

Medi-Cal Managed Care Performance Dashboard Glossary

Released September 14, 2017

Quarterly Release Notes

- Aid Codes M3 and M4 have been reassigned from the ACA population group to the OTHER population group. This reassignment represents a significant difference between this dashboard and previous versions.
- The label "MO-," which stands for Medi-Cal Only, has been added by each population type when the metric compares DUAL membership against different aid code populations.
- Percentage metrics are displayed as whole numbers. Charts may add up to 99%, 100%, or 101%.

Population Aid Code Groups

Affordable Care Act (ACA): This population consists of the following Adult Expansion aid codes: M1, M2, L1, and 7U.

Optional Targeted Low Income Children (OTLIC): This population consists of the following OTLIC aid codes: 2P, 2R, 2S, 2T, 2U, 5C, 5D, E2, E5, E6, E7, H1, H2, H3, H4, H5, M5, T0, T1, T2, T3, T4, T5, T6, T7, T8, and T9.

Seniors and Persons with Disabilities (*SPD*): This population consists of the following SPD aid codes: 10, 13, 14, 16, 17, 1E, 1H, 20, 23, 24, 26, 27, 2E, 2H, 36, 60, 63, 64, 66, 67, 6A, 6C, 6E, 6G, 6H, 6J, 6N, 6P, 6R, 6V, 6W, 6X, 6Y, C1, C2, C3, C4, C7, C8, D2, D3, D4, D5, D6, and D7.

Other Populations (OTHER): This population consists of all other aid codes not mentioned above.

Medicare Status

DUAL: This population consists of any Medi-Cal eligible member who has active Medicare coverage. Active Medicare coverage means one or more of the following Medicare portions are active: Part A, B, or D. Dual members are not identified by an aid code.



Medi-Cal Managed Care Performance Dashboard Glossary

Released September 14, 2017

Non-Dual: This population consists of any Medi-Cal eligible member who is <u>Medi-Cal Only (MO)</u> and has <u>no active</u> Medicare coverage. Aid code groups are displayed as Medi-Cal only for the following measures: Utilization, Grievance and Appeals, and State Fair Hearings.

Utilization Measures for Certified Eligible Managed Care Members

Utilization is tracked by aid code population and Medicare status. Utilization metrics displayed by aid code group is <u>Medi-</u> <u>Cal Only (MO)</u> and does not include Medicare coverage.

Emergency Room (ER) Visits: This measure captures the number of ER visits per month. The results from this measure are used to calculate ER visits with an inpatient admission. A visit consists of a unique combination between provider, member. and date of service. This measure is displayed per 1,000 member months.

Emergency Room (ER) Visits with an Inpatient (IP) Admission: This measure captures the number of ER visits that resulted in an inpatient admission per month. The results of this measure are a subset of ER visits and IP admissions. The service date and member identification are linked to create this measure. An admission consists of a unique combination between member and date of admission to a facility. This measure is displayed per 1,000 member months.

Inpatient (IP) Admissions: This measure captures the number of Inpatient Admissions per month. The results from this measure are used to calculate ER visits with an inpatient admission. An admission consists of a unique combination between member and date of admission to a facility. This measure is displayed per 1,000 member months.

Outpatient (OP) Visits: This measure captures the number of OP visits per month. A visit consists of a unique combination between provider, member, and date of service. This measure is displayed per 1,000 member months.

Prescriptions: This measure captures the number of prescriptions per month. A prescription consists of a unique combination between National Drug Code, member, and date of service. This measure is displayed per 1,000 member months.



Medi-Cal Managed Care Performance Dashboard Glossary

Released September 14, 2017

Mild to Moderate Mental Health Visits: This measure captures the number of visits per month related to selected Psychotherapy Services and Diagnostic Evaluations. The selected procedure codes aim to capture mild to moderate mental health visits. A visit consists of a unique combination between provider, member, and date of service. This measure is displayed per 1,000 member months.

Grievance, Appeals and State Fair Hearings

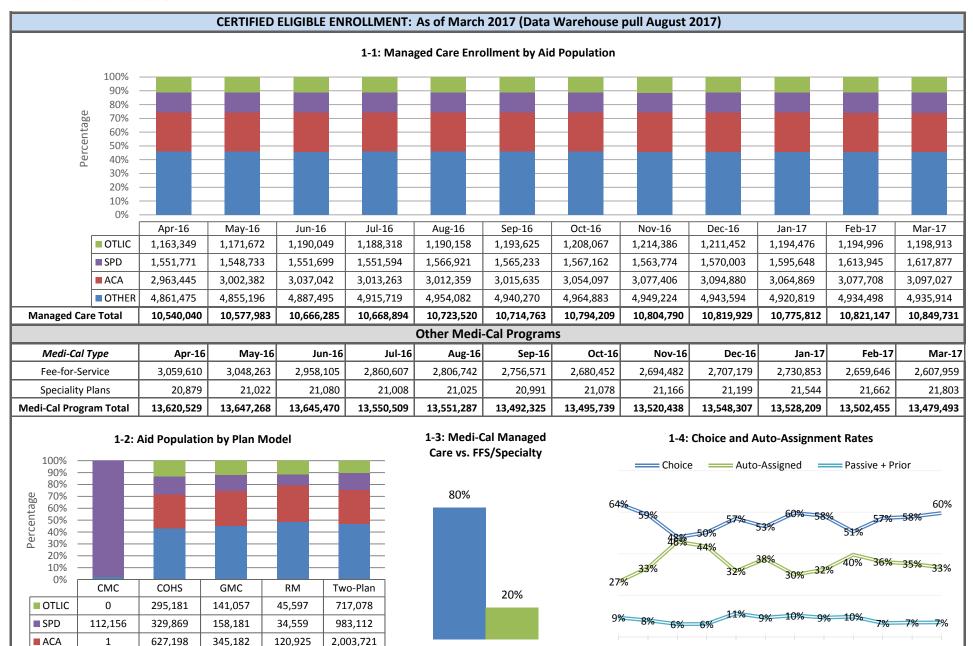
Grievance and Appeals: Grievance and Appeals data is plan reported. Metrics displayed by aid code group is <u>Medi-Cal</u> Only (MO) and does not include Medicare coverage.

State Fair Hearings: Hearing data is submitted through the Department of Social Services. Metrics displayed by aid code group is <u>Medi-Cal Only (MO)</u> and does not include Medicare coverage.



Medi-Cal Managed Care Performance Dashboard

Released September 14, 2017



MC FFS/Spec.

528.343

187,941

3.268.182

948.988

ACA

OTHER

2.460

APT-17

Febril

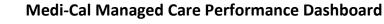
Maril

0^{ct-16}

Nay 16 In 16 In 16 Aug 16 Sep 16

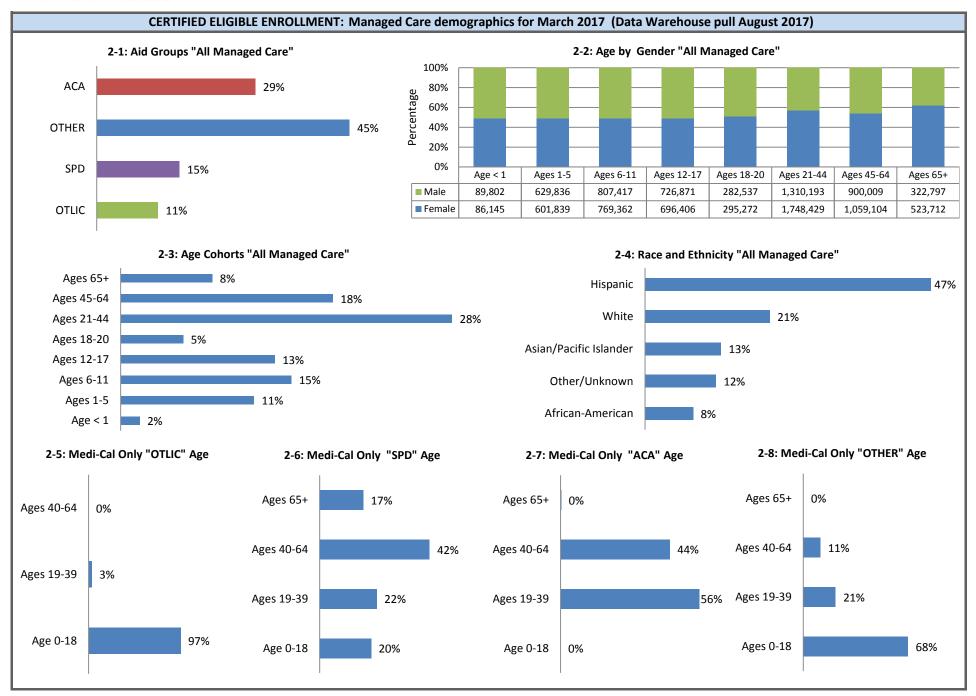
NOV-16

Decilo Janil





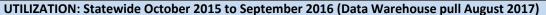
Released September 14, 2017

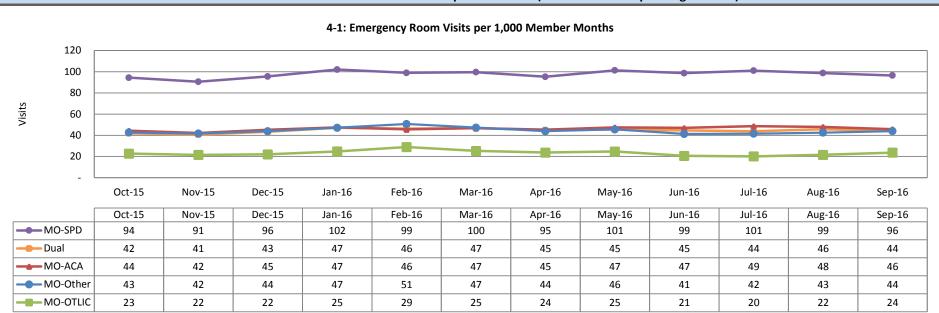




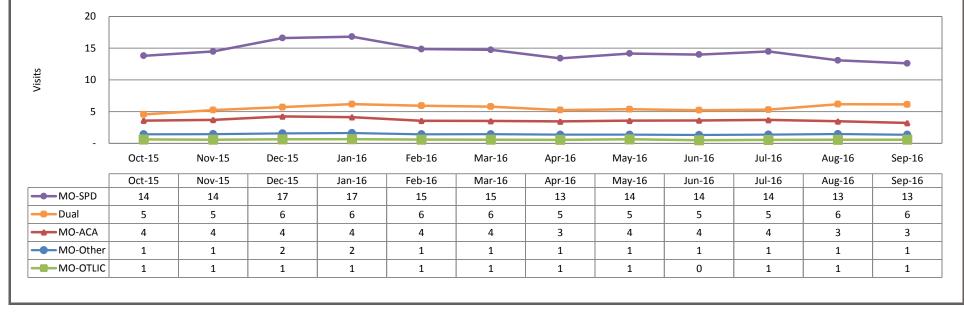
Dual Status		Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Dual		966,351	965,864	968,518	964,686	965,296	962,590	963,711	962,345	971,414	997,225	1,015,186	1,020,0
Non-Dual*		9,573,689	9,612,119	9,697,767	9,704,208	9,758,224	9,752,173	9,830,498	9,842,445	9,848,515	9,778,587	9,805,961	9,829,7
e: Medi-Cal Only. See glossary. 3-1: Aid Groups "Dual"					3-2: Aid Groups "Non-Dual"			3-3: Dual Eligible by Race and Ethnicity					
ACA	5%			ŀ	ACA		31%		V	Vhite			28
									His	panic			27
OTHER	2%			OTH	HER			50%					
									Asian/P Islanc			19%	
SPD				93%	SPD 7	%			Other/Unkr	nown		18%	
OTLIC	0%			01		12%			African-Ame	rican	8%		
3-4: Plan Model Totals								3-5: Dual Age Cohorts					
1009 909 809 709	6 —— 6 ——				_			,	Ages 65+				70%
bercentage	6 —— 6 ——							Ag	es 40-64		24%		
309 209 109	6 —— 6 ——							Ag	es 19-39	6%			
0%	6 CI	ИС	СОНЅ	GMC	RM	Two I	Plan						
Dual		,601	228,231	89,123	10,867	577,:			Age 0-18 ()%			
Non-Du			1,973,005	1,083,640	378,155								





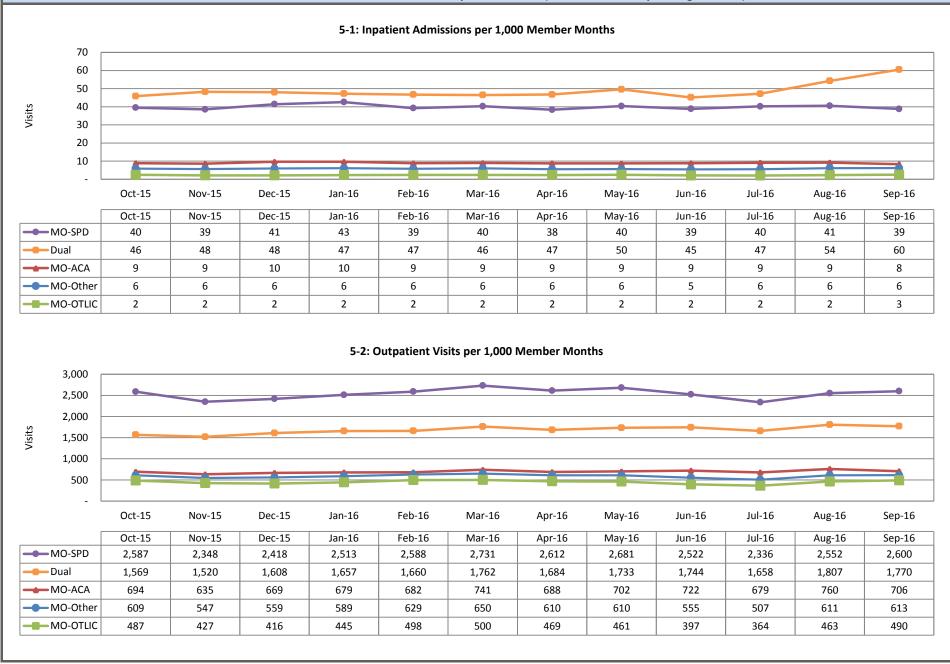




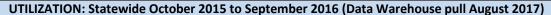


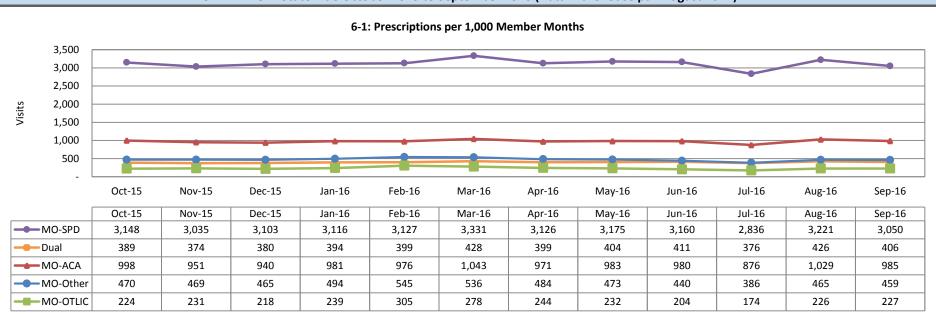


UTILIZATION: Statewide October 2015 to September 2016 (Data Warehouse pull August 2017)

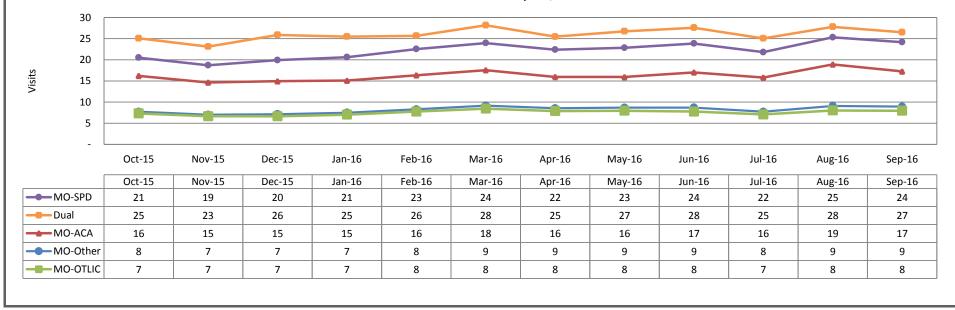




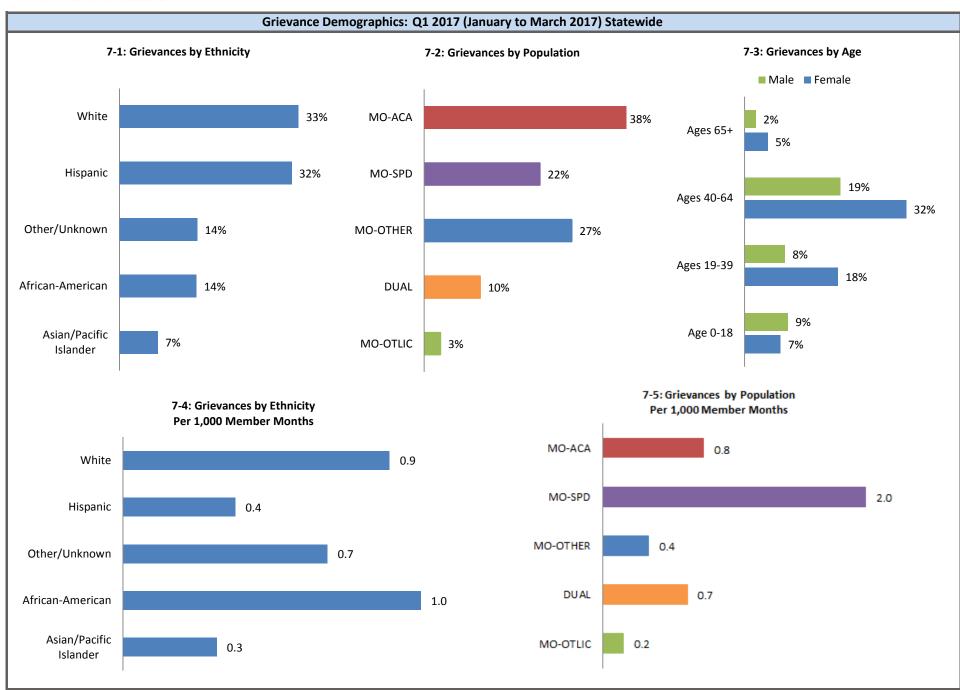




6-2: Mild to Moderate Mental Health Visits per 1,000 Member Months





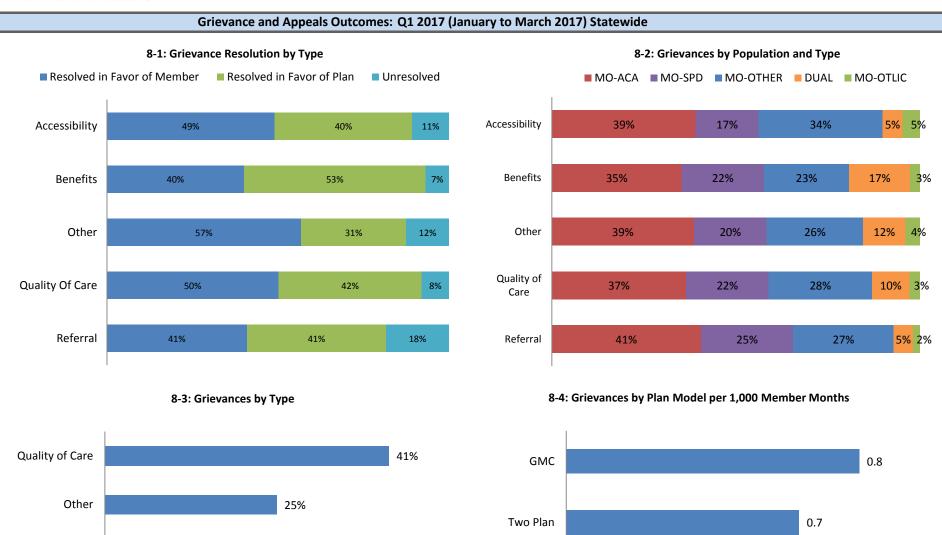




Benefits

Referral

Accessibility



RM

COHS

9%

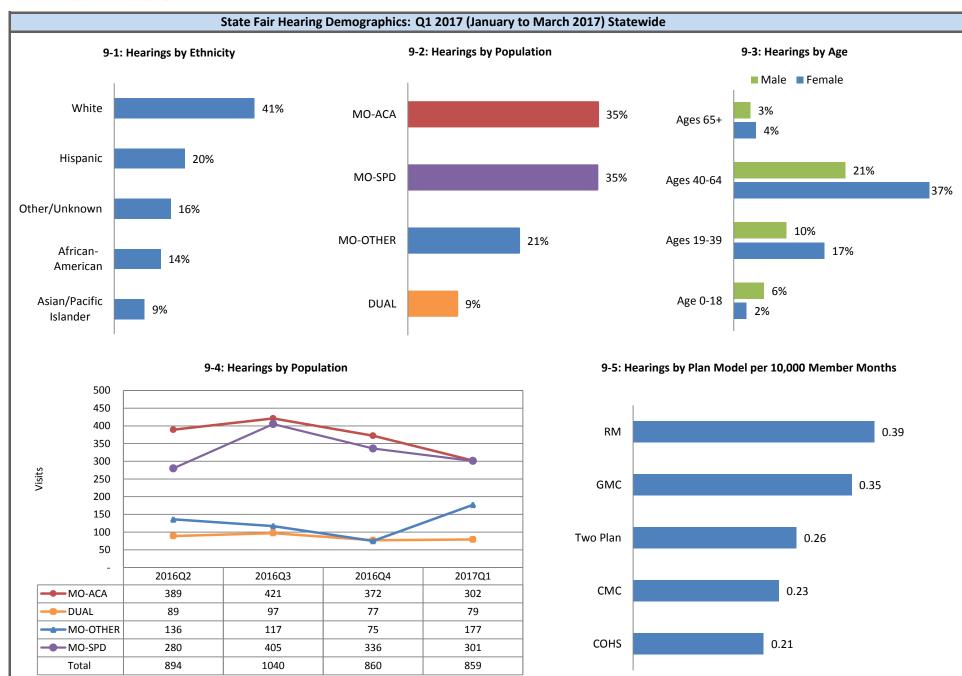
10%

15%

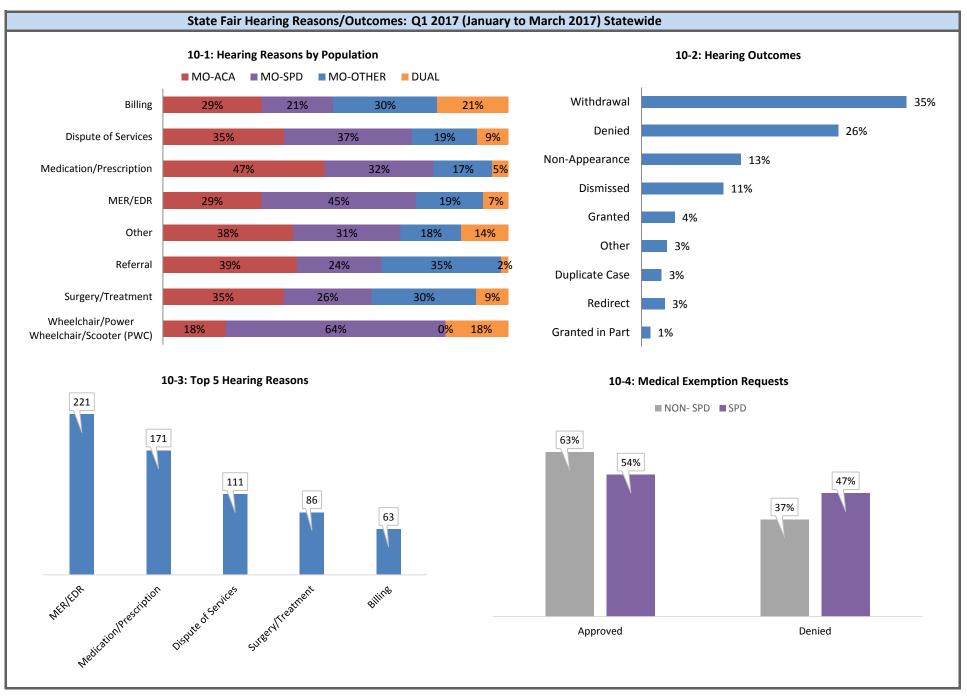
0.5

0.3











Medi-Cal Managed Care Performance Dashboard

Released September 14, 2017

