

# California Behavioral Health Planning Council

## Performance Outcomes Committee Agenda

Tuesday, October 18, 2022

Courtyard Sacramento Midtown

4422 Y Street, Sacramento, California 95817

Gardenia Room

2:00pm to 5:00pm

<b>2:00 pm</b>	<b>Welcome and Introductions</b> <i>Susan Wilson, Chairperson</i>	
<b>2:05 pm</b>	<b>Approve Meeting Minutes</b> <i>Susan Wilson, Chairperson</i>	<b>Tab 1</b>
<b>2:10 pm</b>	<b>Setting the Stage for Today's Meeting</b> <i>Susan Wilson, Chairperson</i>	
<b>2:15 pm</b>	<b>2021 Data Notebook Updates</b> <i>Susan Wilson and Linda Dickerson</i>	<b>Tab 2</b>
<b>2:25 pm</b>	<b>Public Comment</b>	
<b>2:30 pm</b>	<b>2022 Data Notebook Updates</b> <i>Susan Wilson, Justin Boese, and Linda Dickerson</i>	<b>Tab 3</b>
<b>2:40 pm</b>	<b>Public Comment</b>	
<b>2:45 pm</b>	<b>2023 Data Notebook Development</b> <i>Susan Wilson and All</i>	<b>Tab 4</b>
<b>3:40 pm</b>	<b>Public Comment</b>	
<b>3:45 pm</b>	<b>Break</b>	
<b>3:55 pm</b>	<b>Discussion: Performance Outcomes</b> <i>Susan Wilson and All</i>	<b>Tab 5</b>
<b>4:40 pm</b>	<b>Public Comment</b>	
<b>4:45 pm</b>	<b>Wrap Up and Plan for Future Activities</b> <i>Susan Wilson, Chairperson</i>	
<b>4:55 pm</b>	<b>Public Comment</b>	
<b>5:00 pm</b>	<b>Adjourn</b>	

If reasonable accommodations are required, please contact the Council at (916) 701-8211, not less than 5 working days prior to the meeting date.

*The scheduled times on the agenda are estimates and subject to change.*

**Performance Outcome Committee Members**

Susan Morris Wilson  
Walter Shwe  
Steve Leoni  
Catherine Moore

Karen Baylor  
Jim Kooler  
Uma Zykofsky

Darlene Prettyman  
Noel O'Neill  
Hector Ramirez

**Invited External Partners**

Theresa Comstock, CA Association of Local Behavioral Health Boards/Commissions  
Samantha Spangler, California Institute for Behavioral Health Strategies

**Council Staff**

Justin Boese  
Linda Dickerson

**California Behavioral Health Planning Council  
Performance Outcomes Committee  
Tuesday, October 18, 2022**

**Agenda Item:** Approve June 2022 and September 2022 Meeting Minutes

**Enclosures:** June 2022 and September 2022 Meeting Minutes

**Background/Description:**

Committee members will review the draft meeting minutes for June 2022 and September 2022.

**Motion:** Accept and approve the June 2022 and September 2022 meeting minutes.

# California Behavioral Health Planning Council

## Performance Outcomes Committee

June 14, 2022

### Meeting Summary (DRAFT)

#### Members present:

Susan Wilson, Chairperson

Noel O'Neill

Walter Shwe

Steve Leoni

Karen Baylor

Hector Ramirez

Uma Zykofsky

Darlene Prettyman

Catherine Moore

#### Invited External Partners present:

Theresa Comstock, CALBHBC

Samantha Spangler, CIBHS

#### Staff present:

Jane Adcock, Executive Officer

Linda Dickerson

Justin Boese

---

#### Item #1: Welcome and Introductions

---

Susan Wilson, Chairperson, opened the meeting with a welcome, roll call, and introductions.

During the introduction, Hector Ramirez shared some remarks regarding the history of the meeting location, the Mission Inn in Riverside. Hector informed the committee that in the catacombs beneath the hotel are entombed the remains of Native American children who were taken from their families to the mission. Thus far, efforts to have these remains returned to their people have been unsuccessful. Hector shared that they felt conflicted about attending this meeting and staying at this location, but decided to come after speaking with their family and tribe, and felt a responsibility to call attention to this history.

Susan thanked Hector for joining the meeting, and for sharing this history with the committee.

# California Behavioral Health Planning Council

## Performance Outcomes Committee

June 14, 2022

### Meeting Summary (DRAFT)

---

#### **Item #2: Approve Meeting Minutes**

---

A motion to accept the April 2022 meeting minutes was made by Noel O'Neill and Seconded by Uma Zykofsky. The minutes were approved by the committee.

---

#### **Item #3: Setting the Stage for Today's Meeting**

---

Susan Wilson provided an overview of the goals and agenda items for the meeting, which include three data notebooks in progress – 2021, 2022, and 2023. The discussion for the 2023 data notebook will focus on selecting a topic for the survey.

---

#### **Item #4: 2021 Data Notebook Update**

---

Linda Dickerson provided an update on the 2021 data notebook project on racial/ethnic disparities in behavioral health. She began by thanking the members of the committee and Justin Boese for their help with the data notebook. Linda said that the data collected was very dense, and the struggle will be to keep it simplified enough and come up with the best way to analyze, organize, and present the data in the overview report. Including a submission from El Dorado County just this week, we now have 44 submissions for the 2021 data notebook.

Susan asked Linda when she felt she would be done writing the report for the 2021 data notebook. Linda said that she hoped to have a draft shortly after July 4<sup>th</sup>. She commented that jumping back and forth between different data notebooks and topics slowed things down.

Uma Zykofsky suggested comparing the data collected for this data notebook with the 2014 data notebook to see what changes had occurred since then. Hector Ramirez agreed that this was a unique opportunity to look at the data longitudinally.

Samantha offered to help out with some of the data organization and analysis if there were any issues she could assist with.

# California Behavioral Health Planning Council

## Performance Outcomes Committee

June 14, 2022

### Meeting Summary (DRAFT)

---

#### **Item #5: 2022 Data Notebook Updates**

---

Susan moved on to discuss the 2022 data notebook, which is focused on the impacts of Covid-19 on the behavioral health system. Linda described how the data notebooks were sent out to each county with a cover letter in late May. Each data notebook included individualized data for each county. The deadline for 2022 data notebook submissions has been set for October 31<sup>st</sup>.

Uma asked if it was possible to send a notice out to CBHDA as well to notify directors that the data notebook has been sent out. Susan said that was something they could explore.

Hector Ramirez suggested that the committee should reach out to and collaborate with tribal communities on the data notebook to get their input and participation as well.

---

#### **Item #6: Public Comment**

---

Stacy Dalglish from the L.A. County Mental Health Commission commented that this is her fourth year working on the data notebook for her county. She said that sending the data notebook off to general staff doesn't work as well, but this year she sent it specifically to their data collection staff and is already getting detailed responses. She thanked Linda for helping her out with the data notebook.

---

#### **Item #7: Updates on Children/Youth Data Project**

---

Justin Boese provided an update on the children/youth data project, which is an additional project that the committee is exploring in addition to the data notebook.

---

#### **Item #8: 2023 Data Notebook Topic Discussion**

---

# California Behavioral Health Planning Council

## Performance Outcomes Committee

June 14, 2022

### Meeting Summary (DRAFT)

---

#### Item #9: Update on Children/Youth Data Project

---

Justin Boese provided a quick update on the children/youth data project, which included a list of potential data sources and topics that the report could focus on. Potential sources included Ab 470 data, KidsData.org, the Department of Education DataQuest dashboards, and the California Homeless Youth project.

Committee members provided input on the provided data sources, as well as suggestions for other sources and topics to explore. Susan expressed a particular interest in the emotional health aspects during the Covid-19 pandemic, and also shared that Kids Data will be holding a workshop on their new Adverse Childhood Experiences (ACEs) data that they have collected post-Covid.

Uma brought up the lack of data on foster youth, and also suggested that “juvenile felony arrests” be taken out so as not to criminalize youth. She also suggested looking at data from the Department of Social Services regarding behavioral health services for children and youth.

Steve Leoni asked if it was possible to compare data between different data sources. Justin responded that comparing statewide data could be possible, but the county-level data varies a lot based on the individual data sources and would be harder to compare. Walter Shwe expressed a preference for county-level data over statewide data.

Theresa Comstock emphasized a need to focus on performance outcomes data, and commented that the Department of Education data seemed very useful in that regard if it could be related to behavioral health services. She also suggested looking at Department of Rehabilitation programs that are being offered within schools.

Karen Baylor said that she had some questions and concerns about the purpose and mission for this data project. She said that with millions of dollars coming in for new and expanded behavioral health programs across the state, anything that we put out now based on old data might not be useful. Walter agreed that there was a lot of new funding for children’s behavioral health coming up. Karen went on to suggest that we take this opportunity to look at the data longitudinally by looking at the data from the recent past and revisit the topic in a few years to see if this influx of money has a significant impact.

# California Behavioral Health Planning Council

## Performance Outcomes Committee

June 14, 2022

### Meeting Summary (DRAFT)

---

#### Item #10: 2023 Data Notebook Topic Discussion

---

Susan Wilson opened the discussion of the 2023 Data Notebook. Based on the discussion from the previous meeting (April 2022), the topics the committee were most interested in were:

- Stakeholder Engagement
- Employment Services / the Rehab Model
- Housing
- Youth Engagement

Hector Ramirez expressed strong support for the topic of Stakeholder Engagement, citing a decline of stakeholder and community engagement during the pandemic. This includes community input on behavioral health planning and funding, as well as cultural competency in behavioral health services and programs.

Steve Leoni reminded the committee that the youth engagement topic came from Christine Frey's comment at the previous meeting about youth experiencing their time in mental hospitals as more akin to jail than treatment. He said that the aspect of youth perspective is very important to that topic.

Noel O'Neill advocated for doing a data notebook on Performance Outcomes to see what outcomes measures counties use. He also said that a clear definition of what a performance outcome is would be helpful to include. Jane Adcock suggested asking about the kinds of services that counties collect data on to find out the counties priorities and see how they may differ from county to county.

Uma Zykofsky commented that while "stakeholder" was more clearly defined in the earlier days of the MHSA, the idea had been broadened to include more community engagement. She said that if we moved forward with stakeholder engagement, we would need to be careful in defining it, but she supported the topic.

Theresa Comstock reminded the committee that the data notebook project was created to help the local boards and commissions fulfill their duty to report on performance outcomes to the Planning Council, though she acknowledged that it is also sometimes used as in an educational way to help inform the counties on certain topics. Theresa said that stakeholder engagement is an important issue, and said that CALBHBC's governing board had identified it as a top priority.

Steve agreed that stakeholder engagement isn't exactly a performance outcome, but



# California Behavioral Health Planning Council

## Performance Outcomes Committee

June 14, 2022

### Meeting Summary (DRAFT)

that it is a crucial element to look at. Speaking as a stakeholder, Steve expressed that stakeholder engagement has declined over time. He said that even if we don't use it as the topic for the 2023 data notebook, that the committee should pursue it in some form.

At the end of the discussion, Susan asked the committee members to say their top choice for a topic for the 2023 data notebook. The topic of "stakeholder engagement" won by a large majority and was chosen as the topic for 2023. Susan asked the members of the committee to submit potential survey questions for the 2023 data notebook to the council staff so that it could be collected and used as a starting point for the next meeting.

---

#### Item #11: Public Comment

---

Stacy Dalglish commented that when she began attending behavioral health commission meetings in L.A. County, she began tracking who was showing up to meetings to see who the stakeholders were. She said that some groups only had a few people showing up, and others had dozens of people. Looking at the differences there and finding out what is working to engage people would be helpful. She also said that there needed to be more education regarding the MHSA so that both staff and stakeholders understood the process and subjects better for meetings like the MHSA forums.

---

#### Item #13: Wrap Up and Plan for Future Activities

---

Susan Wilson thanked the committee members, partners, and members of the public for a productive meeting. She identified the next steps for the committee, which are:

- The analysis of the 2021 Data Notebook and writing of the overview report.
- The collection of 2022 Data Notebook survey responses that have gone out to the counties.
- Development of the 2023 Data Notebook survey on stakeholder engagement.

**The meeting adjourned at 5:00pm.**

**California Behavioral Health Planning Council  
Performance Outcomes Committee  
Tuesday, October 18, 2022**

**Agenda Item:** 2021 Data Notebook Update

**How This Agenda Item Relates to Council Mission**

*To review, evaluate and advocate for an accessible and effective behavioral health system.*

This agenda item provides an update for committee members on the 2021 Data Notebook.

**Background/Description:**

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system. In 2021 the committee decided to focus on racial/ethnic inequities in behavioral health.

In order to facilitate a timely collection and analysis of survey data, the 2021 Data Notebook was developed in an online format using SurveyMonkey. The Data Notebook was sent out in September 2021 with a requested return date of November 2021. Committee staff will provide an update on the analysis of the results and the development of the overview report.

**Enclosures:**

- Draft of the 2021 Data Notebook Overview Report. For a copy of this document, please contact Justin Boese at [justin.boese@cbhpc.dhcs.ca.gov](mailto:justin.boese@cbhpc.dhcs.ca.gov)

**California Behavioral Health Planning Council  
Performance Outcomes Committee  
Tuesday, October 18, 2022**

**Agenda Item:** 2022 Data Notebook Update

**How This Agenda Item Relates to Council Mission**

*To review, evaluate and advocate for an accessible and effective behavioral health system.*

This agenda item provides an update for committee members on the 2022 Data Notebook.

**Background/Description:**

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system. For the 2022 Data Notebook, the committee decided to focus on the impact of COVID-19 on the public behavioral health system.

The 2022 Data Notebook was developed by Linda Dickerson with the direction and feedback of the committee. The final draft was reviewed for approval at an interim committee meeting in March 2022. Justin Boese will provide an update on the 2022 Data Notebook, including the current number of submitted and complete surveys.

**California Behavioral Health Planning Council**  
**Performance Outcomes Committee**  
Tuesday, October 18, 2022

**Agenda Item:** 2023 Data Notebook Development

**How This Agenda Item Relates to Council Mission**

*To review, evaluate and advocate for an accessible and effective behavioral health system.*

This agenda item is focused on the development of the 2023 Data Notebook survey and background information.

**Background/Description:**

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system.

During the June 2022 meeting, the Performance Outcomes Committee selected “stakeholder engagement” as the topic for the 2023 Data Notebook. Committee members submitted draft questions for the survey, which were discussed at an interim meeting in September 2022. Based on the submitted questions and discussion, Justin Boese is developing the 2023 Data Notebook survey and background information. The Committee will review the draft and continue the development of the 2023 Data Notebook on stakeholder engagement.

**Enclosures:**

- Draft of 2023 Data Notebook survey and preface. For a copy of this document, please contact Justin Boese at [justin.boese@cbhpc.dhcs.ca.gov](mailto:justin.boese@cbhpc.dhcs.ca.gov)
- [Definition of “stakeholders” in the California Code of Regulations](#)
- [CALBHBC sheet on MHSA Community Program Planning \(CPP\)](#)
- [CALBHBC CPP Training Resources](#)
- [CALBHBC PowerPoint on Community Engagement](#)

**California Behavioral Health Planning Council**  
**Performance Outcomes Committee**  
Tuesday, October 18, 2022

**Agenda Item:** Discussion of Performance Outcomes Measure

**How This Agenda Item Relates to Council Mission**

*To review, evaluate and advocate for an accessible and effective behavioral health system.*

This agenda item provides the opportunity for committee members to discuss the definition and scope of performance outcomes measures.

**Background/Description:**

The California Welfare and Institutions Code gives the California Behavioral Health Planning Council the responsibility and authority to review program performance in delivering mental health and substance use disorder service. This includes:

- Reviewing and approving performance outcomes measures
- Reviewing performance outcomes data and other reports from the State Department of Healthcare Services and other sources
- Reporting findings and recommendations on the performance of programs to the Legislature, DHCS, and the local boards

The lack of consistent performance outcomes measures has been identified as significant issue in the public behavioral health system in California. The committee members will spend the time allotted for this agenda item discussing a working definition of performance outcomes measures / performance objectives and how they inform and frame the committee's work.

**Enclosures:**

- [CALBHBC Issue Brief on Performance Outcome Data](#)
- [CA Welfare and Institutions Code 5848](#)
- [CA Welfare and Institutions Code 5772](#)
- [Agency for Healthcare Research and Quality \(AHRQ\) – Types of Health Care Quality Measures](#)
- [AHRQ – Key Questions When Choosing Health Care Quality Measures](#)