

**California Department of Health Care Services**  
**Medi-Cal Managed Care Division**  
**2013 Quality Awards**  
*Presented on April 17, 2013*

**HEDIS Awards**

For Outstanding Performance in the California Department of Health Care Services 2012 Healthcare Effectiveness Data and Information Set (HEDIS®) Measures for Medi-Cal Managed Care

*Gold Quality Award*

- ↓ San Francisco Health Plan (San Francisco County)

*Silver Quality Award*

- ↓ Kaiser Permanente (Sacramento County)

*Bronze Quality Award*

- ↓ Central California Alliance for Health (Monterey and Santa Cruz Counties)

*Honorable Mention Quality Award*

- ↓ Kaiser Permanente (San Diego County)

*Most Improved Award*—for Most Improved Performance in the California Department of Health Care Services 2011 to 2012 Healthcare Effectiveness Data and Information Set (HEDIS®) Measures for Medi-Cal Managed Care

- ↓ Anthem Blue Cross Partnership Plan (Stanislaus County)

**Ombudsman Awards**

*Best Plan Award*—for Outstanding Service and Support to Medi-Cal Managed Care Plan Members in Partnership with the Medi-Cal Managed Care Office of the Ombudsman

- ↓ Partnership HealthPlan of California

*Most Improved Award*—for Most Improved Service and Support to Medi-Cal Managed Care Plan Members in Partnership with the Medi-Cal Managed Care Office of the Ombudsman

- ↓ Molina Healthcare of California Partner Plan, Inc.

## **Special Acknowledgement Awards**

For Outstanding Contribution to Quality Improvement in Medi-Cal Managed Care

- ↓ Jessica Friedlander, Grievance Coordinator, Partnership HealthPlan of California
- ↓ Karyn Appel, Enrollment Manager, Molina Healthcare of California Partner Plan, Inc.
- ↓ Health Education and Cultural & Linguistics Services Staff of Alameda Alliance for Health
- ↓ Health Education and Cultural & Linguistics Services Staff of Anthem Blue Cross Partnership Plan
- ↓ Health Education and Cultural & Linguistics Services Staff of Care 1st Partner Plan
- ↓ Health Education and Cultural & Linguistics Services Staff of Central California Alliance for Health Services Advisory Group
- ↓ Health Education and Cultural & Linguistics Services Staff of Health Net Community Solutions, Inc.
- ↓ Health Education and Cultural & Linguistics Services Staff of Health Plan of San Mateo
- ↓ Health Education and Cultural & Linguistics Services Staff of L.A. Care Health Plan
- ↓ Health Education and Cultural & Linguistics Services Staff of Molina Healthcare of California Partner Plan, Inc.