



TOBY DOUGLAS  
DIRECTOR

State of California—Health and Human Services Agency  
Department of Health Care Services



EDMUND G. BROWN JR.  
GOVERNOR

DATE: January 1, 2013

TO: ALL MEDI-CAL DENTAL MANAGED CARE PLANS

SUBJECT: **APL 13-011: Clarification on Delivery Methods and DHCS Contacts**

This All Plan Letter (APL) is effective January 1, 2013 for the Geographic Managed Care Contract and July 1, 2013 for the Prepaid Health Plan Contract. This is a formal notification to all contracted Medi-Cal Dental Managed Care (DMC) Plans that submissions to DHCS may be delivered electronically to [dentalmanagedcare@dhcs.ca.gov](mailto:dentalmanagedcare@dhcs.ca.gov). When submitting electronically please label the SUBJECT: (Dental Plan HCP) (Deliverable Title) (Timeframe i.e. January 2013 – Monthly etc)

In addition, attached is the DHCS Contact Spreadsheet. If you have questions about specific deliverable submissions or approvals please contact the correct staff member. This APL may be updated periodically to reflect any updates.

Sincerely,



Alisha Sipin, Chief  
Dental Managed Care Contracts & Analysis Unit  
Medi-Cal Dental Services Division

DHCS Contacts					
	Attachment	Title	DHCS Staff	Phone	Email
<b>Exhibit A</b>	1	Implementation Plan	Mary Quay	916-464-0377	<a href="mailto:Mary.Quay@dhcs.ca.gov">Mary.Quay@dhcs.ca.gov</a>
	1-A	Implementation Plan Deliverable	Mary Quay	916-464-0377	<a href="mailto:Mary.Quay@dhcs.ca.gov">Mary.Quay@dhcs.ca.gov</a>
	2	Organization and Administration of the Plan	Jenny Phun	916-464-0393	<a href="mailto:Jenny.Phun@dhcs.ca.gov">Jenny.Phun@dhcs.ca.gov</a>
	3	Financial Information	Brian Nanoo	916-464-3784	<a href="mailto:Brian.Nanoo@dhcs.ca.gov">Brian.Nanoo@dhcs.ca.gov</a>
	4	Management Information System	Leo Martin	916-464-0375	<a href="mailto:Leonidas.Martin@dhcs.ca.gov">Leonidas.Martin@dhcs.ca.gov</a>
	5	Quality Improvement System	Abby Aban	916-464-0390	<a href="mailto:Abbigail.Aban@dhcs.ca.gov">Abbigail.Aban@dhcs.ca.gov</a>
	6	Performance Measures and Benchmarks	Jenny Phun	916-464-0393	<a href="mailto:Jenny.Phun@dhcs.ca.gov">Jenny.Phun@dhcs.ca.gov</a>
	7	Utilization Management	Jenny Phun	916-464-0393	<a href="mailto:Jenny.Phun@dhcs.ca.gov">Jenny.Phun@dhcs.ca.gov</a>
	8	Provider Network	Brian Nanoo	916-464-3784	<a href="mailto:Brian.Nanoo@dhcs.ca.gov">Brian.Nanoo@dhcs.ca.gov</a>
	9	Provider Relations	Lenatte Blouin	916-464-0379	<a href="mailto:Lenatte.Blouin@dhcs.ca.gov">Lenatte.Blouin@dhcs.ca.gov</a>
	10	Provider Compensation Arrangements	Lenatte Blouin	916-464-0379	<a href="mailto:Lenatte.Blouin@dhcs.ca.gov">Lenatte.Blouin@dhcs.ca.gov</a>
	11	Access and Availability	Leo Martin	916-464-0375	<a href="mailto:Leonidas.Martin@dhcs.ca.gov">Leonidas.Martin@dhcs.ca.gov</a>
	12	Scope of Services	Latoya Brown	916-464-2120	<a href="mailto:Latoya.Brown@dhcs.ca.gov">Latoya.Brown@dhcs.ca.gov</a>
	13	Case Management and Coordination of Care	Latoya Brown	916-464-2120	<a href="mailto:Latoya.Brown@dhcs.ca.gov">Latoya.Brown@dhcs.ca.gov</a>
	14	Member Services	Abby Aban	916-464-0390	<a href="mailto:Abbigail.Aban@dhcs.ca.gov">Abbigail.Aban@dhcs.ca.gov</a>
	15	Member Grievance System	Dave Culver	916-464-0374	<a href="mailto:David.Culver@dhcs.ca.gov">David.Culver@dhcs.ca.gov</a>
	16	Enrollments and Disenrollments	Jenny Phun	916-464-0393	<a href="mailto:Jenny.Phun@dhcs.ca.gov">Jenny.Phun@dhcs.ca.gov</a>
17	Marketing	Lenatte Blouin	916-464-0379	<a href="mailto:Lenatte.Blouin@dhcs.ca.gov">Lenatte.Blouin@dhcs.ca.gov</a>	
<b>Exhibit B</b>		Budget Detail and Payment Provisions	Brian Nanoo	916-464-3784	<a href="mailto:Brian.Nanoo@dhcs.ca.gov">Brian.Nanoo@dhcs.ca.gov</a>
<b>Exhibit E</b>		Additional Provisions	Dave Culver	916-464-0374	<a href="mailto:David.Culver@dhcs.ca.gov">David.Culver@dhcs.ca.gov</a>

*JP updated as of 1-08-13*