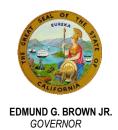


## Department of Health Care Services



### Advisory Panel for Medi-Cal Families January 16, 2014 Meeting Summary Sacramento, California

- 1. Introductions and Welcome Message
  - a. Toby Douglas, Director of the Department of Health Care Services (DHCS), welcomed the Panel members
  - b. Karen Johnson, Chief Deputy Director for Policy and Program Support, walked through the DHCS Strategic Plan
- 2. Advisory Panel Transition Discussion
  - a. Anastasia Dodson, Associate Director for Policy, discussed the format for the meeting
    - i. Intent is to provide an overview of Medi-Cal
    - ii. Panel members raised the following questions and/or comments:
      - 1. The schedule is needed for the Advisory Panel meetings for the rest of the year
      - 2. Recommend meeting on a monthly basis
- 3. Healthy Families Program Transition to Medi-Cal and Medi-Cal Overview
  - a. Rene Mollow, Deputy Director for Health Care Benefits and Eligibility, updated the panel on the Healthy Families Program transition
  - b. Ms. Mollow walked through the walked through handouts on Medi-Cal benefits, enrollment, and eligibility
    - i. To access the handout documents, please visit: <a href="http://www.dhcs.ca.gov/services/Pages/AdvisoryPanelforMedi-CalFamiliesMeetingArchives.aspx">http://www.dhcs.ca.gov/services/Pages/AdvisoryPanelforMedi-CalFamiliesMeetingArchives.aspx</a> or go to the DHCS homepage (dhcs.ca.gov), clicking on the Services tab, click on the Advisory Panel for Medi-Cal Faamilies link under the Stakeholder header, and click on the January 16 Meeting Materials link.
    - ii. Panel members raised the following questions and/or comments:
      - 1. Concern about the page in the Medi-Cal application that addressesassets. Can this be modified to make it less concerning to applicants?
      - 2. Request to review an example of all of the forms that an applicant would need to fill out to apply for Medi-Cal



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- 3. Does stakeholder review of the application include parents?
  - a. Ms. Mollow indicated that the public and stakeholders reviewed the application for content, readability and accessibility, and that stakeholder feedback was incorporated into the design and questions on the application.
- 4. Is 1931(b) Medi-Cal going away?
  - a. Ms. Mollow indicated that Modified Adjusted Gross Income (MAGI) eligibility rules will be applied to most applicants, but that some applicants will still be eligible under 1931(b) rules.
- 4. DHCS Quality Strategy
  - a. Dr. Neal Kohatsu, Medical Director for DHCS, presented the DHCS Quality Strategy
    - i. Presentation and the Director's report on the Quality Strategy can be accessed on the Advisory Panel for Medi-Cal Families webpage at:
    - ii. <a href="http://www.dhcs.ca.gov/services/Pages/AdvisoryPanelforMedi-CalFamiliesMeetingArchives.aspx">http://www.dhcs.ca.gov/services/Pages/AdvisoryPanelforMedi-CalFamiliesMeetingArchives.aspx</a> or go to the DHCS homepage (dhcs.ca.gov), clicking on the Services tab, click on the Advisory Panel for Medi-Cal Fmailies link under the Stakeholder header, and click on the January 16 Meeting Materials link
- 5. Quality in Medi-Cal Managed Care Overview
  - a. Dr. Sarah Royce, Section Chief for Medical Policy, presented on Quality in Medi-Cal Managed Care Plans
    - i. The presentation can be accessed on the Advisory Panel for Medi-Cal Families webpage at: <a href="http://www.dhcs.ca.gov/services/Pages/AdvisoryPanelforMedi-CalFamiliesMeetingArchives.aspx">http://www.dhcs.ca.gov/services/Pages/AdvisoryPanelforMedi-CalFamiliesMeetingArchives.aspx</a> or go to the DHCS homepage (dhcs.ca.gov), clicking on the Services tab, click on the Advisory Panel for Medi-Cal Families link under the Stakeholder header, and click on the January 16 Meeting Materials link
- 6. Recap/Comments
  - a. Panel Member comments:
    - i. The information at this meeting was helpful, but there is still a lot of work to be done
      - 1. Are the Panel Members continuing?



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- 2. What is the status of the transition plan for the Panel from MRMIB to DHCS?
- 3. Mr.Douglas stated that DHCS is beginning a review of stakeholder meetings and the overall stakeholder engagement strategy for the department. He indicated that the department will have a discussion process with stakeholders to determine how to most effectively use stakeholder groups, get information, and have a dialogue.
- ii. Request to look at the medical and mental health outcomes for consumers with diabetes to make sure that adolescents are counseled
  - 1. How can we make mental health truly work for our families?
  - 2. Would like the Department to give the Panel homework, and use the two hour meetings to discuss the details.

a.

- iii. Very difficult to convince parents to get their children immunized
  - 1. The members and the subscribers are accountable and have a role in the outcomes
- iv. Not clear what the desired role of the panel is
  - 1. The Department is perceived as isolated, and it does not seem to be the intent.
- v. The Dental Plan is extensive
  - 1. Concern about lack of infrastructure, suggestion to redirect resouces to build an infrastructure.
  - 2. State needs to incentivize WIC programs to work with local services to help people find coverage
  - 3. Want to participate in creative solutions not just react to what happens
- b. Public Comment
  - This meeting had a different tone than the MRMIB meetings
    - 1. Want to have a more interactive nature
      - a. DHCS has an extraordinary opportunity to receive feedback
      - there are multiple groups that DHCS receives input from, and it is a good time for the Department to look at this and restructure it



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- ii. Drawing conclusions from the number of complaints may not fully reflect the outcome, as some individuals may not know who to complain to.1.
- c. Mr. Douglas stated that the department will think through the meeting schedule and informed the panel members that this was a kick off meeting and further discussions are welcome.