### Performance Outcomes System Children/Youth in Foster Care Report Report run on June 8, 2018

#### Background

Three reports will be created during each new reporting period. The reports that will be produced are as follows: statewide-aggregate data, population-based county groupings, and county-specific reports where possible. These reports help meet the intent of the Legislature, as stated in Welfare and Institutions Code Section 14707.5, to develop a performance outcomes system for Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) mental health services that will improve outcomes at the individual, program, and system levels and inform fiscal decision-making related to the purchase of services. This reporting effort is part of the implementation of a performance outcomes system for Medi- Cal Specialty Mental Health Services (SMHS) for children and youth.

Since 2012 DHCS has worked with several groups of stakeholders to create a structure for reporting, to develop the Performance Measurement Paradigm, and to develop indicators and measures. The Performance Outcomes System will be used to evaluate the domains of access, engagement, service appropriateness to need, service effectiveness, linkages, cost effectiveness and satisfaction. Further information on the Performance Measures System implementation is available on the DHCS website. Documents posted include the relevant legislation, plans submitted to the Legislature, and handouts for meetings with the Stakeholder Advisory Committee back to the first meeting in 2012. To obtain this information go to:

http://www.dhcs.ca.gov/provgovpart/pos/Pages/default.aspx

#### **Purpose and Overview**

This report provides updated information on the initial indicators that were developed for the Performance Outcomes System. DHCS plans to move to annual reporting of this data for the Performance Outcomes System.

The first series of charts and tables focus on the demographics of Foster Care case children and youth under 21 who are receiving SMHS' based on approved claims for Medi-Cal eligible beneficiaries. Specifically, this includes demographics tables of this population by age, gender, and race/ethnicity. Penetration and engagement rate data are provided. Both penetration rates tables are also broken out by demographic characteristics. Utilization of services data are shown in terms of dollars, as well as by service, in time increments. The snapshot table provides a point-in-time view of children/youth arriving, exiting, and continuing services over a two-year period. The time to step down table provides a view over the past four years of the time to step-down services following inpatient discharge.

Where possible, the reports provide trend information by displaying information for four Fiscal Years (FY). A FY is from July 1st to June 30th. For all of the measures and indicators included in this report, the denominator is the "Unique Count of Children and Youth receiving SMHS" shown on page 3 of the report and is broken out by state FY.

Utilization of services reports are shown in terms of dollars, as well as by service in time increments. The final report provides a view over the past four years of the time to step-down services (i.e., time to next contact after an inpatient discharge). *Note:* The time to step-down report has a change in methodology from the first report produced in February 2015. In the initial report only outpatient services provided at least one day after the inpatient discharge were included in the calculations. On subsequent reports any outpatient service that occurs on or after the inpatient discharge is included in the analysis.

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#### **Definitions**

**Population**: Foster Care or Open Child Welfare beneficiaries with approved services adjudicated through the Short Doyle/Medi-Cal II claiming system that were:

• Age 20 or younger during the approved date of service on the claim.

#### **Data Sources:**

- •Short-Doyle/Medi-Cal II (SD/MC II) claims with dates of service in FY 13/14 through FY 16/17.
- Medi-Cal Eligibility Data System (MEDS) data from the Management Information System/Decision Support System (MIS/DSS) FY 13/14 through FY16/17.
- •Child Welfare Services/Case Management System (CWS/CMS) data for children in FY 13/14 through FY 16/17.

#### **Additional Information**

The **Measures Catalog** is the companion document for these reports and provides the methodology and definitions for the measures. Each measure is defined and the numerator and denominator used to develop the metrics are provided with relevant notes and additional references. The Measures Catalog may be found at: http://www.dhcs.ca.gov/services/MH/Documents/POS MeasuresCatalog Sept2016.pdf

Note on Privacy: The Health Insurance Portability and Accountability Act (HIPAA) and Code of Federal Regulations (CFR) 42 rules protect most individually identifiable health information in any form or medium, whether electronic, on paper, or oral. DHCS has strict rules in place to protect the identification of individuals in public reports. A "Public Aggregate Reporting – DHCS Business Reports" process has been established to maintain confidentiality of client Personal Information. The Performance Outcomes System complies with Federal and State privacy laws. Thus, the POS must appropriately and accurately de-identify data for public reporting. Due to privacy concerns, some cells in this report may have been suppressed to comply with state and federal rules. When necessary, this data is represented as follows: 1) Data that is missing is indicated as "-" 2) Data that has been suppressed due to privacy concerns is indicated as "^".

#### **Report Interpretation**

- \*Population-based and county-specific report findings may be interpreted alongside the POS statewide report findings.
- \*New Age Methodology for Identifying Children under 21 (POS reports posted after 7/1/17): Beneficiaries that were under the age of 21 for the entire fiscal year (their age was less than 21 as of June 30th of the reported fiscal year).
- \*The **penetration rates** reported here were calculated using a different methodology than that used by the External Quality Review Organization (EQRO). For the POS, the penetration rate is calculated by taking the total number of youth who received one or more SMHS' in a FY and dividing that by the total number of Medi-Cal eligible youth for that FY. This methodology results in lower penetration rates as compared to the EQRO rates, but it does so across the board so that all counties and the state will be similarly impacted. Penetration rates provide a measure of initial contact with the specialty mental health system.

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\*The **engagement rates** are calculated similarly to penetration rates but are intended to measure ongoing engagement with the specialty mental health system. The engagement rate is calculated by taking the total number of youth who received five or more SMHS' in a FY and dividing that by the total number of Medi-Cal eligible youth for that FY.

\*T he **snapshot** report provides a point-in-time look at children and youth's movement through the SMHS system. The report uses six general categories to classify if a youth is entering, exiting, continuing services, or a combination of these categories (e.g., arriving and exiting). Eventually the snapshot data will be used along with measures of service effectiveness to identify whether youth are improving as a result of receiving services from the time they first arrived in the system to when they exit the system. This methodology was adapted from the California Mental Health and Substance Use System Needs Assessment (2012). More information on the original methodology can be found here: http://www.dhcs.ca.gov/services/MH/Documents/POS\_MeasuresCatalog\_Sept2016.pdf

The psychiatric emergency services/hospital data reported on in the **time to step-down services** report includes data from Short Doyle/Medi-Cal II claims data and fee-for-service data. In the future this re port will incorporate other outpatient and inpatient Medi-Cal SMHS' billed through the Managed Care healthcare delivery systems. Currently, the number of days is capped at 365 days (to mitigate the impact of extreme statistical anomalies) when calculating the mean and max for time between discharge and step down service. This methodology will be updated in the next reporting cycle. Additionally, county specific and population-based reports are based off of the beneficiary's county of Medi-Cal responsibility during the eligibility month when the inpatient service occurred.

- \*Data Source Methodology: Demographic & Penetration and Snapshot based on MEDS data; Utilization based on Claims Submission data; Time to step-down based on Inpatient Hospital data.
- \*Open Child Welfare: Children/youth who are provided child welfare services either while living in their home, or while living out-of-home in a foster care setting. Excludes children: placed in California under the jurisdiction of another state (incoming interstate Compact on the Placement of Children (ICPC)) and who are placed with non-dependent guardians.
- \*Foster Care Placement: Children/youth who are removed from their home by a child placement agency, including county child welfare services and probation departments and placed in a foster care setting. Excludes children: placed in California under the jurisdiction of another state (incoming interstate Compact on the Placement of Children (ICPC)) and who are placed with non-dependent legal guardians.

Please contact cmhpos@dhcs.ca.gov for any questions regarding this report.

### Demographics Report: Unique Count of Children and Youth in Foster Care Receiving SMHS by Fiscal Year Riverside County as of June 8, 2018

SFY	Unique Count Receiving SMHS*	Year-Over-Year Percentage Change	Unique Count of Foster Care Youth in Medi-Cal	Year-Over-Year Percentage Change
FY 13-14	2,110		6,744	
FY 14-15	2,632	24.7%	6,846	1.5%
FY 15-16	2,598	-1.3%	6,251	-8.7%
FY 16-17	2,288	-11.9%	5,521	-11.7%
Compound Annual Growth Rate SFY**		2.7%		-6.5%

<sup>\*</sup>SMHS = Specialty Mental Health Services. See Measures Catalog for more detailed information.

<sup>\*\*</sup>SFY = State Fiscal Year which is July 1 through June 30.

### Demographics Report: Unique Count of Children and Youth in Foster Care Receiving SMHS by Fiscal Year Riverside County as of June 8, 2018

Fiscal Year	Black Count	Black %	Hispanic Count	Hispanic %	White Count	White %	Other Count	Other %
FY 13-14	355	16.8%	1,009	47.8%	587	27.8%	159	7.5%
FY 14-15	465	17.7%	1,237	47.0%	754	28.6%	176	6.7%
FY 15-16	453	17.4%	1,189	45.8%	786	30.3%	170	6.5%
FY 16-17	377	16.5%	1,114	48.7%	688	30.1%	109	4.8%

<sup>\*</sup>This report uses the Medi-Cal Eligibility Data System for racial data, while CDSS uses the Child Welfare Services/Case Management System.

## Demographics Report: Unique Count of Children and Youth in Foster Care Receiving SMHS by Fiscal Year Riverside County as of June 8, 2018

Fiscal Year	Children 0-2 Count	Children 0-2 %	Children 3-5 Count	Children 3-5 %	Children 6-11 Count	Children 6-11 %	Youth 12-17 Count	Youth 12-17 %	Youth 18-20 Count	Youth 18-20 %
FY 13-14	28	1.3%	181	8.6%	749	35.5%	953	45.2%	199	9.4%
FY 14-15	25	0.9%	321	12.2%	1,000	38.0%	1,024	38.9%	262	10.0%
FY 15-16	27	1.0%	350	13.5%	1,026	39.5%	946	36.4%	249	9.6%
FY 16-17	19	0.8%	346	15.1%	889	38.9%	812	35.5%	222	9.7%

## Demographics Report: Unique Count of Children and Youth in Foster Care Receiving SMHS by Fiscal Year Riverside County as of June 8, 2018

Fiscal Year	Female Count	Female %	Male Count	Male %
FY 13-14	987	46.8%	1,123	53.2%
FY 14-15	1,267	48.1%	1,365	51.9%
FY 15-16	1,267	48.8%	1,331	51.2%
FY 16-17	1,085	47.4%	1,203	52.6%

### Penetration Rates\* Report: Children and Youth in Foster Care with At Least One SMHS Visit\*\* Riverside County as of June 8, 2018

		FY 13-14			FY 14-15			FY 15-16			FY 16-17	
	Children and Youth in Foster Care with 1 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate	Children and Youth in Foster Care with 1 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetratio n Rate	Children and Youth in Foster Care with 1 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate	Children and Youth in Foster Care with 1 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate
All	2,110	6,744	31.3%	2,632	6,846	38.4%	2,598	6,251	41.6%	2,288	5,521	41.4%
Children 0-2	28	1,483	1.9%	25	1,578	1.6%	27	1,413	1.9%	19	1,295	1.5%
Children 3-5	181	1,245	14.5%	321	1,212	26.5%	350	1,073	32.6%	346	937	36.9%
Children 6-11	749	1,719	43.6%	1,000	1,737	57.6%	1,026	1,602	64.0%	889	1,427	62.3%
Youth 12-17	953	1,680	56.7%	1,024	1,621	63.2%	946	1,484	63.7%	812	1,234	65.8%
Youth 18-20	199	617	32.3%	262	698	37.5%	249	679	36.7%	222	628	35.4%
Black	355	961	36.9%	465	1,014	45.9%	453	943	48.0%	377	843	44.7%
Hispanic	1,009	3,335	30.3%	1,237	3,289	37.6%	1,189	2,962	40.1%	1,114	2,632	42.3%
White	587	1,927	30.5%	754	1,993	37.8%	786	1,832	42.9%	688	1,614	42.6%
Other	159	521	30.5%	176	550	32.0%	170	514	33.1%	109	432	25.2%
Female	987	3,211	30.7%	1,267	3,255	38.9%	1,267	2,952	42.9%	1,085	2,608	41.6%
Male	1,123	3,533	31.8%	1,365	3,591	38.0%	1,331	3,299	40.3%	1,203	2,913	41.3%

<sup>\*</sup>Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system.

<sup>\*\*</sup>Children and Youth in Foster Care that have received at least one SMHS in the FisPage 7 of 14

### Engagement Rates\* Report: Children and Youth in Foster Care with Five or More SMHS Visits\*\* Riverside County as of June 8, 2018

		FY 13-14			FY 14-15			FY 15-16			FY 16-17	
	Children and Youth in Foster Care with 5 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate	Children and Youth in Foster Care with 5 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate	Children and Youth in Foster Care with 5 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate	Children and Youth in Foster Care with 5 or more SMHS Visits	Certified Eligible Children and Youth in Foster Care	Penetration Rate
All	1,425	6,744	21.1%	1,564	6,846	22.8%	1,670	6,251	26.7%	1,517	5,521	27.5%
Children 0-2	11	1,483	0.7%	12	1,578	0.8%	۸	1,413	۸	12	1,295	0.9%
Children 3-5	96	1,245	7.7%	131	1,212	10.8%	140	1,073	13.0%	140	937	14.9%
Children 6-11	506	1,719	29.4%	547	1,737	31.5%	645	1,602	40.3%	589	1,427	41.3%
Children 12-17	688	1,680	41.0%	711	1,621	43.9%	705	1,484	47.5%	615	1,234	49.8%
Youth 18-20	124	617	20.1%	163	698	23.4%	۸	679	۸	161	628	25.6%
Black	254	961	26.4%	279	1,014	27.5%	307	943	32.6%	278	843	33.0%
Hispanic	666	3,335	20.0%	709	3,289	21.6%	728	2,962	24.6%	727	2,632	27.6%
White	415	1,927	21.5%	466	1,993	23.4%	534	1,832	29.1%	442	1,614	27.4%
Other	90	521	17.3%	110	550	20.0%	101	514	19.6%	70	432	16.2%
Female	663	3,211	20.6%	723	3,255	22.2%	826	2,952	28.0%	708	2,608	27.1%
Male	762	3,533	21.6%	841	3,591	23.4%	844	3,299	25.6%	809	2,913	27.8%

<sup>\*</sup>Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system.

<sup>\*</sup>Engagement Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty

<sup>\*\*</sup>Children and Youth in Foster Care that have received at least five SMHS in the Fiscal Year.

<sup>^</sup> Data has been suppressed to protect patient privacy.

# Utilization Report\*: Approved SMHS for Children/Youth in Foster Care Mean Expenditures and Service Quantity per Beneficiary by Fiscal Year Riverside County as of June 8, 2018

Fiscal Year	SDMC Total Approved	IHBS (Minutes)	ICC (Minutes)	Case Management / Brokerage (Minutes)	Mental Health Services (Minutes)	Services	n Support	Interventio n (Minutes)	Stabilizatio	INTENSIVE	Full Day Rehabilitati on (Hours)	Hospital Inpatient (Days)	Hospital Inpatient Admin (Days)	Fee for Service Inpatient (Days)		Adult Residential Treatment Services (Days)	Psychiatric Health Facility (Days)
FY 13-14	\$ 4,472	1,404	683	653	1,030	10,512	244	333	18	509	525	3	18	8	0	0	43
FY 14-15	\$ 4,263	1,835	735	869	811	8,477	264	281	20	678	309	4	8	7	26	0	0
FY 15-16	\$ 5,328	1,992	615	723	968	8,763	273	303	22	511	499	7	22	9	63	0	14
FY 16-17	\$ 6,243	2,152	654	764	1,060	8,593	351	372	28	515	295	6	2	13	22	0	13
MEAN	\$ 5,076	1,846	672	752	967	9,086	283	322	22	553	407	5	12	9	37	0	23

<sup>\*</sup>The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.

Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.

# Snapshot Report: Unique Count of Children and Youth in Foster Care Receiving SMHS Arriving, Exiting, and with Service Continuance by Fiscal Year

#### Riverside County as of June 8, 2018

Category	Description (Please refer to the Measures Catalog for more detailed descriptions on all Performance Outcomes System measures.)
Arrivals	Children/Youth that did not receive any SMHS within 3 months of their first date of service in the Fiscal Year.
<b>Service Continuance</b>	Children/Youth receiving continuous services with no breaks in service greater than 90 days for a period of at least 2 years (>= 2 YR) or a period of 1 to 2 years (< 2 YR).
Exiting	Children/Youth that did not receive any SMHS within 3 months after their last date of service in the Fiscal Year.
Arriving & Exiting	A distinct category in which children/youth met both the criteria for Arrivals and Exiting above for the fiscal year.
Service Continuance &	A distinct category in which Children/Youth had at least 2 years of Service Continuance going into the Fiscal Year and then Exited within the same Fiscal Year.

Service Fiscal Year	Arrivals Count	Arrivals %	Service Continuance (>= 2 YR) Count	Service Continuance (>= 2 YR) %	Service Continuance (<2 YR) Count	Service Continuance (< 2 YR) %	Exiting Count	Exiting %	Arriving & Exiting Count	Arriving & Exiting %	Service Continuance (>= 2 YR) & Exiting Count	Service Continuance (>= 2 YR) and Exiting %	Total Count	Total %
FY 13-14	641	30.4%	87	4.1%	126	6.0%	372	17.6%	825	39.1%	59	2.8%	2,110	100%
FY 14-15	652	24.8%	108	4.1%	182	6.9%	519	19.7%	1,116	42.4%	55	2.1%	2,632	100%
FY 15-16	558	21.5%	140	5.4%	202	7.8%	526	20.2%	1,105	42.5%	67	2.6%	2,598	100%
FY 16-17	533	23.3%	148	6.5%	177	7.7%	483	21.1%	849	37.1%	98	4.3%	2,288	100%

### Time to Step Down Report: Children and Youth in Foster Care Stepping Down in SMHS Services Post Inpatient Discharge\* Riverside County as of June 8, 2018

Service FY	Count of Inpatient Discharges with Step Down within 7 Days of Discharge	7 Days of	Count of Inpatient Discharges with Step Down between 8 and 30 days of Discharge	Percentage of Inpatient Discharges with Step Down between 8 and 30 days of Discharge	Count of Beneficiaries with a Step Down > 30 Days from Discharge or No Step Down*	Percentage of Beneficiaries with a Step Down > 30 Days from Discharge or No Step Down*	Minimum Number of Days between	Number of	Mean Time to Next Contact Post Inpatient Discharge (Days)	to Next
FY 13-14	64	74.4%	^	۸	۸	^	0	77	8.2	2
FY 14-15	85	75.2%	17	15.0%	11	9.7%	0	319	11.1	2
FY 15-16	68	70.1%	18	18.6%	11	11.3%	0	311	13.9	3
FY 16-17	94	73.4%	22	17.2%	12	9.4%	0	190	10.0	2

<sup>\*</sup> **No Step Down** is defined as no Medi-Cal eligible service was claimed through Short-Doyle/Medi-Cal after a claimed inpatient service was billed with a discharge date.

<sup>^</sup> Data has been suppressed to protect patient privacy.