

Plan Name	Plan Enrollment	HCO	QOC	HCP	EDU	COC	ELG	OHC	PRV	MISC	Total Issues	Total Cases	Percent of Total Issues
No Plan - FFS		1,515	1	26	77	2	148	61	1	193	2,024	1,874	22.27%
Unknown/Unspecified Plan		38	0	5	6	1	6	2	0	106	164	127	1.80%
Alameda Alliance for Health	266,118	108	0	3	6	0	10	10	0	6	143	119	1.57%
AltaMed Health Services Corporation	65,924	39	1	1	1	0	2	0	0	4	48	46	0.53%
Anthem Blue Cross Partnership Plan	789,479	648	8	26	30	8	24	17	18	49	828	771	9.11%
Anthem Blue Cross Cal MediConnect	2,968	0	0	0	0	0	0	0	0	0	0	0	0.00%
Brandman Centers for Senior Care	212	0	0	0	0	0	0	0	0	0	0	0	0.00%
Cal Viva Health	364,709	117	1	7	8	1	11	2	4	14	165	153	1.82%
California Health and Wellness Plan	191,159	106	0	2	6	1	4	4	0	7	130	138	1.43%
CalOptima	774,345	327	2	10	29	0	20	14	2	18	422	417	4.64%
Care 1st Partner Plan, LLC	85,727	64	0	1	2	0	2	0	0	5	74	73	0.81%
Care 1st Cal MediConnect	6,060	2	0	0	0	0	1	0	1	0	4	7	0.04%
CareMore Cal MediConnect	3,664	0	0	0	0	0	0	1	0	0	1	1	0.01%
CenCal Health	179,575	38	0	1	4	0	2	3	0	3	51	51	0.56%
Center for Elders Independence	702	0	0	0	0	0	0	0	0	0	0	0	0.00%
Central California Alliance for Health	354,827	120	0	4	11	0	11	4	0	6	156	165	1.72%
Central Valley Medical Services Corp	343	0	0	0	0	0	0	0	0	0	0	0	0.00%
Communicare Advantage Cal MediConnect	5,261	1	0	1	0	0	0	0	0	1	3	1	0.03%
Community Health Group Partnership	285,821	65	0	2	1	0	8	3	0	4	83	77	0.91%
Contra Costa Health Plan	184,333	98	0	1	4	0	6	1	0	3	113	103	1.24%
Family Mosaic Project	25	0	0	0	0	0	0	0	0	0	0	0	0.00%
Gold Coast Health Plan	204,709	122	1	2	8	0	11	7	2	6	159	143	1.75%
Health Net Cal MediConnect	14,968	10	0	1	0	0	0	1	0	0	12	8	0.13%
Health Net Community Solutions, Inc.	1,515,966	792	3	19	29	3	26	21	6	39	938	945	10.32%
Health Plan of San Joaquin	348,426	113	0	0	4	0	6	3	1	6	133	124	1.46%
Health Plan of San Mateo	113,939	36	0	0	2	0	2	2	0	12	54	56	0.59%
Health Plan of San Mateo Cal MediConnect	9,146	29	0	1	0	0	0	0	1	1	32	25	0.35%
Humboldt Senior Resource Center, Inc	123	0	0	0	0	0	0	0	0	0	0	0	0.00%
Inland Empire Health Plan	1,237,646	1,078	1	12	43	0	114	22	6	22	1,298	1,170	14.28%
Inland Empire Health Plan Dual Choice Cal MediConnect	23,915	29	0	0	1	0	0	0	0	1	31	30	0.34%

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InnovAge PACE	440	2	0	0	0	0	0	0	0	0	2	2	0.02%
Kern Family Health Care	248,639	61	0	3	3	0	5	14	0	1	87	82	0.96%
KP Cal LLC	146,426	107	1	4	14	0	10	3	0	5	144	138	1.58%
L.A. Care Health Plan	2,055,491	720	4	38	56	6	54	16	16	62	972	993	10.70%
L.A. Care Health Plan Cal MediConnect	14,867	9	0	0	0	1	0	0	0	0	10	8	0.11%
Molina Dual Options Cal MediConnect	9,308	3	0	0	0	0	0	0	0	0	3	4	0.03%
Molina Healthcare Of California Partner	475,314	353	4	5	18	2	15	8	3	12	420	372	4.62%
On Lok Lifeways	1,424	0	0	0	0	0	0	0	0	0	0	0	0.00%
OneCare Connect Cal MediConnect	15,104	3	0	0	0	0	0	0	0	0	3	6	0.03%
Partnership HealthPlan of California	571,482	162	0	11	15	1	13	3	4	18	227	224	2.50%
Positive Healthcare (a.k.a. AIDS Healthcare Foundation)	681	1	0	0	0	0	1	0	0	0	2	1	0.02%
Rady Children's Hospital CCS Demonstration	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
San Francisco Health Plan	137,295	33	0	2	1	0	1	4	0	4	45	41	0.50%
Santa Clara Family Health Plan	264,635	66	3	4	5	1	10	2	0	3	94	80	1.03%
Santa Clara Family Health Cal MediConnect	7,072	5	0	0	0	0	0	0	0	0	5	2	0.06%
Senior Care Action Network (SCAN)	13,127	4	0	0	1	0	2	0	0	0	7	6	0.08%
Sutter Senior Care	273	0	0	0	0	0	0	0	0	0	0	0	0.00%
Total	10,991,668	7,024	30	192	385	27	525	228	65	611	9,087	8,583	100.00%

HCO - Enrollment/Disenrollment

QOC - Quality of Care

HCP - Health Care Plan Issues

EDU - Education & Outreach

COC - Continuity of Care

ELG - Eligibility

OHC - Other Health Coverage

PRV - Plan Subcontractor/Provider Issues

MISC - Miscellaneous Issues