

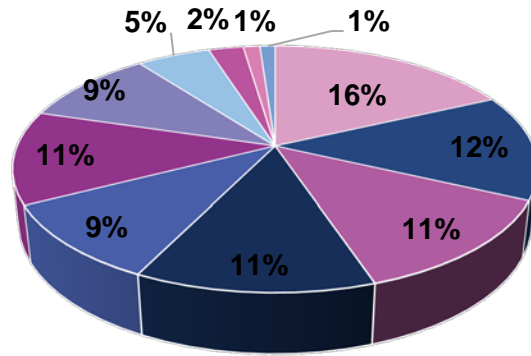


Medi-Cal Dental Services Division Los Angeles County Factsheet (October 2019)

Statewide Language Line Service Call Volume

278,665 TOTAL STATEWIDE TELEPHONE SERVICE CENTER (TSC) CALLS FROM APRIL 2019 TO JUNE 2019

- 264,291 (94.8%) Total English Calls
- 13,630 (4.9%) Total Spanish Calls
- 744 (0.3%) Non Language Line Service (LLS) calls
 - 27 languages requested
 - 95% are comprised of 11 languages, 6 of which are of various Asian dialects



- MANDARIN
- VIETNAMESE
- RUSSIAN
- FARSI
- CANTONESE
- KOREAN
- ARABIC
- ARMENIAN
- TAGALOG
- PUNJABI
- CAMBODIAN

Statewide Fee-for-Service Provider Enrollment

Provider Type	June 2019
Active ¹ Billing Dental Offices	5,827
Active Rendering Providers	10,783

Dental Managed Care² Provider Enrollment

Provider Type	June 2019
Active Billing Dental Offices	950
Active Rendering Providers	1,703

Source: DHCS provider network data. Data does not indicate whether a provider rendered services during the reporting month. Please find more data on California Health and Human Services [Open Data Portal - Dental Utilization By Provider](#).

¹ Active is any provider enrolled in Medi-Cal dental program excluding Safety Net Clinics (SNCs).

² Prepaid Health Plans (PHP) in Los Angeles County.

Case Management as of September 2019

Geographic Area	Case Count
Statewide	97

Note: Reduced county level to prevent small numbers from putting individuals at risk of being re-identified.



Medi-Cal Dental Services Division Los Angeles County Factsheet (October 2019)

Utilization for Medi-Cal Members Aged 21+

Plan	Procedure	CY 2017	CY 2018 ¹
LA PHP	Annual Dental Visit	20.46%	21.12%
LA PHP	Preventive Services	9.13%	9.59%
LA PHP	Dental Exams	16.22%	16.88%
LA PHP	Diagnostic Services	18.38%	19.01%
LA PHP	Dental Treatment	11.25%	13.41%
SAC GMC	Annual Dental Visit	19.02%	20.38%
SAC GMC	Preventive Services	6.59%	8.24%
SAC GMC	Dental Exams	13.27%	14.73%
SAC GMC	Diagnostic Services	16.64%	17.93%
SAC GMC	Dental Treatment	12.27%	14.41%
LA FFS	Annual Dental Visit	22.14%	24.89%
LA FFS	Preventive Services	12.97%	14.00%
LA FFS	Dental Exams	17.43%	20.33%
LA FFS	Diagnostic Services	20.03%	22.55%
LA FFS	Dental Treatment	13.47%	17.00%
SAC FFS	Annual Dental Visit	17.49%	17.80%
SAC FFS	Preventive Services	7.15%	7.54%
SAC FFS	Dental Exams	12.69%	13.45%
SAC FFS	Diagnostic Services	15.24%	15.56%
SAC FFS	Dental Treatment	11.33%	12.06%
Statewide	Annual Dental Visit	21.95%	23.70%
Statewide	Preventive Services	12.74%	13.90%
Statewide	Dental Exams	17.01%	19.01%
Statewide	Diagnostic Services	19.42%	21.01%
Statewide	Dental Treatment	13.21%	15.71%

Source: DHCS Data Warehouse queried on 9/30/2019. Please find more data on California Health and Human Services Open Data Portal - [Dental Utilization Measures](#).

¹ Data is preliminary and may change as more claims are received.



Medi-Cal Dental Services Division Los Angeles County Factsheet (October 2019)

Statewide Utilization (Procedure Counts¹) Aged 21+, Jul 2018 to Jun 2019

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	2,028,304	96,353	2,124,657
Diagnostic	D0150 ^P	678,093	59,154	737,247
Diagnostic	D0210 ^P	474,220	45,816	520,036
Diagnostic	D0220 ^P	320,784	51,621	372,405
Diagnostic	D0120 ^P	317,122	33,128	350,250
Preventive	D1110 ^P	596,178	39,816	635,994
Preventive	D1208 ^P	308,886	14,510	323,396
Preventive	D1206 ^P	121,822	4,857	126,679
Preventive	D1330	0 ²	18,278	18,278
Preventive	D1310	0 ²	3,718	3,718
Treatment	D4341 ^a	547,802	51,236	599,038
Treatment	D7210 ^P	442,414	40,181	482,595
Treatment	D7140 ^P	300,077	20,634	320,711
Treatment	D9430 ^P	233,190	31,487	264,677
Treatment	D2391 ^P	202,517	20,512	223,029
Orthodontic	D8670 ^P	57	1,030	1,087
Orthodontic	D8210	0	196	196
Orthodontic	D8680 ^P	46	121	167
Orthodontic	D8999	1	67	68
Orthodontic	D8080 ^P	2	50	52

a – Adult Dental Restoration:

Senate Bill 97 (Chapter 52, Statutes of 2017) fully restored Medi-Cal members aged 21 and more optional dental benefits that were not restored in May 2014. This policy is effective January 1, 2018.

p – Proposition 56: The California Healthcare, Research and Prevention Tobacco Tax Act (Proposition 56) increases the excise tax rate on cigarettes and electronic cigarettes, effective April 1, 2017, and other tobacco products effective July 1, 2017. Under Prop. 56, a specified portion of the tobacco tax revenue is allocated to DHCS for use as the nonfederal share of health care expenditures in accordance with the annual state budget process.

Los Angeles County Utilization (Procedure Counts) Aged 21+, Jul 2018 to Jun 2019

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	848,198	52,245	900,443
Diagnostic	D0150 ^P	232,779	29,530	262,309
Diagnostic	D0210 ^P	157,925	22,443	180,368
Diagnostic	D0220 ^P	122,028	22,915	144,943
Diagnostic	D0120 ^P	119,248	19,724	138,972
Preventive	D1110 ^P	210,258	20,834	231,092
Preventive	D1208 ^P	104,595	6,000	110,595
Preventive	D1206 ^P	37,239	2,549	39,788
Preventive	D1330	0 ²	10,881	10,881
Preventive	D1310	0 ²	2,092	2,092
Treatment	D4341 ^a	233,988	31,799	265,787
Treatment	D7210 ^P	131,327	18,763	150,090
Treatment	D7140 ^P	82,773	8,038	90,811
Treatment	D9410 ^P	89,434	775	90,209
Treatment	D9430 ^P	72,531	13,949	86,480
Orthodontic	D8670 ^P	17	338	355
Orthodontic	D8210	0	81	81
Orthodontic	D8680 ^P	20	51	71
Orthodontic	D8080 ^P	0	15	15
Orthodontic	D8999	0	15	15

a – Adult Dental Restoration:

Senate Bill 97 (Chapter 52, Statutes of 2017) fully restored Medi-Cal members aged 21 and more optional dental benefits that were not restored in May 2014. This policy is effective January 1, 2018.

p – Proposition 56: The California Healthcare, Research and Prevention Tobacco Tax Act (Proposition 56) increases the excise tax rate on cigarettes and electronic cigarettes, effective April 1, 2017, and other tobacco products effective July 1, 2017. Under Prop. 56, a specified portion of the tobacco tax revenue is allocated to DHCS for use as the nonfederal share of health care expenditures in accordance with the annual state budget process.

Source: DHCS Data Warehouse queried on 10/9/2019. Data is preliminary and may change;

1 FFS & DMC, not including SNCs.

2 Not billable



Medi-Cal Dental Services Division Los Angeles County Factsheet (October 2019)

Utilization for Medi-Cal Members Aged 0-20

Plan	Procedure	CY 2017	CY 2018 ¹
LA PHP	Annual Dental Visit	45.56%	44.26%
LA PHP	Preventive Services	40.31%	39.09%
LA PHP	Dental Exams	39.93%	38.80%
LA PHP	Diagnostic Services	43.15%	41.81%
LA PHP	Dental Treatment	21.12%	20.58%
SAC GMC	Annual Dental Visit	39.25%	39.88%
SAC GMC	Preventive Services	32.86%	33.88%
SAC GMC	Dental Exams	33.05%	33.78%
SAC GMC	Diagnostic Services	36.88%	37.56%
SAC GMC	Dental Treatment	21.45%	22.61%
LA FFS	Annual Dental Visit	51.04%	51.64%
LA FFS	Preventive Services	47.85%	48.27%
LA FFS	Dental Exams	47.82%	48.28%
LA FFS	Diagnostic Services	49.67%	50.21%
LA FFS	Dental Treatment	24.73%	25.11%
SAC FFS	Annual Dental Visit	20.38%	20.64%
SAC FFS	Preventive Services	17.48%	17.76%
SAC FFS	Dental Exams	17.72%	17.82%
SAC FFS	Diagnostic Services	19.33%	19.66%
SAC FFS	Dental Treatment	9.03%	9.41%
Statewide	Annual Dental Visit	47.42%	47.80%
Statewide	Preventive Services	43.76%	44.18%
Statewide	Dental Exams	42.97%	43.25%
Statewide	Diagnostic Services	45.18%	45.47%
Statewide	Dental Treatment	22.13%	22.44%

Source: DHCS Data Warehouse queried on 9/30/2019. Please find more data on California Health and Human Services Open Data Portal - [Dental Utilization Measures](#).

¹ Data is preliminary and may change as more claims are received.



Medi-Cal Dental Services Division Los Angeles County Factsheet (October 2019)

Statewide Utilization (Procedure Counts¹) Age 0-20, Jul 2018 to Jun 2019

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	8,124,648	312,584	8,437,232
Diagnostic	D0120 ^P	1,891,650	127,543	2,019,193
Diagnostic	D0272 ^P	1,184,424	50,848	1,235,272
Diagnostic	D0350 ^P	832,921	29,859	862,780
Diagnostic	D0220 ^P	676,911	110,937	787,848
Preventive	D1120 ^d	2,626,052	149,248	2,775,300
Preventive	D1208 ^d	1,974,725	91,175	2,065,900
Preventive	D1351 ^d	1,559,379	106,881	1,666,260
Preventive	D1206 ^d	553,078	62,939	616,017
Preventive	D1310 ^{d2}	109,764	46,323	156,087
Treatment	D2150 ^P	616,453	19,852	636,305
Treatment	D7140 ^P	527,115	28,525	555,640
Treatment	D2930 ^P	480,011	21,410	501,421
Treatment	D2392 ^P	412,373	43,028	455,401
Treatment	D9230 ^P	394,213	13,978	408,191
Orthodontic	D8670 ^P	94,087	24,832	118,919
Orthodontic	D8680 ^P	14,446	1,163	15,609
Orthodontic	D8080 ^P	10,350	1,584	11,934
Orthodontic	D8692	1,464	66	1,530
Orthodontic	D8210	6	1,470	1,476

d – Dental Transformation Initiative (DTI): Within the Medi-Cal 2020 Waiver, the DTI represents a critical mechanism to improve dental health for Medi-Cal members aged 0-20 by focusing on high-value care, improved access, and utilization of performance measures to drive delivery system reform.

p – Proposition 56: The California Healthcare, Research and Prevention Tobacco Tax Act (Proposition 56) increases the excise tax rate on cigarettes and electronic cigarettes, effective April 1, 2017, and other tobacco products effective July 1, 2017. Under Prop. 56, a specified portion of the tobacco tax revenue is allocated to DHCS for use as the nonfederal share of health care expenditures in accordance with the annual state budget process.

Los Angeles County Utilization (Procedure Counts) Age 0-20, Jul 2018 to Jun 2019

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	2,953,591	107,007	3,060,598
Diagnostic	D0120 ^P	645,504	59,537	705,041
Diagnostic	D0272 ^P	447,571	23,464	471,035
Diagnostic	D0220 ^P	238,800	33,829	272,629
Diagnostic	D0150 ^P	220,069	18,047	238,116
Preventive	D1120 ^d	894,240	66,016	960,256
Preventive	D1208 ^d	648,730	35,112	683,842
Preventive	D1351 ^d	587,145	46,351	633,496
Preventive	D1206 ^d	210,855	32,786	243,641
Preventive	D1310 ^{d2}	31,558	6,264	37,822
Treatment	D2150 ^P	229,739	11,793	241,532
Treatment	D7140 ^P	176,042	8,774	184,816
Treatment	D2140 ^P	154,712	5,764	160,476
Treatment	D9230 ^P	129,451	3,094	132,545
Treatment	D2392 ^P	118,903	13,496	132,399
Orthodontic	D8670 ^P	28,666	6,465	35,131
Orthodontic	D8680 ^P	4,608	444	5,052
Orthodontic	D8080 ^P	3,397	431	3,828
Orthodontic	D8210	*	**	668
Orthodontic	D8692	**	*	472

d – DTI: Within the Medi-Cal 2020 Waiver, the DTI represents a critical mechanism to improve dental health for Medi-Cal members aged 0-20 by focusing on high-value care, improved access, and utilization of performance measures to drive delivery system reform.

p – Proposition 56: The California Healthcare, Research and Prevention Tobacco Tax Act (Proposition 56) increases the excise tax rate on cigarettes and electronic cigarettes, effective April 1, 2017, and other tobacco products effective July 1, 2017. Under Prop. 56, a specified portion of the tobacco tax revenue is allocated to DHCS for use as the nonfederal share of health care expenditures in accordance with the annual state budget process.

Source: DHCS Data Warehouse queried on 10/9/2019. Data is preliminary and may change;
1 FFS & DMC, not including SNCs.

2 Updated in December 2019.

* Suppressed for number(s) less than 11.

** Suppressed for complementary cells.