

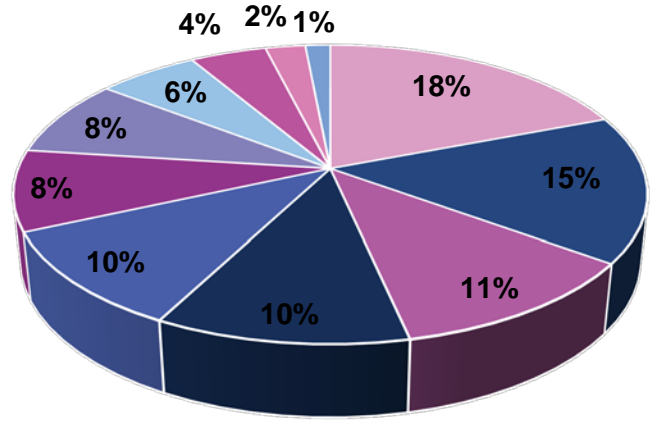


Medi-Cal Dental Services Division Los Angeles County Factsheet (February 2019)

Statewide Language Line Service Call Volume

578,539 TOTAL STATEWIDE TELEPHONE SERVICE CENTER (TSC) CALLS FROM JANUARY 2018 TO DECEMBER 2018

- 511,621 (88%) Total English Calls
- 61,928 (11%) Total Spanish Calls
- 4,990 (1%) Non Language Line Service (LLS) calls
 - 57 languages requested.
 - 94% are comprised of 11 languages, 5 of which are of various Asian dialects.
 - Spanish is mostly offered by TSC (not LLS). The 2% Spanish in the chart was an anomaly volume that LLS assisted with.



- MANDARIN
- VIETNAMESE
- KOREAN
- FARSI
- RUSSIAN
- CANTONESE
- ARABIC
- ARMENIAN
- TAGALOG
- SPANISH
- PUNJABI

Provider Enrollment

Statewide Fee-for-Service

Year	Active ² Billing Dental Offices	Active Rendering Providers	Dis-enrolled Rendering Providers
Dec 2018	5,814	10,479	3
Jan 2019	5,843	10,536	4

Dental Managed Care¹

Year	Active Billing Dental Offices	Active Rendering Providers	Dis-enrolled Rendering Providers
Dec 2018	1,158	2,039	84
Jan 2019	1,112	2,302	33

Source: DHCS provider network data. The tables does not indicate whether a provider rendered services during the reporting month. Please find more data on California Health and Human Services [Open Data Portal - Dental Utilization By Provider](#).

¹ Prepaid Health Plans (PHP) in Los Angeles County.

² Active is any provider enrolled in Medi-Cal dental program excluding Safety Net Clinics (SNCs).



Medi-Cal Dental Services Division Los Angeles County Factsheet (February 2019)

Los Angeles County Utilization (FFS & DMC including SNCs)

Medi-Cal Members Aged 21+

Procedure	CY 2017	CY 2018 ¹
Annual Dental Visit	21.56%	23.56%
Preventive Services	11.72%	12.93%
Dental Exams	15.10%	17.02%
Diagnostic Services	19.46%	21.33%
Dental Treatment	11.72%	14.14%

Medi-Cal Members Aged 0-20

Procedure	CY 2017	CY 2018
Annual Dental Visit	50.08%	50.35%
Preventive Services	46.65%	46.78%
Dental Exams	44.75%	44.50%
Diagnostic Services	48.58%	48.78%
Dental Treatment	23.49%	23.28%

Source: DHCS Data Warehouse queried on 2/12/2019. Please find more data on California Health and Human Services Open Data Portal - [Dental Utilization Measures](#).

¹ Data is preliminary and may change as more claims are received.

Top Five Dental Procedure Codes in Medi-Cal Members Aged 0-20, Jan 2018 to Dec 2018

Statewide (FFS & DMC, excluding SNCs)

Rank	All Services	Diagnostic	Preventive	Treatment
1	D0230	D0230	D1120	D2150
2	D1120	D0120	D1208	D7140
3	D1208	D0272	D1351	D2930
4	D0120	D0350	D1206	D2392
5	D1351	D0220	D1330	D2140

LA County (FFS & DMC, excluding SNCs)

Rank	All Services	Diagnostic	Preventive	Treatment
1	D0230	D0230	D1120	D2150
2	D1120	D0120	D1208	D7140
3	D1208	D0272	D1351	D2140
4	D0120	D0220	D1206	D3220
5	D1351	D0150	D1330	D2930

Top Five Dental Procedure Codes in Medi-Cal Members Aged 21+, Jan 2018 to Dec 2018

Statewide (FFS & DMC, excluding SNCs)

Rank	All Services	Diagnostic	Preventive	Treatment
1	D0230	D0230	D1110	D4341
2	D0150	D0150	D1208	D7210
3	D1110	D0210	D1206	D7140
4	D0210	D0220	D1330	D9430
5	D4341	D0120	D1310	D2150

LA County (FFS & DMC, excluding SNCs)

Rank	All Services	Diagnostic	Preventive	Treatment
1	D0230	D0230	D1110	D4341
2	D0150	D0150	D1208	D7210
3	D4341	D0210	D1206	D9410
4	D1110	D0220	D1330	D7140
5	D0210	D0120	D1310	D2150



Medi-Cal Dental Services Division Los Angeles County Factsheet (February 2019)

Statewide Utilization (Procedure Counts¹) Aged 21+, Jan 2018 to Dec 2018

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230	1,985,698	84,920	2,070,618
Diagnostic	D0150	678,852	51,869	730,721
Diagnostic	D0210	470,954	41,514	512,468
Diagnostic	D0220	304,454	44,470	348,924
Diagnostic	D0120	280,869	28,726	309,595
Preventive	D1110	562,584	33,789	596,373
Preventive	D1208	287,386	11,746	299,132
Preventive	D1206	97,897	3,352	101,249
Preventive	D1330	0 ²	14,958	14,958
Preventive	D1310	0 ²	2,424	2,424
Treatment	D4341	455,925	43,012	498,937
Treatment	D7210	397,366	38,428	435,794
Treatment	D7140	289,941	16,492	306,433
Treatment	D9430	209,442	25,096	234,538
Treatment	D2150	200,202	5,720	205,922
Orthodontic	D2391	183,841	18,302	202,143
Orthodontic	D2392	174,384	20,291	194,675
Orthodontic	D9410	190,671	737	191,408
Orthodontic	D2330	130,570	4,750	135,320
Orthodontic	D2140	126,449	3,616	130,065

Los Angeles County Utilization (Procedure Counts) Aged 21+, Jan 2018 to Dec 2018

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230	826,062	47,543	873,605
Diagnostic	D0150	234,259	26,684	260,943
Diagnostic	D0210	156,604	20,525	177,129
Diagnostic	D0220	115,161	20,131	135,292
Diagnostic	D0120	106,560	17,451	124,011
Preventive	D1110	196,515	17,649	214,164
Preventive	D1208	96,359	4,900	101,259
Preventive	D1206	30,207	1,842	32,049
Preventive	D1330	0 ²	9,192	9,192
Preventive	D1310	0 ²	1,478	1,478
Treatment	D4341	198,921	26,906	225,827
Treatment	D7210	117,568	16,960	134,528
Treatment	D9410	84,664	656	85,320
Treatment	D7140	78,027	6,276	84,303
Treatment	D2150	72,270	4,168	76,438
Orthodontic	D9430	63,339	11,561	74,900
Orthodontic	D2391	66,903	6,528	73,431
Orthodontic	D2392	65,012	7,052	72,064
Orthodontic	D4342	51,311	1,668	52,979
Orthodontic	D2140	49,899	2,563	52,462

Source: DHCS Data Warehouse queried on 2/15/2019. Data is preliminary and may change as more claims are received.

1 FFS & DMC, not including SNCs.

2 Not billable.



Medi-Cal Dental Services Division Los Angeles County Factsheet (February 2019)

Dental Procedure Codes and Description

- D0120 - Periodic oral evaluation - established patient
- D0150 - Comprehensive oral evaluation – new or established patient
- D0210 - Intraoral - complete series of radiographic images
- D0220 - Intraoral - periapical first radiographic image
- D0230 - Intraoral - periapical each additional radiographic image
- D0272 - Bitewings - two radiographic images
- D0350 - Oral/Facial photographic images
- D1110 - Prophylaxis – adult
- D1120 - Prophylaxis – child
- D1206 - Topical application of fluoride varnish - child 0 to 5
- D1208 - Topical application of fluoride - child 0-5
- D1310 - Nutritional counseling for control of dental disease
- D1330 - Oral hygiene instructions
- D1351 - Sealant – per tooth
- D2140 - Amalgam – one surface, primary or permanent
- D2150 - Amalgam – two surfaces, primary or permanent
- D2330 - Resin-based composite – one surface, anterior
- D2391 - Resin-based composite – one surface, posterior
- D2392 - Resin-based composite – two surfaces, posterior
- D2930 - Prefabricated stainless steel crown – primary tooth
- D3220 - Therapeutic pulpotomy (excluding final restoration) – removal of pulp coronal to the dentinocemental junction application of medicament
- D4341 - Periodontal scaling and root planning – four or more teeth per quadrant (for beneficiaries in a SNF or ICF)
- D4342 - Periodontal scaling and root planning – one to three teeth, per quadrant (for beneficiaries in a SNF or ICF)
- D7140 - Extraction, erupted tooth or exposed root (elevation and/or forceps removal)
- D7210 - Surgical removal of erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated
- D9410 - House/Extended care facility call
- D9430 - Office visit for observation (during regularly scheduled hours) - no other services performed