



**Department of Health Care Services  
Advisory Panel for Medi-Cal Families Meeting Summary  
January 16, 2014  
Sacramento, California**

**Members:** Jack Campana, Education/Chairperson; Karen Lauterbach, Non-Profit Clinic Representative; Alice Mayall, Ph.D, Subscriber with Special Needs Child Representative; Jan Schumann, Subscriber Representative; Paul Phinney, Pediatrician Representative; Jared Fine, D.D.S., M.P.H., County Public Health Representative; Ellen Beck, M.D., Family Practice Physician

**DHCS Staff:** Toby Douglas, Director, Department of Health Care Services; Mari Cantwell, Chief Deputy Director, Health Care Programs; Karen Johnson, Chief Deputy Director, Policy and Program Support; Anastasia Dodson, Associate Director for Policy; Rene Mollow, Deputy Director, Health Care Benefits and Eligibility; Jane Ogle; Deputy Director, Health Care Delivery Systems; Margaret Tatar, Assistant Deputy Director, Health Care Delivery Systems; Neal Kohatusu, M.D., M.P.H., Medical Director; Leah Northrop, Office of the Medical Director; Sarah Brooks, Medi-Cal Managed Care Division; Marin Deen, Director's Office; Danielle Stumpf, Director's Office; Sarah Royce, Ph.D, Medi-Cal Managed Care Division; Linh Le, Health Care Benefits and Eligibility; Matt Ortiz, Health Care Benefits and Eligibility

1. Introductions and Welcome Message
  - a. Toby Douglas, Director of the Department of Health Care Services (DHCS), welcomed the Panel members
  - b. Karen Johnson, Chief Deputy Director for Policy and Program Support, walked through the DHCS Strategic Plan
2. Advisory Panel Transition Discussion
  - a. Anastasia Dodson, Associate Director for Policy, discussed the format for the meeting
    - i. Intent is to provide an overview of Medi-Cal
    - ii. Panel members raised the following questions and/or comments:



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DIRECTOR

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1. The schedule is needed for the Advisory Panel meetings for the rest of the year
2. Recommend meeting on a monthly basis
3. Healthy Families Program Transition to Medi-Cal and Medi-Cal Overview
  - a. Rene Mollow, Deputy Director for Health Care Benefits and Eligibility, updated the panel on the Healthy Families Program transition
  - b. Ms. Mollow walked through the handouts on Medi-Cal benefits, enrollment, and eligibility
    - i. To access the handout documents, please visit:  
<http://www.dhcs.ca.gov/services/Pages/AdvisoryPanelforMedi-CalFamiliesMeetingArchives.aspx> or go to the DHCS homepage (dhcs.ca.gov), clicking on the Services tab, click on the Advisory Panel for Medi-Cal Families link under the Stakeholder header, and click on the January 16 Meeting Materials link.
    - ii. Panel members raised the following questions and/or comments:
      1. Concern about the page in the Medi-Cal application that addresses assets. Can this be modified to make it less concerning to applicants?
      2. Request to review an example of all of the forms that an applicant would need to fill out to apply for Medi-Cal
      3. Does stakeholder review of the application include parents?
        - a. Ms. Mollow indicated that the public and stakeholders reviewed the application for content, readability and accessibility, and that stakeholder feedback was incorporated into the design and questions on the application.
      4. Is 1931(b) Medi-Cal going away?
        - a. Ms. Mollow indicated that Modified Adjusted Gross Income (MAGI) eligibility rules will be applied to most applicants, but that some applicants will still be eligible under 1931(b) rules.
4. DHCS Quality Strategy
  - a. Dr. Neal Kohatsu, Medical Director for DHCS, presented the DHCS Quality Strategy
    - i. Presentation and the Director's report on the Quality Strategy can be accessed on the Advisory Panel for Medi-Cal Families webpage at:



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- ii. <http://www.dhcs.ca.gov/services/Pages/AdvisoryPanelforMedi-CalFamiliesMeetingArchives.aspx> or go to the DHCS homepage (dhcs.ca.gov), clicking on the Services tab, click on the Advisory Panel for Medi-Cal Families link under the Stakeholder header, and click on the January 16 Meeting Materials link
5. Quality in Medi-Cal Managed Care Overview
    - a. Dr. Sarah Royce, Section Chief for Medical Policy, presented on Quality in Medi-Cal Managed Care Plans
      - i. The presentation can be accessed on the Advisory Panel for Medi-Cal Families webpage at:  
<http://www.dhcs.ca.gov/services/Pages/AdvisoryPanelforMedi-CalFamiliesMeetingArchives.aspx> or go to the DHCS homepage (dhcs.ca.gov), clicking on the Services tab, click on the Advisory Panel for Medi-Cal Families link under the Stakeholder header, and click on the January 16 Meeting Materials link
  6. Recap/Comments
    - a. Panel Member comments:
      - i. The information at this meeting was helpful, but there is still a lot of work to be done
        1. Are the Panel Members continuing?
        2. What is the status of the transition plan for the Panel from MRMIB to DHCS?
        3. Mr. Douglas stated that DHCS is beginning a review of stakeholder meetings and the overall stakeholder engagement strategy for the department. He indicated that the department will have a discussion process with stakeholders to determine how to most effectively use stakeholder groups, get information, and have a dialogue.
      - ii. Request to look at the medical and mental health outcomes for consumers with diabetes to make sure that adolescents are counseled
        1. How can we make mental health truly work for our families?
        2. Would like the Department to give the Panel homework, and use the two hour meetings to discuss the details.
          - a.
      - iii. Very difficult to convince parents to get their children immunized



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1. The members and the subscribers are accountable and have a role in the outcomes
- iv. Not clear what the desired role of the panel is
  1. The Department is perceived as isolated , and it does not seem to be the intent.
- v. The Dental Plan is extensive
  1. Concern about lack of infrastructure, suggestion to redirect resouces to build an infrastructure.
  2. State needs to incentivize WIC programs to work with local services to help people find coverage
  3. Want to participate in creative solutions not just react to what happens
- b. Public Comment
  - i. This meeting had a different tone than the MRMIB meetings
    1. Want to have a more interactive nature
      - a. DHCS has an extraordinary opportunity to receive feedback
      - b. there are multiple groups that DHCS receives input from, and it is a good time for the Department to look at this and restructure it
  - ii. Drawing conclusions from the number of complaints may not fully reflect the outcome, as some individuals may not know who to complain to.
    - 1.
- c. Mr. Douglas stated that the department will think through the meeting schedule and informed the panel members that this was a kick off meeting and further discussions are welcome.