

California Behavioral Health Planning Council

Performance Outcomes Committee Agenda

Tuesday, April 18, 2023
Holiday Inn Downtown - Arena
300 J Street, Sacramento, CA 95814
Granada Room

[Zoom Meeting Link](#)

2:00pm to 5:00pm

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|---------|--|-------|
| 2:00 pm | Welcome and Introductions
<i>Susan Wilson, Chairperson</i> | |
| 2:05 pm | Review January 2023 Meeting Minutes
<i>Susan Wilson, Chairperson</i> | Tab 1 |
| 2:10 pm | Setting the Stage for Today's Meeting
<i>Susan Wilson, Chairperson</i> | |
| 2:15 pm | CBHPC Workgroups Discussion
<i>Susan Wilson and All Members</i> | |
| 2:20 pm | Public Comment | |
| 2:25 pm | Performance Outcomes Event Discussion
<i>Susan Wilson, Noel O'Neill, and All Members</i> | Tab 2 |
| 2:55 pm | Public Comment | |
| 3:00 pm | 2021 Data Notebook: Racial and Ethnic Disparities - Overview Report
<i>Susan Wilson, Chairperson</i> | Tab 3 |
| 3:20 pm | Public Comment | |
| 3:25 pm | Break – 10 Minutes | |
| 3:35 pm | 2022 Data Notebook: Effects of COVID-19 - Update
<i>Linda Dickerson</i> | Tab 4 |
| 4:05 pm | Public Comment | |
| 4:10pm | 2023 Data Notebook: Stakeholder Engagement - Update
<i>Justin Boese</i> | Tab 5 |
| 4:30 pm | Public Comment | |

If reasonable accommodations are required, please contact the Council at (916) 701-8211, not less than 5 working days prior to the meeting date.

4:35 pm **Next Steps and Planing for Future Activities**

Susan Wilson, Chairperson

4:55 pm **Public Comment**

5:00 pm **Adjourn**

The scheduled times on the agenda are estimates and subject to change.

Performance Outcome Committee Members

Chairperson: Susan Morris Wilson

Chair-Elect: Noel O'Neill

Members:

Karen Baylor

Erin Franco

Steve Leoni

Darlene Prettyman

Catherine Moore

Walter Shwe

Uma Zykofsky

Invited External Partners

Theresa Comstock, CA Association of Local Behavioral Health Boards/Commissions

Samantha Spangler, California Institute for Behavioral Health Strategies

Council Staff

Justin Boese

Linda Dickerson

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Performance Outcomes Committee
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Agenda Item: Review January 2023 Meeting Minutes

Enclosures: Draft of January 2023 Meeting Minutes

Background/Description:

Committee members will review the draft meeting minutes for January 2023 and have the opportunity to request edits to the document.

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Meeting Summary

(DRAFT)

Committee Members present:

Susan Wilson, Chairperson

Noel O'Neill

Walter Shwe

Steve Leoni

Karen Baylor

Catherine Moore

Uma Zykofsky

Darlene Prettyman

Erin Franco

Invited External Partners present:

Theresa Comstock, CALBHBC

Other Council Members Present:

Deborah Starkey

Tony Vartan

Staff present:

Justin Boese

Linda Dickerson

Jenny Bayardo

Item #1: Welcome and Introductions

Susan Wilson welcomed all committee members and guests. A quorum was reached.

Item #2: Discussion with CBHPC Chairperson and Executive Officer

The committee members had a discussion with the Planning Council's new officer team, consisting of Jenny Bayardo (Executive Officer), Deborah Starkey (Chairperson), and Tony Vartan (Chair-Elect). The discussion centered on the following three questions:

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(DRAFT)

1. How does the committee align with the Vision and Mission of the Council?
2. How does this committee align with the Council's mandates in Welfare and Institutions Code?
3. What does the committee hope to accomplish in the coming year?

Responses from the committee focused on the role of the Performance Outcomes Committee in helping the Planning Council conduct evaluation of the public behavioral health system, which is a core part of the Planning Council's mandated duties. The Data Notebook project that the committee manages collects information from local behavioral health boards/commissions and behavioral health departments on an annual basis, with a new topic of interest chosen by the committee each year. The Data Notebook reports are valuable products that can be shared with the legislature, stakeholders, and the Department of Health Care Services. The committee is also planning a panel and forum on performance outcomes for the April 2023 General Session to further the conversation on performance outcomes and engage the planning council as a whole on this important topic.

Item #3: Review Meeting Minutes

The Committee reviewed the meeting minutes for October 2022. No changes were requested. Minutes approved as written.

Item #4: Setting the Stage for Today's Meeting

Susan Wilson reviewed the agenda and goals for the meeting. She noted that all three of the current Data Notebook projects – 2021, 2022, and 2023 – were on the agenda for the meeting, as well as discussion on a proposed performance outcomes presentation, and a presentation to the CHMACY conference.

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Item #5: Nomination of Committee Chair-Elect

Susan Wilson discussed the need for a chair-elect for the committee, and opened the floor for nominations for the position. Noel O’Neil was nominated chair-elect by the committee with unanimous approval.

Item #6: 2021 Data Notebook Update

Susan Wilson and Linda Dickerson provided an updated on the 2021 Data Notebook, the topic of focus of which is “racial/ethnic inequities in behavioral health.” Linda informed the committee that the analysis report for the 2021 Data Notebook is almost complete.

Item #7: 2022 Data Notebook Updates

Linda Dickerson and Justin Boese provided an update on the 2022 Data Notebook. The topic of focus for the 2022 Data Notebook is “the impact of COVID-19 on behavioral health services and outcomes.” The survey was distributed to the counties (via the local behavioral health boards/commissions) last year, and submissions are still being collected. Several counties requested extensions on the deadline so that they could participate. Committee staff provided the current count of the number of complete survey responses that had been received to date, as well as estimates on those still pending/in progress.

Item #8: 2023 Data Notebook Development

Susan Wilson and the committee members reviewed an updated draft of the 2023 Data Notebook survey questions. The topic of the 2023 Data Notebook, as chosen by the committee in June, is “stakeholder engagement.” Susan facilitated a discussion on the

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draft, and members provided feedback and suggested edits. Some of the suggested edits included but are not limited to:

- Noting overlap in identified stakeholder groups.
- Considering dropping the Part I questions from previous years to make more room for Part II.
- Including additional information on stakeholder engagement and the community planning process (CPP) in the DN, including resources from CALBHBC.
- Asking about the percentage of MHSAs funds that are spent on stakeholder engagement activities.
- Considering how different groups/places define stakeholder engagement.

Item #9: Performance Outcomes Presentation Discussion

Based on previous committee discussions at the October 2022 meeting, the committee is planning a presentation on performance outcomes during the general session of the April 2023 quarterly meeting to inform and engage the full Planning Council on the topic. Susan Wilson and Noel O'Neil led a more in depth discussion of what this event could/would entail. The event would include a panel of experts with experience in behavioral health administration and data collection and analysis. Noel suggested scheduling time the following day for Planning Council member discussion and planning following the panel.

The committee decided to put together a smaller workgroup to help plan the event, which would include Susan Wilson, Noel O'Neil, Theresa Comstock, Steve Leoni, Justin Boese, Linda Dickerson, and Jenny Bayardo. This group will meet to continue planning the event for April 2023.

Item #10: CMHACY Presentation Discussion

Susan Wilson spoke to the committee about wanting to present at the upcoming California Mental Health Advocates for Children and Youth (CMHACY) conference. The conference is in May, but proposals are due by January 30. Susan is working on a

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proposal for a presentation focused on stakeholder engagement.

Item #11: Wrap Up and Plan for Future Activities

Susan Wilson thanked the committee members, partners, and members of the public for a productive meeting. She identified the next steps for the committee, which are:

- The completion of the 2021 Data Notebook Overview Report
- The continued collection of 2022 Data Notebook survey responses that have gone out to the counties.
- Development of the 2023 Data Notebook survey on stakeholder engagement.
- Planning for a committee presentation on “performance outcomes” to the General Session of the Planning Council.

The meeting adjourned at 5:00pm.

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Performance Outcomes Committee
Tuesday, April 18, 2023**

Agenda Item: Performance Outcomes Event Discussion

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides the opportunity for council members to discuss the definition and scope of performance outcomes measures in order to better evaluate the behavioral health system.

Background/Description:

The California Welfare and Institutions Code gives the California Behavioral Health Planning Council the responsibility and authority to review program performance in delivering mental health and substance use disorder services. This includes:

- Reviewing and approving performance outcomes measures
- Reviewing performance outcomes data and other reports from the State Department of Healthcare Services and other sources
- Reporting findings and recommendations on the performance of programs to the Legislature, DHCS, and the local boards

The lack of consistent performance outcomes measures has been identified as significant issue in the public behavioral health system in California. The committee has prepared a 2-day event for the April 2023 CBHPC General Session, consisting of:

- Thursday, April 20: A moderated panel of experts to discuss performance outcomes, including defining and identifying performance outcomes measures.
- Friday, April 21: A council member led discussion of performance outcomes measures to identify priorities and next steps for the Planning Council.

The committee will spend time discussing the goals and process for the two-part event.

Included in the enclosures are links to the California Health Care Foundation (CHCF) 2022 Almanac reports on mental health and substance use in California, which will be included in the enclosures for the General Session event. These reports provide an

overview of mental health and substance use statewide using the most recent data available as of the time of publication.

Enclosures:

- California Welfare and Institutions Code 5772
- California Welfare and Institutions Code 5604.2
- [CALBHBC Issue Brief on Performance Outcomes Measures](#)
- [CHCF Almanac, 2022 Edition – Mental Health in California](#)
- [CHCF Almanac, 2022 Edition – Substance Use in California](#)

WELFARE AND INSTITUTIONS CODE SECTION 5772

The **California Behavioral Health Planning Council** shall have the powers and authority necessary to carry out the duties imposed upon it by this chapter, including, but not limited to, the following:

- (a) To advocate for effective, quality mental health and substance use disorder programs.
- (b) To review, assess, and make recommendations regarding all components of California's mental health and substance use disorder systems, and to report as necessary to the Legislature, the State Department of Health Care Services, local boards, and local programs.
- (c) To review program performance in delivering mental health and substance use disorder services by annually reviewing performance outcome data as follows:
 - (1) To review and approve the performance outcome measures.
 - (2) To review the performance of mental health and substance use disorder programs based on performance outcome data and other reports from the State Department of Health Care Services and other sources.
 - (3) To report findings and recommendations on the performance of programs annually to the Legislature, the State Department of Health Care Services, and the local boards, and to post those findings and recommendations annually on its Internet Web site.
 - (4) To identify successful programs for recommendation and for consideration of replication in other areas. As data and technology are available, identify programs experiencing difficulties.
- (d) When appropriate, make a finding pursuant to Section 5655 that a county's performance in delivering mental health services is failing in a substantive manner. The State Department of Health Care Services shall investigate and review the finding, and report the action taken to the Legislature.
- (e) To advise the Legislature, the State Department of Health Care Services, and county boards on mental health and substance use disorder issues and the policies and priorities that this state should be pursuing in developing its mental health and substance use disorder health systems.
- (f) To periodically review the state's data systems and paperwork requirements to ensure that they are reasonable and in compliance with state and federal law.
- (g) To make recommendations to the State Department of Health Care Services on the award of grants to county programs to reward and stimulate innovation in providing mental health and substance use disorder services.
- (h) To conduct public hearings on the state mental health plan, the Substance Abuse and Mental Health Services Administration block grant, and other topics, as needed.
- (i) In conjunction with other statewide and local mental health and substance use disorder organizations, assist in the coordination of training and information to local mental health boards as needed to ensure that they can effectively carry out their duties.
- (j) To advise the Director of Health Care Services on the development of the state mental health plan and the system of priorities contained in that plan.

(k) To assess periodically the effect of realignment of mental health services and any other important changes in the state's mental health and substance use disorder systems, and to report its findings to the Legislature, the State Department of Health Care Services, local programs, and local boards, as appropriate.

(l) To suggest rules, regulations, and standards for the administration of this division.

(m) When requested, to mediate disputes between counties and the state arising under this part.

(n) To employ administrative, technical, and other personnel necessary for the performance of its powers and duties, subject to the approval of the Department of Finance.

(o) To accept any federal fund granted, by act of Congress or by executive order, for purposes within the purview of the California Behavioral Health Planning Council, subject to the approval of the Department of Finance.

(p) To accept any gift, donation, bequest, or grants of funds from private and public agencies for all or any of the purposes within the purview of the California Behavioral Health Planning Council, subject to the approval of the Department of Finance.

(q) Notwithstanding subdivisions (a), (c), (e), (g), and (i), in the event that the State Department of Health Care Services determines that California's Community Mental Health Services Block Grant funding pursuant to Section 300x et seq. of Title 42 of the United States Code is in jeopardy due to the California Behavioral Health Planning Council's noncompliance with the requirements specified in Public Law 102-321, the State Department of Health Care Services shall notify and consult with the California Behavioral Health Planning Council, and the California Behavioral Health Planning Council shall make the changes necessary to comply with federal law.

(r) The Legislature finds and declares that the amendments made to subdivisions (a), (b), (c), (e), (g), (i), and (k) by the act that added this subdivision are consistent with Section 5892.

(Amended by Stats. 2017, Ch. 511, Sec. 15. (AB 1688) Effective January 1, 2018.)

WIC 5604.2 DUTIES: [Related to Mental Health](#)

The local mental health board shall do all of the following:

1. **Review and evaluate the community's public mental health needs, services, facilities, and special problems** in any facility within the county or jurisdiction where mental health evaluations or services are being provided, including, but not limited to, schools, emergency departments, and psychiatric facilities.
2. **Review any county agreements entered into pursuant to [Section 5650](#)**. The local mental health board may make recommendations to the governing body regarding concerns identified within these agreements.
3. **Advise the governing body and the local mental health director as to any aspect of the local mental health program**. Local mental health boards may request assistance from the local patients' rights advocates when reviewing and advising on mental health evaluations or services provided in public facilities with limited access.
4. **Review and approve the procedures used to ensure citizen and professional involvement at all stages of the planning process**. Involvement shall include individuals with lived experience of mental illness and their families, community members, advocacy organizations, and mental health professionals. It shall also include other professionals that interact with individuals living with mental illnesses on a daily basis, such as education, emergency services, employment, health care, housing, law enforcement, local business owners, social services, seniors, transportation, and veterans.
5. **Submit an annual report to the governing body** [usually the Board of Supervisors] on the needs and performance of the county's mental health system.
6. **Review and make recommendations on applicants for the appointment of a local director of mental health services**. The board shall be included in the selection process prior to the vote of the governing body.
7. **Review and comment on the county's performance outcome data** and communicate its findings to the California Behavioral Health Planning Council.
8. **This part does not** limit the ability of the governing body to transfer additional duties or authority to a mental health board.

(b) It is the intent of the Legislature that, as part of its duties pursuant to subdivision (a), the board shall **assess the impact of the realignment of services** from the state to the county, on services delivered to clients and on the local community.

In addition, pursuant to W&I Code Section 5848, the local mental health board **conducts a public hearing on the county's MHSA Three Year Program and Expenditure Plan and Annual Update**.

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Agenda Item: 2021 Data Notebook: Racial and Ethnic Disparities - Overview Report

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides an update for committee members on the 2021 Data Notebook.

Background/Description:

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system. In 2021 the committee decided to focus on racial/ethnic inequities in behavioral health.

Susan Wilson will provide an update on the final draft of the 2021 Data Notebook Overview Report, including a brief synopsis of the recommendations.

Enclosures:

- Final Draft of the 2021 Data Notebook Overview Report. For a copy of this document, please contact Justin Boese at justin.boese@cbhpc.dhcs.ca.gov

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Tuesday, April, 2023**

Agenda Item: 2022 Data Notebook: Effects of COVID-19 - Update

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item provides an update for committee members on the 2022 Data Notebook.

Background/Description:

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system. For the 2022 Data Notebook, the committee decided to focus on the impact of COVID-19 on the public behavioral health system.

The 2022 Data Notebook was developed by Linda Dickerson with the direction and feedback of the committee. Submissions were accepted through the winter of 2023 in order to maximize participation. Linda Dickerson will provide an update on the 2022 Data Notebook, including the total number of submissions received, initial observations of the data, and a timeline for the development of the overview report.

Enclosures:

- 2023 Data Notebook SurveyMonkey Results. For a copy of this document, please contact Justin Boese at justin.boese@cbhpc.dhcs.ca.gov

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Agenda Item: 2023 Data Notebook: Stakeholder Engagement - Update

How This Agenda Item Relates to Council Mission

To review, evaluate and advocate for an accessible and effective behavioral health system.

This agenda item is focused on the development of the 2023 Data Notebook survey and background information.

Background/Description:

Each year the Council releases a Data Notebook to the local mental/behavioral health boards and commissions to complete with their perspectives on focused areas of the system. The Data Notebook has two parts. Part One contains standard questions that are included each year to obtain county-specific information on vulnerable populations for which there is no publicly available data. Part Two contains questions focused on different aspects of the public behavioral health system.

During the June 2022 meeting, the Performance Outcomes Committee selected “stakeholder engagement” as the topic for the 2023 Data Notebook. Committee members submitted draft questions for the survey, which were discussed at an interim meeting in September 2022 and further developed at the October 2022 and January 2023 meetings. Justin Boese will provide an update on the 2023 Data Notebook development, including the SurveyMonkey online survey questions and background information.

Enclosures:

- Preview of the 2023 Data Notebook SurveyMonkey Online Survey. For a copy of this document, please contact Justin Boese at justin.boese@cbhpc.dhcs.ca.gov