

Plan Name	Plan Enrollment	HCO	QOC	HCP	EDU	COC	ELG	OHC	PRV	MISC	Total Issues	Total Cases	Percent of Total Issues
No Plan - FFS		2,035	9	27	196	3	185	86	14	226	2,781	2,455	28.76%
Unknown/Unspecified Plan		17	0	12	10	0	13	3	3	90	148	131	1.53%
Aetna Better Health of California	8,081	32	0	0	2	0	1	0	0	0	35	27	0.36%
Alameda Alliance for Health	260,544	133	0	5	23	0	13	4	0	8	186	187	1.92%
AltaMed Health Services Corporation	68,060	23	0	0	1	0	1	0	0	0	25	28	0.26%
Anthem Blue Cross Partnership Plan	755,726	414	5	21	44	0	15	13	5	14	531	505	5.49%
Anthem Blue Cross Cal MediConnect	2,656	22	0	0	0	0	0	0	0	0	22	22	0.23%
Brandman Centers for Senior Care	235	0	0	0	0	0	0	0	0	0	0	0	0.00%
Cal Viva Health	362,239	118	0	2	10	0	2	6	0	6	144	141	1.49%
California Health and Wellness Plan	196,719	119	0	2	14	0	2	5	1	10	153	154	1.58%
CalOptima	755,074	273	2	12	48	0	34	12	1	22	404	376	4.18%
Care 1st Partner Plan, LLC	83,869	50	0	3	7	0	8	1	1	3	73	67	0.75%
Care 1st Cal MediConnect	5,163	0	0	0	0	0	0	0	0	0	0	0	0.00%
CareMore Cal MediConnect	3,378	1	0	0	0	0	0	0	0	0	1	0	0.01%
CenCal Health	177,380	62	1	1	11	3	1	0	0	5	84	78	0.87%
Center for Elders Independence	706	0	0	0	0	0	1	0	0	0	1	0	0.01%
Central California Alliance for Health	348,928	120	1	3	22	0	5	2	2	3	158	173	1.63%
Central Valley Medical Services Corp	543	0	0	0	0	0	0	0	0	0	0	0	0.00%
Communicare Advantage Cal MediConnect	5,841	1	0	0	0	0	0	0	0	0	1	0	0.01%
Community Health Group Partnership	271,863	76	3	2	6	0	2	4	0	3	96	84	0.99%
Contra Costa Health Plan	181,261	101	1	3	12	1	9	4	1	7	139	119	1.44%
Family Mosaic Project	39	3	0	0	0	0	0	0	0	0	3	3	0.03%
Gold Coast Health Plan	198,604	102	0	3	13	0	11	8	0	7	144	143	1.49%
Health Net Cal MediConnect	12,421	6	0	0	0	0	0	0	1	0	7	5	0.07%
Health Net Community Solutions, Inc.	1,461,379	744	1	27	62	0	23	21	6	16	900	937	9.31%
Health Plan of San Joaquin	345,801	139	0	6	19	0	3	3	0	5	175	157	1.81%
Health Plan of San Mateo	107,529	22	0	3	3	2	4	6	0	0	40	41	0.41%
Health Plan of San Mateo Cal MediConnect	8,952	13	0	0	0	0	0	0	0	0	13	11	0.13%
Humboldt Senior Resource Center, Inc	150	0	0	0	0	0	0	0	0	0	0	0	0.00%
Inland Empire Health Plan	1,228,572	1,026	3	22	96	1	90	12	3	29	1,282	1,147	13.26%

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Inland Empire Health Plan Dual Choice Cal MediConnect	25,508	20	0	2	4	0	3	0	0	1	30	27	0.31%
InnovAge PACE	532	2	0	0	0	0	0	0	0	0	2	1	0.02%
Kern Family Health Care	256,261	80	0	3	7	1	6	11	2	4	114	101	1.18%
KP Cal LLC	147,106	132	1	7	19	1	11	1	0	6	178	179	1.84%
L.A. Care Health Plan	2,071,216	579	5	57	104	1	57	21	8	43	875	897	9.05%
L.A. Care Health Plan Cal MediConnect	15,552	15	0	0	0	0	0	0	0	0	15	12	0.16%
Molina Dual Options Cal MediConnect	8,401	5	0	0	0	0	1	0	0	0	6	3	0.06%
Molina Healthcare Of California Partner	452,307	348	0	10	26	0	10	9	3	12	418	358	4.32%
On Lok Lifeways	1,515	0	0	0	0	0	0	0	0	0	0	0	0.00%
OneCare Connect Cal MediConnect	14,453	7	0	0	0	0	0	0	0	0	7	7	0.07%
Partnership HealthPlan of California	558,375	200	1	12	32	0	21	1	1	19	287	301	2.97%
Positive Healthcare (a.k.a. AIDS Healthcare Foundation)	665	0	0	0	0	0	1	0	0	0	1	2	0.01%
Rady Children's Hospital CCS Demonstration	45	1	0	0	0	0	0	0	0	0	1	1	0.01%
San Francisco Health Plan	128,899	34	0	1	5	0	2	1	0	2	45	39	0.47%
Santa Clara Family Health Plan	249,254	76	0	5	9	0	8	2	0	7	107	98	1.11%
Santa Clara Family Health Cal MediConnect	7,265	3	0	0	1	0	0	0	0	1	5	4	0.05%
Senior Care Action Network (SCAN)	13,093	0	0	0	0	0	0	0	0	0	0	1	0.00%
Sutter Senior Care	301	1	0	0	0	0	0	0	0	0	1	1	0.01%
United Healthcare Community Plan of California	11,294	20	0	3	4	0	0	0	0	4	31	34	0.32%
Total	10,802,461	7,155	33	251	806	13	543	236	52	549	9,638	9,023	100.00%

HCO - Enrollment/Disenrollment  
QOC - Quality of Care  
HCP - Health Care Plan Issues

EDU - Education & Outreach  
COC - Continuity of Care  
ELG - Eligibility

OHC - Other Health Coverage  
PRV - Plan Subcontractor/Provider Issues  
MISC - Miscellaneous Issues