

California Behavioral Health Planning Council

Performance Outcomes Committee Agenda

Tuesday, June 15, 2021

Zoom Meeting

<https://us02web.zoom.us/j/81583854050?pwd=WDVGa0dFZi9JVWdCSTYwWUFMNmVuZz09>

Meeting ID: 815 8385 4050 **Passcode:** 571935

Call-In #: +1 669 900 6833

2:00 pm - 3:30 pm

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|----------------|--|--------------|
| 2:00 pm | Welcome and Introductions
<i>Susan Wilson, Chairperson</i> | |
| 2:05 pm | Approve April 2021 Meeting Minutes
<i>Susan Wilson, Chairperson</i> | Tab 1 |
| 2:10 pm | Setting the Stage for Today's Meeting
<i>Susan Wilson, Chairperson</i> | |
| 2:15 pm | 2021 Data Notebook Survey Development
<i>Susan Wilson and Justin Boese</i> | Tab 2 |
| 3:15 pm | Public Comment | |
| 3:20 pm | Wrap Up and Plan for Future Meeting
<i>Susan Wilson, Chairperson</i> | |
| 3:30 pm | Adjourn | |

The scheduled times on the agenda are estimates and subject to change.

Performance Outcome Committee Members

Susan Morris Wilson	Karen Baylor	Darlene Prettyman
Lorraine Flores	Walter Shwe	Jim Kooler
Noel O'Neill	Steve Leoni	Uma Zykofsky
Hector Ramirez		

Invited External Partners

Theresa Comstock, CA Association of Local Behavioral Health Boards/Commissions
Samantha Spangler, California Institute for Behavioral Health Strategies

Council Staff

Justin Boese

If reasonable accommodations are required, please contact the Council at (916) 701-8211, not less than 5 working days prior to the meeting date.

**California Behavioral Health Planning Council
Performance Outcomes Committee
Tuesday, June 15, 2021**

Agenda Item: Approve April 2021 Meeting Minutes

Enclosures: April 2021 Meeting Minutes

Background/Description:

Committee members will review the draft meeting minutes for April 2021

Motion: Accept and approve the April 2021 meeting minutes.

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Meeting Summary (DRAFT)

Members present:

Susan Wilson, Chairperson	Walter Shwe
Lorraine Flores	Noel O'Neill
Karen Baylor	Steve Leoni
Jim Kooler	Uma Zykofsky
Darlene Prettyman	Hector Ramirez

Invited External Partners present:

Theresa Comstock, CALBHBC	Samantha Spangler, CIBHS
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Other Council Members Present:

Catherine Moore

Staff present:

Jane Adcock, Executive Officer	Justin Boese
Jenny Bayardo	

Presenters:

Dawnte Early

Item #1 Approve January 2021 Meeting Minutes

A motion to accept the January 2021 meeting minutes was made by Noel O'Neil and seconded by Uma Zykofsky. Motion passed.

Item #2 Setting the Stage for Today's Meeting

Susan Wilson provided an overview of the goals for the meeting. The main goals are to:

- Review and discuss recommendations for the 2020 Data Notebook.
- Provide an update on the performance outcomes public event planning by Susan Wilson and Jane Adcock

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Meeting Summary (DRAFT)

- Receive a presentation from Dawnte Early on the MHSOAC Data Dashboards

Item #3 2020 Data Notebook Review + Recommendations

Performance Outcomes Committee (POC) members discussed the draft of the 2020 Data Notebook. Noel O'Neill suggested that the committee should reach out to the counties that didn't respond to the survey to inquire what prevented them from doing so and encourage them to participate in the next Data Notebook. Susan said that she thought COVID-19 prevented some counties from responding because of how it impacted their staffing and workload.

Jane shared that the governor's budget includes \$750 million in one-time funds for competitive grants for counties to acquire and renovate real estate assets to expand continuum of behavioral health care resources, including treatment and rehab programs.

The committee went on to discuss recommendations for Part II of the 2020 Data Notebook. Justin Boese went over some of the main findings of Part II, and Susan shared some recommendations drafted by Noel, which included:

1. Assert the value of telehealth during the CalAIM negotiations between the Department of Health Care Services (DHCS) and the Centers for Medicare and Medicaid Services (CMS).
2. Support the expansion of broadband internet infrastructure into rural areas.
3. Encourage the creation of grant programs from state general funds (SGF) or other sources that counties can draw upon to help consumers acquire the appropriate equipment and services needed to access telehealth services.
4. Recommend the continued use of telehealth technology and services as part of mainstream methods for behavioral health.

Other committee members provided feedback and additional recommendations. Uma suggested broadening recommendations to include social equity issues and encourage the State and counties to support at-need families who may not have easy access to telehealth. Steve Leoni commented that the use of regular telephones is an important aspect of telehealth that should be highlighted. Many useful services can be provided just via phone, and that option shouldn't be eliminated with the rise of other communication methods. Catherine Moore added that on mobile devices there are

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additional costs for data or “minutes,” which not all consumers can afford. Ideally assistance would be able to cover these costs as well.

Hector Ramirez provided several recommendations. The first was to expand technological/digital literacy resources for consumers, because a lot of people lack the knowledge to utilize technology or access services. Hector agreed with previous comments that there is a financial burden on consumers to acquire devices or services to access telehealth and suggested some sort of reimbursement process for them. Hector also said that services need to be accessible to people with disabilities.

Karen Baylor suggested opening the funding for recommendation 3 to include MHSA funds, SAMHSA funds, and other sources. Susan thanked everyone for their comments and encouraged people to email any additional recommendations they have. Jane said that the final draft of the analysis needs to be done by the end of the month, so we will need additional comments quickly.

Item #4 Public Comment

Elizabeth Stone provided some comments from her perspective in Ventura County. She supported the idea of reaching out to counties to ask what barriers they faced to completing the 2020 Data Notebook. She commented that many consumers rely on “lifeline” phones which are very limited in terms of apps and data/minutes.

Steve McNally mentioned that one of the issues that came up in his area was the possibility of needing adjustments to licensing. He said that California is very strict about people from outside of California acquiring reciprocal licensing, which can be a barrier when there is a shortage of providers.

Item #5 Update on Performance Outcomes Public Event Planning

Susan and Jane provided an update on their planning for a public event on performance outcomes, which has been previously discussed by the committee. Jane went over an outline for the proposed event, including the organizations that could be invited to the

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panel. She said it would be a series of events rather than a single event, and they would begin by bringing everyone to the table and clarifying the roles and responsibilities of the participating organizations and agencies.

Jane went on to say that with multiple staff redirected or on leave, they do not have the bandwidth to move forward with the event at this time. Planning for the event will continue in the long term and they will continue to update the committee as things progress.

Item #7 Public Comment

N/A

Item #8 MHSOAC Data Dashboard Presentation

Susan and Jane welcomed and introduced Dr. Dawnte Early, the Chief of Research and Evaluation for the Mental Health Services Oversight and Accountability Commission (MHSOAC). Dawnte presented on several data dashboards put together in the MHSOAC Transparency Suite on different programs and outcomes. Some of them are already publicly available on the MHSOAC website, while others are still in progress. The MHSOAC “demos” the dashboards with the community prior to release to ensure that they have done their best to make it useful and easy to use.

Dawnte started with the Client Services Information (CSI) Demographic Dashboard, showing the committee the general setup of the dashboards online and going through the basic features and functionality. Each dashboard includes a detailed description as well as key findings/highlights of what the data shows. The CSI Dashboard can show different fiscal years and provides several views by general overview, region, and county. Demographic categories include race/ethnicity, sex, language, birthplace, and reported traumas.

Dawnte went on to show several other dashboards, including the Criminal Justice dashboard, which is the first outcomes dashboard available on the website. It links mental health data from DHCS with individual level data from the Department of Justice to better understand the relationships between mental health services and criminal justice outcomes. She demonstrated how to use the dashboard to look at specific

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demographics and outcomes and discussed how people can use it to dig into the data and look at issues that are of interest to them.

Jane asked whether the MHSOAC was planning on doing any analysis of the data and issue any reports based on it. Dawnte answered that they have multiple ways they want to be able to share that information, including data briefs that include key findings and policy implications. They are also working on more technical briefs for those looking to dive deeper into the data. Thirdly, they are thinking about creating short webinars that show staff walking through the dashboards to show how people can use them.

Steve Leoni asked if they were using “data warehousing” technology for the dashboards. Dawnte said that they do have a data warehouse, but that is not how they are displaying the data on the dashboards. There are several layers of security between the warehouse and the website. They use a program called Tableau to organize and display the data with the flexibility that the dashboards require.

Item #9 Public Comment

N/A

Item #10 Wrap Up and Plan for Future Meeting

Susan wrapped up the meeting and said that for the next meeting the committee will work on the 2021 Data Notebook.

The meeting adjourned at 4:00pm.

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Agenda Item: 2021 Data Notebook Survey Development

Enclosures: Draft of 2021 Data Notebook Part II survey questions. For a copy of this document, please contact Justin Boese, at Justin.boese@cbhpc.dhcs.ca.gov

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides the opportunity for committee members to review a draft of the 2021 Data Notebook survey questions for input and edits.

Background/Description:

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives of focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. For the 2021 Data Notebook, Part Two will be focused on racial/ethnic disparities in mental health.