

DHCS TRANSFORMING AND INNOVATING TO ACHIEVE ITS COMMITMENTS

TO THE PUBLIC . . .

- Ensure a viable health care safety net
- Effectively engage the public and our partners
- Hold ourselves accountable for performance
- Be prudent, responsible fiscal stewards of public resources



TO THE PEOPLE WE SERVE . . .

- Improve the consumer experience with high quality health care
- Treat the whole person by coordinating and integrating care
- Improve health through effective prevention and early intervention
- Develop effective, efficient and sustainable health care delivery systems



TO OUR EMPLOYEES . . .

- Foster a healthy, positive and respectful work environment
- Focus on communication, teamwork and effective decisions
- Recognize and appreciate dedication, innovation and excellence
- Provide opportunities for professional learning and growth



Federal Agencies



State Agencies



Counties



Partners



Employers



Members



Providers



Health Plan Carriers



Social & Human Services Delivery



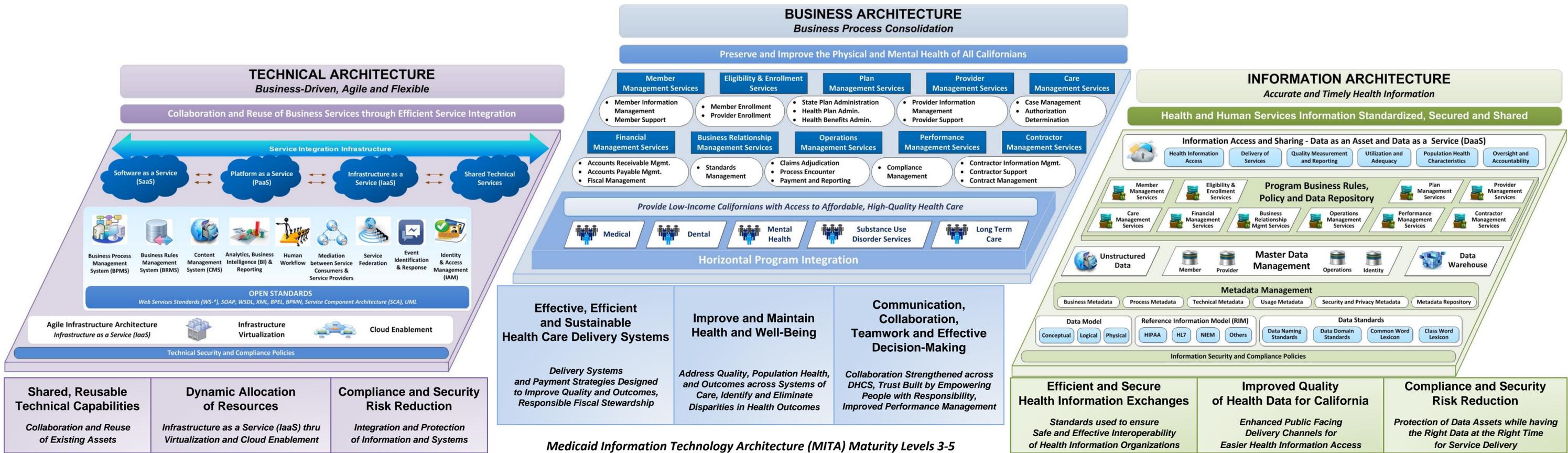
Health Care Delivery



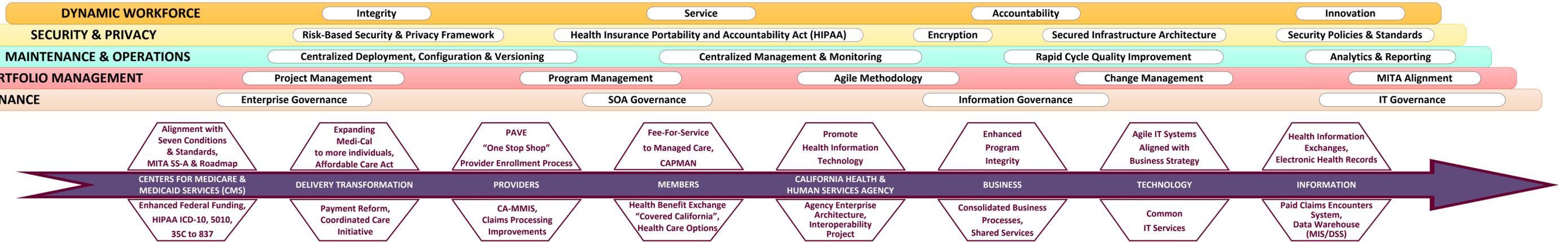
Health Information Organizations (HIOs)



Public



Highlights of Change



Drive Health Care Quality → Reducing Health Care Costs → Enhancing Health Care Programs → Improving the Health of All Californians

