

Performance Outcomes System Initial Reports

Report run on March 13, 2018

Background

Three reports will be created during each new reporting period. The reports that will be produced are as follows: statewide aggregate data; population-based county groups; and county-specific data. These reports help meet the intent of the Legislature, as stated in Welfare and Institutions Code Section 14707.5, to develop a performance outcomes system for Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) mental health services that will improve outcomes at the individual, program, and system levels and inform fiscal decision-making related to the purchase of services. This reporting effort is part of the implementation of a performance outcomes system for Medi-Cal Specialty Mental Health Services (SMHS) for children and youth.

Since 2012 DHCS has worked with several groups of stakeholders to create a structure for reporting, to develop the Performance Measurement Paradigm, and to develop indicators and measures. The Performance Outcomes System will be used to evaluate the domains of access, engagement, service appropriateness to need, service effectiveness, linkages, cost effectiveness and satisfaction. Further information on the Performance Measures System implementation is available on the DHCS website. Documents posted include the relevant legislation, plans submitted to the Legislature, and handouts for meetings with the Stakeholder Advisory Committee back to the first meeting in 2012. To obtain this information go to:

<http://www.dhcs.ca.gov/provgovpart/pos/Pages/default.asp>

Purpose and Overview

These county-specific reports provide updated information on the initial indicators that were developed for the Performance Outcomes System and reported on at the statewide aggregate level in February 2015; they help establish a foundation for on-going reporting. DHCS plans to move to annual reporting of this data for the Performance Outcomes System.

The first series of charts and tables focus on the demographics of children and youth under 21 who are receiving SMH' based on approved claims for Medi-Cal eligible beneficiaries. Specifically, this includes demographics tables of this population by age, gender, and race/ethnicity. Two types of penetration information are provided. Both penetration rates tables are also broken out by demographic characteristics. Utilization of services data are shown in terms of dollars, as well as by service, in time increments. The snapshot table provides a point-in-time view of children/youth arriving, exiting, and continuing services over a two-year period. The time to step down table provides a view over the past four years of the time to step-down services following inpatient discharge.

Where possible, the reports provide trend information by displaying information for four Fiscal Years (FY). A FY is from July 1st to June 30th.

Utilization of services reports are shown in terms of dollars, as well as by service in time increments. The snapshot report provides a point-in-time view of children arriving, exiting, and continuing services over a two-year period. The final report provides a view over the past four years of the time to step-down services (i.e., time to next contact after an inpatient discharge). **Note:** *The time to step-down report has a change in methodology from the first report produced in February 2015. In the initial report only outpatient services provided at least one day after the inpatient discharge were included in the calculations. On subsequent reports, any outpatient service that occurs on or after the inpatient discharge is included in the analysis.*

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Report run on March 13, 2018

Definitions

Population - Beneficiaries with approved services adjudicated through the Short Doyle/Medi-Cal II claiming system that were:

- Age 20 or younger during the approved date of service on the claim.

Data Sources - Short-Doyle/Medi-Cal II (SD/MC II) claims with dates of service in FY 13/14 through FY 16/17.

- Medi-Cal Eligibility Data System (MEDS) data from the Management Information System/Decision Support System (MIS/DSS) FY 13/14 through FY16/17.

Additional Information

The **Measures Catalog** is the companion document for these reports and provides the methodology and definitions for the measures. Each measure is defined and the numerator and denominator used to develop the metrics are provided with relevant notes and additional references. The Measures Catalog may be found at: <http://dhcs.ca.gov/provgovpart/pos/Pages/Performance-Outcomes-System-Reports-and-Measures-Catalog.aspx>

Note on Privacy: The Health Insurance Portability and Accountability Act (HIPAA) and Code of Federal Regulations (CFR) 42 rules protect most individually identifiable health information in any form or medium, medium, whether electronic, on paper, or oral. DHCS has strict rules in place to protect the identification of individuals in public reports. A "Public Aggregate Reporting – DHCS Business Reports" process has been established to maintain confidentiality of client Personal Information. The Performance Outcomes System complies with Federal and State privacy laws. Thus, the POS must appropriately and accurately de-identify data for public reporting. Due to privacy concerns, some cells in this report may have been suppressed to comply with state and federal rules. When necessary, this data is represented as follows: 1) Data that is missing is indicated as "-" 2) Data that has been suppressed due to privacy concerns is indicated as "^".

Report Interpretation

*County-specific findings may be interpreted alongside the POS statewide and population-based report findings.

*The **penetration rates** reported here were calculated using a different methodology than that used by the External Quality Review Organization (EQRO). The differences in methodology make comparison between the POS penetration rates and the EQRO penetration rates not appropriate or useful. The POS methodology for calculating penetration rates was selected because it is easier to compute, more straightforward to interpret, and is in use by other states and counties. For the POS, the penetration rate is calculated by taking the total number of youth who received X number of SMHS (1 or 5 for POS) in a FY and dividing that by the total number of Medi-Cal eligible youth for that FY. This methodology results in lower penetration rates as compared to the EQRO rates, but it does so across the board so that all counties and the state will be similarly impacted.

Performance Outcomes System Initial Reports
Report run on March 13, 2018

*The **snapshot** report provides a point-in-time look at children and youth's movement through the SMHS system. The report uses five general categories to classify if a youth is entering, exiting, continuing services, or a combination of these categories (e.g., arriving and exiting). Eventually the snapshot data will be used along with measures of service effectiveness to identify whether youth are improving as a result of receiving services from the time they first arrived in the system to when they exit the system. This methodology was adapted from the California Mental Health and Substance Use System Needs Assessment (2012). More information on the original methodology can be found here:
<http://www.dhcs.ca.gov/provgovpart/pos/Pages/Performance-Outcomes-System-Reports-and-Measures-Catalog.aspx>

*The psychiatric emergency services/hospital data reported on in the **time to step-down services** report includes data from Short Doyle/Medi-Cal II claims data and fee-for-service data. In the future this report will incorporate other outpatient and inpatient Medi-Cal SMHS' billed through the Managed Care healthcare delivery systems. Currently, the number of days is capped at 365 days (to mitigate the impact of extreme statistical anomalies) when calculating the mean and max for time between discharge and step down service. This methodology will be updated in the next reporting cycle. Additionally, county specific and population-based reports are based off of the county of fiscal responsibility for the patient and whom has been attributed the time to next service in days used in the calculations for this indicator.

Please contact cmhpos@dhcs.ca.gov for any questions regarding this report.

**Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year
Orange County as of March 13, 2018**

SFY	Unique Count Receiving SMHS*	Year-Over-Year Percentage Change	Unique Count of Medi-Cal Eligibles	Year-Over-Year Percentage Change
FY 13-14	12,535		400,833	
FY 14-15	12,386	-1.2%	416,692	4.0%
FY 15-16	11,889	-4.0%	429,279	3.0%
FY 16-17	11,959	0.6%	428,586	-0.2%
Compound Annual Growth Rate SFY**		-1.6%		2.3%

**SMHS = Specialty Mental Health Services. See Measures Catalog for more detailed information.*

***SFY = State Fiscal Year which is July 1 through June 30.*

**Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year
Orange County as of March 13, 2018**

Fiscal Year	Alaskan Native or American Indian Count	Alaskan Native or American Indian %	Asian or Pacific Islander Count	Asian or Pacific Islander %	Black Count	Black %	Hispanic Count	Hispanic %	White Count	White %	Other Count	Other %	Unknown Count	Unknown %
FY 13-14	24	0.2%	630	5.0%	345	2.8%	7,458	59.5%	2,839	22.6%	491	3.9%	748	6.0%
FY 14-15	19	0.2%	602	4.9%	352	2.8%	7,605	61.4%	2,601	21.0%	467	3.8%	740	6.0%
FY 15-16	17	0.1%	582	4.9%	337	2.8%	7,496	63.0%	2,374	20.0%	402	3.4%	681	5.7%
FY 16-17	18	0.2%	624	5.2%	306	2.6%	7,938	66.4%	2,071	17.3%	426	3.6%	576	4.8%

**This report uses the Medi-Cal Eligibility Data System for racial data, while CDSS uses the Child Welfare Services/Case Management System.*

**Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year
Orange County as of March 13, 2018**

Fiscal Year	Children 0-2 Count	Children 0-2 %	Children 3-5 Count	Children 3-5 %	Children 6-11 Count	Children 6-11 %	Children 12-17 Count	Children 12-17 %	Youth 18-20 Count	Youth 18-20 %
FY 13-14	229	1.8%	793	6.3%	4,167	33.2%	5,715	45.6%	1,631	13.0%
FY 14-15	211	1.7%	845	6.8%	4,075	32.9%	5,600	45.2%	1,655	13.4%
FY 15-16	148	1.2%	682	5.7%	3,881	32.6%	5,504	46.3%	1,674	14.1%
FY 16-17	72	0.6%	602	5.0%	3,658	30.6%	5,900	49.3%	1,727	14.4%

**Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year
Orange County as of March 13, 2018**

Fiscal Year	Female Count	Female %	Male Count	Male %
FY 13-14	5,532	44.1%	7,003	55.9%
FY 14-15	5,589	45.1%	6,797	54.9%
FY 15-16	5,522	46.4%	6,367	53.6%
FY 16-17	5,714	47.8%	6,245	52.2%

Penetration Rates* Report: Children and Youth with At Least One SMHS Visit
Orange County as of March 13, 2018**

	FY 13-14			FY 14-15			FY 15-16			FY 16-17		
	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate
All	12,535	400,833	3.1%	12,386	416,692	3.0%	11,889	429,279	2.8%	11,959	428,586	2.8%
Children 0-2	229	59,855	0.4%	211	59,702	0.4%	148	59,077	0.3%	72	56,998	0.1%
Children 3-5	793	61,444	1.3%	845	60,572	1.4%	682	60,126	1.1%	602	59,384	1.0%
Children 6-11	4,167	123,495	3.4%	4,075	128,502	3.2%	3,881	130,601	3.0%	3,658	129,052	2.8%
Children 12-17	5,715	109,962	5.2%	5,600	115,466	4.8%	5,504	123,518	4.5%	5,900	125,721	4.7%
Youth 18-20	1,631	46,077	3.5%	1,655	52,450	3.2%	1,674	55,957	3.0%	1,727	57,431	3.0%
Alaskan Native or American Indian	24	413	5.8%	19	422	4.5%	17	417	4.1%	18	406	4.4%
Asian or Pacific Islander	630	52,652	1.2%	602	55,636	1.1%	582	56,100	1.0%	624	55,102	1.1%
Black	345	6,387	5.4%	352	6,697	5.3%	337	6,768	5.0%	306	6,635	4.6%
Hispanic	7,458	246,489	3.0%	7,605	251,858	3.0%	7,496	258,402	2.9%	7,938	258,352	3.1%
White	2,839	51,196	5.5%	2,601	55,459	4.7%	2,374	55,938	4.2%	2,071	54,702	3.8%
Other	491	20,786	2.4%	467	23,601	2.0%	402	26,188	1.5%	426	29,049	1.5%
Unknown	748	22,910	3.3%	740	23,019	3.2%	681	25,466	2.7%	576	24,340	2.4%
Female	5,532	196,881	2.8%	5,589	204,511	2.7%	5,522	210,671	2.6%	5,714	209,950	2.7%
Male	7,003	203,952	3.4%	6,797	212,181	3.2%	6,367	218,608	2.9%	6,245	218,636	2.9%

*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system.

**Children and Youth that have received at least one SMHS that was claimed through the Short-Doyle/ Medi-Cal claiming system on at least one (1) day in the Fiscal Year.

Penetration Rates* Report: Children and Youth with Five or More SMHS Visits
Orange County as of March 13, 2018**

	FY 13-14			FY 14-15			FY 15-16			FY 16-17		
	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate
All	8,812	400,833	2.2%	8,479	416,692	2.0%	7,958	429,279	1.9%	8,155	428,586	1.9%
Children 0-2	20	59,855	0.0%	33	59,702	0.1%	22	59,077	0.0%	20	56,998	0.0%
Children 3-5	424	61,444	0.7%	480	60,572	0.8%	350	60,126	0.6%	327	59,384	0.6%
Children 6-11	3,048	123,495	2.5%	2,880	128,502	2.2%	2,687	130,601	2.1%	2,572	129,052	2.0%
Children 12-17	4,197	109,962	3.8%	4,016	115,466	3.5%	3,847	123,518	3.1%	4,186	125,721	3.3%
Youth 18-20	1,123	46,077	2.4%	1,070	52,450	2.0%	1,052	55,957	1.9%	1,050	57,431	1.8%
Alaskan Native or American Indian	15	413	3.6%	14	422	3.3%	11	417	2.6%	13	406	3.2%
Asian or Pacific Islander	437	52,652	0.8%	392	55,636	0.7%	378	56,100	0.7%	429	55,102	0.8%
Black	245	6,387	3.8%	246	6,697	3.7%	233	6,768	3.4%	215	6,635	3.2%
Hispanic	5,143	246,489	2.1%	5,127	251,858	2.0%	4,927	258,402	1.9%	5,380	258,352	2.1%
White	2,080	51,196	4.1%	1,850	55,459	3.3%	1,644	55,938	2.9%	1,418	54,702	2.6%
Other	339	20,786	1.6%	324	23,601	1.4%	282	26,188	1.1%	280	29,049	1.0%
Unknown	553	22,910	2.4%	526	23,019	2.3%	483	25,466	1.9%	420	24,340	1.7%
Female	3,879	196,881	2.0%	3,856	204,511	1.9%	3,657	210,671	1.7%	3,863	209,950	1.8%
Male	4,933	203,952	2.4%	4,623	212,181	2.2%	4,301	218,608	2.0%	4,292	218,636	2.0%

*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system.

**Children and Youth that have received at least five SMHS that were claimed through the Short-Doyle/ Medi-Cal claiming system on at least five (5) or more different days in the Fiscal Year.

**Utilization Report*: Approved Specialty Mental Health Services for Children and Youth
Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year
Orange County as of March 13, 2018**

Fiscal Year	SDMC Total Approved	IHBS (Minutes)	ICC (Minutes)	Case Management/ Brokerage (Minutes)	Mental Health Services (Minutes)	Therapeutic Behavioral Services (Minutes)	Medication Support Services (Minutes)	Crisis Intervention (Minutes)	Crisis Stabilization (Hours)	Full Day Treatment Intensive (Hours)	Full Day Rehabilitation (Hours)	Hospital Inpatient (Days)	Hospital Inpatient Admin (Days)	Fee for Service Inpatient (Days)	Crisis Residential Treatment Services (Days)	Adult Residential Treatment Services (Days)	Psychiatric Health Facility (Days)
FY 13-14	\$ 3,991	1,346	1,244	341	1,088	3,476	346	278	17	314	653	6	0	10	6	199	22
FY 14-15	\$ 4,154	1,416	939	297	1,145	3,158	314	268	15	210	326	7	0	10	11	0	3
FY 15-16	\$ 3,927	1,355	957	284	1,117	2,924	304	246	20	0	657	3	4	10	12	0	53
FY 16-17	\$ 4,336	717	606	224	1,134	2,910	317	240	18	654	440	4	0	9	10	0	0
MEAN	\$ 4,102	1,209	936	287	1,121	3,117	320	258	17	393	519	5	4	10	10	199	26

**The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.*

Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.

**Snapshot Report: Unique Count of Children and Youth Receiving SMHS
Arriving, Exiting, and with Service Continuance by Fiscal Year
Orange County as of March 13, 2018**

Category	Description (Please refer to the Measures Catalog for more detailed descriptions on all Performance Outcomes System measures.)
Arrivals	Children/Youth that did not receive any SMHS within 3 months of their first date of service in the Fiscal Year.
Service Continuance	Children/Youth receiving continuous services with no breaks in service greater than 90 days for a period of at least 2 years (≥ 2 YR) or a period of 1 to 2
Exiting	Children/Youth that did not receive any SMHS within 3 months after their last date of service in the Fiscal Year.
Arriving & Exiting	A distinct category in which children/youth met both the criteria for Arrivals and Exiting above for the fiscal year.
Service Continuance	A distinct category in which Children/Youth had at least 2 years of Service Continuance going into the Fiscal Year and then Exited within the same Fiscal Year.

Service Fiscal Year	Arrivals Count	Arrivals %	Service Continuance (≥ 2 YR) Count	Service Continuance (≥ 2 YR) %	Service Continuance (<2 YR) Count	Service Continuance (< 2 YR) %	Exiting Count	Exiting %	Arriving & Exiting Count	Arriving & Exiting %	Service Continuance (≥ 2 YR) & Exiting Count	Service Continuance (≥ 2 YR) and Exiting %	Total Count	Total %
FY 13-14	2,835	22.6%	999	8.0%	1,097	8.8%	2,360	18.8%	4,800	38.3%	444	3.5%	12,535	100%
FY 14-15	2,751	22.2%	899	7.3%	983	7.9%	2,517	20.3%	4,686	37.8%	550	4.4%	12,386	100%
FY 15-16	2,709	22.8%	921	7.7%	902	7.6%	2,281	19.2%	4,549	38.3%	527	4.4%	11,889	100%
FY 16-17	2,945	24.6%	928	7.8%	944	7.9%	2,158	18.0%	4,489	37.5%	495	4.1%	11,959	100%

Time to Step Down Report: Children and Youth Stepping Down in SMHS Services Post Inpatient Discharge*
Orange County as of March 13, 2018

Service FY	Count of Inpatient Discharges with Step Down within 7 Days of Discharge	Percentage of Inpatient Discharges with Step Down within 7 Days of Discharge	Count of Inpatient Discharges with Step Down Between 8 and 30 Days	Percentage of Inpatient Discharges with Step Down Between 8 and 30 Days	Count of Inpatient Discharges with a Step Down > 30 Days from Discharge	Percentage of Inpatient Discharges with a Step Down > 30 Days from Discharge	Count of Inpatient Discharges with No Step Down*	Percentage of Inpatient Discharges with No Step Down*	Minimum Number of Days between Discharge and Step Down	Maximum Number of Days between Discharge and Step Down	Mean Time to Next Contact Post Inpatient Discharge (Days)	Median Time to Next Contact Post Inpatient Discharge (Days)
FY 13-14	479	54.3%	136	15.4%	159	18.0%	108	12.2%	0	353	24.8	5
FY 14-15	427	43.6%	185	18.9%	235	24.0%	132	13.5%	0	360	36.0	11
FY 15-16	655	65.2%	103	10.3%	145	14.4%	101	10.1%	0	363	21.0	0
FY 16-17	751	59.3%	152	12.0%	163	12.9%	200	15.8%	0	365	21.2	2

* **No Step Down** is defined as no Medi-Cal eligible service was claimed through Short-Doyle/Medi-Cal after a claimed inpatient service was billed with a discharge date. This category may include data