

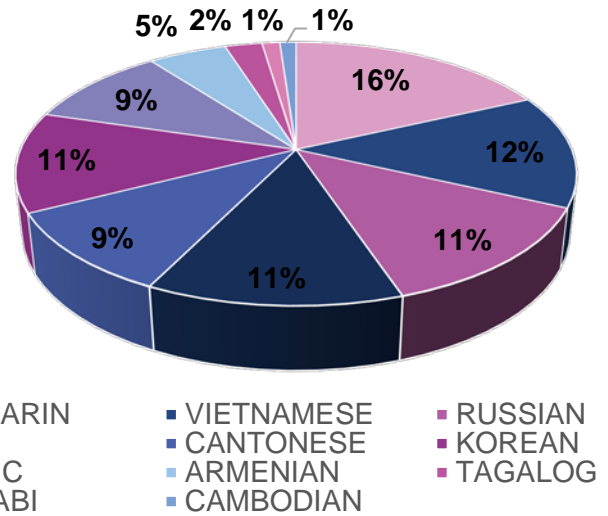


# Medi-Cal Dental Services Division Los Angeles County Factsheet (April 2019)

## Statewide Language Line Service Call Volume

**330,231** TOTAL STATEWIDE TELEPHONE SERVICE CENTER (TSC) CALLS FROM JANUARY 2019 TO MARCH 2019

- 312,417 (94.6%) Total English Calls
- 16,784 (5.1%) Total Spanish Calls
- 1,030 (0.3%) Non Language Line Service (LLS) calls
  - 32 languages requested
  - 95% are comprised of 11 languages, 6 of which are of various Asian dialect



## Statewide Fee-for-Service Provider Enrollment

Provider Type	Jan 2019	Feb 2019
Active <sup>1</sup> Billing Dental Offices	5,843	5,874
Active Rendering Providers	10,536	10,591
Dis-enrolled Rendering Providers	4	10

## Dental Managed Care<sup>2</sup> Provider Enrollment

Provider Type	Jan 2019	Feb 2019
Active Billing Dental Offices	1,112	1,317
Active Rendering Providers	2,302	2,357
Dis-enrolled Rendering Providers	33	44

**Source:** DHCS provider network data. Data does not indicate whether a provider rendered services during the reporting month. Please find more data on California Health and Human Services [Open Data Portal - Dental Utilization By Provider](#).

<sup>1</sup> Active is any provider enrolled in Medi-Cal dental program excluding Safety Net Clinics (SNCs).

<sup>2</sup> Prepaid Health Plans (PHP) in Los Angeles County.

## Case Management as of March 2019

Geographic Area	Case Count
Statewide	46

**Note:** Reduced county level to lower the risk that small numbers may result in conditions that put individuals at risk of being re-identified.



## Medi-Cal Dental Services Division Los Angeles County Factsheet (April 2019)

### Utilization for Medi-Cal Members Aged 21+

Plan	Procedure	CY 2017	CY 2018 <sup>1</sup>
LA PHP	Annual Dental Visit	20.45%	20.90%
LA PHP	Preventive Services	9.14%	9.39%
LA PHP	Dental Exams	15.92%	16.38%
LA PHP	Diagnostic Services	18.37%	18.75%
LA PHP	Dental Treatment	11.08%	12.94%
SAC GMC	Annual Dental Visit	19.02%	20.25%
SAC GMC	Preventive Services	6.59%	8.18%
SAC GMC	Dental Exams	13.21%	14.52%
SAC GMC	Diagnostic Services	16.64%	17.79%
SAC GMC	Dental Treatment	12.23%	14.14%
LA FFS	Annual Dental Visit	21.70%	24.21%
LA FFS	Preventive Services	12.69%	13.65%
LA FFS	Dental Exams	14.94%	17.36%
LA FFS	Diagnostic Services	19.60%	21.97%
LA FFS	Dental Treatment	11.80%	14.60%
SAC FFS	Annual Dental Visit	15.90%	16.17%
SAC FFS	Preventive Services	6.34%	6.79%
SAC FFS	Dental Exams	10.35%	10.981%
SAC FFS	Diagnostic Services	13.71%	14.01%
SAC FFS	Dental Treatment	9.59%	10.03%
Statewide	Annual Dental Visit	21.59%	23.12%
Statewide	Preventive Services	12.50%	13.53%
Statewide	Dental Exams	12.82%	14.17%
Statewide	Diagnostic Services	19.09%	20.50%
Statewide	Dental Treatment	10.21%	11.90%

**Source:** DHCS Data Warehouse queried on 3/26/2019. Please find more data on California Health and Human Services Open Data Portal - [Dental Utilization Measures](#).

<sup>1</sup> Data is preliminary and may change as more claims are received.



# Medi-Cal Dental Services Division Los Angeles County Factsheet (April 2019)

## Statewide Utilization (Procedure Counts<sup>1</sup>) Aged 21+, Jan 2018 to Dec 2018

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 <sup>P</sup>	1,985,698	84,920	2,070,618
Diagnostic	D0150 <sup>P</sup>	678,852	51,869	730,721
Diagnostic	D0210 <sup>P</sup>	470,954	41,514	512,468
Diagnostic	D0220 <sup>P</sup>	304,454	44,470	348,924
Diagnostic	D0120 <sup>P</sup>	280,869	28,726	309,595
Preventive	D1110 <sup>P</sup>	562,584	33,789	596,373
Preventive	D1208 <sup>P</sup>	287,386	11,746	299,132
Preventive	D1206 <sup>P</sup>	97,897	3,352	101,249
Preventive	D1330	0 <sup>2</sup>	14,958	14,958
Preventive	D1310	0 <sup>2</sup>	2,424	2,424
Treatment	D4341 <sup>a</sup>	455,925	43,012	498,937
Treatment	D7210 <sup>P</sup>	397,366	38,428	435,794
Treatment	D7140 <sup>P</sup>	289,941	16,492	306,433
Treatment	D9430 <sup>P</sup>	209,442	25,096	234,538
Treatment	D2150 <sup>P</sup>	200,202	5,720	205,922
Orthodontic	D8670 <sup>P</sup>	44	915	959
Orthodontic	D8210	0	190	190
Orthodontic	D8680 <sup>P</sup>	38	90	128
Orthodontic	D8999	1	73	74
Orthodontic	D8080 <sup>P</sup>	2	62	64

**a – Adult Dental Restoration:**

Senate Bill 97 (Chapter 52, Statutes of 2017) fully restored Medi-Cal members aged 21 and more optional dental benefits that were not restored in May 2014. This policy is effective January 1, 2018.

**p – Proposition 56:** The California Healthcare, Research and Prevention Tobacco Tax Act (Proposition 56) increases the excise tax rate on cigarettes and electronic cigarettes, effective April 1, 2017, and other tobacco products effective July 1, 2017. Under Prop. 56, a specified portion of the tobacco tax revenue is allocated to DHCS for use as the nonfederal share of health care expenditures in accordance with the annual state budget process.

## Los Angeles County Utilization (Procedure Counts) Aged 21+, Jan 2018 to Dec 2018

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 <sup>P</sup>	826,062	47,543	873,605
Diagnostic	D0150 <sup>P</sup>	234,259	26,684	260,943
Diagnostic	D0210 <sup>P</sup>	156,604	20,525	177,129
Diagnostic	D0220 <sup>P</sup>	115,161	20,131	135,292
Diagnostic	D0120 <sup>P</sup>	106,560	17,451	124,011
Preventive	D1110 <sup>P</sup>	196,515	17,649	214,164
Preventive	D1208 <sup>P</sup>	96,359	4,900	101,259
Preventive	D1206 <sup>P</sup>	30,207	1,842	32,049
Preventive	D1330	0 <sup>2</sup>	9,192	9,192
Preventive	D1310	0 <sup>2</sup>	1,478	1,478
Treatment	D4341 <sup>a</sup>	198,921	26,906	225,827
Treatment	D7210 <sup>P</sup>	117,568	16,960	134,528
Treatment	D9410 <sup>P</sup>	84,664	656	85,320
Treatment	D7140 <sup>P</sup>	78,027	6,276	84,303
Treatment	D2150 <sup>P</sup>	72,270	4,168	76,438
Orthodontic	D8670 <sup>P</sup>	14	338	352
Orthodontic	D8210	0	73	73
Orthodontic	D8680 <sup>P</sup>	*	**	49
Orthodontic	D8999	0	23	23
Orthodontic	D8080 <sup>P</sup>	0	20	20

**a – Adult Dental Restoration:**

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**Source:** DHCS Data Warehouse queried on 3/26/2019. Data is preliminary and may change; 1 FFS & DMC, not including SNCs.

2 Not billable

\* Suppressed for number(s) less than 11.

\*\* Suppressed for complementary cells.



## Medi-Cal Dental Services Division Los Angeles County Factsheet (April 2019)

### Utilization in Medi-Cal Members Aged 0-20

Plan	Procedure	CY 2017	CY 2018 <sup>1</sup>
LA DMC	Annual Dental Visit	45.42%	44.15%
LA DMC	Preventive Services	40.18%	38.84%
LA DMC	Dental Exams	39.57%	38.28%
LA DMC	Diagnostic Services	42.98%	41.51%
LA DMC	Dental Treatment	20.88%	20.30%
SAC DMC	Annual Dental Visit	39.21%	39.68%
SAC DMC	Preventive Services	32.86%	33.61%
SAC DMC	Dental Exams	32.96%	33.57%
SAC DMC	Diagnostic Services	36.83%	37.35%
SAC DMC	Dental Treatment	21.30%	22.41%
LA DMC & FFS	Annual Dental Visit	50.08%	50.53%
LA DMC & FFS	Preventive Services	46.65%	46.98%
LA DMC & FFS	Dental Exams	44.75%	44.73%
LA DMC & FFS	Diagnostic Services	48.58%	48.98%
LA DMC & FFS	Dental Treatment	23.49%	23.53%
SAC DMC & FFS	Annual Dental Visit	35.95%	36.29%
SAC DMC & FFS	Preventive Services	30.16%	30.74%
SAC DMC & FFS	Dental Exams	30.02%	30.47%
SAC DMC & FFS	Diagnostic Services	33.77%	34.17%
SAC DMC & FFS	Dental Treatment	19.09%	20.03%
Statewide	Annual Dental Visit	47.21%	47.47%
Statewide	Preventive Services	43.56%	43.85%
Statewide	Dental Exams	37.42%	37.08%
Statewide	Diagnostic Services	44.97%	45.14%
Statewide	Dental Treatment	19.56%	19.45%

**Source:** DHCS Data Warehouse queried on 3/26/2019. Please find more data on California Health and Human Services Open Data Portal - [Dental Utilization Measures](#).

<sup>1</sup> Data is preliminary and may change as more claims are received.



# Medi-Cal Dental Services Division Los Angeles County Factsheet (April 2019)

## Statewide Utilization (Procedure Counts<sup>1</sup>) Age 0-20, Jan 2018 to Dec 2018

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 <sup>P</sup>	3,142,731	114,270	3,257,001
Diagnostic	D0120 <sup>P</sup>	623,058	63,405	686,463
Diagnostic	D0272 <sup>P</sup>	457,913	24,874	482,787
Diagnostic	D0150 <sup>P</sup>	243,607	19,153	262,760
Diagnostic	D0220 <sup>P</sup>	236,972	35,711	272,683
Preventive	D1120 <sup>d</sup>	900,199	70,041	970,240
Preventive	D1208 <sup>d</sup>	657,480	38,025	695,505
Preventive	D1351 <sup>d</sup>	589,181	49,180	638,361
Preventive	D1206 <sup>d</sup>	205,279	33,267	238,546
Preventive	D1510 <sup>d</sup>	15,607	1,563	17,170
Treatment	D2150 <sup>P</sup>	245,286	13,284	258,570
Treatment	D7140 <sup>P</sup>	178,665	9,617	188,282
Treatment	D2140 <sup>P</sup>	158,686	6,458	165,144
Treatment	D9230 <sup>P</sup>	126,956	3,092	130,048
Treatment	D3220 <sup>P</sup>	126,546	6,082	132,628
Orthodontic	D8670 <sup>P</sup>	28,730	6,835	35,565
Orthodontic	D8680 <sup>P</sup>	4,436	513	4,949
Orthodontic	D8080 <sup>P</sup>	3,478	504	3,982
Orthodontic	D8692	443	4	447
Orthodontic	D8220	22	74	96

**d – Dental Transformation Initiative (DTI):** Within the Medi-Cal 2020 Waiver, the DTI represents a critical mechanism to improve dental health for Medi-Cal by focusing on high-value care, improved access, and utilization of performance measures to drive delivery system reform.

**p – Proposition 56:** The California Healthcare, Research and Prevention Tobacco Tax Act (Proposition 56) increases the excise tax rate on cigarettes and electronic cigarettes, effective April 1, 2017, and other tobacco products effective July 1, 2017. Under Prop. 56, a specified portion of the tobacco tax revenue is allocated to DHCS for use as the nonfederal share of health care expenditures in accordance with the annual state budget process.

## Los Angeles County Utilization (Procedure Counts) Age 0-20, Jan 2018 to Dec 2018

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 <sup>P</sup>	753,776	25,927	779,703
Diagnostic	D0120 <sup>P</sup>	161,690	11,274	172,964
Diagnostic	D0272 <sup>P</sup>	109,902	4,637	114,539
Diagnostic	D0350 <sup>P</sup>	69,066	1,561	70,627
Diagnostic	D0150 <sup>P</sup>	62,962	4,204	67,166
Preventive	D1120 <sup>d</sup>	233303	12967	246270
Preventive	D1208 <sup>d</sup>	176672	8414	185086
Preventive	D1351 <sup>d</sup>	142589	9091	151680
Preventive	D1206 <sup>d</sup>	45592	4806	50398
Preventive	D1510 <sup>d</sup>	4538	360	4898
Treatment	D2150 <sup>P</sup>	60,443	2,393	62,836
Treatment	D7140 <sup>P</sup>	47,990	2,660	50,650
Treatment	D2930 <sup>P</sup>	39,970	2,069	42,039
Treatment	D2140 <sup>P</sup>	35,079	1,333	36,412
Treatment	D9230 <sup>P</sup>	33,719	1,128	34,847
Orthodontic	D8670 <sup>P</sup>	12,436	2,444	14,880
Orthodontic	D8680 <sup>P</sup>	1,280	77	1,357
Orthodontic	D8080 <sup>P</sup>	906	161	1,067
Orthodontic	D8692	**	*	123
Orthodontic	D8999	*	**	93

**d – DTI:** Within the Medi-Cal 2020 Waiver, the DTI represents a critical mechanism to improve dental health for Medi-Cal members aged 0-20 by focusing on high-value care, improved access, and utilization of performance measures to drive delivery system reform.

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