

Medi-Cal Managed Care Performance Dashboard Glossary

### **Released September 14, 2017**

### **Quarterly Release Notes**

- Aid Codes M3 and M4 have been reassigned from the ACA population group to the OTHER population group. This reassignment represents a significant difference between this dashboard and previous versions.
- The label "MO-," which stands for Medi-Cal Only, has been added by each population type when the metric compares DUAL membership against different aid code populations.
- Percentage metrics are displayed as whole numbers. Charts may add up to 99%, 100%, or 101%.

### Population Aid Code Groups

Affordable Care Act (ACA): This population consists of the following Adult Expansion aid codes: M1, M2, L1, and 7U.

**Optional Targeted Low Income Children (OTLIC):** This population consists of the following OTLIC aid codes: 2P, 2R, 2S, 2T, 2U, 5C, 5D, E2, E5, E6, E7, H1, H2, H3, H4, H5, M5, T0, T1, T2, T3, T4, T5, T6, T7, T8, and T9.

Seniors and Persons with Disabilities (*SPD*): This population consists of the following SPD aid codes: 10, 13, 14, 16, 17, 1E, 1H, 20, 23, 24, 26, 27, 2E, 2H, 36, 60, 63, 64, 66, 67, 6A, 6C, 6E, 6G, 6H, 6J, 6N, 6P, 6R, 6V, 6W, 6X, 6Y, C1, C2, C3, C4, C7, C8, D2, D3, D4, D5, D6, and D7.

Other Populations (OTHER): This population consists of all other aid codes not mentioned above.

#### **Medicare Status**

**DUAL:** This population consists of any Medi-Cal eligible member who has active Medicare coverage. Active Medicare coverage means one or more of the following Medicare portions are active: Part A, B, or D. Dual members are not identified by an aid code.



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**Non-Dual:** This population consists of any Medi-Cal eligible member who is <u>Medi-Cal Only (MO)</u> and has <u>no active</u> Medicare coverage. Aid code groups are displayed as Medi-Cal only for the following measures: Utilization, Grievance and Appeals, and State Fair Hearings.

#### **Utilization Measures for Certified Eligible Managed Care Members**

Utilization is tracked by aid code population and Medicare status. Utilization metrics displayed by aid code group is <u>Medi-</u> <u>Cal Only (MO)</u> and does not include Medicare coverage.

**Emergency Room (ER) Visits:** This measure captures the number of ER visits per month. The results from this measure are used to calculate ER visits with an inpatient admission. A visit consists of a unique combination between provider, member. and date of service. This measure is displayed per 1,000 member months.

**Emergency Room (ER) Visits with an Inpatient (IP) Admission:** This measure captures the number of ER visits that resulted in an inpatient admission per month. The results of this measure are a subset of ER visits and IP admissions. The service date and member identification are linked to create this measure. An admission consists of a unique combination between member and date of admission to a facility. This measure is displayed per 1,000 member months.

**Inpatient (IP) Admissions:** This measure captures the number of Inpatient Admissions per month. The results from this measure are used to calculate ER visits with an inpatient admission. An admission consists of a unique combination between member and date of admission to a facility. This measure is displayed per 1,000 member months.

**Outpatient (OP) Visits:** This measure captures the number of OP visits per month. A visit consists of a unique combination between provider, member, and date of service. This measure is displayed per 1,000 member months.

**Prescriptions:** This measure captures the number of prescriptions per month. A prescription consists of a unique combination between National Drug Code, member, and date of service. This measure is displayed per 1,000 member months.



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**Mild to Moderate Mental Health Visits:** This measure captures the number of visits per month related to selected Psychotherapy Services and Diagnostic Evaluations. The selected procedure codes aim to capture mild to moderate mental health visits. A visit consists of a unique combination between provider, member, and date of service. This measure is displayed per 1,000 member months.

### **Grievance, Appeals and State Fair Hearings**

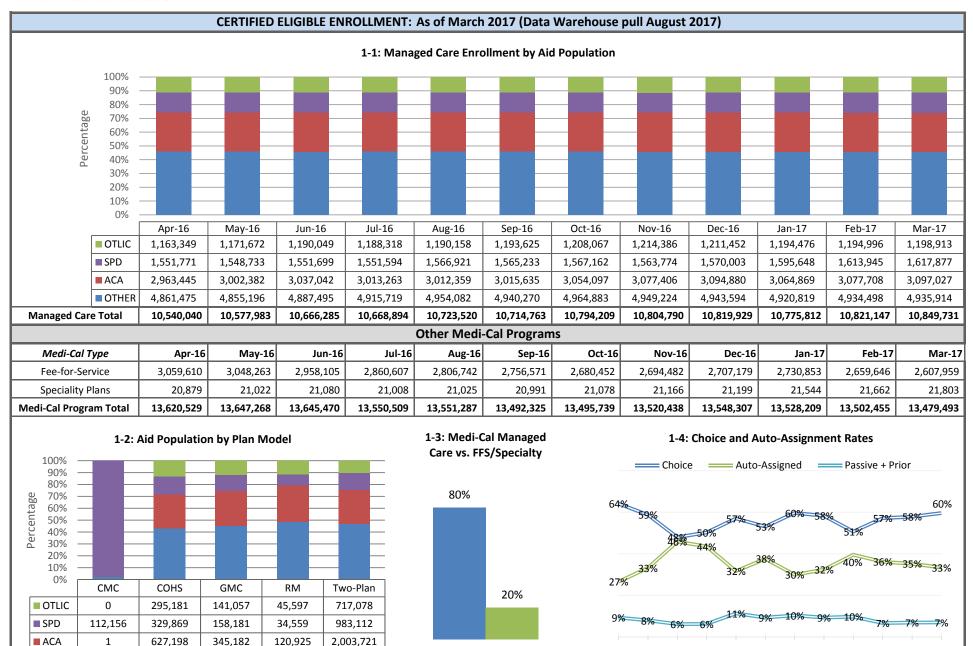
Grievance and Appeals: Grievance and Appeals data is plan reported. Metrics displayed by aid code group is <u>Medi-Cal</u> Only (MO) and does not include Medicare coverage.

**State Fair Hearings:** Hearing data is submitted through the Department of Social Services. Metrics displayed by aid code group is <u>Medi-Cal Only (MO)</u> and does not include Medicare coverage.



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MC FFS/Spec.

528.343

187,941

3.268.182

948.988

ACA

OTHER

2.460

APT-17

Febril

Maril

0<sup>ct-16</sup>

Nay 16 In 16 In 16 Aug 16 Sep 16

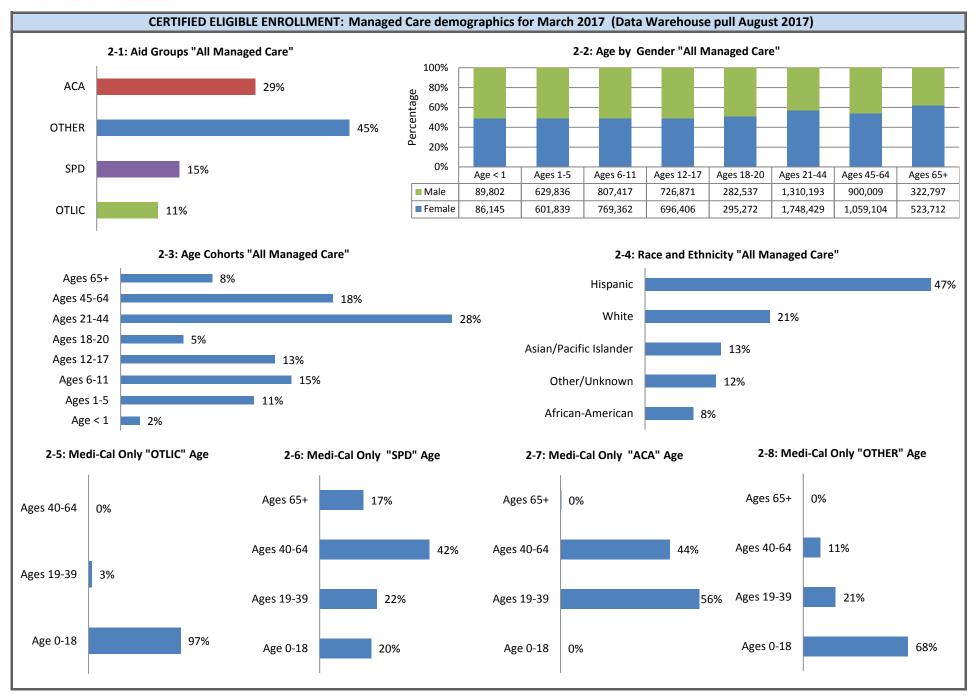
NOV-16

Decilo Janil





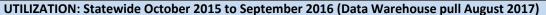
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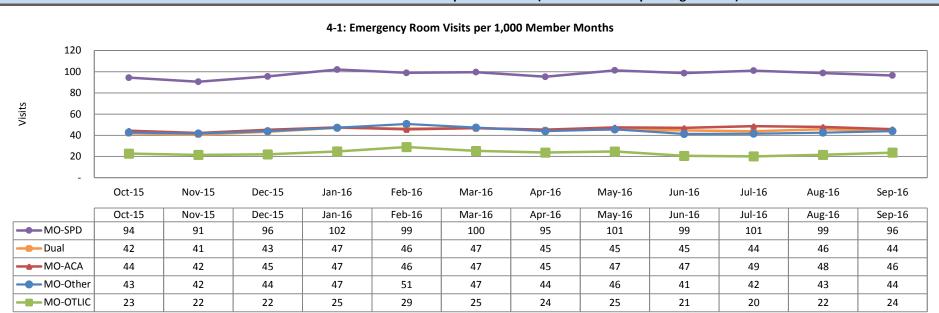




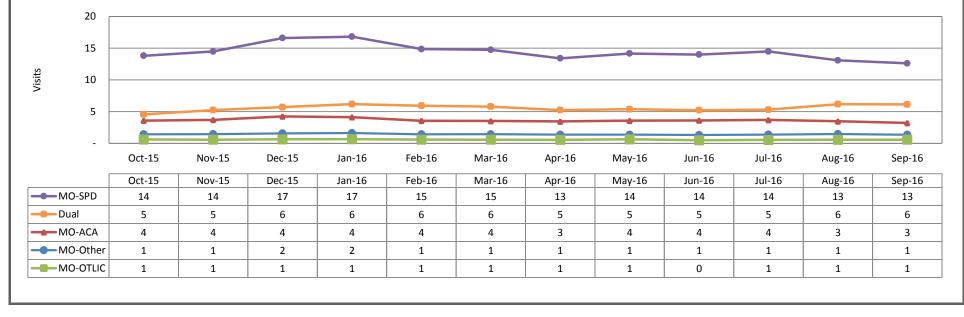
Dual Status		Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Dual		966,351	965,864	968,518	964,686	965,296	962,590	963,711	962,345	971,414	997,225	1,015,186	1,020,0
Non-Dual*		9,573,689	9,612,119	9,697,767	9,704,208	9,758,224	9,752,173	9,830,498	9,842,445	9,848,515	9,778,587	9,805,961	9,829,7
e: Medi-Cal Only. See glossary. <b>3-1: Aid Groups "Dual"</b>					3-2: Aid Groups "Non-Dual"			3-3: Dual Eligible by Race and Ethnicity					
ACA	5%			ŀ	ACA		31%		V	Vhite			28
									His	panic			27
OTHER	2%			OTH	HER			50%					
									Asian/P Islanc			19%	
SPD				93%	SPD 7	%			Other/Unkr	nown		18%	
OTLIC	0%			01		12%			African-Ame	rican	8%		
3-4: Plan Model Totals								3-5: Dual Age Cohorts					
1009 909 809 709	6 —— 6 ——				_			,	Ages 65+				70%
bercentage	6 —— 6 ——							Ag	es 40-64		24%		
309 209 109	6 —— 6 ——							Ag	es 19-39	6%			
0%	6 CI	ИС	СОНЅ	GMC	RM	Two I	Plan						
Dual		,601	228,231	89,123	10,867	577,:			Age 0-18 (	)%			
Non-Du			1,973,005	1,083,640	378,155								





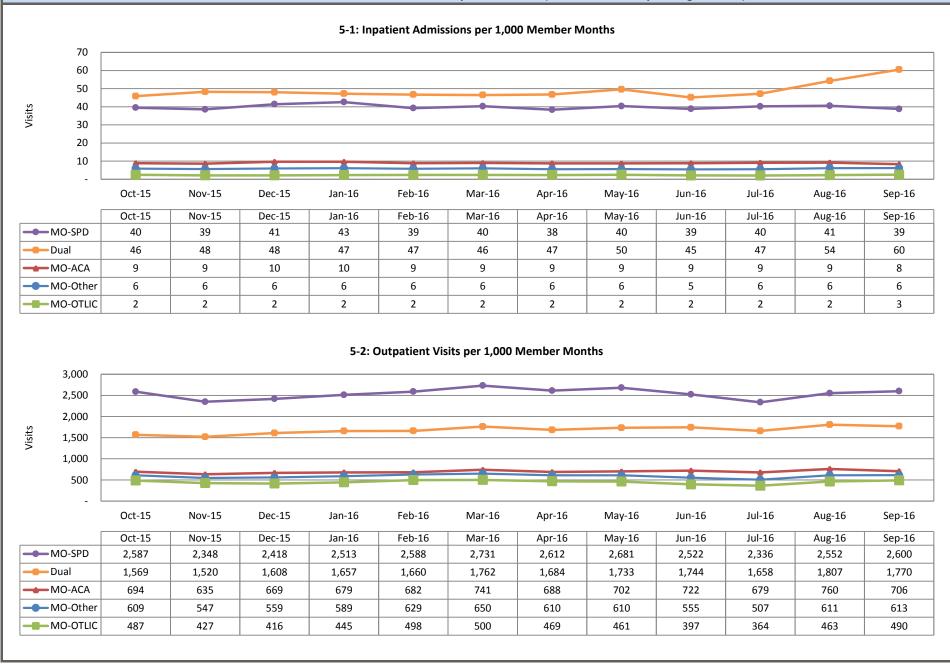




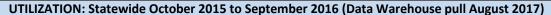


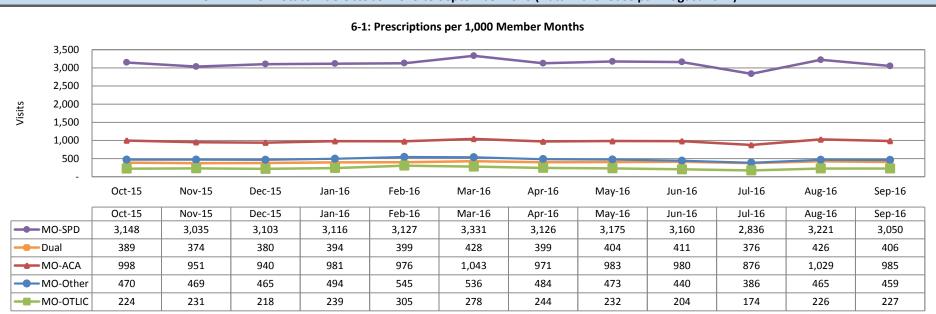


UTILIZATION: Statewide October 2015 to September 2016 (Data Warehouse pull August 2017)

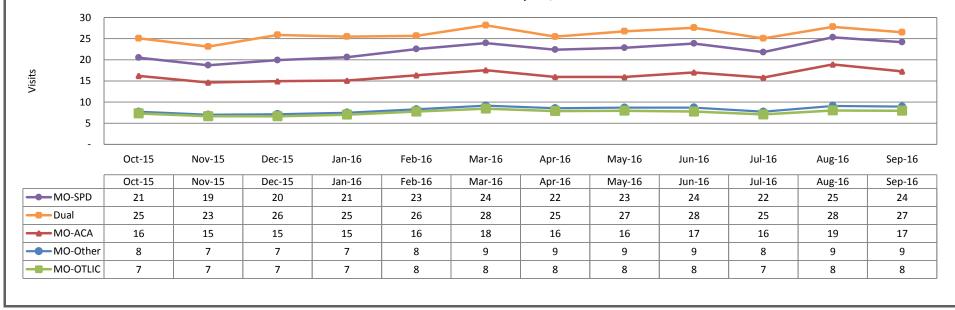




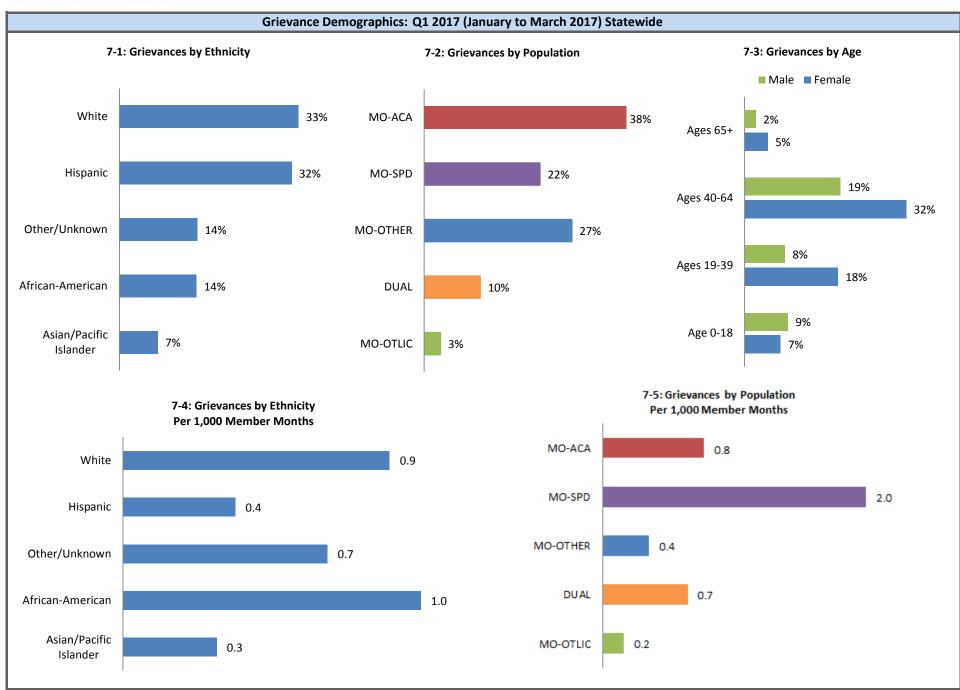




6-2: Mild to Moderate Mental Health Visits per 1,000 Member Months





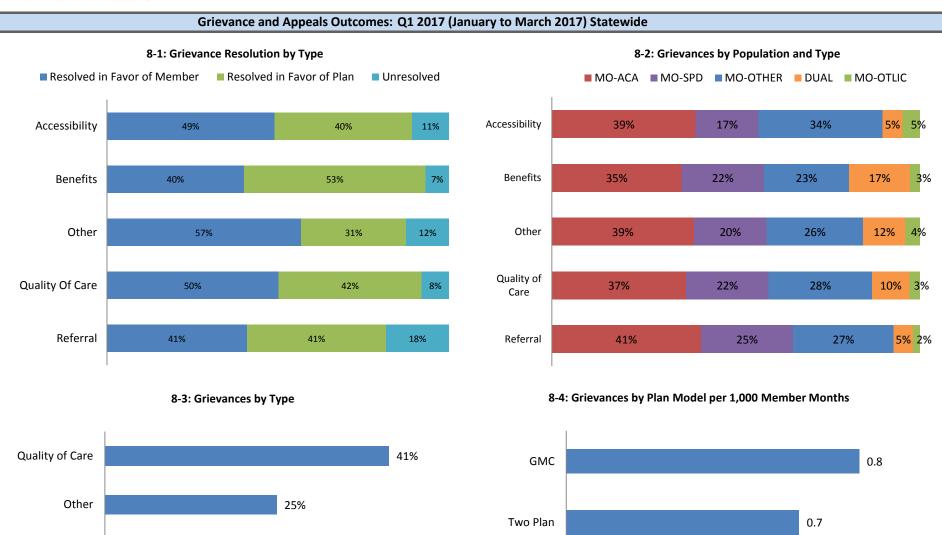




Benefits

Referral

Accessibility



RM

COHS

9%

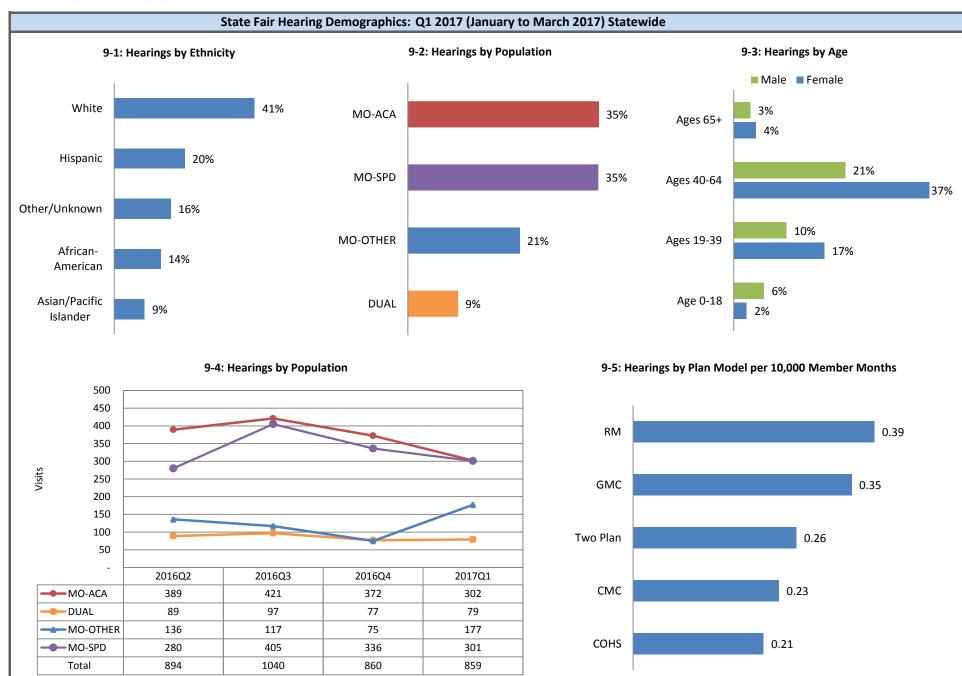
10%

15%

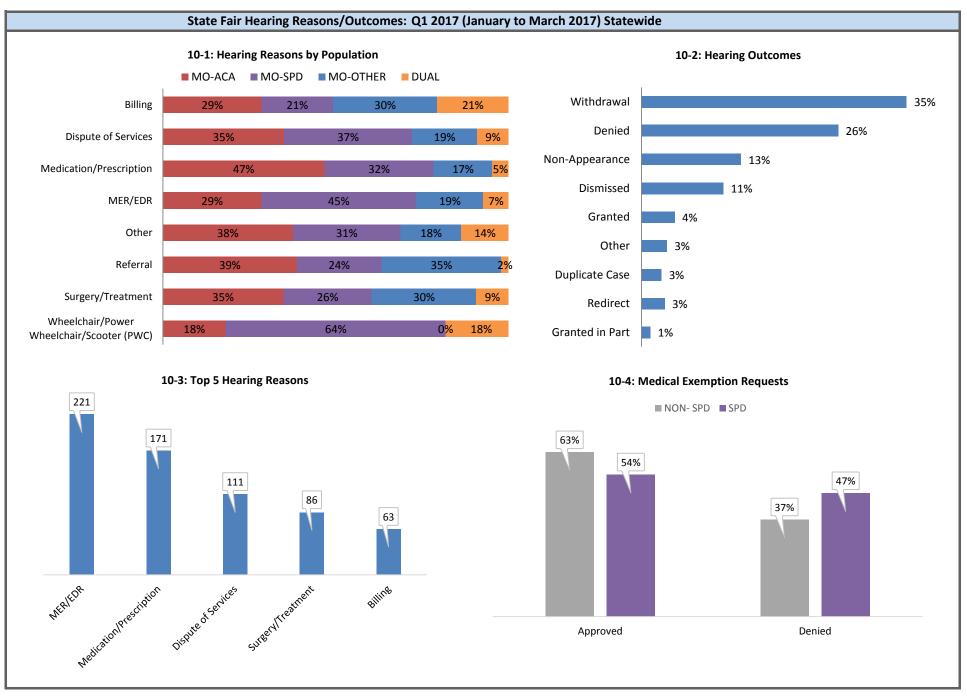
0.5

0.3











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