



State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

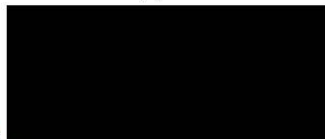
DATE: September 9, 2016
TO: ALL MEDI-CAL DENTAL MANAGED CARE PLANS
SUBJECT: **APL 16-016 Emergency Dental Services**
REFERENCE: GMC Contracts 12-89341, 12-89342, 12-89343
PHP Contracts 13-90115, 13-90116, 13-90117

The purpose of this All Plan Letter serves as a reminder to the Sacramento GMC plans and LA PHP plans that plans are responsible for all in-area and out-of-area dental emergency services pursuant to Welfare and Institutions Code section 14454. Moreover, in accordance with Title (tit.) 22 California Code of Regulations (Cal. Code Regs.) section 53216 and tit. 28 Cal. Code Regs. section 1300.67(g), emergency dental services are to be covered by the plans for reimbursement. Furthermore, under the terms of the GMC plan and PHP contracts, such emergency dental services are to be covered by the plans for reimbursement without prior authorization pursuant to Exhibit A, Attachment 10, section G.1. and Exhibit A, Attachment 11, D.

Reimbursements for emergency services are also extended to non-contracted providers; see Exhibit A, Attachment 10, section G.1. The non-contracting provider treating the Member's condition is responsible for determining the extent of treatment necessary to sufficiently stabilize and permit referral. The determination is also binding on the plan. Plans shall ensure emergency services are available and accessible within the service areas 24 hours a day, 7 days a week.

If you have any questions in regards to this letter, please contact DHCS at dmcdeliverables@dhcs.ca.gov

Sincerely,



for Eric Mayes, Chief
Contract Management and Policy Unit
Medi-Cal Dental Services Division