

California Behavioral Health Planning Council

Performance Outcomes Committee Agenda

Tuesday, January 19, 2021

Zoom Meeting

<https://us02web.zoom.us/j/86210242256>

Meeting ID: 862 1024 2256

Call-In #: +1 669 900 9128

2:00 pm - 3:30 pm

- | | | |
|----------------|--|--------------|
| 2:00 pm | Welcome and Introductions <i>Susan Wilson, Chairperson</i> | |
| 2:05 pm | Approve October 2020 Meeting Minutes <i>Susan Wilson, Chairperson</i> | Tab 1 |
| 2:10 pm | Setting the Stage for Today's Meeting <i>Susan Wilson, Chairperson</i> | |
| 2:15 pm | Update on 2020 Data Notebook <i>Susan Wilson and Justin Boese</i> | Tab 2 |
| 2:30 pm | Public Comment | |
| 2:35 pm | Discussion on 2021 Data Notebook <i>Susan Wilson and All</i> | Tab 3 |
| 2:45 pm | Public Comment | |
| 2:50 pm | Performance Outcomes Measures Discussion <i>Susan Wilson and All</i> | Tab 4 |
| 3:15 pm | Public Comment | |
| 3:20 pm | Wrap Up and Plan for Future Meeting <i>Susan Wilson, Chairperson</i> | |
| 3:30 pm | Adjourn | |

The scheduled times on the agenda are estimates and subject to change.

Performance Outcome Committee Members

Susan Morris Wilson

Karen Baylor

Darlene Prettyman

Lorraine Flores

Walter Shwe

Jim Kooler

Noel O'Neill

Steve Leoni

Uma Zykofsky

If reasonable accommodations are required, please contact the Council at (916) 701-8211, not less than 5 working days prior to the meeting date.

Invited External Partners

Susan Turner, University of California Irvine

Theresa Comstock, CA Association of Local Behavioral Health Boards/Commissions

Samantha Spangler, California Institute for Behavioral Health Strategies

Council Staff

Justin Boese

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Performance Outcomes Committee
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Agenda Item: Approve October 2020 Meeting Minutes

Enclosures: October 2020 Meeting Minutes

Background/Description:

Committee members will review the draft meeting minutes for October 2020.

Motion: Accept and approve the October 2020 meeting minutes.

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Performance Outcomes Committee

October 20, 2020

Meeting Summary (DRAFT)

Members present:

| | |
|---------------------------|--------------|
| Susan Wilson, Chairperson | Walter Shwe |
| Lorraine Flores | Noel O'Neill |
| Karen Baylor | Steve Leoni |
| Jim Kooler | |

Invited External Partners present:

Theresa Comstock, CALBHBC

Other Council Members Present:

Uma Zykofsky, Catherine Moore

Staff present:

Jane Adcock, Executive Officer Justin Boese

Item #1 Approve June 2020 and September 2020 Meeting Minutes

A motion to accept the June 2020 minutes with corrections from Theresa Comstock was made by Lorraine Flores and seconded by Noel O'Neill. Motion passed.

A motion to accept the September 2020 minutes was made by Karen Baylor and seconded by Lorraine Flores. Motion passed.

Item #2 Setting the Stage for Today's Meeting

Susan Wilson provided an overview of the goals for the meeting and connected the development of these goals to the prior meeting's discussion. The main goals are to:

- Review and approve the Performance Outcomes Committee (POC) charter
- Discuss Performance Outcomes Measures
- Receive updates on the 2020 Data notebook

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Meeting Summary (DRAFT)

Item #3 Review and Approve POC Charter

The committee members discussed the draft of the Performance Outcomes Committee charter that was included in the meeting packet. Members requested that the California Behavioral Health Directors Association (CBHDA), the Department of Health Care Services (DHCS), and the California Association of Local Behavioral Health Boards and Commissions (CalBHBC) be added to the list of organizations identified in the charter that the POC seeks to collaborate with. The charter will also be edited to include Jim Kooler in the membership roster.

A motion to approve the charter with the stated edits was made by Steve Leoni and seconded by Walter Shwe. The motion passed unanimously.

Item #4 Public Comment

None.

Item #5 Performance Outcomes Measures

Theresa Comstock presented the CalBHBC Performance Outcomes Measures Issue brief to the committee. The brief states that it is in the best interest of the state and local communities to know the impact of the MHPA programs, and calls for the standardization of Mental Health Services Act (MHPA) performance outcome data. The brief includes suggestions for some of the data points that could be standardized. Theresa highlighted several of these, such as school-based wellness, incarceration and diversion, employment, the number of hospitalizations and ER visits, and permanent housing and days of homelessness.

Theresa indicated that a review of the 58 counties MHPA Annual Update provided a significant amount of information. The CalBHBC issue brief identifies a list of counties who provide promising data in their MHPA data reports and highlights the key topics they include. The brief also includes links to performance outcomes data for each county. Theresa stated that she would like to see the Planning Council take the lead on establishing standardized performance outcomes reporting.

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Meeting Summary (DRAFT)

Jim Kooler commented that data collection and reporting is a constant process, and that DCHS has ongoing efforts in this area. He noted that all the counties had different ideas regarding data, but that DHCS is open to conversations regarding future work in this area.

Karen Baylor reported that the External Quality Review Organization (EQRO) is preparing outcome reports for Early and Periodic Screening, Diagnostic, and Treatment Services (EPSDT), and is willing to do a presentation in the future. This data is limited to Medi-Cal data, so to view the entire system, she said you would need to add data from many other sources. This would be a huge undertaking, especially considering challenges such as the wildfires and pandemic. She expressed concern for the burden this could place on counties who already are stretched thin.

Steve Leoni brought up the possibility of a legislative bill to fund a study on this subject, referred to as a “study bill.”

New Council member, Uma Zykofsky, pointed out that Theresa’s brief shows mostly small counties, who have some efficiencies that larger counties do not have. She cautioned about putting another requirement on counties and acknowledged that non-Medi-Cal data is an issue.

Item #6 Public Comment

Eric Oxelson, a member of the public from Madera County, stated that each county has the option to review, compare, and collaborate with local providers regarding outcomes data. He said that providers want to know how they are doing in comparison to other providers, as well as the relative effectiveness and impact of their services.

Item #7 Update on 2020 Data Notebook

Susan Wilson and Justin Boese provided an update on the 2020 Data Notebook. Susan stated that creating the Data Notebook in Survey Monkey was a big change with its own learning process, but that she was confident that it was a step forward for the Data Notebook. Justin Boese reported that the Data Notebook survey was sent out in early October with a requested return date of November 30. A copy of the data notebook

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Meeting Summary (DRAFT)

survey preview document was included in the meeting materials for committee members.

Item #8 Public Comment

None.

Item #9 Wrap Up and Plan for Future Meeting

Susan Wilson indicated she would like to have two things on the agenda for the January meeting: a discussion of the topic for the 2021 Date notebook, and a review of the work on data sources done by Susan Turner so that the committee can identify a topic for a fact sheet.

Steve Leoni asked for a list of previous Data Notebook topics to see what has been done in the past and brainstorm ideas for 2021.

Noel suggested that the committee review the Planning Council's performance indicators and seek input from the behavioral health boards on what they see as priority data points.

Committee members discussed the possibility of a public forum on performance outcome measures with invited partners such as the California Coalition of Community Behavioral Health Agencies (CBHA), the Mental Health Services Oversight and Accountability Commission (MHSOAC), DHCS, EQRO, CBHDA, etc. Staff will connect with Chairperson Wilson to see if an in-between meeting in November will be needed.

The meeting adjourned at 3:30 pm.

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Agenda Item: Update on 2020 Data Notebook

Enclosures: Preliminary analysis of the 2020 Data Notebook survey. For a copy of this document, please contact Justin Boese, at Justin.boese@cbhpc.dhcs.ca.gov

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides the opportunity for committee members to identify county responses and trends for the 2020 Data Notebook in order to effectively evaluate Telehealth practices within California's Public Behavioral Health System.

Background/Description:

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives of focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly-available data. Part Two contains questions focused on different aspects of the public behavioral health system. In 2020, due to the COVID-19 public health emergency, we are focusing on impact of delivering services via telehealth.

In order to facilitate a timely collection and analysis of survey data, the 2020 Data Notebook was moved to an online format using SurveyMonkey. The Data Notebook was sent out in early October 2020, with a requested completion date of November 30, 2020. Justin Boese will give an update on the status of the data notebook and summarize some preliminary analysis of the data.

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Agenda Item: Discussion on 2021 Data Notebook

How This Agenda Item Relates to Council Mission

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The Performance Outcomes Committee will begin a discussion about potential topics for Part Two of the 2021 Data Notebook.

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Agenda Item: Performance Outcomes Measures

Enclosures:

- Table of State-Level Measures document, created by Susan Turner
- Priority measures list

To obtain copies of these documents, please contact Justin Boese at justin.boese@cbhpc.ca.gov.

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides the opportunity for committee members to determine appropriate methods to inform the public from data evaluated on California's Public Behavioral Health System (PBHS).

Background/Description:

The Performance Outcomes Committee worked with Susan Turner from UC Irvine during 2019 and 2020 to gather information on performance data measures. Based on the information gathered, Susan Turner and Ashneek Nanua created two example fact sheets. The committee will review the work done on performance data measures and discuss what to do next, such as the creation of additional fact sheets.

Priority Measures for Annual Review of Performance Outcomes Data

The following list provides performance outcomes priority measures as defined by the Performance Outcomes Committee at the October 2019 Quarterly Meeting.

Individual Level

Demographics

Number of individuals served per year

Total psychiatric inpatient hospital (PHF) admissions

Average length of stay

Psychiatric inpatient 7-day re-hospitalization rates

Psychiatric 30-day re-hospitalization rates

Number of bed days in Adult Residential Facilities (ARF) per year

Number of bed days in Institute of Medicine (IMD) per year

Number of bed days Short Term Residential Treatment Program (STRTP) for children per year

Number of youth in STRTP

Number of youth in group homes

Number of bed days in group homes

Number of substance abuse clients

Cost Level

Medi-Cal Match (Federal Financial Participation)

Substance abuse dollars allotted SAP-T

Drug Medi-Cal dollars allotted

Mental Health Services Act (MHSA) dollars allotted

2011 and 1991 County Realignment dollars allotted

****Committee members did not define program and staff level performance outcomes as priority measures to address at the present moment.***