

Plan Name	Plan Enrollment	HCO	QOC	HCP	EDU	COC	ELG	OHC	PRV	MISC	Total Issues	Total Cases	Percent of Total Issues
No Plan - FFS		1,858	3	17	214	3	215	90	10	212	2,622	2,342	29.98%
Unknown/Unspecified Plan		8	0	12	8	0	12	4	2	86	132	128	1.51%
Aetna Better Health of California	7,089	18	0	0	0	0	0	0	0	1	19	16	0.22%
Alameda Alliance for Health	261,879	108	0	5	18	0	18	5	1	6	161	159	1.84%
AltaMed Health Services Corporation	67,961	40	0	0	2	0	2	1	0	1	46	40	0.53%
Anthem Blue Cross Partnership Plan	760,225	371	2	20	50	0	23	18	4	10	498	508	5.69%
Anthem Blue Cross Cal MediConnect	2,674	0	0	0	0	0	0	0	0	0	0	1	0.00%
Brandman Centers for Senior Care	231	0	0	0	0	0	0	0	0	0	0	0	0.00%
Cal Viva Health	363,285	90	1	4	7	0	6	12	0	3	123	111	1.41%
California Health and Wellness Plan	197,645	90	1	5	15	0	10	3	1	3	128	139	1.46%
CalOptima	759,565	209	2	6	42	0	35	10	2	16	322	339	3.68%
Care 1st Partner Plan, LLC	84,539	46	0	2	4	0	4	5	0	2	63	52	0.72%
Care 1st Cal MediConnect	5,184	3	0	0	0	0	0	0	0	0	3	3	0.03%
CareMore Cal MediConnect	3,403	0	0	0	0	0	0	0	0	0	0	0	0.00%
CenCal Health	178,356	44	1	2	6	0	3	5	1	3	65	64	0.74%
Center for Elders Independence	706	0	0	0	1	0	0	0	0	0	1	0	0.01%
Central California Alliance for Health	349,706	113	2	5	26	0	6	2	0	6	160	168	1.83%
Central Valley Medical Services Corp	520	0	0	0	0	0	0	0	0	0	0	0	0.00%
Communicare Advantage Cal MediConnect	5,825	1	0	1	0	0	0	0	0	1	3	2	0.03%
Community Health Group Partnership	274,353	60	1	3	6	0	2	1	0	1	74	71	0.85%
Contra Costa Health Plan	182,183	67	0	2	15	0	4	1	0	2	91	99	1.04%
Family Mosaic Project	32	1	0	0	0	0	0	0	0	0	1	1	0.01%
Gold Coast Health Plan	199,382	104	0	4	19	0	6	3	0	6	142	144	1.62%
Health Net Cal MediConnect	12,581	4	0	0	2	0	1	0	0	0	7	6	0.08%
Health Net Community Solutions, Inc.	1,471,665	572	2	30	66	0	33	18	4	33	758	840	8.67%
Health Plan of San Joaquin	346,672	129	0	2	15	0	3	3	1	4	157	170	1.80%
Health Plan of San Mateo	108,731	30	0	0	2	2	2	2	1	1	40	47	0.46%
Health Plan of San Mateo Cal MediConnect	8,976	8	0	0	0	0	0	0	0	0	8	7	0.09%
Humboldt Senior Resource Center, Inc	151	0	0	0	0	0	0	0	0	0	0	0	0.00%
Inland Empire Health Plan	1,231,689	891	2	16	96	1	85	20	3	24	1,138	1,087	13.01%

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Inland Empire Health Plan Dual Choice Cal MediConnect	25,269	24	0	2	2	0	1	0	0	0	29	22	0.33%
InnovAge PACE	524	0	0	0	1	0	0	0	0	0	1	1	0.01%
Kern Family Health Care	256,915	69	1	8	8	0	3	6	0	6	101	95	1.15%
KP Cal LLC	147,383	95	0	4	27	0	5	1	0	4	136	123	1.56%
L.A. Care Health Plan	2,079,692	566	4	50	106	4	48	23	6	46	853	937	9.75%
L.A. Care Health Plan Cal MediConnect	15,387	12	0	0	1	0	0	0	0	0	13	11	0.15%
Molina Dual Options Cal MediConnect	8,476	1	0	0	0	0	0	0	0	0	1	1	0.01%
Molina Healthcare Of California Partner	455,978	302	0	10	28	0	13	17	3	11	384	352	4.39%
On Lok Lifeways	1,500	0	0	0	0	0	0	0	0	0	0	0	0.00%
OneCare Connect Cal MediConnect	14,516	1	0	0	0	0	0	1	0	0	2	1	0.02%
Partnership HealthPlan of California	561,140	177	1	20	44	2	12	7	2	20	285	306	3.26%
Positive Healthcare (a.k.a. AIDS Healthcare Foundation)	670	0	0	0	0	0	0	0	0	0	0	0	0.00%
Rady Children's Hospital CCS Demonstration	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
San Francisco Health Plan	129,475	27	0	1	6	0	5	2	1	2	44	39	0.50%
Santa Clara Family Health Plan	251,274	78	0	2	11	1	2	2	2	4	102	100	1.17%
Santa Clara Family Health Cal MediConnect	7,228	2	0	0	1	0	0	0	0	0	3	3	0.03%
Senior Care Action Network (SCAN)	13,192	2	0	0	0	0	0	0	0	0	2	2	0.02%
Sutter Senior Care	295	0	0	0	0	0	0	0	0	0	0	0	0.00%
United Healthcare Community Plan of California	11,056	18	0	0	5	0	1	3	0	0	27	24	0.31%
Total	10,854,122	6,221	23	233	849	13	559	262	44	514	8,718	8,537	100.00%

HCO - Enrollment/Disenrollment
QOC - Quality of Care
HCP - Health Care Plan Issues

EDU - Education & Outreach
COC - Continuity of Care
ELG - Eligibility

OHC - Other Health Coverage
PRV - Plan Subcontractor/Provider Issues
MISC - Miscellaneous Issues