

Follow-up Items Matrix
Department of Health Care Services (DHCS) Responses to
Los Angeles Dental Stakeholder Meeting Follow-up Items
From February 16, 2018

Agenda Item/Topic	DHCS Response	DHCS Follow-up
<p>Provider Outreach: Are other languages being used for provider outreach?</p>	<p>DHCS offers 17 threshold languages for beneficiary communication. No other languages are used in provider outreach efforts at this time.</p>	
<p>Provider Outreach: How are you measuring provider network capacity for underutilized counties?</p>	<p>DHCS identifies underserved counties through reports of enrollment numbers for each county. Counties that have a ratio of beneficiaries to providers lower than the statewide ratio are considered to be underserved.</p> <p>DHCS compares provider-participation ratios with county-specific licensed dentist-to-general population benchmarks. DHCS uses age and ethnicity stratifications in identifying low-utilizing counties to compare between children and adults, as well as between different racial/ethnic groups. This information is also published on the DHCS website. This information can be found on the following websites below:</p> <p><u>Provider Participation Measurement Overview</u></p> <p><u>Provider Participation Chart</u></p>	

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<p>Dental Transformation Initiative (DTI): Domain I – There was a letter from DHCS regarding methodology and documentation being revised. Does this apply to program year 1 and how will the changes be applied?</p>	<p>Yes, this applies only to PY 1, Domain 1. The financial impact of this recalculation was reflected in the January 2018 D1 payment, and PY 1 expenditures/payments will likely be fully realized by the July 2018 payment.</p>	
<p>Services outside of the U.S.: Does Denti-Cal cover dental providers who accept Medi-Cal in Tijuana (or other border areas)?</p>	<p>Out-of-country services are covered only for emergencies (hospital authorizations are processed at the Medi-Cal field office) – services require an emergency certification statement, and are a benefit only for approved inpatient services, federal law prohibits otherwise.</p>	