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Jeff Fisch MD, MPH

The Permanente Medical Group - Kaiser Permanente
Department of Pediatrics, Roseville Medical Center
Member – Medi-Cal Children’s Health Advisory Panel

Considerations of Components for Medi-Cal Children’s Health Dashboard

There are many components to any dashboard that could be included but I do agree that limiting the list can help refine analysis. Ideally any component should have the ability to be further reported by plan, age, region or other factors to help identify characteristics or approaches that lead to success in the care delivery for that component.

Access: Focus should be on assessing patient’s ability to obtain timely ambulatory care and establishing a Medical Home

Medical Care:

Same Day Access for Urgent care with PCP

Interval of Access for Routine/Preventive Care with PCP (# of days)

Dental Care:

Timely Access to Dental care for Urgent and Preventive Services

Behavioral/Mental Health:

Timely Access to needed Mental Health Services

ER Visit Rates:

Was ambulatory/non-hospital based care access adequate to avoid ER utilization for non-emergent outcomes?

Quality: Focus should be on preventable disease and chronic health care conditions

Asthma-related ER visit rate

Asthma Medication Ratio

ADD/ADHD - follow-up care in children Rx medications

Developmental Annual Screening in years 1-3 (Identification of Autism and other Developmental disabilities)

Chlamydia screening in female teens

Diabetes Screening for teens with BMI>95th% and Weight/BMI Assessments annually

Immunization Rates <2yrs - Combo 3 or 10

Immunization Rates for Adolescents (Tdap, Meningitis, HPV)

Service: Focus should be on assessing patient/parents perception of service they receive

CAHPS - There are many questions on this survey getting at specific aspects of service including:

- 1) Overall satisfaction with Health Plan
- 2) Access to Care

3) Satisfaction with PCP

Are there any other surveys that can be utilized to measure service?