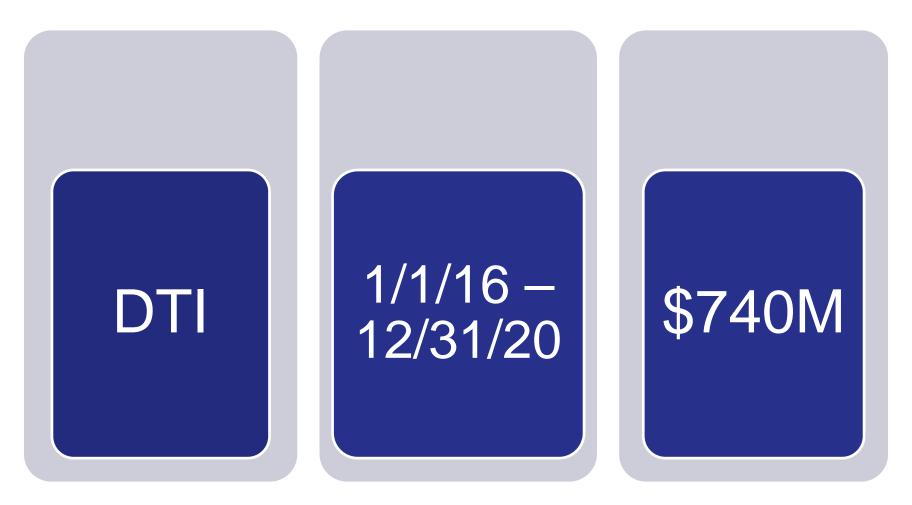


Alani C. Jackson, Chief Medi-Cal Dental Services Division California Department of Health Care Services April 19, 2018



Program Period & Funding Overview





Dental Transformation Initiative: Domain Areas

Domain 1: Increase Preventive Services Utilization for Children

Domain 2: Caries Risk Assessment and Disease Management

Domain 3: Increase Continuity of Care

Domain 4: Local Dental Pilot Programs (LDPPs)



Domain 1: Increase Preventive Services Utilization for Children

Domain Goal

 Increase statewide proportion of children ages 1-20 enrolled in Medi-Cal who receive a preventive dental service by 10 percentage points over a fiveyear period.



Domain 1: Increase Preventive Services Utilization for Children

- Program Year (PY) 1 Accomplishment Increased 4.64 percentage points!
- PY 2 Accomplishment Increased 7.36 percentage points based upon preliminary data without complete run-out!

Percent of beneficiaries ages 1-20 statewide who received any preventive dental service during the measurement period

	Baseline Year: CY 2014	PY 1: CY 2016	Change of Percentage Points from CY 2014 to CY 2016	PY 2: CY 2017	Change of Percentage Points from CY 2014 to CY 2017
Numerator ^[1]	1,997,190	2,466,173	-	2,565,162	-
Denominator ^[2]	5,279,035	5,807,169	-	5,675,834	-
Preventive Service Utilization	37.83%	42.47% ^[3]	4.64%	45.19%	7.36%



Domain 1: Increase Preventive Services Utilization for Children

Key Findings of Dentist Counts and Incentive Payments:

- The number of Medi-Cal dentists providing preventive dental services to at least ten children increased by 6.07 percent from CY 2014 to CY 2016.
- DHCS provided a total of \$46.54 million in Domain 1 PY 1 incentive payments in January 2017, July 2017, and January 2018.
- DHCS provided a total of \$35.81 million in Domain 1 PY 2 incentive payments in January 2018. There will be two more payments for PY 2 in July 2018 and January 2019.



	Fee-for-Service	Dental Managed Care	Safety Net Clinic
D1206 – TOPICAL APPLICATION OF FLUORIDE VARNISH	967,341	104,133	91,953
D1208 – TOPICAL APPLICATION OF FLUORIDE	3,988,719	195,700	73,088
D1120 – PROPHYLAXIS - CHILD	523,2931	295,048	134,004
D1351 – SEALANT - PER TOOTH	3,311,142	216,768	89,662
D1510 – SPACE MAINTAINER - FIXED UNILATERAL	31,823	8,794	1,138



Domain 2: Caries Risk Assessment and Disease Management

Domain Goals

- Diagnose Early Childhood Caries (ECC) by utilizing Caries Risk Assessments (CRA) to treat it as a chronic disease.
- Introduce a model in **pilot** counties that proactively prevents and mitigates oral disease through the delivery of preventive services in lieu of more invasive and costly procedures (restorative services).
- Identify the effectiveness of CRA and treatment plans for children ages 6 and under.



Domain 2: Caries Risk Assessment and Disease Management

- **Pilot Counties:**
- 1. Glenn
- 2. Humboldt
- 3. Inyo
- 4. Kings
- 5. Lassen
- 6. Mendocino

- 7. Plumas
- 8. Sacramento
- 9. Sierra
- 10.Tulare
- 11.Yuba



Domain 2: Caries Risk Assessment and Disease Management

The **CRA procedure bundle** consists of three CDT codes which must be performed on the same date of service and submitted together on one claim.

- 1. Caries Risk Assessment (\$15.00)
 - o D0601 Low Risk (twice a year)
 - D0602 Medium Risk (three times a year)
 D0603 High Risk (four times a year)
- 2. Nutritional Counseling (\$46.00)
 - o D1310
- 3. Motivational Interview (\$65.00) o D9993



Domain 2: Caries Risk Assessment and Disease Management

As of April 10, 2018:

- Total Payment: \$2,121,823
- 550 providers completed Treating Young Kids Everyday Training
- 154 providers participating in 11 counties
- Outreach Efforts: collaboration with professional societies and our dental contractors



Domain 3: Increase Continuity of Care

Domain Goal

- Increase continuity of care for beneficiaries ages 20 and under for 2, 3, 4, 5, and 6 year continuous periods.
- Claims data for pilot counties will determine the number of beneficiaries who received an examination each year from the same service office location for 2, 3, 4, 5, and 6 year continuous periods.



Domain 3: Increase Continuity of Care

- 1. Alameda
- 2. Del Norte
- 3. El Dorado
- 4. Fresno
- 5. Kern
- 6. Madera
- 7. Marin
- 8. Modoc
- 9. Nevada

- 10.Placer
- 11. Riverside
- 12.San Luis Obispo
- 13. Santa Cruz
- 14.Shasta
- 15.Sonoma
- 16. Stanislaus
- 17.Yolo



Domain 3: Increase Continuity of Care

PY 1 Findings

- From CY 2015 to CY 2016, across 17 pilot counties, the percentage of children receiving continuity of care from the same service office location increased by 2.6 percentage points.
- From CY 2014 to CY 2016 utilization of preventive dental services increased 7.46 percent in Domain 3 counties, and 3.74 percent in non-Domain 3 counties.
- DHCS sent \$9.5 million in Domain 3 PY 1 incentive payments to 695 dental service office locations in 17 counties in June 2017.



Domain 3: Increase Continuity of Care

- PY 1 Incentive Payments
- First Annual Payment in June 30, 2017 was for \$9.4 Million FFS \$9.2M/ 684 Service Office Locations (SOL) SNC \$184,320/ 8 SOL
- Next Annual Payment June 30, 2018



Domain 4: Local Dental Pilot Programs (LDPPs)

Domain Goal

- Local Dental Pilot Program (LDPP) will address one or more of the three domains through alternative programs, potentially using strategies focused on rural areas including local case management initiatives and education partnerships.
 - DHCS solicited proposals
 - 14 LDPPs approved (13 have executed contracts)
 - Implementation date: 2017



Domain 4: Local Dental Pilot Programs (LDPPs)

14 Approved Projects

- 1. Alameda County
- 2. California Rural Indian Health Board, Inc.
- 3. California State University, Los Angeles
- 4. First 5 Kern
- 5. First 5 San Joaquin
- 6. First 5 Riverside (includes San Bernardino County)
- 7. Fresno County
- 8. Humboldt County



Domain 4: Local Dental Pilot Programs (LDPPs)

<u>14 Approved Projects cont.</u>
9. Orange County
10.Sacramento County (includes Amador County)
11.San Luis Obispo County
12.San Francisco City and County Department of Public Health
13.Sonoma County
14.University of California, Los Angeles



Domain 4: Local Dental Pilot Programs (LDPPs)

<u>PY 2017:</u>

- The executed Pilots began implementation in 2017. The Pilots started submitting invoices in August 2017, and disbursements of payments began in October 2017.
- DHCS is currently developing a template for PY 2017 reporting. Pilots will be reporting based on the targeted goals and metrics outlined in each approved application.



- DHCS Webpage dedicated to DTI publications and public information: <u>http://www.dhcs.ca.gov/provgovpart/Pages</u> /DTI.aspx
- The DTI Annual Report for Program Year

 includes an evaluation and
 comparative analysis of preventive dental
 service utilization for children age 1-20 in
 CY 2014 and CY 2016.

 http://www.dhcs.ca.gov/provgovpart/Page
 s/DTIAnnualReports.aspx



Medi-Cal Dental Program Additional Initiatives & Improvements

- Proposition 56 40% supplemental payment across specific categories of dental services in FY 17/18 for providers who bill the Dental FI or DMC plans up to \$140M
- Streamlined the provider enrollment process for dental providers (DHCS 5300), to consolidate from four separate documents (40 pages) to one application (15 pages).
 - As of October 2017, average days for a new provider to enroll – 14; average days for revalidation – 41
 - From October 2016 to October 17, new applications increased from 34 to 78 - 44 new providers!



Medi-Cal Dental Program Additional Initiatives & Improvements (cont.)

- Provider Application and Validation for Enrollment (PAVE) system (online enrollment)
- In 2016, the dental fiscal intermediary was instructed to reduce the average treatment authorization requests (TAR) turnaround time from 15 to 5 business days. DHCS informed providers about the turnaround time for TARs via a provider bulletin issued in September 2017, <u>Volume</u> <u>33, Number 10, page 18</u>.
 - As of December 2017, average TAR processing times: Access average, 1.15 days, Health Net, 1.4 days, LIBERTY, 1.52 days, and Delta, 3.5 days



Medi-Cal Dental Program Additional Initiatives & Improvements

- Established a DTI small stakeholder workgroup MCHAP has a representative.
- Denti-Cal telephone service center offers care coordination for all beneficiaries who call in for assistance with locating a provider or help with transportation. In 2018, our dental Administrative Services Organization (ASO) implemented case management services to beneficiaries with special needs, who have multiple health practitioners and need coordination between health and dental providers

Dental Performance Measures

DHCS publishes dental performance measures quarterly on a rolling 12-month basis. This methodology enables the reports to capture data by State Fiscal Year (SFY), Federal Fiscal Year (FFY), and Calendar Year (CY). Reports are available on DHCS website: http://www.dhcs.ca.gov/services/Pages/DentalReports.aspx.

Fee-for-Service

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Dental Fee-for-Service (FFS) Performance Measures Reports

Return to Dental Data Reports Page

FFS Statewide Performance Measures Reports by Age

Beginning with 2016 data, the Department of Health Care Services (DHCS) publishes FFS performance measures quarterly on a rolling 12 month basis. This methodology enables the reports to capture data by State Fiscal Year (SFY), Federal Fiscal Year (FFY), and Calendar Year (CY).

FFS performance measures include Annual Dental Visit, Use of Preventive Services, Use of Sealants, and others. Each measure is comprised of beneficiaries with 90-days continuous eligibility.

Measure Period	FFS Reports
July 2016 - June 2017 (SFY 2016 - 2017)	FFS SFY 2016 - 17 Report
April 2016 - March 2017	FFS Report
January-December 2016 (CY 2016)	FFS CY 2016 Report
October 2015 - September 2016 (FFY 2015-16)	FFS FFY 2015-16 Report
July 2015 - June 2016 (SFY 2015-16)	FFS SFY 2015-16 Report
January-December 2015 (CY 2015)	FFS CY 2015 Report
January-December 2014 (CY 2014)	FFS CY 2014 Report
January-December 2013 (CY 2013)	FFS CY 2013 Report

Dental Managed Care

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Dental Managed Care (DMC) Performance Measures

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The Department of Health Care Services (DHCS) publishes DMC performance measures quarterly on a rolling 12-month basis. This methodology enables the reports to capture data by State Fiscal Year (SFY), Federal Fiscal Year (FY), and Calendar Year (CY). Previously, Geographic Managed Care (GMC) reports were published annually by CY since 2013 and Prepaid Health Plans (PHP) reports were published by SFY since FY 2013-2014. GMC plans operate in Sacramento County, and PHP plans operate in Los Angeles County.

The thirteen DMC performance measures include Annual Dental Visit, Use of Preventive Services, Use of Sealants, and others. Beginning SFY 2015-16, each measure is comprised of beneficiaries with 90-days continuous eligibility.

Measure Period	GMC Reports	PHP Reports
July 2016 - June 2017 (SFY 2016 - 2017)	GMC SFY 2016-17 Report	PHP SFY 2016-17 Report
April 2016 - March 2017	GMC Report	PHP Report
January-December 2016 (CY 2016)	GMC CY 2016 Report	PHP CY 2016 Report
October 2015 - September 2016 (FFY 2015-16)	GMC FFY 2015-16 Report	PHP FFY 2015-16 Report
July 2015 - June 2016 (SFY 2015-16)	-	PHP SFY 2015-16 Report
January-December 2015 (CY 2015)	GMC 2015 Report	-
July 2014 - June 2015 (SFY 2014-15)	-	PHP SFY 2014-15 Report
January-December 2014 (CY 2014)	GMC 2014 Report	-
July 2013 - June 2014 (SFY 2013-14)	-	PHP SFY 2013-14 Report
January-December 2013 (CY 2013)	GMC 2013 Report	-



Questions?

