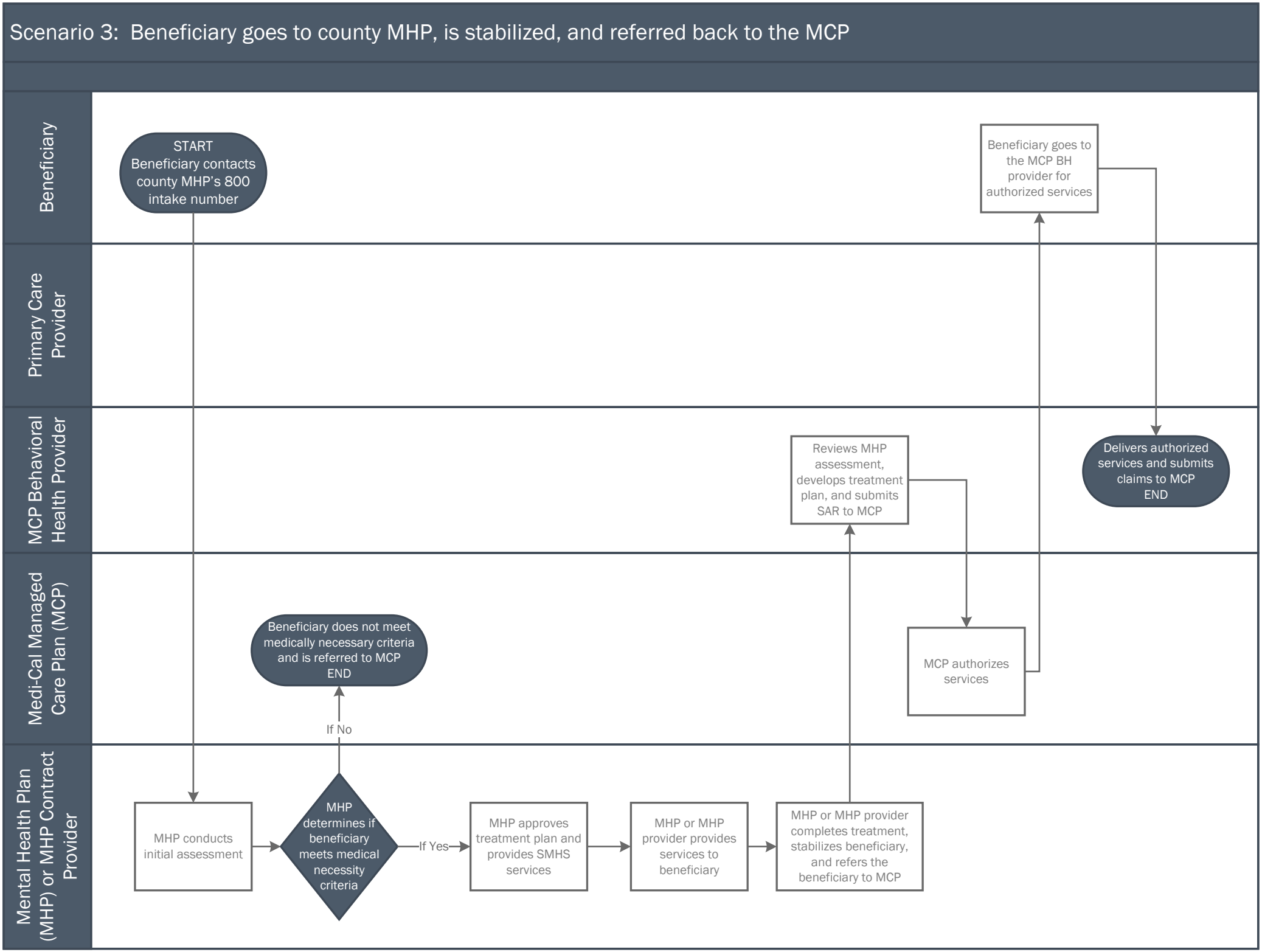
Scenario 3: Beneficiary goes to county MHP, is stabilized, and referred back to the MCP
Beneficiary
Primary Care Provider
MCP Behavioral Health Provider
Medi-Cal Managed Care Plan (MCP)
Mental Health Plan (MHP) or MHP Contract Provider
START Beneficiary contacts county MHP's 800 intake number
Beneficiary goes to the MCP BH provider for authorized services
Reviews MHP assessment, develops treatment plan, and submits SAR to MCP
Delivers authorized services and submits claims to MCP END
Beneficiary does not meet medically necessary criteria and is referred to MCP END
MCP authorizes services
If No
MHP conducts initial assessment
MHP determines if beneficiary meets medical necessity criteria
If Yes
MHP approves treatment plan and provides SMHS services
MHP or MHP provider provides services to beneficiary
MHP or MHP provider completes treatment, stabilizes beneficiary, and refers the beneficiary to MCP