

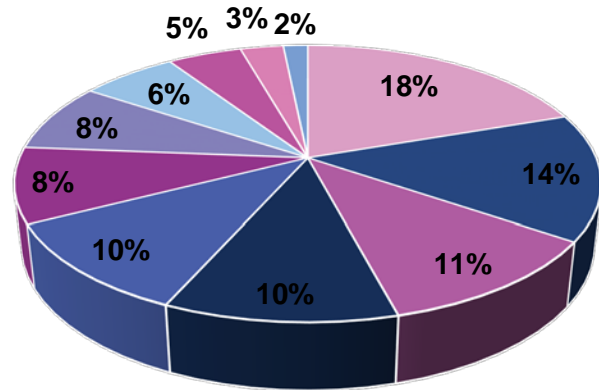


# Medi-Cal Dental Services Division Los Angeles County Factsheet (December 2018)

## Statewide Language Line Service Call Volume

**4,573** TOTAL STATEWIDE TELEPHONE SERVICE CENTER (TSC) CALLS FROM JANUARY 2018 TO OCTOBER 2018

- 56 languages requested.
- 94% are comprised of 11 languages, 5 of which are of various Asian dialects.
- Based on current trend, we estimate 5200-5500 total Language Line Service (LLS calls) by the end of the year.
- Spanish translation is offered by Delta Dental (not LLS), but for reporting purposes, we included those statistics.



- MANDARIN
- VIETNAMESE
- KOREAN
- FARSI
- RUSSIAN
- CANTONESE
- ARABIC
- ARMENIAN
- TAGALOG
- SPANISH
- PUNJABI

### Fee-for-Service Provider Enrollment<sup>1</sup>

Month	Active <sup>2</sup> Billing Dental Offices	Active Rendering Providers	Dis-enrolled
October 2018	5,770	10,518	9
November 2018	5,792	10,400	10

**Source:** DHCS provider network data. Please find more data on California Health and Human Services [Open Data Portal - Dental Utilization By Provider](#).

<sup>1</sup> Number of enrolled and dis-enrolled providers excluding Safety Net Clinics.

<sup>2</sup> Active is any provider enrolled in Medi-Cal dental program excluding Safety Net Clinics (SNCs).

### Los Angeles County Utilization

#### Medi-Cal Members Aged 21+

Measure	Jan 2017 to Dec 2017	Nov 2017 to Oct 2018 <sup>3</sup>
Annual Dental Visit	22.20%	23.01%
Preventive Services	11.75%	11.04%
Dental Exams	16.54%	17.08%
Diagnostic Services	19.22%	19.37%
Dental Treatment	12.71%	13.92%

#### Medi-Cal Members Aged 0-20

Measure	Jan 2017 to Dec 2017	Nov 2017 to Oct 2018
Annual Dental Visit	51.29%	50.86%
Preventive Services	46.93%	46.43%
Dental Exams	46.97%	46.53%
Diagnostic Services	48.91%	48.44%
Dental Treatment	24.44%	24.20%

<sup>3</sup> Data is preliminary and may change as more claims are received. Please find more data on California Health and Human Services [Open Data Portal - Dental Utilization Measures](#).



# Medi-Cal Dental Services Division Los Angeles County Factsheet (December 2018)

## Top Five Dental Procedure Codes in Medi-Cal Members Aged 0-20, Jan 2018 to Oct 2018

### Statewide

Rank	All Services	Diagnostic	Preventive	Treatment
Top 1	D0230	D0230	D1120	D2150
Top 2	D1120	D0120	D1208	D7140
Top 3	D1208	D0272	D1351	D2930
Top 4	D0120	D0350	D1206	D2392
Top 5	D1351	D0220	D1330	D2140

### Los Angeles County

Rank	All Services	Diagnostic	Preventive	Treatment
Top 1	D0230	D0230	D1120	D2150
Top 2	D1120	D0120	D1208	D7140
Top 3	D1208	D0272	D1351	D2140
Top 4	D0120	D0220	D1206	D3220
Top 5	D1351	D0150	D1330	D2930

## Top Five Dental Procedure Codes in Medi-Cal Members Aged 21+, Jan 2018 to Dec 2018

### Statewide

Rank	All Services	Diagnostic	Preventive	Treatment
Top 1	D0230	D0230	D1110	D4341
Top 2	D0150	D0150	D1208	D7210
Top 3	D1110	D0210	D1206	D7140
Top 4	D0210	D0220	D1330	D9430
Top 5	D4341	D0120	D1310	D2150

### Los Angeles County

Rank	All Services	Diagnostic	Preventive	Treatment
Top 1	D0230	D0230	D1110	D4341
Top 2	D0150	D0150	D1208	D7210
Top 3	D4341	D0210	D1206	D9410
Top 4	D1110	D0220	D1330	D7140
Top 5	D0210	D0120	D1310	D2150