



BRADLEY P. GILBERT, MD, MPP
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

DATE: April 21, 2020

Behavioral Health Information Notice No: 20-021

TO: California Alliance of Child and Family Services
California Association for Alcohol/Drug Educators
California Association of Alcohol & Drug Program Executives, Inc.
California Association of DUI Treatment Programs
California Consortium of Addiction Programs and Professionals
California Council of Community Behavioral Health Agencies
California Opioid Maintenance Providers
California State Association of Counties
Coalition of Alcohol and Drug Associations
County Behavioral Health Directors
County Behavioral Health Directors Association of California
County Drug & Alcohol Administrators

SUBJECT: Postponement of the Spring 2020 Mental Health Consumer Perception Survey Data Collection

PURPOSE: This Department of Health Care Services (DHCS) Information Notice is to notify counties that the spring 2020 submission of data for the Consumer Perception Survey (CPS) Data Collection requirement is postponed until June 2020.

REFERENCE: [MHSUDS Information Notice No.: 19-006](#)
Behavioral Health Information Notice No: [19-045](#)
Behavioral Health Information Notice No: [19-044](#)

BACKGROUND:

The goal of the survey is to collect data for reporting on the federally determined National Outcome Measures (NOMs). Reporting on these NOMs is required by the Substance Abuse and Mental Health Services Administration, and receipt of federal Community Mental Health Services Block Grant funding is contingent upon the submission of this data.

BEHAVIORAL HEALTH INFORMATION NOTICE NO.: 20-021

April 21, 2020

Page 2

Counties are required to conduct the survey and submit data per §3530.40 of Title 9 of the California Code of Regulations. Section 3530.40 of the California Code of Regulations requires semi-annual surveys be conducted.

The spring 2020 survey period will take place from **Monday, June 22, 2020, through Friday, June 26, 2020**. Completed CPS's will be due to DHCS by Monday, September 14, 2020. An updated Behavioral Health Information Notice with guidance on conducting the Spring CPS survey will be issued prior to the survey period.

Please be aware that counties will no longer be able to submit data or access data from ITWS. CPS data needs to be submitted to the [DHCS Application Portal](#), see Behavioral Health Information Notice No. 19-044. Survey data will be available for a period of 45 days, after which counties must submit requests for data to CMHPOS@dhcs.ca.gov.

If you have any questions regarding this notice, please contact Victoria King-Watson at Victoria.King-Watson@dhcs.ca.gov

Sincerely,

Marlies Perez, Chief
Community Services Division