
Theresa Comstock, CA Association of Local Behavioral Health Boards/Commissions
Samantha Spangler, California Institute for Behavioral Health Strategies

Council Staff

Jane Adcock, Linda Dickerson, and Ashneek Nanua

**California Behavioral Health Planning Council
Performance Outcomes Committee
Tuesday, June 16, 2020**

Agenda Item: Approve January 2020 Meeting Minutes

Enclosures: Draft Performance Outcomes Committee Meeting Minutes

Background/Description:

Committee members will review the draft meeting minutes for October 2019.

Motion: Accept and approve the January 2020 meeting minutes.

Members present:

Susan Wilson, Chairperson

Walter Shwe

Lorraine Flores

Noel O'Neill

Karen Baylor

Steve Leoni

External Partners present:

Theresa Comstock, CALBHBC

Samantha Spangler, CIBHS

Staff present:

Jane Adcock, Executive Officer

Linda Dickerson

Ashneek Nanua

Item #1 Approve October 2019 Meeting Minutes

A motion to accept the minutes with additions was made by Noel O'Neill and second by Karen Baylor. Motion passed with Steve Leoni abstaining.

Item #2 Setting the Stage for Today's Meeting

Susan Wilson provided an overview of the goals for the meeting and connected the development of these goals to the prior meeting's discussion. The main goals are to:

- Review and approve the 2018 Report Recommendations and provide an update on the receipt of 2019 Data Notebooks.
- Discuss a topic for the 2020 Data Notebook.
- Review the draft Performance Outcomes Data Fact Sheets

Item #3 Work Plan Goal #2: Review and Approve Policy Recommendations for Final Draft of 2018 Data Notebook Report

Several suggestions were made including creating a separate document for the policy recommendations that could be distributed and referred to when in meetings with other groups. Also, that a graph of data be inserted to support each policy area. And to

update with a note acknowledging current efforts underway by DHCS for payment reform.

Action/Resolution:

- Final edits will be made by end of January for release of 2018 Report.

Responsible for Action/Due Date:

Linda Dickerson – end of January 2020.

Item #4 Work Plan Goal #2: Update on 2019 Data Notebook

Linda Dickerson briefed the committee on the status of 2019 data notebooks received to date. Three additional counties had submitted since the printing of the meeting materials which brought the total to 33 counties. Also, one county has requested an extension.

The group discussed the low response rate and if there was a need to secure additional responses prior to conducting the analysis. Linda indicated she could begin the analysis and draft report with the submissions received. She stated it is not hard to integrate data received during the report writing.

Committee members agreed that it is important to get the Data Notebook reports and recommendations in front of the county directors to ensure understanding of the value of participation.

Action/Resolution:

- Send reminders for counties to submit responses for 2019 DN.
- Begin analysis of data submitted by 33 counties and have draft report available prior to next committee meeting.

Responsible for Action/Due Date:

Linda Dickerson – February 28, 2020

Item #5 Discuss and Select Topic for 2020 Data Notebook

Several suggestions were made for possible topics including:

Youth Suicide/Suicide Prevention	First Break
Employment (including peers and consumer run)	Out Patient Interventions
Criminal Justice diversion programs	Children and Family services
Patients' Rights Advocates in Jails	Crisis services
Results of CANS and PSC 35 for children/families	
Housing Services	Whole Health Integrated Care
Stigma Reduction	School-based Services

The committee reviewed the recent DN topics: 2015 Crisis and SUD service needs, 2016 Children and Youth, 2017 Older Adults, 2018 Continuum of Services and 2019 Trauma Informed Care.

The group identified Employment and inclusion of Peers as first choice. Data sources will be researched by staff and brought back for further discussion.

Action/Resolution:

- Staff research possible data sources and detail.
- Doodle poll to find an in-between meeting date/time.

Responsible for Action/Due Date:

Council staff – prior to in-between meeting date.

Item #6 Public Comment

None

Item #7 Review Performance Outcomes Data Fact Sheets

Staff reviewed the two draft sheets for committee input.

Committee members made several suggestions regarding format of fact sheets such as having a specific template that would signal it is from the Council, including situating the logo in upper left corner, using a border around page, repeating fact sheet header on

top of both pages, labeling the figures/graphs and having the text match the graphics and consistent/different use of color in differing graphs.

Staff indicated they will take the input and revise the Fact Sheets for further review by the committee members.

Action/Resolution:

- Staff will rework the Fact Sheet to establish a single template.
- Staff will work on a data topic for first Fact Sheet release.

Responsible for Action/Due Date:

Council staff – for April meeting agenda.

Item #8 Public Comment

None

Item #9 Update POC Work Plan for 2020

Staff directed the committee members' attention to the need to create a Work Plan for 2020. Goal #1 was completed in 2019 and the suggestion was made to revise the goal to now indicate an annual review of the effectiveness/validity of the standardized DN questions.

Goal #2 is also completed for 2019, however, a new 2020 Data Notebook topic must be created. This goal will also be revised to reflect and guide the work to be done in 2020.

Goal #3 generated a lot of discussion due to the use of the phrase, "performance data" and the dearth of actual performance outcome data. This goal will be reworked and presented to the members for further discussion and agreement.

A new goal #4 was suggested, "Fact sheets for education and advocacy on trending topics. This will be worked on by staff to be added to the work plan for further discussion and agreement.

Action/Resolution:

- Staff will rework the 2020 Work Plan.

Responsible for Action/Due Date:

Council staff – for April meeting agenda.

Item #10 Public Comment

New Council member, Christine Frey, asked...

Item #11 Wrap Up and Plan for Future Meeting

The committee agreed to schedule an in-between meeting to discuss data sources/items and possible questions for the 2020 DN on employment. Staff will seek data sources and compile the information for members' discussion.

The meeting adjourned at 5:00 pm.

**California Behavioral Health Planning Council
Performance Outcomes Committee
Tuesday, June 16, 2020**

Agenda Item: Discuss Draft 2020 Data Notebook

Enclosures: None

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides the opportunity for committee members to weigh in on current system priorities and develop the 2020 Data Notebook for county data collection in order to comprehensively review and evaluate California's Public Behavioral Health System.

Background/Description:

A Data Notebook (DN) is prepared each year for the County Behavioral Health Boards and Commissions. Each year the Council designs the DNs to address one or two aspects of the publicly-funded behavioral health system. The DNs are the structure created for the boards and commissions to fulfill their responsibility to review their county's performance outcomes and to report their findings to the Council pursuant to Welfare and Institutions Code Section 5604.2 (a) (7).

At a prior meeting, committee members agreed to focus the 2020 Data Notebook on Employment Services. Since that time, the COVID-19 pandemic has occurred which has caused county BH departments to change how they deliver services. DHCS has asked the Council if we could use the upcoming DN to obtain information from the boards about how their counties are delivering services, what new strategies have they implemented and what's working/not working.

Jim Kooler, Dr.P.H., Assistant Deputy Director for the Behavioral Health Division at the Department of Health Care Services will join the meeting to talk with committee members about DHCS' request and vision for an outcome.

**California Behavioral Health Planning Council
Performance Outcomes Committee
Tuesday, June 16, 2020**

Agenda Item: Update POC Work Plan for 2020

Enclosures: 2019 Performance Outcomes Committee Work Plan

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides committee members the opportunity to refine the work plan to ensure that committee activities are aligned with Council's mission.

Background/Description:

The purpose of the committee work plan is to establish the objectives and goals of the Performance Outcomes Committee, as well as to map out the necessary tasks to accomplish those goals.

Committee members will review and update the work plan to identify new goals, objectives, roles and timelines for the work of the committee in 2020.

Performance Outcomes Work Group 2019 Work Plan

1. Develop standardized questions for annual DN project	
Output	Audience
Annual Data notebook	County Boards/Commissions
Milestones	
2/11/2019	Work group agreed to identify 3-4 Key questions with annual county-specific data to be included in the Data Notebook every year to track trends over time.
4/16/2019	Work group identified a number of specific areas to be highlighted in each annual Data Notebook. The work group targeted the questions to focus on vulnerable populations including: individuals residing in licensed Adult Residential Care Facilities (ARF), number of individuals the county pays to reside in an Institute for Mental Disease (IMD) and number of children/youth the county has in a Short Term Residential Treatment Program (STRTP) both inside and outside the county, and homelessness. These data are not currently available from a public data source, Mental Health Boards/Counties are asked to supply the information.
6/18/19	The questions included address numbers served in ARF and IMD residential care and programs for homelessness. When researched, the STRTP data is available from California Department of Social Services (CDSS) so the Council will issue separate report outside the DN process. Staff provided an update that the 2019 Data Notebook is in draft with projected release by the end of June.

Performance Outcomes Work Group 2019 Work Plan

2. Develop topical questions for 2019 Data Notebook re: Trauma-Informed Care	
Output	Audience
2019 Data Notebook	County Boards/Commissions
Milestones	
2/11/2019	Work group agreed to identify 3-4 questions on specific topic, with annual county-specific data, to be included in the Data Notebook.
4/16/2019	The work group developed several questions to be included regarding Trauma-Informed Care. Three questions re: whether board had received TIP training, areas in community in need of TIP, and what recommendations to educate community on TIP. Due dates for draft 2019 DN were identified for work group review in June with a release date in late June.
6/18/19	The 2019 DN on Trauma-Informed Care was released in late July.

Performance Outcomes Work Group 2019 Work Plan

3. Design process for annual review of the performance data to make recommendations	
Output	Audience
Reports, Issue Briefs, Recommendations	DHCS, Counties, Legislature
Milestones	
2/11/2019	The work group agreed to identify who our constituents are and what they want from the group. What is a good format to release data and to whom. We need to show who we are reporting on, what services/treatment they received and what happened to them. Ask counties what is useful for outcomes and then pose 5-6 questions for agreement. Map Council responsibilities to what we are able to do within available data resources. Identify what data are available that correlate to existing performance indicators.
4/16/2019	Majority of the meeting time was spent on Question #2, therefore, work on this project is deferred to the June meeting.
6/18/19	Initial listing of performance indicators were reviewed and discussed. Continued research into data sources will occur over the Summer. Updated listing of performance indicators and data sources will be presented in October.