

# California Behavioral Health Planning Council

## Performance Outcomes Committee Agenda

Tuesday, January 17, 2023

Holiday Inn San Diego Bayside

4875 North Harbor Drive, San Diego, CA 92106

Catalina Room

2:00pm to 5:00pm

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|----------------|--|--------------|
| <b>2:00 pm</b> | <b>Welcome and Introductions</b><br><i>Susan Wilson, Chairperson</i>   |              |
| <b>2:05 pm</b> | <b>Discussion with CBHPC Chairperson and Executive Officer</b><br><i>Deborah Starkey, Jenny Bayardo, and All</i> |              |
| <b>2:15 pm</b> | <b>Approve Meeting Minutes</b><br><i>Susan Wilson, Chairperson</i>   | <b>Tab 1</b> |
| <b>2:20 pm</b> | <b>Setting the Stage for Today's Meeting</b><br><i>Susan Wilson, Chairperson</i>                                 |              |
| <b>2:25 pm</b> | <b>Nomination of Chair-Elect</b><br><i>Susan Wilson, Chairperson</i>   | <b>Tab 2</b> |
| <b>2:30 pm</b> | <b>2021 Data Notebook Overview Report Update</b><br><i>Susan Wilson and Linda Dickerson</i>                      | <b>Tab 3</b> |
| <b>2:35 pm</b> | <b>Public Comment</b>  |              |
| <b>2:40 pm</b> | <b>2022 Data Notebook Update</b><br><i>Susan Wilson and Linda Dickerson</i>                                      | <b>Tab 4</b> |
| <b>2:45 pm</b> | <b>Public Comment</b>  |              |
| <b>2:50 pm</b> | <b>2023 Data Notebook Development</b><br><i>Susan Wilson, Justin Boese, and Linda Dickerson</i>                  | <b>Tab 5</b> |
| <b>3:30 pm</b> | <b>Public Comment</b>  |              |
| <b>3:35 pm</b> | <b>Break – 10 Minutes</b>  |              |
| <b>3:45 pm</b> | <b>Performance Outcomes Presentation Discussion</b><br><i>Susan Wilson and All</i>                               | <b>Tab 6</b> |
| <b>4:30 pm</b> | <b>Public Comment</b>  |              |

If reasonable accommodations are required, please contact the Council at (916) 701-8211, not less than 5 working days prior to the meeting date.

**4:35 pm CHMACY Presentation Discussion**

*Susan Wilson and All*

**4:45 pm Wrap Up and Plan for Future Activities**

*Susan Wilson, Chairperson*

**4:55 pm Public Comment**

**5:00 pm Adjourn**

*The scheduled times on the agenda are estimates and subject to change.*

**Performance Outcome Committee Members**

Susan Morris Wilson

Karen Baylor

Darlene Prettyman

Walter Shwe

Jim Kooler

Noel O'Neill

Steve Leoni

Uma Zykofsky

Hector Ramirez

Catherine Moore

**Invited External Partners**

Theresa Comstock, CA Association of Local Behavioral Health Boards/Commissions

Samantha Spangler, California Institute for Behavioral Health Strategies

**Council Staff**

Justin Boese

Linda Dickerson

**California Behavioral Health Planning Council  
Performance Outcomes Committee  
Tuesday, January 17, 2023**

**Agenda Item:** Approve October 2022 Meeting Minutes

**Enclosures:** October 2022 Meeting Minutes

**Background/Description:**

Committee members will review the draft meeting minutes for October 2022

**Motion:** Accept and approve the October 2022 meeting minutes.

# California Behavioral Health Planning Council

## Performance Outcomes Committee

October 18, 2022

### Meeting Summary (DRAFT)

#### Members present:

Susan Wilson, Chairperson

Noel O'Neill

Walter Shwe

Steve Leoni

Karen Baylor

Hector Ramirez

Uma Zykofsky

Catherine Moore

#### Invited External Partners present:

Theresa Comstock, CALBHBC

Samantha Spangler, CIBHS

#### Staff present:

Jenny Bayardo

Linda Dickerson

Justin Boese

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#### Item #1: Welcome and Introductions

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Susan Wilson welcomed all committee members and guests. A quorum was reached.

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#### Item #2: Review Meeting Minutes

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The Committee reviewed the meeting minutes for June and September 2022. No changes were requested.

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#### Item #3: Setting the Stage for Today's Meeting

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Susan Wilson reviewed the agenda and goals for the meeting. She noted that all three of the current Data Notebook projects – 2021, 2022, and 2023 – were on the agenda for the meeting, as well as discussion on performance outcomes.

# California Behavioral Health Planning Council

## Performance Outcomes Committee

October 18, 2022

### Meeting Summary (DRAFT)

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#### **Item #4: 2021 Data Notebook Update**

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Susan Wilson and Linda Dickerson provided an updated on the 2021 Date Notebook, the topic of focus of which is “racial/ethnic inequities in behavioral health.” A draft of the overview report for the 2021 Data Notebook was distributed to committee members for review and feedback. Various committee members commented on the draft, providing suggested edits to the draft report.

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#### **Item #5: 2023 Data Notebook Development**

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Susan Wilson and the committee members reviewed the first draft of the 2023 Data Notebook survey questions. The topic of the 2023 Data Notebook, as chosen by the committee in June, is “stakeholder engagement.” Susan facilitated a discussion on the draft, and members provided feedback and suggested edits question by question. At the end of the discussion, Susan requested that further feedback be sent to her and Justin Boese via email by October 28. The committee agreed that an in-between meeting would be necessary to continue developing the draft before the January 2023 quarterly meeting.

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#### **Item #6: 2022 Data Notebook Updates**

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Justin Boese gave an update on the 2022 Data Notebook. The topic of focus for the 2022 Data Notebook is “the impact of COVID-19 on behavioral health services and outcomes.” The survey was distributed to the counties (via the local behavioral health boards/commissions) earlier this year. Justin provided the current count of the number of complete survey responses that had been received to date.

# California Behavioral Health Planning Council

## Performance Outcomes Committee

October 18, 2022

### Meeting Summary (DRAFT)

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#### **Item #7: Discussion: Performance Outcomes**

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The committee had a discussion on the topic of “performance outcomes,” including the role of the Planning Council in regards to reviewing performance outcomes of the public behavioral health system in California. Noel O’Neil suggested that the committee should hold a presentation on performance outcomes during the general session of the January quarterly meeting to inform and engage the full Planning Council. This would include a panel of experts with experience in behavioral health administration and data collection and analysis. Other committee members requested that this presentation be scheduled further ahead, perhaps for April 2023, to give the committee proper time to prepare. The committee will continue discussion and planning of this presentation at the January meeting.

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#### **Item #8: Wrap Up and Plan for Future Activities**

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Susan Wilson thanked the committee members, partners, and members of the public for a productive meeting. She identified the next steps for the committee, which are:

- The completion of the 2021 Data Notebook Overview Report
- The continued collection of 2022 Data Notebook survey responses that have gone out to the counties.
- Development of the 2023 Data Notebook survey on stakeholder engagement.
- Further discussion and planning for a committee presentation on “performance outcomes” to the General Session of the Planning Council.

**The meeting adjourned at 5:00pm.**

**California Behavioral Health Planning Council  
Performance Outcomes Committee  
Tuesday, January 17, 2023**

**Agenda Item:** Nomination of 2021 Committee Chair-Elect

**How This Agenda Item Relates to Council Mission**

*To review, evaluate and advocate for an accessible and effective behavioral health system.*

The Chairperson and Chair-Elect lead their committee with a focus on supporting the Council's mission through the committee's work.

**Background/Description:**

Each standing committee shall have a Chairperson and Chair-Elect. The Chairperson serves a term of 1 year with the option for re-nomination for one additional year.

The committee members shall nominate a Chair-Elect to be submitted to the Officer Team for appointment.

The role of the Chair-Elect is outlined below:

- Facilitate the committee meetings as needed, in the absence of the Chairperson
- Assist the Chairperson and staff with setting the committee meeting agendas and other committee planning
- Participate in the Executive Committee Meetings
  - Wednesday of every quarterly meeting from 8:30 am – 10:00 am
- Participate in the Mentorship Forums when the Council resumes meeting in person.

**Motion:** Nomination of a committee member as the Chair-Elect.

**California Behavioral Health Planning Council  
Performance Outcomes Committee  
Tuesday, January 17, 2023**

**Agenda Item:** 2021 Data Notebook Update

**How This Agenda Item Relates to Council Mission**

*To review, evaluate and advocate for an accessible and effective behavioral health system.*

This agenda item provides an update for committee members on the 2021 Data Notebook.

**Background/Description:**

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system. In 2021 the committee decided to focus on racial/ethnic inequities in behavioral health.

In order to facilitate a timely collection and analysis of survey data, the 2021 Data Notebook was developed in an online format using SurveyMonkey. The Data Notebook was sent out in September 2021 with a requested return date of November 2021. Committee staff will provide an update on the analysis of the results and the development of the overview report.

**Enclosures:**

- Draft of the 2021 Data Notebook Overview Report. For a copy of this document, please contact Justin Boese at [justin.boese@cbhpc.dhcs.ca.gov](mailto:justin.boese@cbhpc.dhcs.ca.gov)



**California Behavioral Health Planning Council  
Performance Outcomes Committee  
Tuesday, January 17, 2023**

**Agenda Item:** 2022 Data Notebook Update

**How This Agenda Item Relates to Council Mission**

*To review, evaluate and advocate for an accessible and effective behavioral health system.*

This agenda item provides an update for committee members on the 2022 Data Notebook.

**Background/Description:**

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system. For the 2022 Data Notebook, the committee decided to focus on the impact of COVID-19 on the public behavioral health system.

The 2022 Data Notebook was developed by Linda Dickerson with the direction and feedback of the committee. The final draft was reviewed for approval at an interim committee meeting in March 2022. Staff will provide an update on the 2022 Data Notebook, including the current number of submitted and complete surveys.

**California Behavioral Health Planning Council**  
**Performance Outcomes Committee**  
**Tuesday, January 17, 2023**

**Agenda Item:** 2023 Data Notebook Development

**How This Agenda Item Relates to Council Mission**

*To review, evaluate and advocate for an accessible and effective behavioral health system.*

This agenda item is focused on the development of the 2023 Data Notebook survey and background information.

**Background/Description:**

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system.

During the June 2022 meeting, the Performance Outcomes Committee selected “stakeholder engagement” as the topic for the 2023 Data Notebook. Committee members submitted draft questions for the survey, which were discussed at an interim meeting in September 2022. Based on the submitted questions and discussion, Justin Boese is developing the 2023 Data Notebook survey questions. The Committee will continue the development of the 2023 Data Notebook on stakeholder engagement, focusing on the preface and background information.

**Enclosures:**

- 2023 Data Notebook survey. For a copy of this document, please contact Justin Boese at [justin.boese@cbhpc.dhcs.ca.gov](mailto:justin.boese@cbhpc.dhcs.ca.gov)
- [Definition of “stakeholders” in the California Code of Regulations](#)
- [CALBHBC sheet on MHS Community Program Planning \(CPP\)](#)
- [CALBHBC CPP Training Resources](#)

**California Behavioral Health Planning Council  
Performance Outcomes Committee  
Tuesday, January 17, 2023**

**Agenda Item:** Discussion of Performance Outcomes Presentation

**How This Agenda Item Relates to Council Mission**

*To review, evaluate and advocate for an accessible and effective behavioral health system.*

This agenda item provides the opportunity for committee members to discuss the definition and scope of performance outcomes measures.

**Background/Description:**

The California Welfare and Institutions Code gives the California Behavioral Health Planning Council the responsibility and authority to review program performance in delivering mental health and substance use disorder service. This includes:

- Reviewing and approving performance outcomes measures
- Reviewing performance outcomes data and other reports from the State Department of Healthcare Services and other sources
- Reporting findings and recommendations on the performance of programs to the Legislature, DHCS, and the local boards

The lack of consistent performance outcomes measures has been identified as significant issue in the public behavioral health system in California. During the October 2022 meeting, the committee members discussed putting together a presentation for the General Session of the Planning Council in the spring of 2023 on the topic of performance outcomes. The committee members will spend the time allotted for this agenda item discussing/planning this presentation.