

Performance Outcomes System Initial Reports

Report run on July 29, 2015

Background

This is the first round of county-specific reporting produced for the Performance Outcomes System which reflects a refresh of the data on the indicators that were reported in February 2015 at the statewide aggregate level. These reports help meet the intent of the Legislature, as stated in Welfare and Institutions Code Section 14707.5, to develop a performance outcomes system for Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) mental health services that will improve outcomes at the individual, program, and system levels and inform fiscal decision-making related to the purchase of services. This reporting effort is part of the implementation of a performance outcomes system for Medi-Cal Specialty Mental Health Services (SMHS) for children and youth.

Since 2012 DHCS has worked with several groups of stakeholders to create a structure for reporting, develop the Performance Measurement Paradigm, and develop indicators and measures. The Performance Outcomes System will be used to evaluate the domains of access, engagement, service appropriateness to need, service effectiveness, linkages, cost effectiveness and satisfaction.

Purpose and Overview

Moving forward, three reports will be created during each new reporting period. The reports that will be produced are the following: statewide aggregate data; population-based county groups; and county-specific data. These are the first county-specific reports providing updated information on the initial indicators that were developed for the Performance Outcomes System and reported on at the statewide aggregate level in February 2015; they help establish a foundation for on-going reporting. DHCS plans to move to annual reporting of this data for the Performance Outcomes System.

Where possible, the reports provide trend information by displaying information for Fiscal Years (FY) 10/11, 11/12, 12/13, and 13/14.

The first reports focus on the demographic characteristics of the children and youth under 21 who are receiving Specialty Mental Health Services (SMHS), based on approved claims for Medi-Cal eligible beneficiaries. The reports include data on the demographics of this population by age, gender, race/ethnicity. Two types of penetration information is provided for children/youth served and not served. Both penetration rate tables are also broken out by demographic characteristics.

Utilization of services reports are shown in terms of dollars, as well as by service in time increments. The snapshot report provides a point-in-time view of children arriving, exiting and continuing services over a two year period. The final report provides a view over the past four years of the time to step-down services (i.e., time to next contact after an inpatient discharge). **Note:** *The time to step-down report has a change in methodology from the first report produced in February 2015. In the initial report only outpatient services provided at least one day after the inpatient discharge were included in the calculations. Starting with this report, any outpatient service that occurs on or after the inpatient discharge is included in the analysis.*

Definitions

Population - Beneficiaries with approved services adjudicated through the Short Doyle/Medi-Cal II claiming system that were:

- Age 20 or younger during the approved date of service on the claim; or
- Age 21 during the approved date of the service on the claim and a birth date on or after January 1st of the Fiscal Year.

Data Sources -

- Short-Doyle/Medi-Cal II (SD/MC II) claims with dates of service in FY 10/11 through FY 13/14.
- Medi-Cal Eligibility Data System (MEDS) data from the Management Information System/Decision Support System (MIS/DSS) FY 10/11 through FY 13/14.

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Additional Information

The **Measures Catalog** is the companion document for these reports and provides the methodology and definitions for the measures. Each measure is defined and the numerator and denominator used to develop the metrics are provided with relevant notes and additional references. The Measures Catalog may be found at:

<http://www.dhcs.ca.gov/provgovpart/pos/Pages/Performance-Outcomes-System-Reports-and-Measures-Catalog.aspx>

Background information on the Performance Measures System implementation is available on the DHCS website. Documents posted include the relevant legislation, plans submitted to the Legislature, and handouts for meetings with the Stakeholder Advisory Committee back to the first meeting in 2012. To obtain this information go to: <http://www.dhcs.ca.gov/provgovpart/pos/Pages/default.aspx>

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Report Interpretation

*County-specific findings may be interpreted alongside the POS statewide and population-based report findings.

*The **penetration rates** reported here were calculated using a different methodology than that used by the External Quality Review Organization (EQRO). The differences in methodology make comparison between the POS penetration rates and the EQRO penetration rates not appropriate or useful. The POS methodology for calculating penetration rates was selected because it is easier to compute, more straightforward to interpret, and is in use by other states and counties. For the POS, the penetration rate is calculated by taking the total number of youth who received X number of Specialty Mental Health Services (1 or 5 for POS) in a FY and dividing that by the total number of Medi-Cal eligible youth for that FY. This methodology results in lower penetration rates as compared to the EQRO rates, but it does so across the board so that all counties and the state will be similarly impacted.

*The **snapshot** report provides a point-in-time look at children and youth's movement through the SMHS system. The report uses five general categories to classify if a youth is entering, exiting, continuing services, or a combination of these categories (e.g., arriving and exiting). As of now, this report only classifies youth and their service usage for FY 12/13 and FY13/14. Eventually the snapshot data will be used along with measures of service effectiveness to identify whether youth are improving as a result of receiving services from the time they first arrived in the system to when they exit the system. This methodology was adapted from the California Mental Health and Substance Use System Needs Assessment (2012). More information on the original methodology can be found here: [http://www.dhcs.ca.gov/provgovpart/Documents/1115 Waiver Behavioral Health-Services-Needs-Assessment-3.1.pos/Pages/Performance-Outcomes-System-Reports-and-Measures-Catalog.aspx](http://www.dhcs.ca.gov/provgovpart/Documents/1115%20Waiver%20Behavioral%20Health-Services-Needs-Assessment-3.1.pos/Pages/Performance-Outcomes-System-Reports-and-Measures-Catalog.aspx)

*The psychiatric emergency services/hospital data reported on in the **time to step-down services** report relies solely on claims data from Short Doyle/Medi-Cal II. In the future this report will incorporate other outpatient and inpatient Medi-Cal SMHS' billed through the Managed Care healthcare delivery systems.

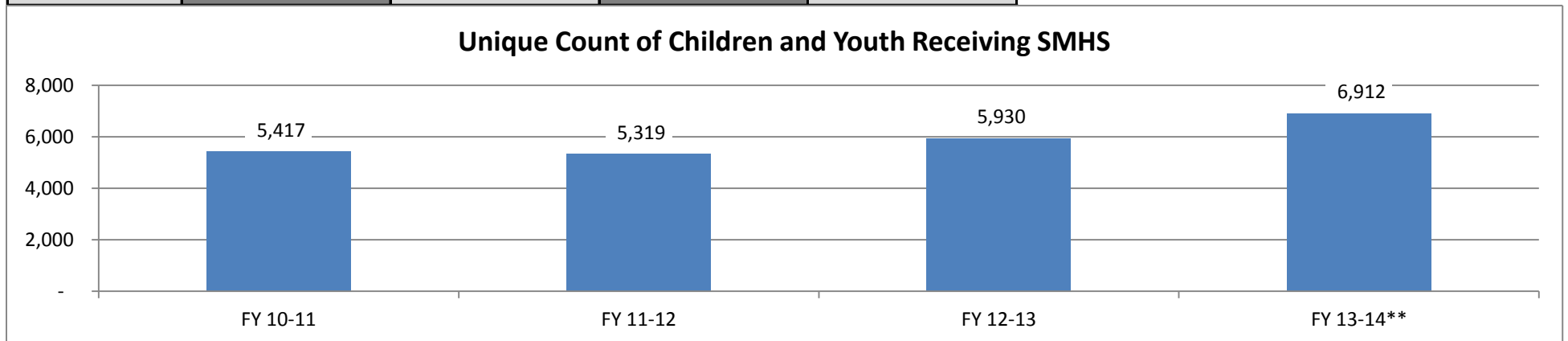
*DHCS is in process of updating the data source for the two following types of Service Usage: **Hospital Inpatient** and **Hospital Inpatient Admin..** This is being done to ensure the findings are complete. June 2016 is slated for an update of the POS reports and will include fee-for service data where it is appropriate.

Please contact cmhpos@dhcs.ca.gov for any questions regarding this report.

Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year

Fresno County as of July 29, 2015

SFY	Unique Count Receiving SMHS*	Year-Over-Year Percentage Change	Unique Count of Medi-Cal Eligibles	Year-Over-Year Percentage Change
FY 10-11	5,417		201,267	
FY 11-12	5,319	-1.8%	206,232	2.5%
FY 12-13	5,930	11.5%	221,593	7.4%
FY 13-14**	6,912	16.6%	236,793	6.9%
Compound Annual Growth Rate SFY**		8.5%		5.6%



*SMHS = Specialty Mental Health Services. See Measures Catalog for more detailed information.

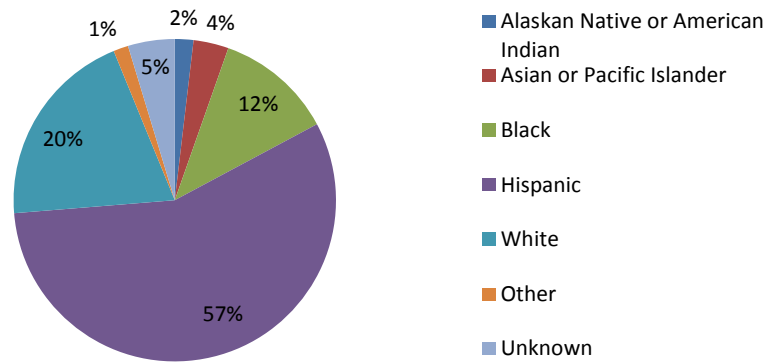
**SFY = State Fiscal Year which is July 1 through June 30.

Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year

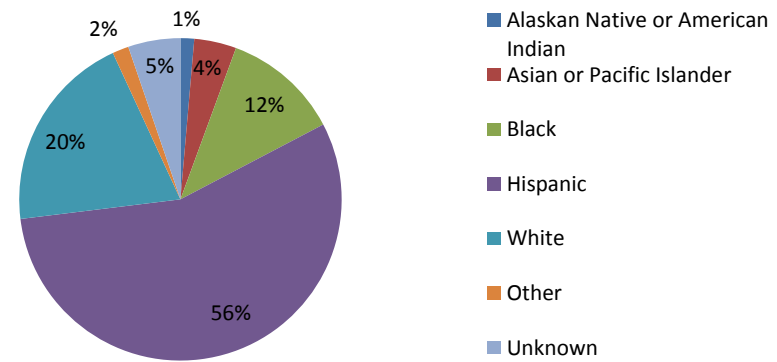
Fresno County as of July 29, 2015

Fiscal Year	Alaskan Native or American Indian Count	Alaskan Native or American Indian %	Asian or Pacific Islander Count	Asian or Pacific Islander %	Black Count	Black %	Hispanic Count	Hispanic %	White Count	White %	Other Count	Other %	Unknown Count	Unknown %
FY 10-11	101	1.9%	191	3.5%	639	11.8%	3,062	56.5%	1,089	20.1%	81	1.5%	254	4.7%
FY 11-12	73	1.4%	225	4.2%	623	11.7%	2,965	55.7%	1,067	20.1%	87	1.6%	279	5.2%
FY 12-13	77	1.3%	192	3.2%	703	11.9%	3,383	57.0%	1,148	19.4%	104	1.8%	323	5.4%
FY 13-14	61	0.9%	240	3.5%	738	10.7%	3,904	56.5%	1,375	19.9%	145	2.1%	449	6.5%

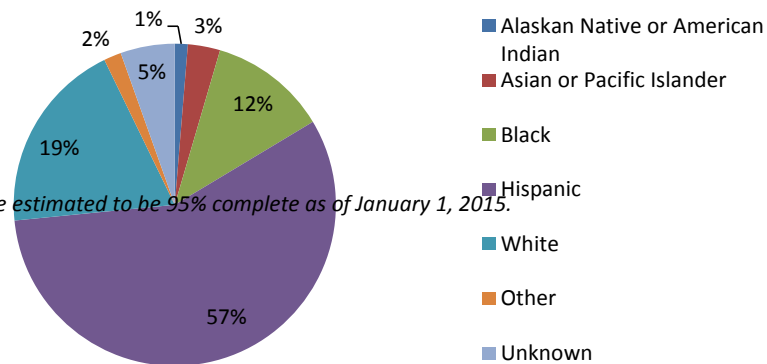
Fiscal Year 10-11 Race Distribution



Fiscal Year 11-12 Race Distribution

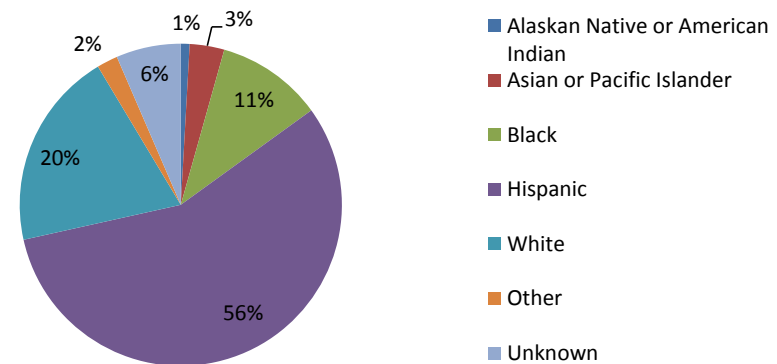


Fiscal Year 12-13 Race Distribution



*FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.

Fiscal Year 13-14 Race Distribution

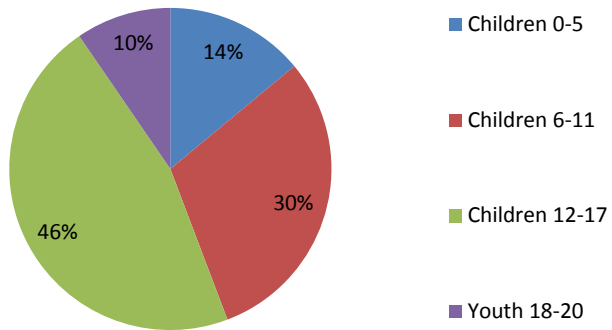


^ Data has been suppressed to protect patient privacy.

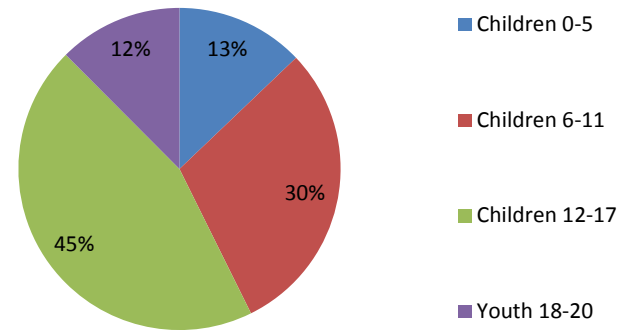
Demographics Report: Unique Count of Children and Youth Receiving SMHS by Fiscal Year
Fresno County as of July 29, 2015

Fiscal Year	Children 0-5 Count	Children 0-5 %	Children 6-11 Count	Children 6-11 %	Children 12-17 Count	Children 12-17 %	Youth 18-20 Count	Youth 18-20 %
FY 10-11	757	14.0%	1,639	30.3%	2,503	46.2%	518	9.6%
FY 11-12	685	12.9%	1,585	29.8%	2,386	44.9%	663	12.5%
FY 12-13	691	11.7%	1,857	31.3%	2,583	43.6%	799	13.5%
FY 13-14	786	11.4%	2,297	33.2%	2,919	42.2%	910	13.2%

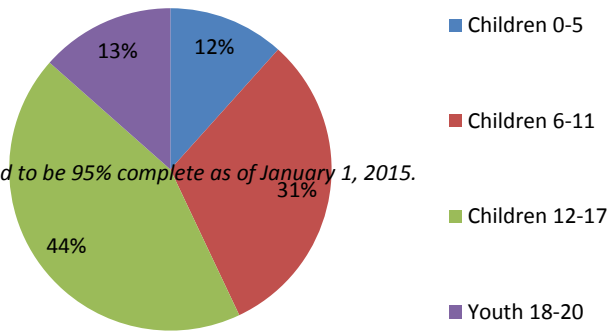
Fiscal Year 10-11 Age Group Distribution



Fiscal Year 11-12 Age Group Distribution

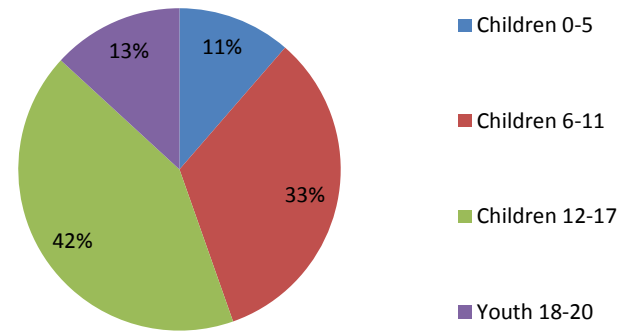


Fiscal Year 12-13 Age Group Distribution



*FY 13-14 claims are estimated to be 95% complete as of January 1, 2015.

Fiscal Year 13-14 Age Group Distribution

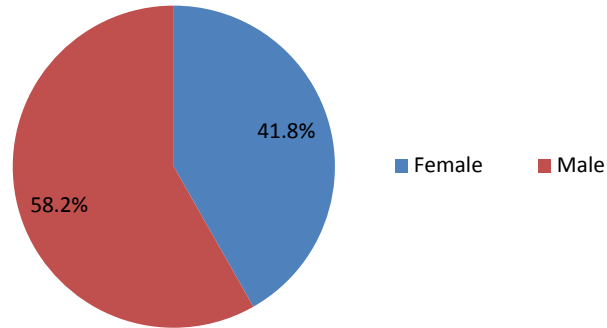


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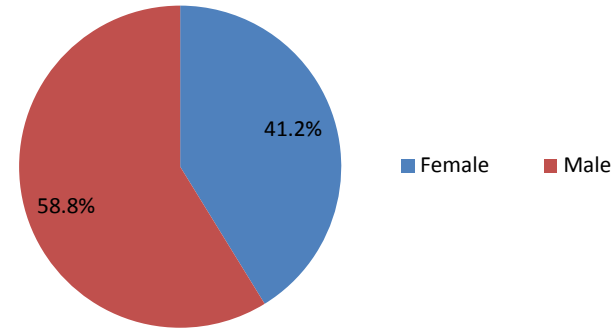
Demographics Report: Unique Count of Children and Youth by Fiscal Year
 Fresno County as of July 29, 2015

Fiscal Year	Female Count	Female %	Male Count	Male %
FY 10-11	2,263	41.8%	3,154	58.2%
FY 11-12	2,192	41.2%	3,127	58.8%
FY 12-13	2,492	42.0%	3,438	58.0%
FY 13-14	2,956	42.8%	3,956	57.2%

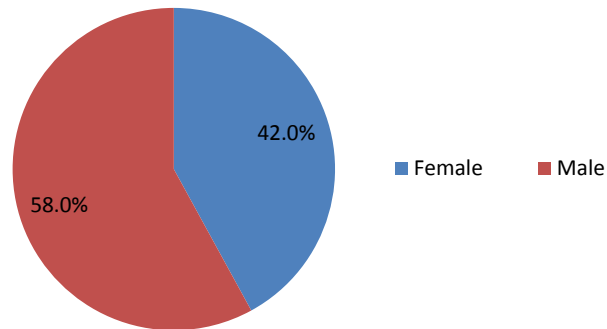
Fiscal Year 10-11 Gender Distribution



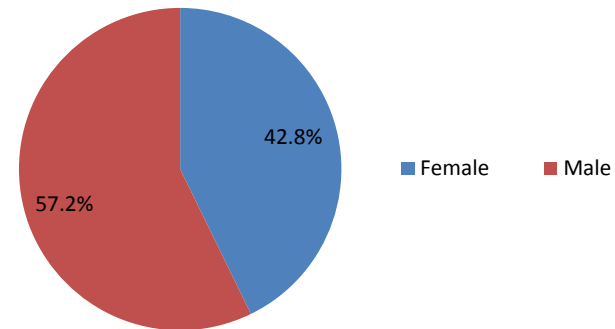
Fiscal Year 11-12 Gender Distribution



Fiscal Year 12-13 Gender Distribution



Fiscal Year 13-14 Gender Distribution



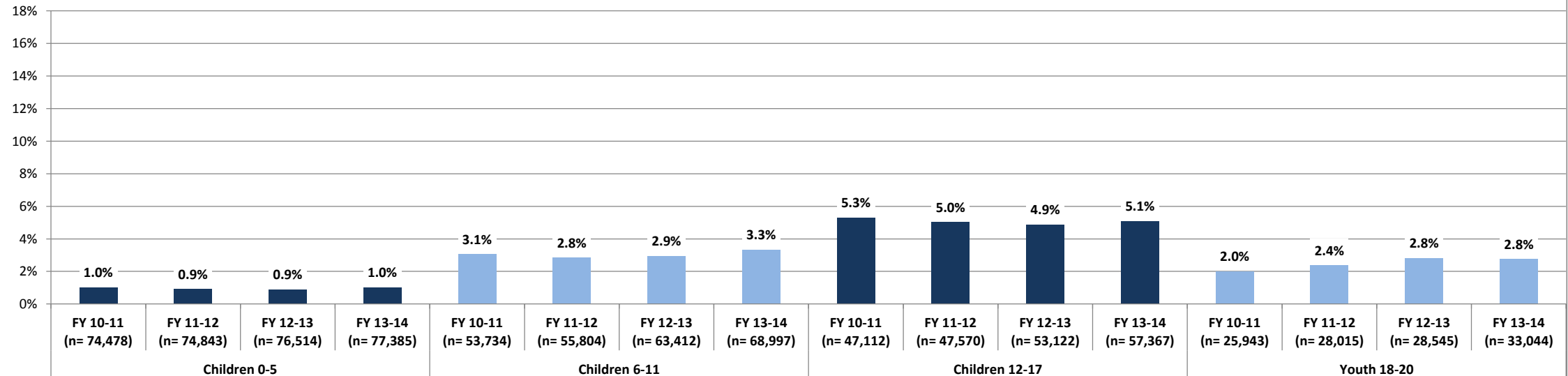
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Penetration Rates* Report: Children and Youth With At Least One SMHS Visit**

Fresno County as of July 29, 2015

	FY 10-11			FY 11-12			FY 12-13			FY 13-14		
	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 1 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate
All	5,417	201,267	2.7%	5,319	206,232	2.6%	5,930	221,593	2.7%	6,912	236,793	2.9%
Children 0-5	757	74,478	1.0%	685	74,843	0.9%	691	76,514	0.9%	786	77,385	1.0%
Children 6-11	1,639	53,734	3.1%	1,585	55,804	2.8%	1,857	63,412	2.9%	2,297	68,997	3.3%
Children 12-17	2,503	47,112	5.3%	2,386	47,570	5.0%	2,583	53,122	4.9%	2,919	57,367	5.1%
Youth 18-20	518	25,943	2.0%	663	28,015	2.4%	799	28,545	2.8%	910	33,044	2.8%
Alaskan Native or American Indian	101	1,179	8.6%	73	1,163	6.3%	77	1,209	6.4%	61	1,261	4.8%
Asian or Pacific Islander	191	22,751	0.8%	225	22,613	1.0%	192	24,163	0.8%	240	26,052	0.9%
Black	639	14,703	4.3%	623	15,039	4.1%	703	15,267	4.6%	738	15,784	4.7%
Hispanic	3,062	127,189	2.4%	2,965	131,247	2.3%	3,383	141,587	2.4%	3,904	150,025	2.6%
White	1,089	21,853	5.0%	1,067	22,404	4.8%	1,148	24,075	4.8%	1,375	26,173	5.3%
Other	81	5,358	1.5%	87	5,463	1.6%	104	6,552	1.6%	145	7,870	1.8%
Unknown	254	8,234	3.1%	279	8,303	3.4%	323	8,740	3.7%	449	9,628	4.7%
Female	2,263	100,120	2.3%	2,192	102,496	2.1%	2,492	110,112	2.3%	2,956	117,240	2.5%
Male	3,154	101,147	3.1%	3,127	103,736	3.0%	3,438	111,481	3.1%	3,956	119,553	3.3%

Penetration Rates by Age
Children and Youth With At Least One SMHS Visit**, By Fiscal Year



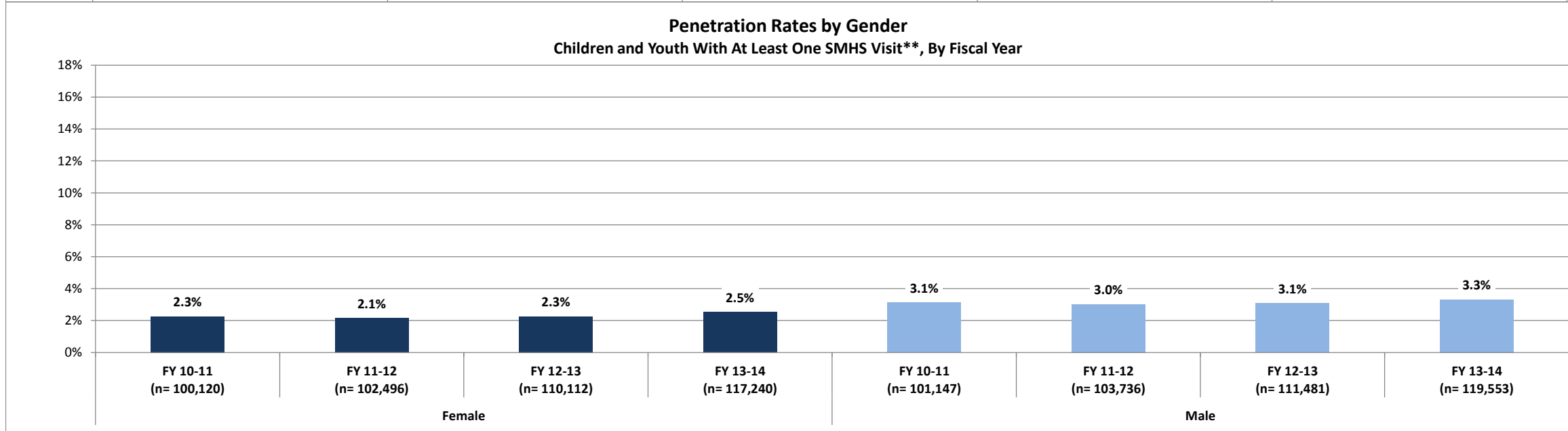
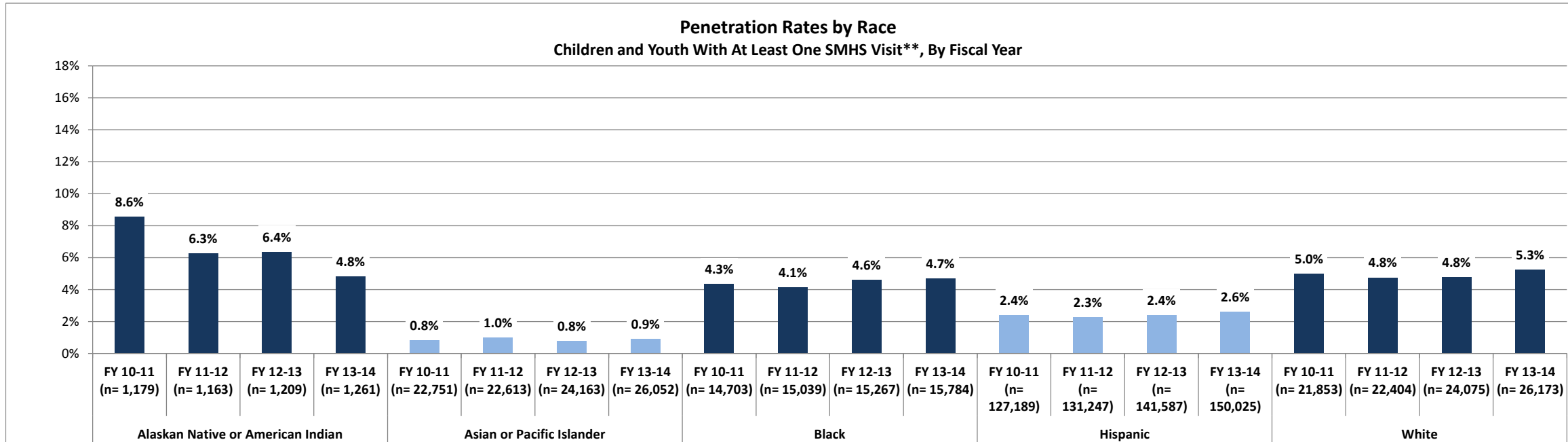
*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system.

**Children and Youth that have received at least one SMHS that was claimed through the Short-Doyle/ Medi-Cal claiming system on at least one (1) day in the Fiscal Year.

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Penetration Rates* Report: Children and Youth With At Least One SMHS Visit**

Fresno County as of July 29, 2015



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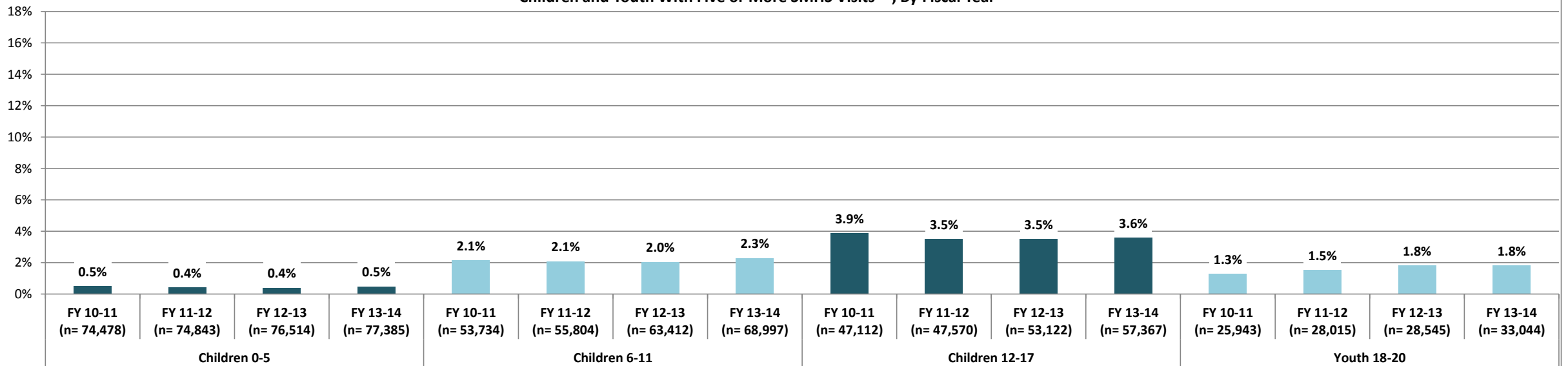
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Penetration Rates* Report: Children and Youth With Five or More SMHS Visits**

Fresno County as of July 29, 2015

	FY 10-11			FY 11-12			FY 12-13			FY 13-14		
	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate	Children and Youth with 5 or more SMHS Visits	Certified Eligible Children and Youth	Penetration Rate
All	3,680	201,267	1.8%	3,581	206,232	1.7%	3,981	221,593	1.8%	4,592	236,793	1.9%
Children 0-5	373	74,478	0.5%	319	74,843	0.4%	305	76,514	0.4%	365	77,385	0.5%
Children 6-11	1,152	53,734	2.1%	1,163	55,804	2.1%	1,298	63,412	2.0%	1,578	68,997	2.3%
Children 12-17	1,824	47,112	3.9%	1,670	47,570	3.5%	1,861	53,122	3.5%	2,049	57,367	3.6%
Youth 18-20	331	25,943	1.3%	429	28,015	1.5%	517	28,545	1.8%	600	33,044	1.8%
Alaskan Native or American Indian	73	1,179	6.2%	53	1,163	4.6%	63	1,209	5.2%	49	1,261	3.9%
Asian or Pacific Islander	125	22,751	0.5%	135	22,613	0.6%	132	24,163	0.5%	154	26,052	0.6%
Black	439	14,703	3.0%	416	15,039	2.8%	463	15,267	3.0%	465	15,784	2.9%
Hispanic	2,036	127,189	1.6%	1,971	131,247	1.5%	2,241	141,587	1.6%	2,563	150,025	1.7%
White	747	21,853	3.4%	722	22,404	3.2%	764	24,075	3.2%	916	26,173	3.5%
Other	66	5,358	1.2%	70	5,463	1.3%	71	6,552	1.1%	106	7,870	1.3%
Unknown	194	8,234	2.4%	214	8,303	2.6%	247	8,740	2.8%	339	9,628	3.5%
Female	1,470	100,120	1.5%	1,451	102,496	1.4%	1,645	110,112	1.5%	1,966	117,240	1.7%
Male	2,210	101,147	2.2%	2,130	103,736	2.1%	2,336	111,481	2.1%	2,626	119,553	2.2%

Penetration Rates by Age
Children and Youth With Five or More SMHS Visits**, By Fiscal Year



*Penetration Rate is defined as the percentage of SMHS eligible beneficiaries that have received a SMHS that was claimed via the Short-Doyle/Medi-Cal claiming system. This does not include non-specialty mental health services provided in Medi-Cal Managed Care system.

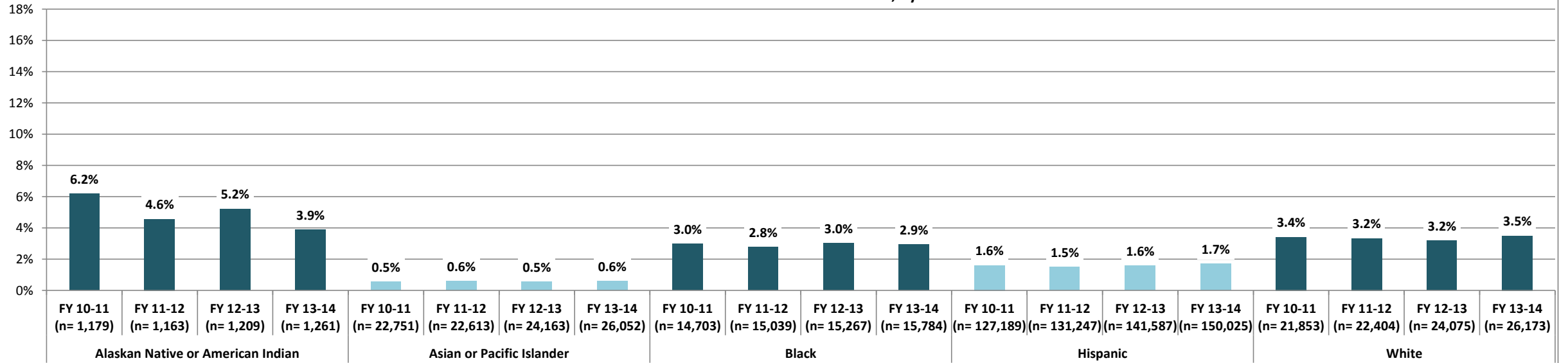
**Children and Youth that have received at least five SMHS that were claimed through the Short-Doyle/ Medi-Cal claiming system on at least five (5) or more different days in the Fiscal Year.

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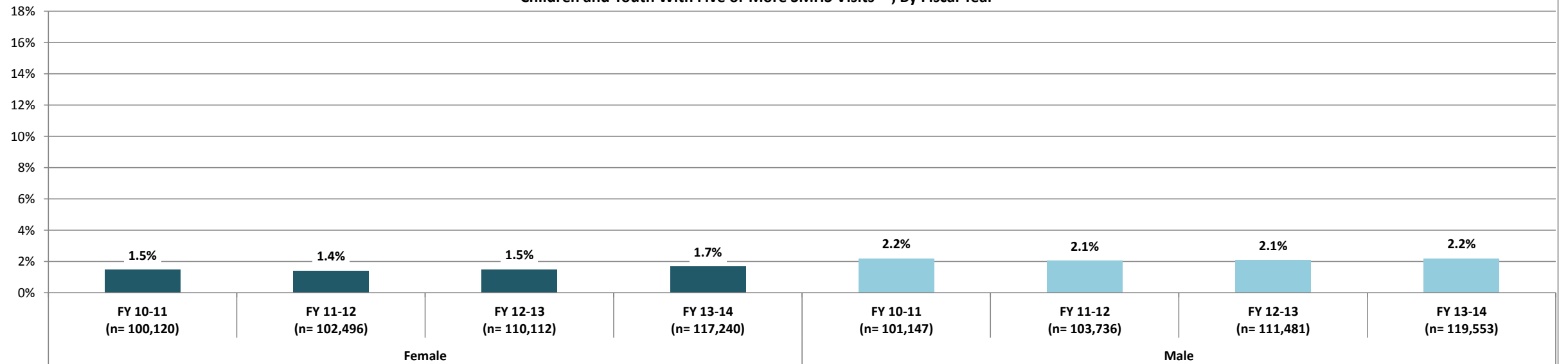
Penetration Rates* Report: Children and Youth With Five or More SMHS Visits**

Fresno County as of July 29, 2015

Penetration Rates by Race Children and Youth With Five or More SMHS Visits**, By Fiscal Year



Penetration Rates by Gender Children and Youth With Five or More SMHS Visits**, By Fiscal Year



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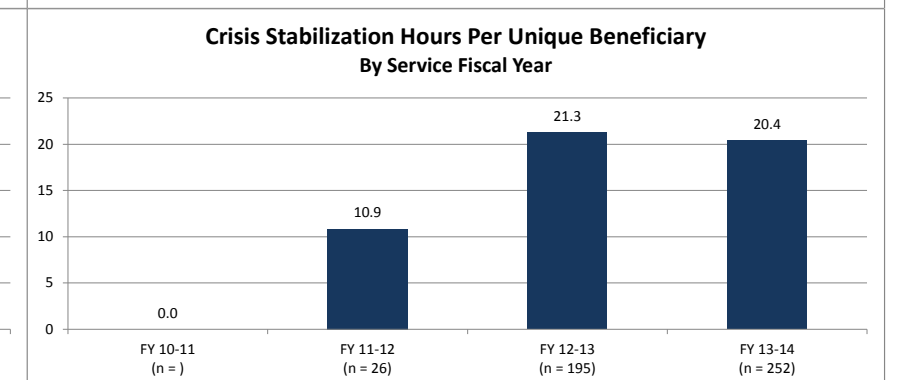
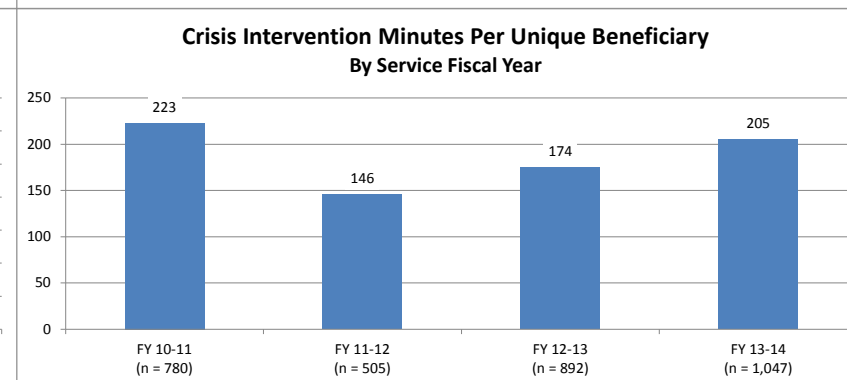
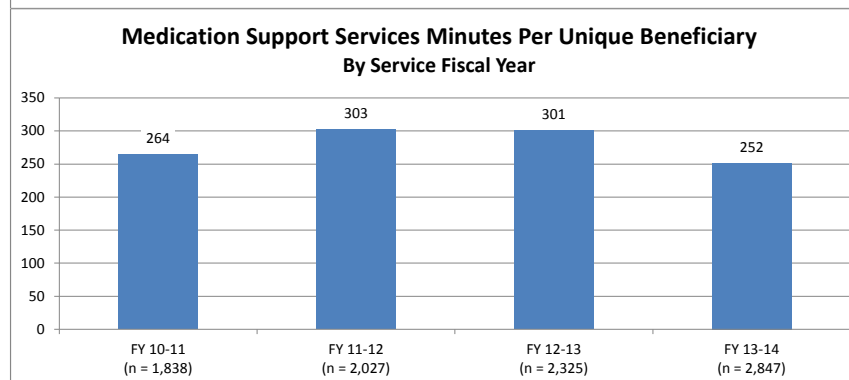
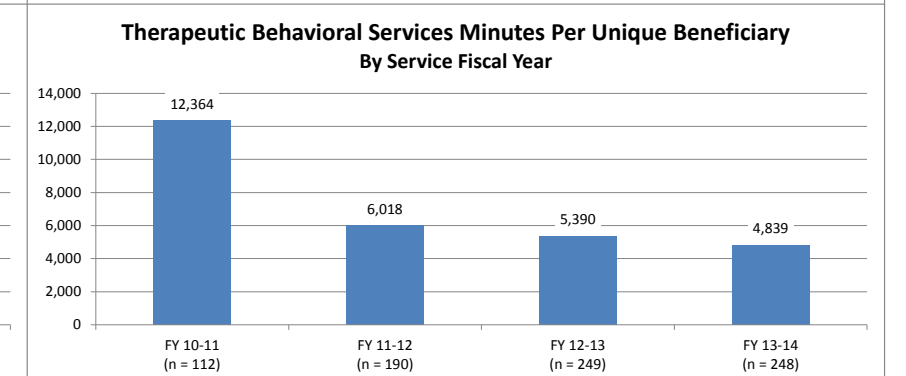
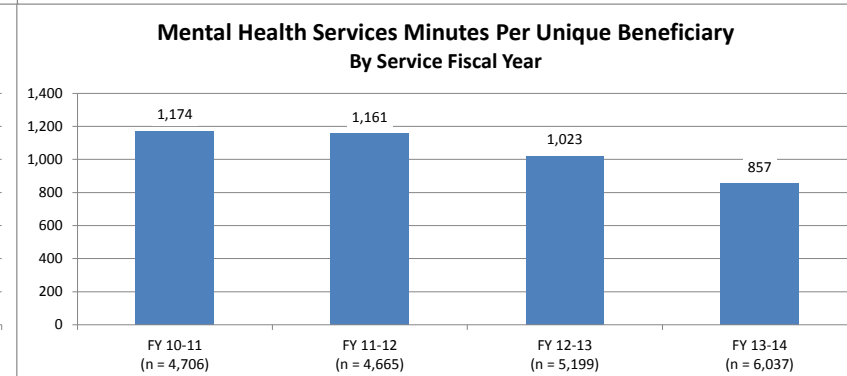
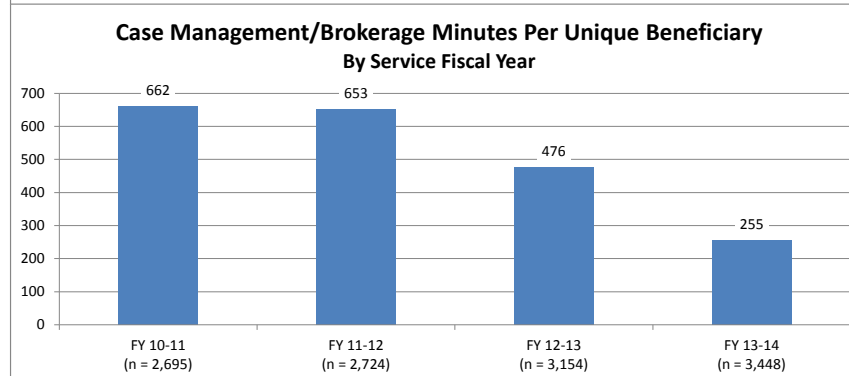
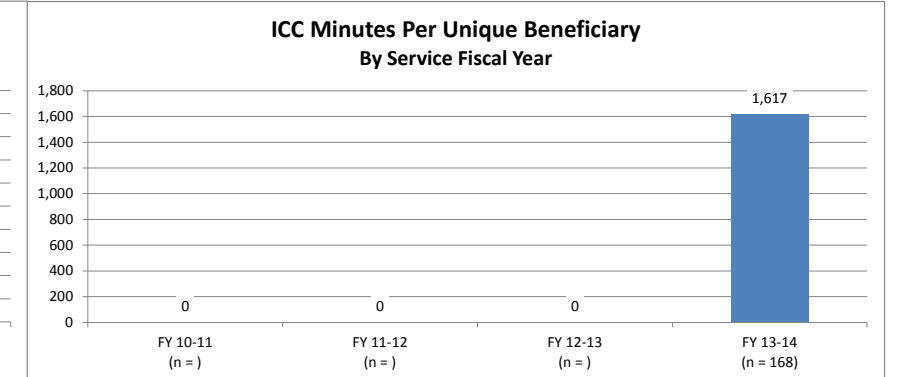
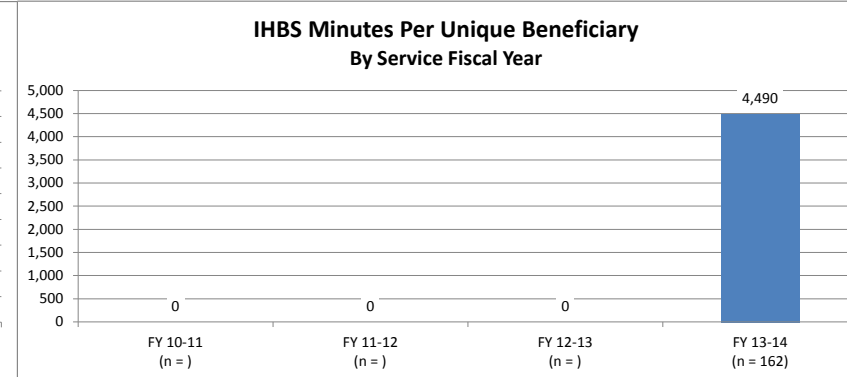
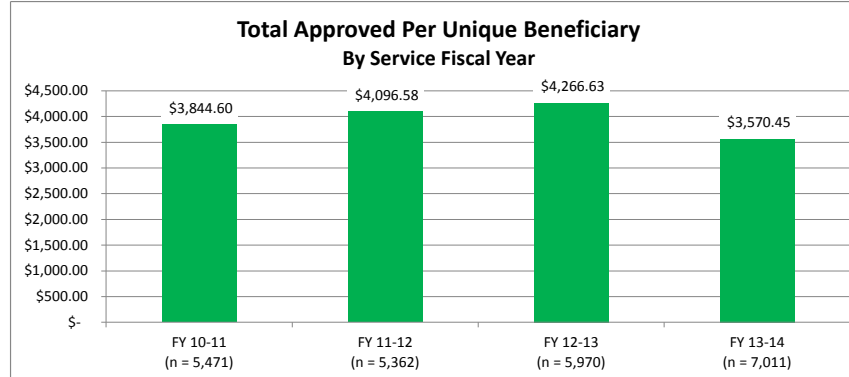
**Children and Youth that have received at least five SMHS that were claimed through the Short-Doyle/ Medi-Cal claiming system on at least five (5) or more different days in the Fiscal Year.

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**Utilization Report*: Approved Specialty Mental Health Services for Children and Youth
Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year****

Fresno County as of July 29, 2015

Fiscal Year	SDMC Total Approved	IHBS (Minutes)	ICC (Minutes)	Case Management/Brokerage (Minutes)	Mental Health Services (Minutes)	Therapeutic Behavioral Services (Minutes)	Medication Support Services (Minutes)	Crisis Intervention (Minutes)	Crisis Stabilization (Hours)	Full Day Treatment Intensive (Hours)	Full Day Rehabilitation (Hours)	Hospital Inpatient (Days)***	Hospital Inpatient Admin (Days)	Crisis Residential Treatment Services (Days)	Adult Residential Treatment Services (Days)	Psychiatric Health Facility (Days)
FY 10-11	\$ 3,844.60	0	0	662	1174	12364	264	223	0	395	114	N/A	N/A	0	0	6
FY 11-12	\$ 4,096.58	0	0	653	1161	6018	303	146	11	242	0	N/A	N/A	0	0	3
FY 12-13	\$ 4,266.63	0	0	476	1023	5390	301	174	21	402	12	N/A	N/A	0	0	21
FY 13-14	\$ 3,570.45	4490	1617	255	857	4839	252	205	20	480	0	N/A	N/A	0	0	34
MEAN	\$ 3,944.57	4490	1617	512	1054	7153	280	187	17	380	63	N/A	N/A	0	0	16



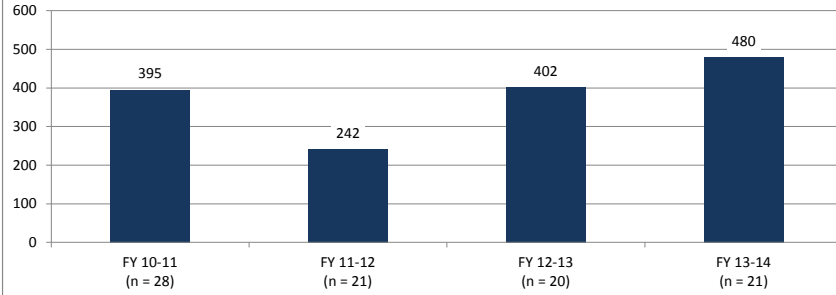
*The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.

Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.

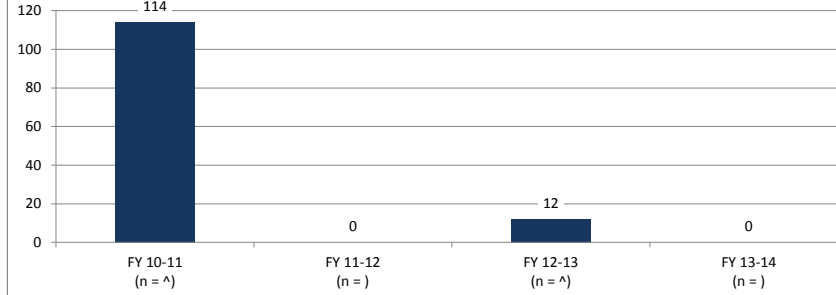
***This report contains inpatient services that were claimed through the Short-Doyle/Medi-Cal claiming system.

**Utilization Report*: Approved Specialty Mental Health Services for Children and Youth
Mean Expenditures and Mean Service Quantity per Unique Beneficiary by Fiscal Year****
Fresno County as of July 29, 2015

**Full Day Treatment Intensive Hours Per Unique Beneficiary
By Service Fiscal Year**



**Full Day Rehabilitation Hours Per Unique Beneficiary
By Service Fiscal Year**



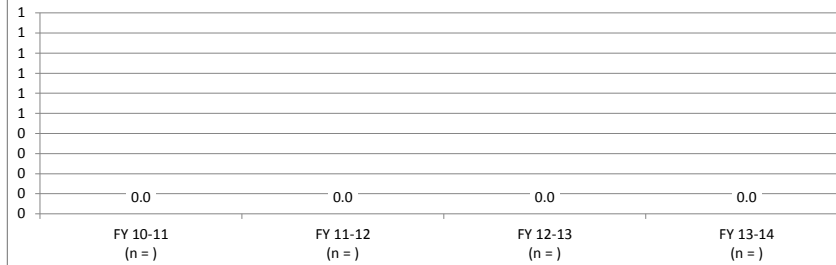
**Hospital Inpatient Days Per Unique Beneficiary
By Service Fiscal Year**

Data Available in June 2016

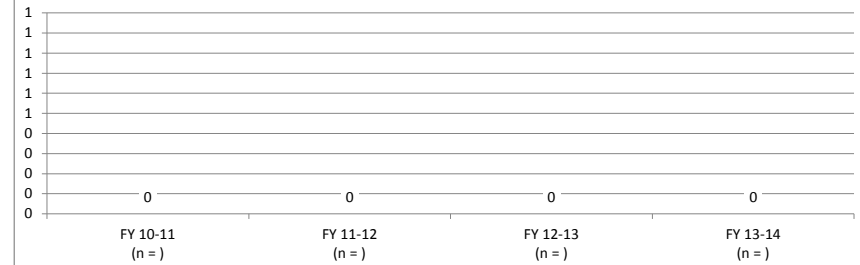
**Hospital Inpatient Admin Days Per Unique Beneficiary
By Service Fiscal Year**

Data Available in June 2016

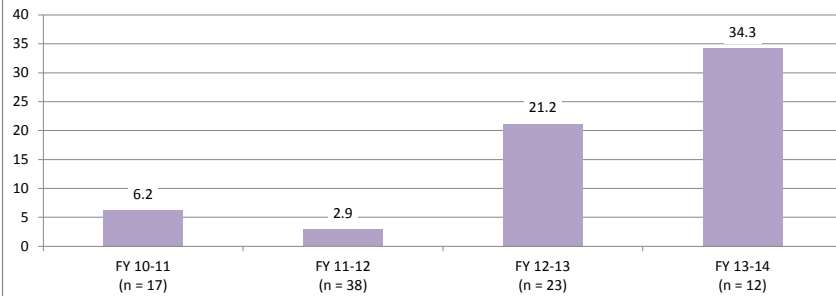
**Crisis Residential Treatment Services Days Per Unique Beneficiary
By Service Fiscal Year**



**Adult Residential Treatment Services Days Per Unique Beneficiary
By Service Fiscal Year**



**Psychiatric Health Facility Days Per Unique Beneficiary
By Service Fiscal Year**



*The graphs are color coded so that those reported in the same unit of analysis (e.g., minutes) are colored similarly.
Please note that (n) values listed at the bottom of each bar graph represent the actual number of children/youth that received the SMHS represented in their respective graph by Fiscal Year.
***This report contains inpatient services that were claimed through the Short-Doyle/Medi-Cal claiming system.
^ Data has been suppressed to protect patient privacy.

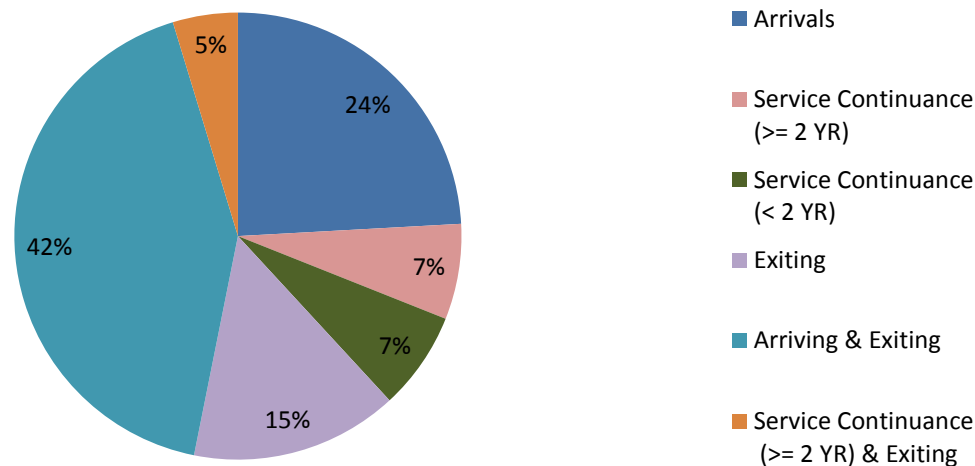
Snapshot Report: Unique Count of Children and Youth Receiving SMHS Arriving, Exiting, and with Service Continuance by Fiscal Year

Fresno County as of August 3, 2015

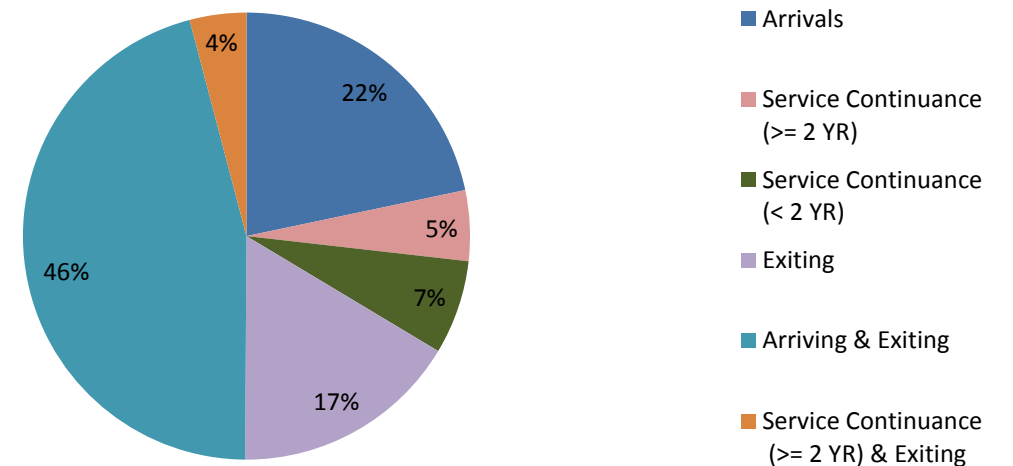
Category	Description (Please refer to the Measures Catalog for more detailed descriptions on all Performance Outcomes System measures.)
Arrivals	Children/Youth that did not receive any SMHS within 3 months of their first date of service in the Fiscal Year.
Service Continuance	Children/Youth receiving continuous services with no breaks in service greater than 90 days for a period of at least 2 years (≥ 2 YR) or a period of 1 to 2 years (< 2 YR).
Exiting	Children/Youth that did not receive any SMHS within 3 months after their last date of service in the Fiscal Year.
Arriving & Exiting	A distinct category in which children/youth met both the criteria for Arrivals and Exiting above for the fiscal year.
Service Continuance & Exiting	A distinct category in which Children/Youth had at least 2 years of Service Continuance going into the Fiscal Year and then Exited within the same Fiscal Year.

Service Fiscal Year	Arrivals Count	Arrivals %	Service Continuance (≥ 2 YR) Count	Service Continuance (≥ 2 YR) %	Service Continuance (< 2 YR) Count	Service Continuance (< 2 YR) %	Exiting Count	Exiting %	Arriving & Exiting Count	Arriving & Exiting %	Service Continuance (≥ 2 YR) & Exiting Count	Service Continuance (≥ 2 YR) and Exiting %	Total Count	Total %
FY 12-13	1,431	24.1%	410	6.9%	421	7.1%	892	15.0%	2,497	42.1%	279	4.7%	5,930	100%
FY 13-14	1,499	21.7%	353	5.1%	472	6.8%	1,138	16.5%	3,165	45.8%	285	4.1%	6,912	100%

Fiscal Year 12-13 Arrivals, Service Continuance, & Exits Distribution



Fiscal Year 13-14 Arrivals, Service Continuance, & Exits Distribution

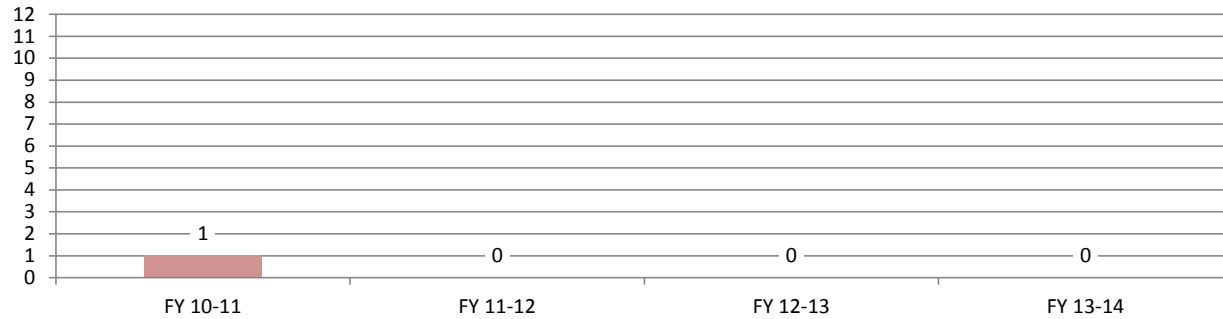


Time to Step Down Report: Children and Youth Stepping Down in SMHS Services Post Inpatient Discharge

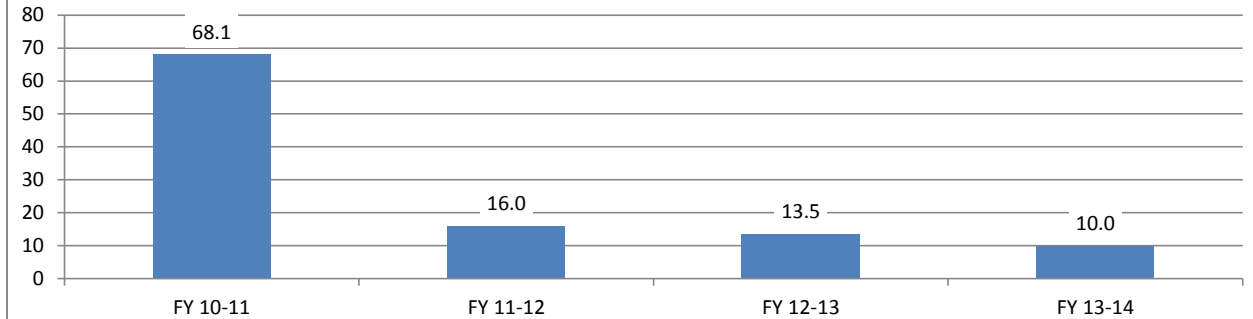
Fresno County as of July 28, 2015

Service FY	Count of Inpatient Discharges with Step Down within 7 Days of Discharge	Percentage of Inpatient Discharges with Step Down within 7 Days of Discharge	Count of Inpatient Discharges with Step Down within 30 Days of Discharge	Percentage of Inpatient Discharges with Step Down within 30 Days of Discharge	Count of Inpatient Discharges with a Step Down > 30 Days from Discharge	Percentage of Inpatient Discharges with a Step Down > 30 Days from Discharge	Count of Inpatient Discharges with No Step Down*	Percentage of Inpatient Discharges with No Step Down*	Minimum Number of Days between Discharge and Step Down	Maximum Number of Days between Discharge and Step Down	Mean Time to Next Contact Post Inpatient Discharge (Days)	Median Time to Next Contact Post Inpatient Discharge (Days)
FY 10-11	65	54.6%	78	65.5%	22	18.5%	19	16.0%	0	1010	68.1	1
FY 11-12	128	87.7%	131	89.7%	^	^	^	^	0	714	16.0	0
FY 12-13	122	84.7%	124	86.1%	^	^	^	^	0	740	13.5	0
FY 13-14	159	85.5%	162	87.1%	13	7.0%	11	5.9%	0	368	10.0	0

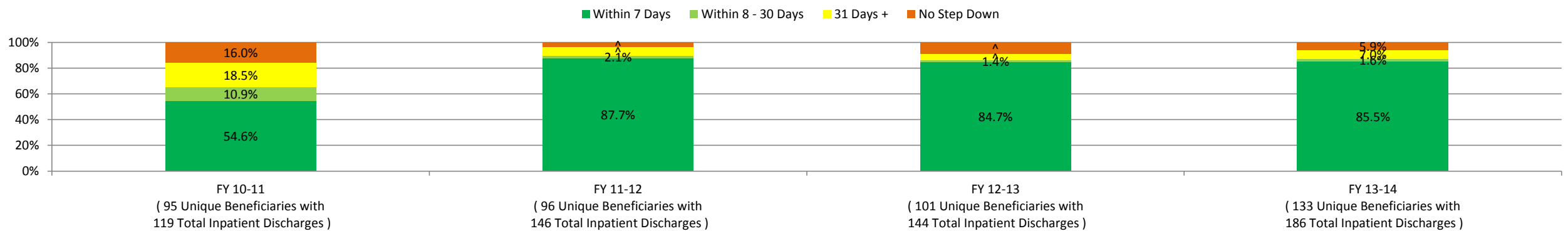
Median Time Between Inpatient Discharge and Step Down Service in Days



Mean Time Between Inpatient Discharge and Step Down Service in Days



Percentage of Discharges by Time Between Inpatient Discharge and Step Down Service



* **No Step Down** is defined as no Medi-Cal eligible service was claimed through Short-Doyle/Medi-Cal after a claimed inpatient service was billed with a discharge date. This category may include data currently unavailable to DHCS, such as beneficiaries that were moved to a community-based program or beneficiaries that were incarcerated.

^ Data has been suppressed to protect patient privacy.