

Plan Name	Plan Enrollment	HCO	QOC	HCP	EDU	COC	ELG	OHC	PRV	MISC	Total Issues	Total Cases	Percent of Total Issues
No Plan - FFS		2,024	7	19	192	0	198	85	7	276	2,808	2,507	29.81%
Unknown/Unspecified Plan		16	1	4	8	0	11	2	4	97	143	105	1.52%
Aetna Better Health of California	3,993	26	0	0	1	0	0	0	0	0	27	26	0.29%
Alameda Alliance for Health	262,818	114	0	5	13	0	13	5	0	10	160	155	1.70%
AltaMed Health Services Corporation	67,643	24	0	1	3	0	5	0	1	1	35	29	0.37%
Anthem Blue Cross Partnership Plan	767,355	400	3	26	53	1	20	23	6	21	553	558	5.87%
Anthem Blue Cross Cal MediConnect	2,685	1	0	0	0	0	0	0	0	0	1	1	0.01%
Brandman Centers for Senior Care	224	0	0	0	0	0	0	0	0	0	0	0	0.00%
Cal Viva Health	363,133	85	0	6	14	0	5	8	1	3	122	104	1.29%
California Health and Wellness Plan	197,085	100	1	7	22	1	11	4	1	6	153	153	1.62%
CalOptima	770,092	234	3	8	58	1	12	4	4	15	339	345	3.60%
Care 1st Partner Plan, LLC	84,366	53	0	4	6	0	2	3	0	5	73	65	0.77%
Care 1st Cal MediConnect	5,300	3	0	0	0	0	0	0	0	0	3	3	0.03%
CareMore Cal MediConnect	3,454	0	0	0	0	0	0	0	0	0	0	0	0.00%
CenCal Health	179,351	44	0	1	4	0	6	2	0	4	61	68	0.65%
Center for Elders Independence	698	0	0	0	0	0	0	0	0	0	0	0	0.00%
Central California Alliance for Health	352,108	75	0	0	13	0	5	4	0	4	101	104	1.07%
Central Valley Medical Services Corp	462	0	0	0	0	0	0	0	0	0	0	0	0.00%
Communicare Advantage Cal MediConnect	5,676	4	0	0	0	0	1	0	0	0	5	5	0.05%
Community Health Group Partnership	277,042	46	0	4	7	0	0	3	1	2	63	59	0.67%
Contra Costa Health Plan	182,860	71	0	0	10	0	7	0	0	2	90	88	0.96%
Family Mosaic Project	25	3	0	0	0	0	0	0	0	0	3	0	0.03%
Gold Coast Health Plan	201,128	85	0	5	11	0	8	13	0	12	134	140	1.42%
Health Net Cal MediConnect	12,997	2	0	0	0	0	0	2	0	2	6	3	0.06%
Health Net Community Solutions, Inc.	1,487,830	724	3	31	65	4	18	26	2	36	909	960	9.65%
Health Plan of San Joaquin	347,755	106	0	4	8	0	3	2	1	5	129	125	1.37%
Health Plan of San Mateo	111,835	28	0	1	2	1	2	1	0	1	36	36	0.38%
Health Plan of San Mateo Cal MediConnect	8,981	6	0	0	0	0	0	0	0	0	6	6	0.06%
Humboldt Senior Resource Center, Inc	140	0	0	0	0	0	0	0	0	0	0	0	0.00%
Inland Empire Health Plan	1,230,639	928	3	26	112	3	81	15	2	34	1,204	1,113	12.78%

Plan Name	Plan Enrollment	HCO	QOC	HCP	EDU	COC	ELG	OHC	PRV	MISC	Total Issues	Total Cases	Percent of Total Issues
Inland Empire Health Plan Dual Choice Cal MediConnect	24,606	19	0	0	4	0	0	0	0	3	26	22	0.28%
InnovAge PACE	479	1	0	0	0	0	0	0	0	0	1	1	0.01%
Kern Family Health Care	254,641	87	0	3	10	0	10	7	0	7	124	110	1.32%
KP Cal LLC	146,996	139	1	6	37	0	7	1	0	4	195	164	2.07%
L.A. Care Health Plan	2,075,421	640	5	59	97	0	51	22	12	53	939	964	9.97%
L.A. Care Health Plan Cal MediConnect	14,992	14	0	0	1	0	2	0	0	1	18	18	0.19%
Molina Dual Options Cal MediConnect	8,590	9	0	0	0	0	0	0	0	0	9	8	0.10%
Molina Healthcare Of California Partner	461,440	366	0	12	37	0	16	12	1	18	462	405	4.90%
On Lok Lifeways	1,472	0	0	0	0	0	0	0	0	0	0	0	0.00%
OneCare Connect Cal MediConnect	14,574	4	0	0	0	0	0	0	0	2	6	6	0.06%
Partnership HealthPlan of California	565,790	184	2	14	34	1	12	2	0	16	265	274	2.81%
Positive Healthcare (a.k.a. AIDS Healthcare Foundation)	664	0	0	0	0	0	0	0	0	0	0	0	0.00%
San Francisco Health Plan	131,435	35	0	3	5	0	2	1	0	3	49	49	0.52%
Santa Clara Family Health Plan	254,958	86	1	6	9	1	7	4	0	2	116	108	1.23%
Santa Clara Family Health Cal MediConnect	7,086	0	0	0	0	0	0	0	0	0	0	0	0.00%
Senior Care Action Network (SCAN)	13,206	8	0	0	1	0	0	0	0	0	9	9	0.10%
Sutter Senior Care	291	1	0	0	0	0	0	0	0	0	1	1	0.01%
United Healthcare Community Plan of California	7,717	29	0	2	4	0	0	2	0	0	37	34	0.39%
Total	10,904,316	6,795	30	255	837	13	515	251	43	645	9,384	8,897	100.00%

HCO - Enrollment/Disenrollment
QOC - Quality of Care
HCP - Health Care Plan Issues

EDU - Education & Outreach
COC - Continuity of Care
ELG - Eligibility

OHC - Other Health Coverage
PRV - Plan Subcontractor/Provider Issues
MISC - Miscellaneous Issues